TopMate Wireless Keyboard and Mouse Combo

TopMate Wireless Keyboard and Mouse Combo User Manual

Model: Wireless Keyboard and Mouse Combo

Brand: TopMate

1. Introduction

Thank you for choosing the TopMate 2.4G Wireless Keyboard and Mouse Combo. This ultra-slim and silent set is designed for comfort and efficiency, providing a stable wireless connection for various devices. This manual will guide you through the setup, operation, maintenance, and troubleshooting of your new keyboard and mouse.

Package Contents:

- Wireless Keyboard
- Wireless Mouse
- USB Nano Receiver (stored in the mouse battery compartment)
- 2 x AA Batteries (for keyboard)
- 2 x AAA Batteries (for mouse)
- Keyboard Protective Cover
- User Manual

2. Setup Guide

2.1 Battery Installation

The keyboard requires 2 AA batteries and the mouse requires 2 AAA batteries. Batteries are included in the package.

1. Locate the battery compartment on the back of the keyboard and the bottom of the mouse.
2. Open the battery covers.
3. Insert the batteries, ensuring correct polarity (+/-).
4. Close the battery covers securely.



Image: Mouse with its battery compartment open, revealing the USB Nano receiver and two AAA batteries.



Image: Two pairs of AAA batteries, indicating the type of batteries used for the devices.

2.2 Connecting the Devices

The keyboard and mouse share a single USB Nano receiver for a stable 2.4G wireless connection.

1. Remove the USB Nano receiver from the battery compartment of the mouse.
2. Plug the USB Nano receiver into an available USB port on your computer (PC, Laptop, Macbook, desktop, Chromebook, Smart TV, etc.).
3. Turn on the power switch located on the bottom of the mouse. The keyboard does not have a separate power switch; it activates when keys are pressed after battery installation.
4. The keyboard and mouse should automatically connect to your device. No additional drivers or software are required.



Image: A USB Nano receiver plugged into a laptop, illustrating the 2.4G wireless connection to both the keyboard and mouse.



Image: A close-up view of the mouse's ON/OFF power switch located on its underside.

3. Operating Instructions

3.1 Keyboard Functions

The keyboard features silent scissor-switch keys for a comfortable and quiet typing experience. It includes a full numeric keypad and 12 function keys (F1-F12) for quick access to various commands.

- **Scissor Switch Keys:** Provide a responsive and quiet keystroke, ideal for environments where noise reduction is important.
- **Function Keys (F1-F12):** These keys allow quick access to multimedia controls (e.g., music playback, volume adjustment) and other system functions. Note: Hot-keys may not be fully compatible with Mac systems.
- **Indicator Lights:** The keyboard includes indicator lights for Num Lock, Caps Lock, and low battery status.



Image: A close-up of the keyboard highlighting the silent scissor switch key mechanism, with a graphic indicating reduced noise.



Image: A detailed view of the keyboard's upper right corner, showing the indicator lights for Num Lock, Caps Lock, and battery status.

3.2 Mouse Functions

The wireless mouse offers silent clicks and adjustable DPI settings for precise control.

- **Silent Click:** The mouse buttons are designed to produce minimal noise, ensuring a quiet working environment.
- **DPI Adjustment:** The mouse features 5 adjustable DPI levels (800/1200/1600/2000/2400). To change the DPI, press the DPI button located on top of the mouse, behind the scroll wheel. Each press cycles through the available DPI settings.



Image: The wireless mouse with a graphic illustrating the range of adjustable DPI settings (800-2400).

3.3 Compatibility

The TopMate Wireless Keyboard and Mouse Combo is compatible with a wide range of operating systems and devices:

- **Operating Systems:** Windows XP / ME / Vista / 7 / 8 / 10 / 11
- **Devices:** PC, Laptop, Macbook (hot-keys may vary), Desktop, Chromebook, Smart TV, and any device with a USB slot.



Image: A diagram illustrating the broad compatibility of the wireless combo, connecting to various devices via the USB receiver.

4. Maintenance

4.1 Cleaning

To maintain the performance and appearance of your keyboard and mouse:

- Use a soft, dry cloth to wipe down the surfaces.
- For stubborn dirt, slightly dampen the cloth with water or a mild cleaning solution. Avoid excessive moisture.
- Do not use abrasive cleaners or solvents.

4.2 Keyboard Protective Cover

The included keyboard cover is designed to protect your keyboard from dust, spills, and debris. Place it over the keyboard when not in use or during use for added protection.



Image: A clear protective cover being placed over the keyboard, demonstrating its use to shield against dust and liquid.



Image: Water droplets on the keyboard surface, illustrating its splash-resistant design when the cover is used.

4.3 Storage

When not in use for extended periods, turn off the mouse to conserve battery life. Store the USB Nano receiver in the mouse's battery compartment to prevent loss.

5. Troubleshooting

Problem	Solution
Keyboard or mouse not responding.	• Ensure batteries are correctly installed and not depleted. Replace if necessary. • Make sure the mouse's power switch is ON. • Verify the USB Nano receiver is securely plugged into a working USB port. Try a different USB port. • Move the devices closer to the receiver to ensure they are within the 10m (393.7in) range. • Restart your computer.
Lag or delayed response.	• Reduce the distance between the devices and the receiver. • Remove any objects that might be causing interference (e.g., large metal objects, other wireless devices). • Ensure there are no other 2.4G wireless devices operating on the same frequency nearby. • Check battery levels. Low batteries can affect performance.

Problem	Solution
Mouse cursor erratic or not moving smoothly.	• Clean the optical sensor on the bottom of the mouse. • Use the mouse on a clean, non-reflective surface. • Adjust the DPI setting to a lower value if the cursor is too sensitive.
Function keys not working on Mac.	The hot-keys may not be fully compatible with Mac systems. Basic typing and mouse functions should still work.

6. Specifications

Feature	Detail
Connectivity Technology	2.4G Wireless (USB Nano Receiver)
Wireless Range	Up to 10 meters (393.7 inches)
Keyboard Type	Full-size with Numeric Keypad, Scissor Switch Keys
Mouse DPI Levels	800 / 1200 / 1600 / 2000 / 2400
Keyboard Dimensions (L x W x H)	37 cm x 14 cm x 2 cm (14.55 x 5.5 x 0.8 inches)
Mouse Dimensions (L x W x H)	11 cm x 5.7 cm x 2.1 cm (4.3 x 2.25 x 0.82 inches)
Item Weight	1.52 pounds (approx. 0.69 kg)
Keyboard Battery	2 x AA Batteries (included)
Mouse Battery	2 x AAA Batteries (included)
Battery Life	3-5 months (varies by usage)
Compatible Operating Systems	Windows XP / ME / Vista / 7 / 8 / 10 / 11
Material	ABS Plastic
Color	Silver White



Image: A diagram illustrating the ultra-slim profile and precise dimensions of both the keyboard and mouse.

7. Warranty Information

This TopMate Wireless Keyboard and Mouse Combo comes with a**2-Year Warranty**. If any quality problems occur with the product within two years from the date of purchase, TopMate will replace the new unit for you free of charge. Please retain your proof of purchase for warranty claims.

8. Customer Support

For any questions, technical assistance, or warranty claims, please contact TopMate customer support through the following channels:

- **Email:** Refer to your product packaging or the seller's contact information on the purchase platform.
- **Website:** Visit the official TopMate website for FAQs and support resources.

Our support team is dedicated to providing prompt and helpful assistance.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Answered questions about this manual

My TopMate KM9000W-IN2-1 wireless keyboard and mouse dongle is missing; can I get a replacement receiver?

If you have lost the USB Nano receiver for your TopMate Wireless Keyboard and Mouse Combo, here are the steps you should take:Check the Mouse Compartment: First, verify that the dongle is not stored...

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