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WHDPETS WH-PF001-02W-5G

WHDPETS Automatic Cat Feeder Instruction Manual

Model: WH-PF001-02W-5G

PRODUCT OVERVIEW

The WHDPETS Automatic Cat Feeder is a smart pet feeding solution designed for convenience and peace of mind. It features a 1080P HD camera, 2-way audio communication, and supports both 2.4GHz and 5GHz WiFi networks for seamless APP control. With a 5L large capacity and dual power supply options, it ensures your pets are fed according to a customized schedule, even when you're away. The feeder is suitable for both cats and dogs, offering adjustable heights and an anti-blocking design for smooth food dispensing.



Image: The WHDPETS Automatic Cat Feeder, showcasing its main unit, dual stainless steel bowls, and a smartphone displaying the app interface.

PACKAGE CONTENTS

- WHDPETS Automatic Cat Feeder Unit
- Dual Stainless Steel Food Bowls
- Feeding Mat
- 5V DC Power Adapter
- User Manual (this document)
- Desiccant Pack (pre-installed or included for freshness)

KEY FEATURES

- **1080P Full HD Camera & 2-Way Audio:** Monitor your pets with clear video and communicate with them remotely.
- **5G WiFi & APP Control:** Connects to both 2.4GHz and 5GHz WiFi networks for convenient control via the "Smartlife" or "TUYA Smart" APP.
- **Low Food & Blockage Sensor:** Receive notifications when food levels are low or if a blockage occurs.

- **10-Meal Timer & Auto-Programmable:** Schedule up to 10 meals per day with 1-20 portions per meal, customizable for daily, weekend, or holiday feeding.
- **Large 5L Capacity:** Sufficient for multiple cats or dogs, reducing the frequency of refills.
- **Dual Power Supply:** Operates via DC adapter with backup battery support (3*D batteries, not included) for uninterrupted feeding during power outages.
- **3 Heights Adjustable:** Adaptable design suitable for pets of different sizes and life stages.
- **Easy to Clean:** Detachable food bowls and components for simple cleaning.
- **Anti-Blocking Design:** Ensures smooth and consistent food dispensing.

APPLICABLE KIBBLE SIZE RANGE

 Recommended kibble size 2-12mm



 Recommended food types



Single Shape Dry Kibbles



Mixed Shapes Dry Kibbles



Freeze-dried Food

Image: Overview of key features including APP control, feeding schedule, WiFi support, dual power supply, and 5L capacity.

3 HEIGHTS ADJUSTABLE

Suitable for your pets of different sizes



Image: Illustration of the feeder's three adjustable height settings (2, 3, and 4 inches) to accommodate various pet sizes.

AUTOMATIC CAT FEEDERS WITH HD CAMERA

Healthy diet for your fur baby



APP control



Feeding Schedule



2.4G & 5G WIFI Support



Dual Power Supply



5L Capacity



Image: Visual guide showing recommended kibble sizes (2-12mm) and types (single shape, mixed shapes, freeze-dried food) compatible with the feeder.

SETUP GUIDE

1. Powering the Feeder

1. Connect the 5V DC power adapter to the feeder and a wall outlet.
2. For backup power, install three (3) D-size batteries (not included) into the battery compartment at the bottom of the feeder. This ensures continuous operation during power outages.

DUAL POWER SUPPLIES

Power failure switch battery power supply , normal grain out.
Chip power failure memory setting , no need to reset .



Image: Diagram illustrating the dual power supply options: DC adapter and D-size battery compartment.

2. App Download and Installation

Download the "TUYA Smart" or "Smartlife" App from your mobile device's app store (iOS App Store or Google Play Store). Register an account and log in.

Your browser does not support the video tag.

Video: A step-by-step guide on how to connect the WHDPETS Automatic Cat Feeder to the mobile application, including app download, registration, and device pairing.

3. Connecting to Wi-Fi

1. Open the "TUYA Smart" or "Smartlife" App and click "Add Device".
2. Select "Camera & Lock" from the directory list, then choose "Smart Camera (Wifi)".
3. Enter your phone's Wi-Fi account and password. Ensure your Wi-Fi network is 2.4GHz or a multi-band network. The feeder supports both 2.4GHz and 5GHz, but initial connection often requires 2.4GHz.
4. Place the QR code displayed on your phone screen 15-20cm (6-8 inches) away from the feeder's camera. Scan until you hear a "tick" sound from the feeder.

5. Click "I Heard a prompt" in the app.
6. Once connected successfully, click "Done".



Image: Visuals demonstrating the QR code scanning process for Wi-Fi connection and highlighting compatibility with both 2.4GHz and 5GHz networks.

OPERATING INSTRUCTIONS

1. Filling the Food Tank

1. Press the top cover button to open the lid.
2. Pour dry kibble into the 5L transparent food tank. Ensure the kibble size is between 2-12mm to prevent blockages.
3. Close the lid securely to maintain food freshness.



Image: Demonstrates the 5L food tank capacity and the top cover button with desiccant storage for food freshness.

2. Scheduling Meals via App

1. In the App, navigate to the "Schedule" or "Timing" section.
2. Set the desired feeding times (up to 10 meals per day).
3. Adjust the portion size for each meal (1-20 portions). Each portion is approximately 10g.
4. Select the days of the week for the schedule to repeat (e.g., Everyday, Weekdays, Weekends, or specific days).
5. Save your feeding schedule.



Image: Screenshot of the app's scheduling interface, showing options to set time, cycle (days), and number of portions.

3. Remote Feeding

1. From the main app interface, tap the "Feed" icon (often represented by a bone or food bowl).
2. Select the number of portions you wish to dispense immediately.
3. Confirm to dispense food.



Image: App screen showing the remote feeding option, allowing manual dispensing of food portions.

4. Camera and Audio Functions

1. **Live View:** Access the live 1080P HD video feed of your pet from anywhere via the app.
2. **2-Way Audio:** Use the "Talk" function to speak to your pets through the feeder's built-in speaker and microphone.
3. **Voice Recording:** Record a 10-second voice message that plays at feeding times to call your pets.
4. **Photo/Video Capture:** Take screenshots or record short videos of your pets directly from the live view. These are saved to your phone's gallery.
5. **Motion Detection Alarm:** Enable motion detection in the app settings to receive alerts when movement is detected in front of the feeder. Adjust sensitivity (Low, Medium, High) as needed.

1080P HD PET CAMERA

Check On Your Pet With Live Video



1080P HighDefinition Camera



Built-in Night Vision



Two Way Voice Interaction



Video Recording During Feeding



Image: Highlights the 1080P HD camera, built-in night vision, two-way voice interaction, and video recording capabilities.

TWO WAY VOICE INTERACTION



Image: Depicts the two-way voice interaction feature, allowing users to speak to their pets and record voice messages.



MAINTENANCE

Cleaning the Feeder

1. Ensure the feeder is unplugged and batteries are removed before cleaning.
2. Detach the food tank, dual stainless steel bowls, and the food bowl base.
3. Wash the detachable components with mild soap and water. Rinse thoroughly and dry completely before reassembling.
4. Wipe the main feeder unit with a damp cloth. Do not submerge the main unit in water.
5. Regularly check and replace the desiccant pack in the lid to maintain food freshness.



Image: Shows the detachable components of the feeder being cleaned under running water, emphasizing ease of cleaning.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Feeder not connecting to Wi-Fi.	Incorrect Wi-Fi password; not on 2.4GHz network; router too far; special characters in Wi-Fi name/password.	Ensure correct Wi-Fi password. Confirm your phone and router are within 10 meters of the feeder. Select a 2.4GHz network or ensure your multi-band network is configured correctly. Avoid special characters or spaces in Wi-Fi name/password. Ensure the feeder is powered by the USB adapter, not just batteries, during setup.
Food not dispensing or getting jammed.	Kibble size too large or irregular; food blockage; low food level.	Use recommended kibble size (2-12mm). Check for and clear any food blockages in the dispenser mechanism. Refill the food tank if the low food sensor is triggered.
No power or intermittent power.	Power adapter disconnected; batteries low or not installed.	Ensure the power adapter is securely plugged in. Check battery levels and replace if necessary.

Problem	Possible Cause	Solution
Voice message not playing or unclear.	Recording issue; speaker obstruction.	Re-record the voice message in a quiet environment. Ensure the speaker is not obstructed.

SPECIFICATIONS

Feature	Detail
Model Number	WH-PF001-02W-5G
Capacity	5 Liters
Dimensions (LxWxH)	12.8 x 11.92 x 11.18 inches
Weight	7.7 pounds
Material	Stainless Steel, Plastic
Camera Resolution	1080P Full HD
Connectivity	2.4GHz & 5GHz Wi-Fi
Power Supply	5V DC Adapter, 3*D Batteries (not included)
Max Meals per Day	10
Portions per Meal	1-20 portions
Recommended Kibble Size	2-12mm

WARRANTY AND SUPPORT

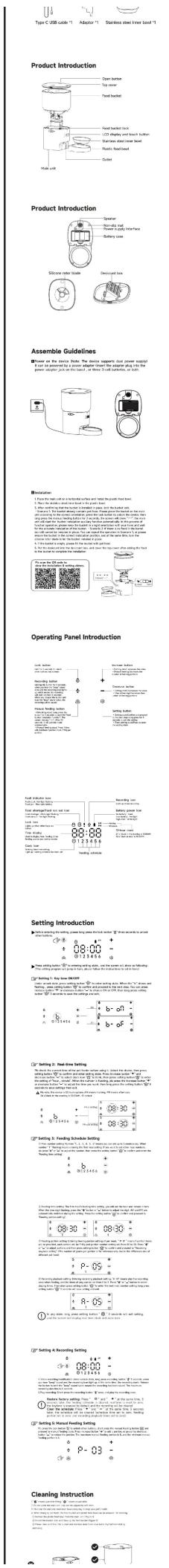
For detailed warranty information and customer support, please refer to the warranty card included with your product packaging or visit the official WHDPETS website. You can also contact WHDPETS customer service directly for assistance with product setup, operation, or troubleshooting.

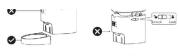
Official Brand Store: [WHDPEST Amazon Store](#)

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Related Documents - WH-PF001-02W-5G

 WHDPEST Automatic Pet Feeder Quick Start Guide Accessory List <small>*Before installation, pls confirm the accessories</small> <table border="1"> <tr> <td>Main unit *1</td><td>Plastic food bowl *1</td><td>Feed bucket *1</td></tr> <tr> <td>Heightening bracket *1 (Optional)</td><td>Manual *1</td><td>Document *1</td></tr> <tr> <td>Wrench *1</td><td></td><td></td></tr> </table>	Main unit *1	Plastic food bowl *1	Feed bucket *1	Heightening bracket *1 (Optional)	Manual *1	Document *1	Wrench *1			
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Heightening bracket *1 (Optional)	Manual *1	Document *1								
Wrench *1										





J. MATH. ANAL. APPL.

Figure 1

Letter to the Users

Thank you for choosing our pet food products. Our company is committed to creating a better life for your pet with science and technology. In order to help you to know more about our products, below, read this instruction sheet carefully.

Once you receive the product, please keep it properly for reference.

Once received on order, the following carries instructions that have been carefully checked and approved. Our company is not responsible for any variations and anomalies in quality, legal disputes and losses that occurs.

Any legal disputes.

Our company reserves the right of interpretation and modification of this statement.

Safety Notice

Specifications

Capacity	= 9L
Auto Feeding Schedule	= 0-4 machines (50-90 portions/meal)
Power	= 8.8 CC Power cord Backup battery: 12 volt battery = 3 hrs/1hr
Dimension	= 20.8" x 34.8" x 20.0"mm
Consumption	= < 0.8W



[WHDPETS PetFeeder Setup Guide: Connect Your Smart Pet Feeder](#)

A comprehensive guide to setting up and connecting your WHDPETS PetFeeder. Learn how to use the TUYA Smart or Smartlife app, configure Wi-Fi settings, and pair your device for automated pet feeding.



PAPIFEED Smart Pet Feeder User Manual: Setup, Features & Safety

Comprehensive user manual for the PAPIFEED Smart Pet Feeder (2.4G/5G WiFi). Learn about setup, safety precautions, feeding schedules, app control, and specifications for automatic pet feeding.



Frienhund ACF90W Smart Pet Feeder User Manual

Comprehensive user manual for the Frienhund ACF90W Smart Pet Feeder, detailing setup, operation, safety guidelines, app connectivity, and troubleshooting for this 2.4G/5G WiFi enabled automatic pet food dispenser.



[Frienhund Smart Pet Feeder ACF190W User Manual](#)

User manual for the Frienhund Smart Pet Feeder with Two Bowls (Model ACF190W), detailing setup, operation, safety instructions, product specifications, app integration, and troubleshooting.