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Bissell 3897A

BISSELL SpinWave SmartSteam Steam Mop 3897A User Manual

Model: 3897A

Important Safety Instructions

When using an electrical appliance, basic precautions should be observed, including the following:

- Always connect to a properly grounded outlet.
- Unplug from outlet when not in use and before servicing.
- Do not leave appliance when plugged in.
- Do not use with damaged cord or plug.
- Do not use outdoors or on wet surfaces.
- Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- Use only as described in this manual. Use only manufacturer's recommended attachments.
- Do not immerse in water or liquid.
- Do not use for any purpose other than described in this User Guide.
- Do not direct steam at people, animals, or electrical outlets.
- Do not use on unsealed hardwood floors.

Product Overview

The BISSELL SpinWave SmartSteam Mop combines powerful scrubbing action with sanitizing steam to clean sealed hard floors effectively. Key features include:

- **Superior Sanitization:** Kills 99.9% of germs, bacteria, and viruses using steam.
- **Fast, Powerful Scrubbing:** Dual rotating pads spin up to 230 RPM.
- **Customizable Cleaning:** Fingertip controls for two steam levels or no-steam mode.
- **Intuitive LED Display:** Shows cleaning modes, steam readiness, and temperature.

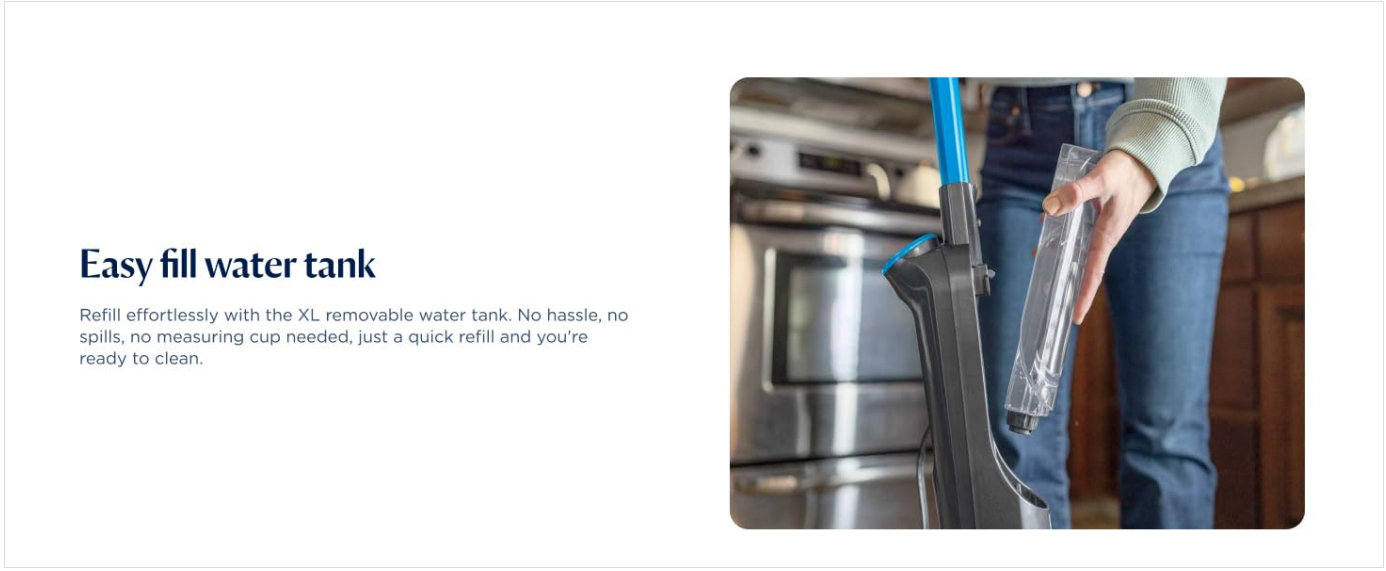
- **Built-in LED Headlights:** Illuminates dirt and debris.
- **Quiet Performance:** Designed for reduced noise during operation.

Components

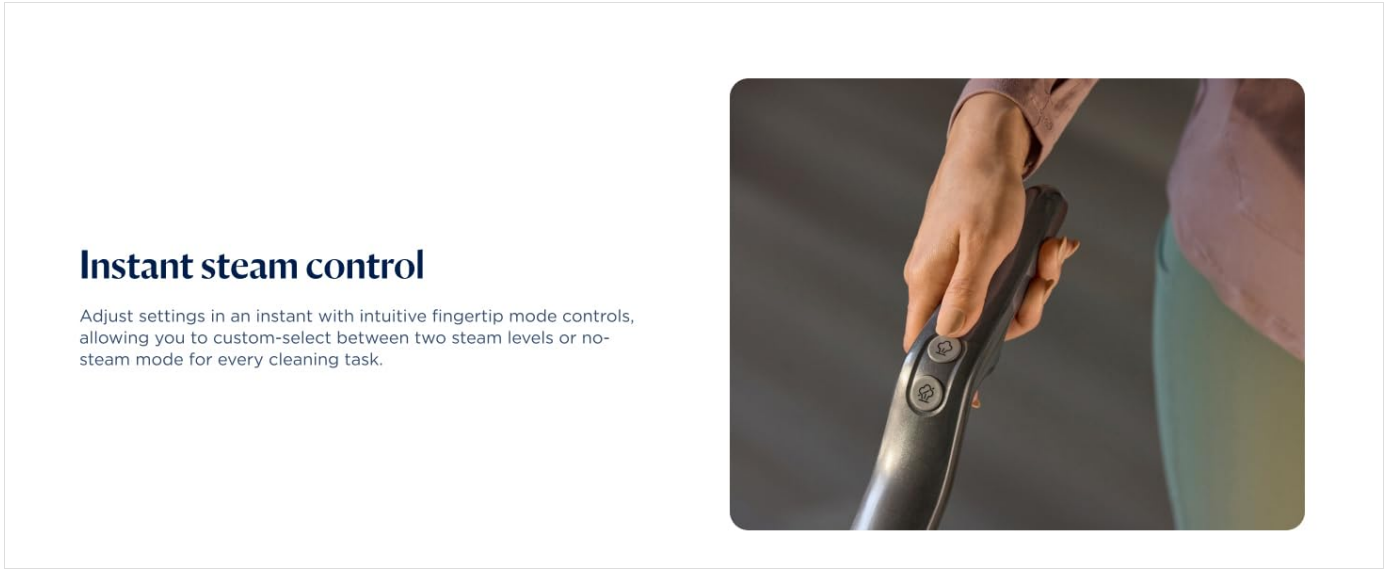
Familiarize yourself with the parts of your SpinWave SmartSteam Mop:



The BISSELL SpinWave SmartSteam Mop in action, demonstrating its rapid heating and cleaning capabilities on a floor spill.



Detailed view of the mop's real-time LED display, providing information on cleaning modes, steam readiness, and temperature.



The built-in LED headlights of the SpinWave SmartSteam Mop effectively illuminate dirt and debris in dimly lit areas.

Assembly

Your BISSELL SpinWave SmartSteam Mop requires minimal assembly.

1. **Attach the Handle:** Insert the upper handle assembly into the main body of the mop until it clicks securely into place.
2. **Attach Mop Pads:** Align the microfiber mop pads with the hook and loop fasteners on the bottom of the mop head. Press firmly to secure them.

For a visual guide on assembly and initial setup, please refer to the following video:

Your browser does not support the video tag.

Official unboxing and review video for the BISSELL SpinWave SmartSteam, demonstrating assembly and initial use.

Operation

1. Filling the Water Tank

1. Ensure the mop is unplugged.
2. Remove the water tank from the main body of the mop by pulling it upwards.
3. Unscrew the cap at the bottom of the tank.
4. Fill the tank with distilled or demineralized water. Do not use cleaning solutions or chemicals in the water tank, as this can damage the unit.
5. Replace the cap securely and reinsert the water tank into the mop until it clicks into place.



The easy-fill removable water tank of the SpinWave SmartSteam Mop, designed for hassle-free refills.

2. Powering On and Steam Readiness

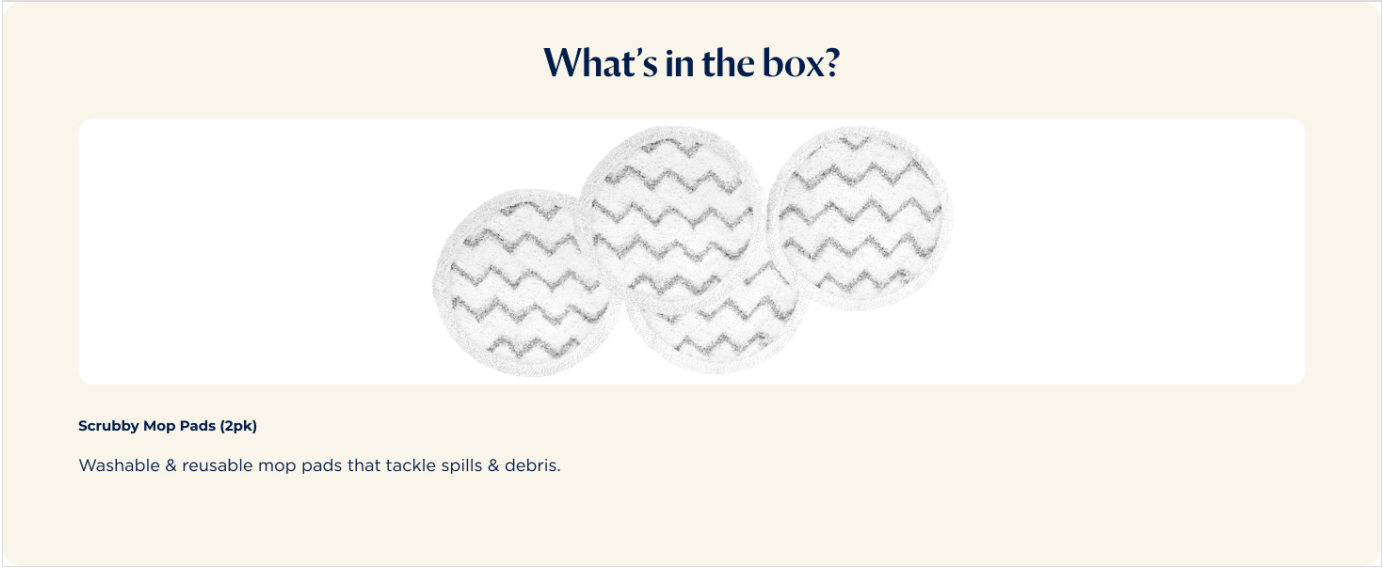
1. Plug the power cord into a grounded electrical outlet.
2. Press the power button located on the handle. The LED display will illuminate.

3. The mop will begin to heat up. The LED display will indicate when the steam is ready, typically within 20 seconds.

3. Selecting Cleaning Modes and Steam Levels

Use the fingertip controls on the handle to select your desired cleaning mode:

- **High Steam:** For tough, stuck-on messes and sanitization.
- **Low Steam:** For everyday cleaning and delicate sealed floors.
- **No Steam:** For polishing or light cleaning without steam.

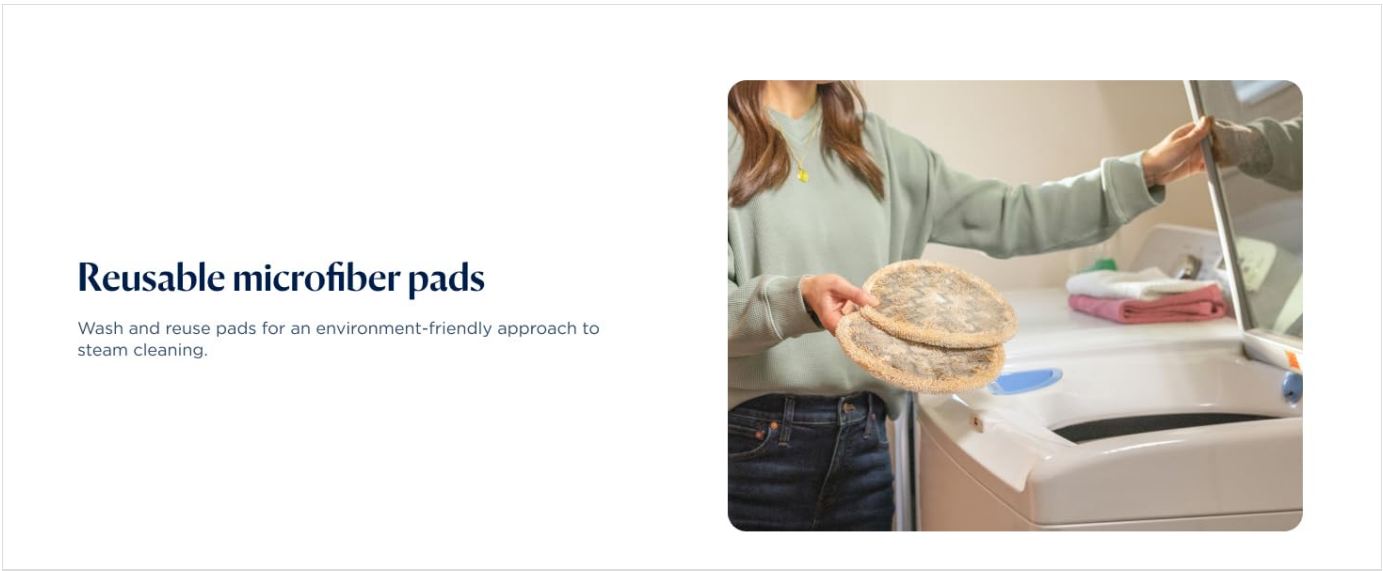


Fingertip controls on the handle allow for instant adjustment of steam levels to suit various cleaning tasks.

4. Cleaning Your Floors

Once steam is ready, gently guide the mop across your sealed hard floors. The rotating pads will scrub the surface while steam sanitizes. For best results:

- Pre-vacuum or sweep the floor to remove loose debris.
- Move the mop slowly over heavily soiled areas to allow steam and pads to work effectively.
- The swivel steering and low profile allow easy cleaning under and around furniture.



The SpinWave SmartSteam Mop is safe and effective for multi-surface cleaning on sealed hardwood, tile, granite, marble, and laminate floors.

Maintenance

1. Cleaning Mop Pads

The microfiber mop pads are reusable and machine washable.

1. After use, remove the mop pads from the mop head.
2. Machine wash the pads in warm water with a mild detergent. Do not use bleach or fabric softener.
3. Tumble dry on low or air dry. Ensure pads are completely dry before reattaching or storing.



Reusable microfiber pads can be washed and reused, offering an environmentally friendly cleaning solution.

2. Emptying and Cleaning the Water Tank

After each use, it is recommended to empty any remaining water from the tank.

1. Unplug the mop and remove the water tank.
2. Unscrew the cap and pour out any leftover water.
3. Rinse the tank with clean water and allow it to air dry before storing.

3. Storage

Store the mop in a dry, protected area. Ensure the power cord is neatly wrapped around the cord wraps on the handle.

Troubleshooting

Problem	Possible Cause	Solution
No steam	Water tank is empty Unit not plugged in Unit not heated up	Refill water tank Ensure plug is secure Wait for LED display to indicate steam is ready
Pads not spinning	Pads not attached correctly Obstruction	Reattach pads firmly Check for debris under pads
LED display not working	Unit not powered on Power issue	Press power button Check power outlet and cord
Mop leaves streaks	Pads are dirty Too much steam	Wash or replace mop pads Use lower steam setting

Specifications

Feature	Detail
Model Name	SpinWave SmartSteam
Model Number	3897A
Brand	Bissell
Power Source	Corded Electric
Wattage	1380 watts
Heat Time	20 seconds (0.33 minutes)
Tank Volume	0.5 liters (538 ml)
Item Weight	7 pounds
Dimensions (D x W x H)	7.5"D x 15.4"W x 47.4"H
Surface Recommendation	Sealed Hard Floors

Warranty and Support

For warranty information, product registration, or further support, please visit the official BISSELL website or contact BISSELL customer service. Keep your purchase receipt for warranty claims.

BISSELL Website: www.bissell.com

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