

Starway SW1200FL

Starway SW1200FL 12kg Front Load Washing Machine User Manual

Model: SW1200FL

1. INTRODUCTION

Thank you for choosing the Starway SW1200FL 12kg Front Load Washing Machine. This manual provides important information for the safe and efficient use of your appliance. Please read it thoroughly before installation and operation, and keep it for future reference.

2. SAFETY INFORMATION

General Safety:

- Ensure the washing machine is properly grounded.
- Do not allow children to play with or operate the appliance. This model includes a Child Lock feature for added safety.
- Keep flammable materials away from the machine.
- Do not touch the power plug with wet hands.
- Unplug the machine before cleaning or maintenance.

Electrical Safety:

- Use a dedicated power outlet with the correct voltage and current rating.
- Do not use extension cords or multiple adapters.
- If the power cord is damaged, it must be replaced by the manufacturer, its service agent, or similarly qualified persons to avoid a hazard.

Water Safety:

- Ensure water inlet and drain hoses are securely connected to prevent leaks.
- Do not operate the machine if there is a water leak.

3. PRODUCT OVERVIEW

The Starway SW1200FL is a 12kg capacity front-load washing machine designed for efficient and thorough cleaning. It features a durable stainless steel drum, an easy-to-use control panel, and a child lock function.



This image shows the Starway SW1200FL 12kg Front Load Washing Machine from the front, with its door open, revealing the stainless steel drum. The silver finish and control panel are visible.

Control Panel



A detailed view of the control panel of the Starway SW1200FL washing machine. It features a central program selection dial, a digital display, and buttons for temperature, spin, favorite, and other options like child lock.

The control panel includes a program selection dial, a digital display, and various function buttons for temperature, spin speed, and special features.

4. INSTALLATION AND SETUP

4.1 Unpacking

- Remove all packaging materials, including the polystyrene base and any protective film.
- Remove the transit bolts from the rear of the machine. These bolts secure the drum during transport and must be removed before use. Keep them for future transport.

4.2 Location

- Place the machine on a firm, level surface to minimize vibration and noise (55 dB operating noise level).
- Ensure there is adequate space around the machine for ventilation and maintenance.
- Avoid direct sunlight or extreme temperatures.

4.3 Water Connection

- Connect the cold water inlet hose to the cold water tap and the corresponding inlet on the machine.
- Ensure all connections are tight to prevent leaks.

4.4 Drain Hose Connection

- Position the drain hose into a standpipe or over the edge of a sink, ensuring it is securely fixed to prevent displacement during operation.
- The drain hose should be at an appropriate height (between 60cm and 100cm from the floor).

4.5 Power Connection

- Plug the power cord into a grounded electrical outlet.
- Ensure the power supply matches the requirements specified on the machine's rating label.

4.6 Leveling the Machine

- Use a spirit level to check if the machine is perfectly level.
- Adjust the leveling feet at the bottom of the machine by turning them clockwise or counter-clockwise until the machine is stable and level.

5. OPERATING INSTRUCTIONS

5.1 Preparing Laundry

- Sort laundry by fabric type, color, and degree of soiling.
- Check pockets for small items that could damage the machine.
- Close zippers and hooks, and tie loose strings.

5.2 Loading Laundry

- Open the washing machine door.
- Load items loosely into the drum, ensuring not to overload the machine (maximum 12kg capacity).
- Close the door firmly until it clicks.

5.3 Adding Detergent and Additives

- Pull out the detergent dispenser drawer.
- Add the appropriate amount of detergent to the main wash compartment.
- Add fabric softener or other additives to their designated compartments.
- Push the dispenser drawer back in completely.

5.4 Selecting a Wash Program

- Turn the program selection dial to choose the desired wash program (e.g., Cotton, Synthetics, Wool, Quick 15', Baby Steam Care, Allergy Steam, Daily Wash, Sportswear, Down, Silk/Delicates, Drum Clean, Rinse+Spin, Spin, Drain).
- Adjust additional options like temperature and spin speed using the corresponding buttons on the control panel.

5.5 Starting the Wash Cycle

- Press the 'Start/Pause' button to begin the selected program.
- The machine will automatically proceed through the wash cycle.

5.6 Child Lock Feature

- To activate the Child Lock, press and hold the designated Child Lock button (often combined with another function, refer to control panel diagram) for a few seconds until the indicator light appears.
- This prevents accidental changes to the program by children.
- To deactivate, press and hold the button again until the indicator light turns off.

5.7 Ending a Cycle

- Once the cycle is complete, the machine will signal, and the door will unlock.
- Remove laundry promptly to prevent wrinkles and odors.
- Leave the door slightly ajar to allow the drum to air dry.

6. MAINTENANCE

Regular maintenance ensures optimal performance and extends the lifespan of your washing machine.

6.1 Cleaning the Detergent Dispenser

- Pull out the dispenser drawer completely.
- Rinse it under running water to remove any detergent residue.
- Clean the housing of the dispenser with a brush.
- Reinsert the drawer.

6.2 Cleaning the Drum

- Use the 'Drum Clean' program periodically to remove residue and odors from the stainless steel drum.
- You may add a washing machine cleaner to this cycle.

6.3 Cleaning the Drain Filter

- Locate the drain filter, usually at the bottom front of the machine.
- Place a shallow container underneath to catch any residual water.
- Carefully unscrew and remove the filter.
- Clean any lint or debris from the filter and its housing.
- Screw the filter back in securely.

6.4 Exterior Cleaning

- Wipe the exterior surfaces with a soft, damp cloth.
- Do not use abrasive cleaners or solvents.

7. TROUBLESHOOTING

Before contacting service, please check the following common issues:

Problem	Possible Cause	Solution
Machine does not start	Power cord unplugged; Door not closed properly; Program not selected; Child Lock active.	Check power connection; Ensure door is latched; Select a program and press Start; Deactivate Child Lock.
No water intake	Water tap closed; Water inlet hose kinked or blocked.	Open water tap; Straighten hose; Clean filter in inlet hose.
Water not draining	Drain hose kinked or blocked; Drain filter clogged.	Straighten hose; Clean drain filter.
Excessive vibration/noise	Machine not level; Transit bolts not removed; Overloaded drum.	Adjust leveling feet; Remove transit bolts; Reduce laundry load.

Problem	Possible Cause	Solution
Detergent residue in dispenser	Insufficient water pressure; Detergent clumping.	Check water pressure; Clean dispenser; Use less detergent or a different type.

8. SPECIFICATIONS

Feature	Detail
Brand	Starway
Model Number	SW1200FL
Capacity	12 kg
Product Dimensions (D x W x H)	105 cm x 69 cm x 44 cm
Item Weight	95 kg
Installation Type	Freestanding
Control Type	Push Button
Noise Level	55 dB
Drum Material	Stainless Steel
Special Features	Child Lock, High Efficiency
Access Location	Front Load
Color/Finish	Silver
Cycle Options	Drain, Spin, Rinse
Operating Mode	Fully Automatic
Included Components	Power Cord
Country of Origin	China

9. WARRANTY AND SUPPORT

This Starway washing machine comes with a standard Starway warranty. Please refer to your purchase documentation or contact Starway customer service for specific warranty terms and conditions.

For technical support, service requests, or inquiries, please contact your local Starway authorized service center or the retailer from whom you purchased the appliance.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question