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TRESKO EKATM

TRESKO 20L Stainless Steel Hot Beverage Dispenser Instruction Manual

Model: EKATM

Introduction

Thank you for choosing the TRESKO 20L Stainless Steel Hot Beverage Dispenser. This appliance is designed to heat and keep warm a variety of beverages such as mulled wine, tea, coffee, or punch. Its robust stainless steel construction ensures taste neutrality and durability. Please read this manual carefully before first use to ensure safe and efficient operation.

Important Safety Instructions

When using electrical appliances, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and/or injury to persons, including the following:

- **Read all instructions.**
- Do not touch hot surfaces. Use handles or knobs.
- To protect against electrical hazards, do not immerse cord, plugs, or the appliance in water or other liquid.
- Close supervision is necessary when any appliance is used by or near children.
- Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts, and before cleaning the appliance.
- Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions or has been damaged in any manner. Contact customer support for examination, repair, or adjustment.
- The use of accessory attachments not recommended by the appliance manufacturer may result in fire, electric shock, or injury to persons.
- Do not use outdoors.
- Do not let cord hang over edge of table or counter, or touch hot surfaces.
- Do not place on or near a hot gas or electric burner, or in a heated oven.
- Always attach plug to appliance first, then plug cord into the wall outlet. To disconnect, turn any control to "off", then remove plug from wall outlet.
- Do not use appliance for other than intended use.
- This appliance is for household and similar applications only.
- Ensure the appliance is placed on a stable, heat-resistant surface.
- Do not overfill the dispenser.

- Be cautious when dispensing hot liquids to avoid scalding.
- The lid is designed to protect from heat and facilitate transport. Ensure it is securely closed during operation.
- The appliance features overheat protection. If it overheats, it will automatically shut off. Allow it to cool down before restarting.

Product Components

Familiarize yourself with the main parts of your TRESKO Hot Beverage Dispenser:

- **Stainless Steel Body:** The main container for beverages, featuring double-walled insulation for better heat retention.
- **Lid:** Stainless steel lid designed for heat protection and secure transport.
- **Heat-Resistant Handle:** For safe carrying of the dispenser.
- **Integrated Tap:** For easy and controlled dispensing of beverages. Can be set for continuous flow or individual servings.
- **Level Indicator:** Transparent tube on the side to monitor the remaining liquid volume.
- **Temperature Control Dial:** Allows continuous adjustment of temperature from 30°C to 110°C.
- **Heating Indicator Light:** Illuminates when the appliance is actively heating.
- **Keep Warm Indicator Light:** Illuminates when the appliance is maintaining the set temperature.
- **On/Off Switch:** Splash-proof switch to power the unit on or off.



Image: Front view of the TRESKO 20L Hot Beverage Dispenser, highlighting the temperature dial, tap, level indicator, and power switches.



Image: A close-up view of the control panel, showing the temperature dial, heating and keep warm indicator lights, and the splash-proof on/off switch.



Image: Interior view of the dispenser, illustrating the stainless steel construction and the maximum fill line.

Setup

1. **Unpacking:** Carefully remove the appliance from its packaging. Retain packaging for future storage or transport.
2. **Initial Cleaning:** Before first use, clean the interior and exterior of the dispenser. Refer to the "Maintenance and Cleaning" section for detailed instructions.
3. **Placement:** Place the dispenser on a flat, stable, and heat-resistant surface, away from walls or other objects to ensure proper ventilation. Ensure the power cord can reach a suitable electrical outlet without being strained.
4. **Power Connection:** Ensure the On/Off switch is in the "Off" position. Plug the power cord into a grounded 220-240V, 50Hz electrical outlet.

Operating Instructions

1. **Filling the Dispenser:**

- Open the lid and pour your desired beverage into the dispenser.
- Do not fill above the "MAX" mark indicated on the interior or level indicator.
- Securely close the lid.

2. **Setting the Temperature:**
   - Turn the temperature control dial to your desired temperature between 30°C and 110°C.
   - For mulled wine, a typical serving temperature is around 70-75°C.
3. **Powering On:**
   - Flip the On/Off switch to the "On" position.
   - The "Heating" indicator light will illuminate, indicating that the appliance is actively heating the beverage.
4. **Heating and Keep Warm Function:**
   - Once the set temperature is reached, the "Heating" light will turn off, and the "Keep Warm" light will illuminate.
   - The dispenser will automatically maintain the set temperature, cycling the heating element as needed.
5. **Dispensing Beverages:**
   - Place a cup or mug under the integrated tap.
   - To dispense, push the tap lever down for continuous flow or lift it up for individual servings.
   - Release the lever to stop the flow.
6. **Powering Off:**
   - When you are finished using the dispenser, flip the On/Off switch to the "Off" position.
   - Unplug the appliance from the electrical outlet.
   - Allow the dispenser to cool completely before cleaning or storing.



Image: A person operating the integrated tap to dispense a hot beverage into a cup.



Image: A close-up of the transparent level indicator, allowing users to easily monitor the remaining volume of liquid inside the dispenser.

Maintenance and Cleaning

Regular cleaning ensures optimal performance and extends the lifespan of your dispenser.

1. **Before Cleaning:** Always ensure the appliance is unplugged from the power outlet and has cooled down completely.
2. **Exterior Cleaning:** Wipe the exterior of the dispenser with a soft, damp cloth. Do not use harsh chemicals, abrasive cleaners, or scouring pads, as these can damage the stainless steel finish.
3. **Interior Cleaning:**
    - Empty any remaining liquid.
    - Fill the dispenser with warm, soapy water and let it sit for a few minutes.
    - Use a soft brush or sponge to clean the interior.
    - Rinse thoroughly with clean water multiple times to remove all soap residue.
    - Ensure the tap is also flushed with clean water.

- Dry the interior completely before storage.

4. **Descaling (if necessary):**
   - Over time, mineral deposits (limescale) may build up, especially in areas with hard water.
   - To descale, fill the dispenser with a solution of water and white vinegar (e.g., 1 part vinegar to 2 parts water) or a commercial descaling agent suitable for stainless steel kettles.
   - Heat the solution to about 50-60°C (do not boil) and let it stand for 30-60 minutes.
   - Drain the solution and rinse the interior thoroughly with clean water several times.
5. **Storage:** Store the clean and dry dispenser in a cool, dry place.

Troubleshooting

If you encounter any issues with your TRESKO Hot Beverage Dispenser, please refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Appliance does not turn on.	Not plugged in; power switch off; no power at outlet.	Ensure the power cord is securely plugged into a working outlet. Check if the On/Off switch is in the "On" position. Test the outlet with another appliance.
Beverage is not heating.	Temperature dial set too low; heating element malfunction; overheat protection activated.	Increase the temperature setting. Check if the "Heating" indicator light is on. If the unit recently overheated, unplug it and allow it to cool down completely before restarting.
Beverage is not staying warm.	"Keep Warm" function not active; lid not properly closed.	Ensure the temperature is set and the "Keep Warm" light is on. Check that the lid is securely closed to prevent heat loss.
Tap is leaking or dripping.	Tap not fully closed; debris in tap mechanism.	Ensure the tap lever is fully released to the closed position. Clean the tap thoroughly to remove any beverage residue that might be preventing a tight seal.
Unpleasant taste in beverage.	First use residue; improper cleaning; limescale buildup.	Perform initial cleaning as described in "Setup". Ensure thorough rinsing after each use. Descale the appliance if necessary.

If the problem persists after trying these solutions, please contact TRESKO customer support.

Specifications

- **Brand:** TRESKO
- **Model Name/Number:** EKATM / 1385-018
- **Capacity:** 20 Liters
- **Material:** Stainless Steel (Corrosion-resistant, robust, easy to clean)
- **Color:** Grey
- **Voltage:** 220 - 240 V
- **Frequency:** 50 Hz
- **Power:** 1500 Watts

- **Temperature Range:** 30°C - 110°C (Continuously adjustable)
- **Dimensions (L x W x H):** 29 cm x 29 cm x 53 cm
- **Cable Length:** Approximately 1.25 m
- **Special Features:** Temperature control, overheat protection, double-walled insulation, integrated tap, level indicator.
- **Recommended Use:** Preparation of mulled wine, serving hot beverages.
- **Care Instructions:** Wipe with a soft, damp cloth after use; do not use harsh chemicals or abrasive materials.
- **Country of Origin:** China

Warranty and Support

TRESKO products are manufactured to high-quality standards. For information regarding warranty coverage, please refer to the documentation provided with your purchase or contact your retailer.

If you require technical assistance or have questions not covered in this manual, please contact TRESKO customer support through your point of purchase or the official TRESKO website.

Please have your model number (EKATM) and purchase details ready when contacting support.

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