

Intex 28494EX

Intex Pure Spa Galaxie 4-Person Inflatable Hot Tub

Model: 28494EX

Brand: Intex

INTRODUCTION

Welcome to the Intex Pure Spa Galaxie user manual. This guide provides essential information for the safe and efficient setup, operation, and maintenance of your new inflatable hot tub. The Intex Pure Spa Galaxie offers a unique relaxation experience for up to 4 people, featuring integrated LED lighting, a tactile control panel, and a built-in saltwater sterilization system. Please read this manual thoroughly before installation and use to ensure optimal performance and longevity of your spa.

SAFETY INFORMATION

WARNING: Failure to follow these instructions can result in serious injury or death.

- Always supervise children around the spa.
- Do not use the spa if you are pregnant, have heart disease, high blood pressure, diabetes, or other health conditions without consulting a doctor.
- Avoid using the spa immediately after heavy meals or while under the influence of alcohol or drugs.
- The water temperature in a spa should not exceed 40°C (104°F). Lower temperatures are recommended for prolonged use.
- Ensure the spa is placed on a flat, level, and stable surface capable of supporting its full weight when filled with water and occupants.
- Always disconnect the power supply before performing any maintenance or cleaning.
- Do not operate the spa if the cover is not properly secured.
- Keep all electrical components dry and away from water.

PACKAGE CONTENTS

Verify that all components are present before beginning assembly:

- Inflatable Spa Liner (Galaxie design)

- Spa Control Unit with Heater, Filter Pump, and Air Blower
- Insulated Spa Cover with Lock Clips
- Inflation Hose
- 2 Filter Cartridges
- Floating Chemical Dispenser
- Test Strips
- Ground Cloth
- Storage Bag

SETUP

1. Site Selection

Choose a suitable location for your spa. The area must be:

- Flat, level, and free of sharp objects.
- Capable of supporting at least 1000 kg (2200 lbs) when the spa is filled.
- Near a grounded electrical outlet, ensuring the power cord is not stretched.
- Protected from direct sunlight if possible, to help maintain water temperature and reduce chemical evaporation.

2. Unpacking and Ground Cloth Placement

Carefully unpack all components. Spread the ground cloth in your chosen location.

3. Spa Inflation

1. Place the spa liner on the ground cloth.
2. Connect the inflation hose to the air valve on the spa liner and to the inflation port on the control unit.
3. Plug in the control unit and press the inflation button. The spa will inflate automatically.
4. Once fully inflated (firm to the touch, but not rigid), disconnect the hose and securely close the air valve cap.



Image: A man kneeling on grass, connecting the inflation hose from the spa control unit to the inflatable spa liner. This illustrates the inflation process.

4. Control Unit Connection

Connect the control unit to the spa liner by aligning the three connection ports and tightening the collars securely. Ensure the filter cartridges are properly installed inside the filter housing.

5. Filling the Spa

Fill the spa with fresh water using a garden hose. Fill until the water level is between the MIN and MAX lines indicated on the spa wall. Do not overfill.

OPERATING INSTRUCTIONS

1. Control Panel Overview

The tactile control panel allows you to manage all spa functions. Familiarize yourself with the buttons:



Image: A hand hovering over the digital tactile control panel of the Pure Spa. The display shows '40°C' and various icons for bubbles, heating, filtration, and LED lighting.

- **Power Button:** Turns the spa control unit on/off.
- **Temperature Adjustment:** Use the up/down arrows to set desired water temperature (10°C - 40°C).
- **Heater Button:** Activates the heating system. The indicator light will show when heating is active.
- **Bubble Jet Button:** Activates the 140 bubble jets for a relaxing massage.
- **Filter Button:** Turns the filtration system on/off. Recommended to run for several hours daily.
- **LED Light Button:** Cycles through various LED lighting modes and colors.
- **Inflation/Deflation Button:** Used for initial setup and packing away.

2. Heating the Water

After filling, press the Heater button. The display will show the current water temperature and then the set temperature. The heater will automatically turn off once the set temperature is reached and restart if the temperature drops.

3. Activating Bubble Jets

Press the Bubble Jet button to activate the 140 air jets. The bubble function will automatically shut off after 30 minutes to prevent overheating of the air pump. You can reactivate it if desired.

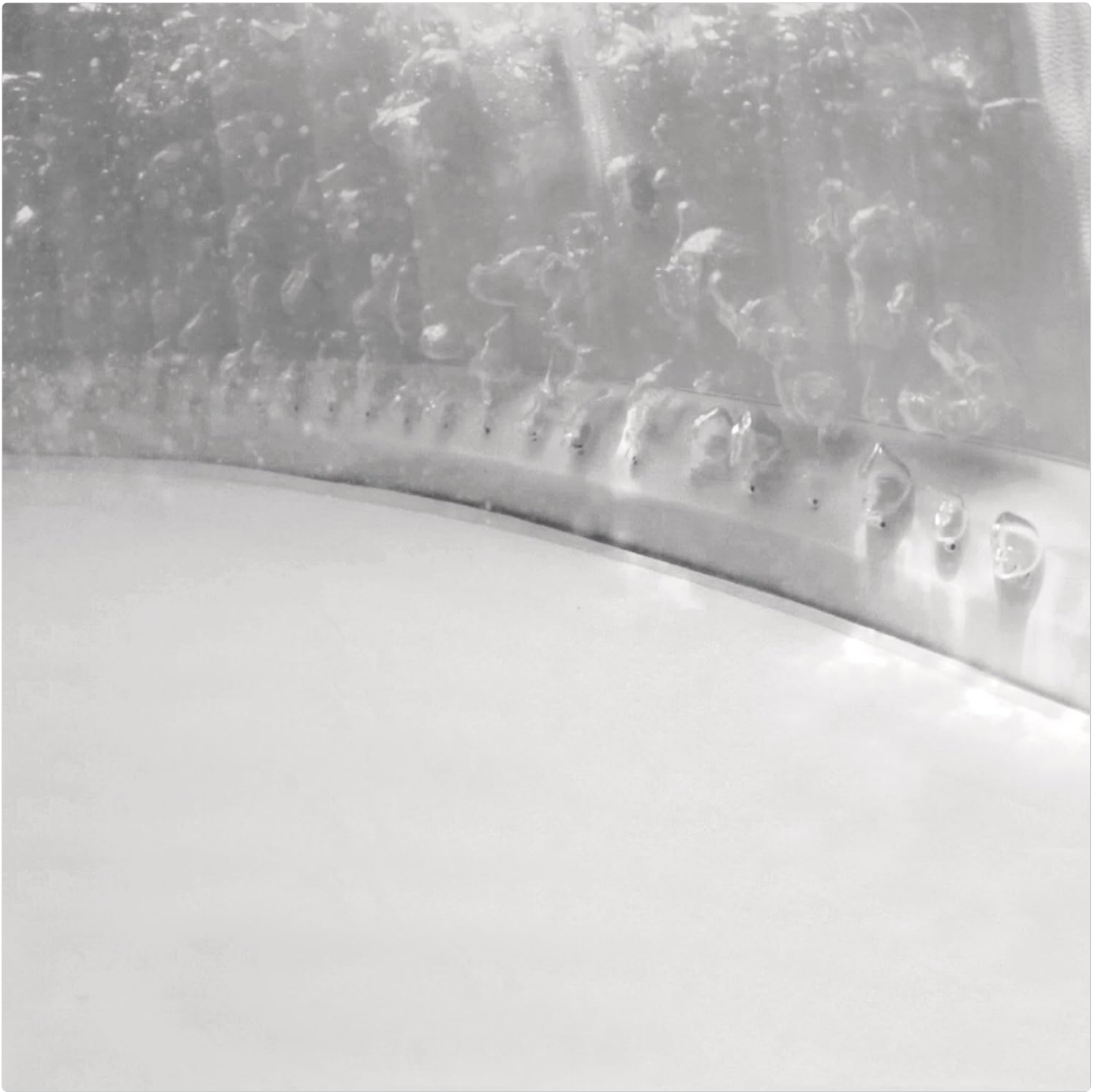


Image: A close-up view of the interior wall of the Intex Pure Spa, showing numerous small openings from which air bubbles are vigorously emerging into the water, creating a bubbling effect.

4. LED Lighting

Press the LED Light button to turn on the integrated lighting. Repeated presses will cycle through different colors and lighting effects, creating a unique ambiance.



Image: The Intex Pure Spa Galaxie at night, illuminated from within by vibrant purple LED lights, showcasing its unique glowing feature.

5. Wi-Fi App Control

The Intex Pure Spa Galaxie is compatible with the INTEX Spa Management Wi-Fi application. Download the app on your smartphone or tablet and follow the in-app instructions to connect your spa. This allows remote control of temperature, bubbles, filtration, and LED lights.

MAINTENANCE

1. Water Chemistry

Regularly test your spa water using the provided test strips. Maintain the following levels:

- **pH:** 7.4 - 7.6
- **Free Chlorine/Bromine:** 1-3 ppm
- **Total Alkalinity:** 80-120 ppm

Adjust chemicals as needed. The integrated saltwater sterilization system will generate natural chlorine, but additional balancing may be required.

2. Filter Cartridge Cleaning and Replacement

Clean the filter cartridges daily or every other day by rinsing them with a garden hose. Replace cartridges every 2-4 weeks, depending on usage and water quality. Dirty filters reduce filtration efficiency and can strain the pump.

3. Draining and Cleaning the Spa

Drain and clean your spa every 1-3 months, or as needed. Connect a garden hose to the drain valve and allow the water to empty. Clean the interior surfaces with a soft cloth and mild, non-abrasive cleaner. Rinse thoroughly before refilling.

4. Winterization and Storage

If storing the spa for winter, ensure it is completely drained, cleaned, and dry. Deflate the spa and control unit, then store them in a dry, temperate location, protected from freezing temperatures and pests.

TROUBLESHOOTING

Refer to this section for common issues and their solutions:

Problem	Possible Cause	Solution
Spa not heating	Heater not activated; low water level; dirty filter; ambient temperature too low.	Ensure heater is on; check water level; clean/replace filter; ensure spa is covered.
No bubbles	Bubble function not activated; automatic shut-off engaged; air blower malfunction.	Press bubble button; wait 30 minutes before reactivating; contact support if persistent.
Water cloudy/dirty	Dirty filter cartridge; improper water chemistry; insufficient filtration time.	Clean/replace filter; adjust chemical levels; increase filtration time.
Spa losing air	Loose air valve cap; small puncture.	Tighten valve cap; locate and repair puncture using repair kit (not included).
Error code on display	Specific system issue (e.g., low flow, high temperature).	Refer to the full manual for specific error code meanings and solutions, or contact support.

SPECIFICATIONS

Feature	Specification
Model Number	28494EX
Brand	Intex
Capacity	4 Persons
Water Capacity	795 Liters (210 Gallons)
Dimensions (L x W x H)	196 cm x 196 cm x 71 cm (77 in x 77 in x 28 in)

Feature	Specification
Material	Polychlorure de vinyle (PVC) with Fiber-Tech Technology
Shape	Round
Number of Jets	140 Bubble Jets
Temperature Range	10°C - 40°C (50°F - 104°F)
Power Source	Electric Cable
Control System	Tactile Control Panel, Wi-Fi App Compatible
Special Features	Integrated LED Lighting, Built-in Saltwater Sterilization System
Item Weight	39.8 Kilograms (87.7 lbs)

WARRANTY INFORMATION

The Intex Pure Spa Galaxie (Model 28494EX) typically comes with a manufacturer's warranty covering defects in materials and workmanship. Based on available information, spare parts availability in the EU is 2 years. Please retain your proof of purchase for warranty claims. For specific warranty terms and conditions, refer to the warranty card included with your product or visit the official Intex support website.

SUPPORT

For technical assistance, troubleshooting, or to order spare parts, please contact Intex Customer Support:

- **Website:** www.intex.eu/support
- **Manufacturer Address:** Intex Trading B.V., Ettenseweg 46, 4706 PB, Roosendaal, The Netherlands

When contacting support, please have your model number (28494EX) and proof of purchase readily available.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question