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› Apple USB-C Woven Charge Cable (2 m) Instruction Manual

Apple MU2G3AM/A

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1. PRODUCT OVERVIEW

The Apple USB-C Woven Charge Cable (2 m) is designed for efficient charging, syncing, and data transfer between USB-C enabled devices. This durable cable features a woven design and supports power delivery up to 240 watts, along with data transfer at USB 2 speeds. It is compatible with a wide range of Apple devices, including various models of iPhone, iPad, and MacBook.



Image: The Apple USB-C Woven Charge Cable, featuring a white woven exterior and USB-C connectors on both ends. This cable is used for charging and data transfer.

2. SETUP

1. **Identify Compatible Devices:** Ensure your device (e.g., iPhone, iPad, MacBook) has a USB-C port.
2. **Connect to Power Adapter (for charging):** Insert one end of the USB-C Woven Charge Cable into a compatible USB-C power adapter (sold separately).
3. **Connect to Device:** Insert the other end of the USB-C Woven Charge Cable into the USB-C port of your device.
4. **Connect to Computer (for syncing/data transfer):** Insert one end of the USB-C Woven Charge Cable into a USB-C port on your computer. Insert the other end into your device.

For optimal fast-charging capabilities, pair the cable with a USB-C power adapter that supports the required wattage for your device.

3. OPERATING INSTRUCTIONS

The Apple USB-C Woven Charge Cable functions automatically upon connection to compatible devices and power sources.

- **Charging:** When connected to a USB-C power adapter and a device, the cable facilitates power delivery up to 240 watts, enabling fast charging for supported devices. The device's charging indicator will typically activate.
- **Data Transfer:** When connected between two USB-C devices or a USB-C device and a computer, the cable supports data transfer at USB 2 rates. This allows for syncing files, photos, and other data.

No additional software or drivers are required for basic charging and data transfer functionalities.

4. MAINTENANCE

Proper care extends the life of your Apple USB-C Woven Charge Cable.

- **Cleaning:** Gently wipe the cable with a soft, dry, lint-free cloth. Avoid using harsh chemicals or abrasive materials.
- **Storage:** Store the cable in a cool, dry place. Avoid tightly coiling or bending the cable at sharp angles, especially near the connectors, as this can cause internal damage.
- **Handling:** Always grasp the connector ends when plugging or unplugging the cable. Do not pull directly on the cable itself.
- **Environmental Conditions:** Avoid exposing the cable to extreme temperatures, direct sunlight, or moisture.

5. TROUBLESHOOTING

If you encounter issues with your USB-C Woven Charge Cable, consider the following troubleshooting steps:

- **Device Not Charging:**
 - Ensure both ends of the cable are securely connected to the power adapter and your device.
 - Verify that the power adapter is functioning correctly and plugged into a live power outlet.
 - Test the cable with a different compatible power adapter or device to isolate the issue.
 - Check the USB-C ports on your device and power adapter for any debris or damage.
- **Slow Charging:**
 - Confirm that your power adapter provides sufficient wattage for fast charging your device.
 - Ensure your device is not running power-intensive applications in the background.
- **Data Transfer Issues:**
 - Verify that both devices or the device and computer recognize the connection.
 - Restart both connected devices.
 - Ensure any necessary software or drivers for data transfer are up to date on your computer.

If problems persist after these steps, contact Apple Support for further assistance.

6. SPECIFICATIONS

Brand	Apple
Model Number	MU2G3AM/A
ASIN	B0CHX9FJWD

Product Dimensions	3.35 x 2.64 x 1.34 inches
Item Weight	3.2 ounces
Cable Length	2 meters (6 feet)
Connector Type	USB Type C (on both ends)
Cable Type	USB
Power Delivery	Up to 240 watts
Data Transfer Rate	USB 2 rates
Special Features	Fast charging, braided cable, lightweight design, data transfer
Compatible Devices	iPad Pro 13-inch (M4), iPad Pro 12.9-inch (6th generation), iPad Pro 12.9-inch (5th generation), iPad Pro 12.9-inch (4th generation), iPad Pro 12.9-inch (3rd generation), iPad Pro 11-inch (M4), iPad Pro 11-inch (4th generation), iPad Pro 11-inch (3rd generation), iPad Pro 11-inch (2nd generation), iPad Pro 11-inch (1st generation), iPad Air 13-inch (M2), iPad Air 11-inch (M2), iPad Air (5th generation), iPad Air (4th generation), iPad (10th generation), iPad mini (A17 Pro), iPad mini (6th generation), iPhone 16 Pro, iPhone 16 Pro Max, iPhone 16e, iPhone 16, iPhone 16 Plus, iPhone 15 Pro, iPhone 15 Pro Max, iPhone 15, iPhone 15 Plus, MacBook Air (13-inch, M3, 2024), MacBook Air (15-inch, M3, 2024), MacBook Air (15-inch, M2, 2023), MacBook Air (13-inch, M2, 2022), MacBook Air (M1, 2020), MacBook Air (Retina, 13-inch, 2020), MacBook Air (Retina, 13-inch, 2018–2019), MacBook Pro (14-inch, 2024), MacBook Pro (16-inch, 2024), MacBook Pro (14-inch, 2023), MacBook Pro (16-inch, 2023), MacBook Pro (13-inch, M2, 2022), MacBook Pro (14-inch, 2021), MacBook Pro (16-inch, 2021), MacBook Pro (16-inch, 2019), MacBook Pro (13-inch, M1, 2020), MacBook Pro (13-inch, 2020), iMac (24-inch, M4, 2024), iMac (24-inch, M1, 2021), iMac (Retina 4K, 21.5-inch, 2019), iMac (Retina 5K, 27-inch, 2019–2020), iMac Pro (2017), Mac Studio (2023), Mac Studio (2022), Mac mini (2024), Mac mini (2023), Mac mini (M1, 2020), Mac mini (2018), Mac Pro (2023), Mac Pro (2019), AirPods 4, AirPods 4 with Active Noise Cancellation, AirPods Pro 2, AirPods Max

7. WARRANTY INFORMATION

Apple products, including the USB-C Woven Charge Cable, typically come with a limited warranty. This warranty covers manufacturing defects under normal use. The exact terms and duration of the warranty may vary by region and purchase date.

For detailed information regarding your product's warranty, including coverage, terms, and conditions, please refer to the official Apple website or the warranty documentation included with your purchase. You may also check your warranty status online using your product's serial number.

8. SUPPORT

For further assistance, technical support, or service inquiries regarding your Apple USB-C Woven Charge Cable, please utilize the following resources:

- **Apple Support Website:** Visit support.apple.com for comprehensive articles, troubleshooting guides, and contact options.
- **Apple Store:** Visit an authorized Apple Store for in-person assistance.
- **Contact Apple:** Information for phone support and chat options can be found on the Apple Support website.

Please have your product's model number (MU2G3AM/A) and proof of purchase available when contacting support.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Open the live page

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