

## ARCADE1UP MSP-A-20682

# Arcade1Up Ms. Pac-Man 40th Anniversary Arcade Machine

User Instruction Manual

Model: MSP-A-20682 | Brand: ARCADE1UP

## INTRODUCTION

Welcome to the Arcade1Up Ms. Pac-Man 40th Anniversary Arcade Machine! This manual provides essential information for setting up, operating, and maintaining your new arcade machine. Please read this manual thoroughly before assembly and use to ensure safe and optimal performance.

## SAFETY INFORMATION

### Important Safety Instructions

- **WARNING:** This product is not a toy. Adult assembly required.
- Always ensure the machine is placed on a stable, level surface to prevent tipping.
- Keep the machine away from water or excessive moisture. Do not operate with wet hands.
- Do not attempt to modify or repair the machine yourself. Contact customer support for assistance.
- Unplug the machine from the power outlet before cleaning or maintenance.
- Use only the power adapter supplied with the unit. Using an incorrect adapter may cause damage or fire.
- This product includes an anti-tip strap. Ensure it is properly installed and secured to a wall stud to prevent accidental tipping, especially in households with children or pets.
- Avoid placing heavy objects on top of the machine.

## PACKAGE CONTENTS

Please verify that all components are present and undamaged before beginning assembly. If any parts are missing or damaged, contact customer support immediately.

- Arcade Cabinet Panels (various pieces)
- 17" LCD Screen
- Light-up Marquee
- Control Panel with Joystick and Buttons
- Dedicated Riser with 40th Anniversary Logo
- Power Adapter
- Hardware Pack (screws, bolts, cam locks, etc.)
- Anti-tip Strap
- Instruction Manual (this document)

## Visual Reference: Assembled Product





Image: The complete Arcade1Up Ms. Pac-Man 40th Anniversary arcade machine, illustrating the assembled product with its distinctive artwork and riser.

## ASSEMBLY AND SETUP

Follow these steps carefully to assemble your Arcade1Up Ms. Pac-Man 40th Anniversary arcade machine. It is recommended to have two people for assembly due to the size and weight of some components.

### Step 1: Unpacking and Preparation

1. Carefully remove all components from the packaging. Keep packaging materials until assembly is complete in case of returns or exchanges.
2. Lay out all panels and hardware in an organized manner, comparing them against the package contents list to ensure everything is present.
3. Ensure you have a clear, spacious, and clean area for assembly. A soft blanket or cardboard can protect surfaces.

### Step 2: Cabinet Assembly

Assemble the main cabinet structure using the provided screws and connectors from the hardware pack. Pay close attention to the orientation of each panel as indicated in the detailed assembly diagrams (refer to the separate printed assembly guide for specific diagrams).





Image: Front view of the arcade machine, showing the screen, control panel, and the 40th Anniversary logo on the riser, which forms the base.

### Step 3: Screen and Marquee Installation

Install the 17" LCD screen and the light-up marquee into their designated slots within the cabinet. Connect the necessary power and video cables as indicated in the assembly guide. Ensure all connections are secure.



Image: Detailed view of the arcade machine's screen and control panel, displaying game instructions, the high score area, and the layout of the joystick and buttons.

## **Step 4: Control Panel Attachment**

Secure the control panel to the front of the cabinet. Ensure the joystick and buttons are properly aligned and their internal wiring is connected to the main board as per the assembly instructions.

## **Step 5: Riser Attachment and Anti-Tip Strap**

Attach the dedicated riser to the base of the arcade cabinet using the provided hardware. This elevates the machine for comfortable standing play. Finally, install the anti-tip strap by securing one end to the top rear of the machine and the other to a wall stud using appropriate wall anchors (not included, but recommended for safety).



©BNEI

Image: Rear view of the arcade machine, showing the back panel and the general structure from behind, including potential locations for power input and ventilation.

# OPERATING INSTRUCTIONS

## Powering On/Off

Locate the power switch, typically on the control panel or rear of the machine. Flip it to the "ON" position to power up the unit. The screen will illuminate, and the marquee will light up. Flip to "OFF" to power down the machine completely.

## Volume Adjustment

Use the volume controls (usually buttons or a dial on the control panel) to adjust the game audio to your preferred level. Ensure the volume is not set too high to avoid distortion or hearing damage.

## Game Selection

Upon powering on, the machine will typically display a game selection menu. Use the joystick and buttons to navigate through the list of available games and select your desired title. Press the "START" button to begin playing.

## Playing Games

The Arcade1Up Ms. Pac-Man 40th Anniversary machine features realistic arcade controls. Use the joystick for character movement and the buttons for actions specific to each game (e.g., firing, jumping). Familiarize yourself with the controls for each game for the best experience.

## Included Games

This arcade machine comes pre-loaded with 10 classic BANDAI NAMCO games, offering hours of nostalgic fun:

1. Ms. PAC-MAN™
2. GALAGA™
3. GALAXIAN™
4. DIG DUG™
5. MAPPY™
6. RALLY-X™
7. ROLLING THUNDER™
8. ROMPERS™
9. THE TOWER OF DRUAGA™
10. KING AND BALLOON™





©BNEI

Image: Side view of the arcade machine, showcasing the vibrant Ms. Pac-Man and ghost artwork on the cabinet side, along with the 40th Anniversary branding.

# MAINTENANCE

## Cleaning

To clean the cabinet and screen, use a soft, dry, lint-free cloth. For stubborn marks, a slightly damp cloth with a mild, non-abrasive cleaner can be used, but avoid spraying liquids directly onto the machine. Always ensure the machine is unplugged from the power outlet before cleaning.

## Storage

If storing the machine for an extended period, ensure it is powered off and unplugged. Store in a cool, dry place away from direct sunlight, extreme temperatures, and high humidity to prevent damage to electronic components and cabinet materials.

## Control Panel Care

Keep the joystick and buttons free from dust, food particles, and liquid spills. Avoid applying excessive force when playing to prolong their mechanical lifespan. Periodically check for loose connections if you experience unresponsive controls.

# TROUBLESHOOTING

If you encounter any issues with your Arcade1Up machine, please refer to the table below for common problems and their solutions. If the problem persists, contact customer support.

| Problem                                   | Possible Cause                                                                                    | Solution                                                                                                                                                                                |
|-------------------------------------------|---------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Machine does not power on.                | Power cord not connected securely; power outlet not working; power switch is in the OFF position. | Ensure power cord is fully plugged into the machine and a working wall outlet. Try a different outlet. Confirm the power switch is ON.                                                  |
| No sound from speakers.                   | Volume is set too low or muted; internal audio cable disconnected.                                | Increase the volume using the control panel buttons. If no change, power cycle the machine. If still no sound, check internal audio connections (refer to assembly guide).              |
| Controls (joystick/buttons) unresponsive. | Control panel cables disconnected; debris under controls; faulty controls.                        | Power cycle the machine. Ensure control panel cables are securely connected internally (requires opening the control panel). Clean around controls. If issue persists, contact support. |
| Screen is blank or distorted.             | Video cable disconnected; screen malfunction; power issue.                                        | Check video cable connections to the screen and main board. Power cycle the machine. If the problem continues, contact customer support.                                                |

# SPECIFICATIONS

- **Model Number:** MSP-A-20682

- **Screen Type:** 17" LCD
  - **Included Games:** 10 classic BANDAI NAMCO titles (Ms. PAC-MAN™, GALAGA™, GALAXIAN™, DIG DUG™, MAPPY™, RALLY-X™, ROLLING THUNDER™, ROMPERS™, THE TOWER OF DRUAGA™, KING AND BALLOON™)
  - **Key Features:** Light-up marquee, Realistic arcade controls, Adjustable volume, Dedicated riser with 40th Anniversary logo, Anti-tip strap
  - **Weight:** Approximately 43.1 kg (95 lbs)
  - **Power Source:** AC Adapter (included)
  - **Language:** English
- 

## WARRANTY AND SUPPORT

### Warranty Information

Arcade1Up products typically come with a limited manufacturer's warranty covering defects in materials and workmanship. Please refer to the specific warranty card or documentation included with your product for detailed terms, conditions, and the duration of coverage. It is important to retain your original proof of purchase for any warranty claims.

### Customer Support

For technical assistance, inquiries about missing or damaged parts, or to initiate a warranty claim, please contact Arcade1Up Customer Support. Before contacting support, please have your model number (MSP-A-20682) and proof of purchase ready.

You can find the most up-to-date contact information and frequently asked questions (FAQs) on the official Arcade1Up website:

**Website:** [www.arcade1up.com](http://www.arcade1up.com)

**Email:** (Refer to official website for current email address)

**Phone:** (Refer to official website for current phone number)