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GYI 801 series

GYI Criss Cross Chair with Wheels User Manual

Model: 801 Series | Brand: GYI

INTRODUCTION

This manual provides comprehensive instructions for the assembly, operation, maintenance, and troubleshooting of your GYI Criss Cross Chair with Wheels. Designed for comfort and versatility, this chair features a 160-degree reclining function, a wide seat suitable for various sitting postures, and a robust 400 LBS weight capacity. Please read this manual thoroughly before use to ensure proper function and longevity of your chair.



Figure 1: The GYI Criss Cross Chair, demonstrating its spacious design allowing for comfortable, varied seating positions, including sitting cross-legged.

SETUP AND ASSEMBLY

Your GYI Criss Cross Chair is designed for straightforward assembly. Please ensure all components are present before beginning. Refer to the included assembly diagram for visual guidance.

Components Checklist:

- Chair Backrest
- Seat Cushion with Armrests
- Gas Lift Cylinder
- Star Base
- Casters (Wheels)
- Footrest Mechanism

- Assembly Hardware (Screws, Washers, Allen Wrench)

Assembly Steps:

1. Attach the casters firmly into the holes at the end of each leg of the star base.
2. Insert the gas lift cylinder into the center hole of the star base.
3. Carefully place the seat cushion assembly onto the top of the gas lift cylinder. Ensure it is securely seated.
4. Attach the chair backrest to the seat cushion using the provided hardware. Align the holes and tighten screws evenly.
5. Install the footrest mechanism according to the diagram, ensuring it slides smoothly.
6. Verify all connections are tight and the chair is stable before use.



Figure 2: Detailed product dimensions, indicating the chair's generous size suitable for larger individuals and various sitting styles.

OPERATING INSTRUCTIONS

Your GYI Criss Cross Chair offers several adjustable features to enhance your comfort and productivity.

Adjustable Height:

To adjust the chair's height, locate the lever on the right side beneath the seat. While seated, pull the lever upwards to lower the chair. To raise the chair, stand up slightly and pull the lever upwards. Release the lever at your desired height.

Reclining Function (90° to 160°):

Pull the lever on the left side of the chair upwards to unlock the recline mechanism. Lean back to your desired angle (up to 160 degrees). Release the lever to lock the backrest in place. To return to an upright position, pull the lever again and lean forward.



Figure 3: Visual representation of the chair's reclining capability, allowing transition from an upright working position to a fully reclined sleeping position.

Retractable Footrest:

For added comfort, especially when reclining, pull the footrest handle located beneath the front of the seat outwards. The footrest will extend. To retract, push the footrest back into its stored position until it clicks securely.



Figure 4: The chair in its fully reclined position with the integrated footrest extended, ideal for relaxation or napping.

Criss Cross Seating & Wide Design:

The wide seat and armrests are specifically designed to accommodate various sitting postures, including sitting cross-legged. This feature provides exceptional comfort and flexibility for extended periods of use.

Wider Ergonomic Chair

S-shaped backrest providing exceptional support and promoting a healthy sitting posture.



Thick padded headrest and wide backrest provides you best comfort.

4.7" extra wide arms for your relaxing.

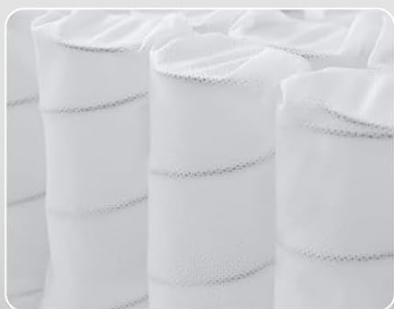
Figure 5: The ergonomic S-shaped backrest provides lumbar support, while the 4.7" extra wide arms offer ample space for relaxation.

Extra Thickened Cushion

6" Thickened Cushion Combined with Spring Pockets



22.4"



High Resilience Spring Structure



Primary Sponge



Thichened Seat

Figure 6: The chair's extra thickened cushion, featuring a high resilience spring structure and primary sponge for superior comfort and durability.

MAINTENANCE

Proper care will extend the life and appearance of your GYI Criss Cross Chair.

Cleaning:

- **Product Care Instructions:** Wipe Clean.
- For general cleaning, use a soft, damp cloth.
- Avoid harsh chemicals or abrasive cleaners, as they may damage the material.
- For spills, blot immediately with a clean, dry cloth.

Inspection:

- Periodically check all screws and bolts to ensure they are tight. Re-tighten if necessary.

- Inspect casters for any debris (hair, lint) that might impede smooth rolling. Clean as needed.
- Ensure the gas lift cylinder operates smoothly.

TROUBLESHOOTING

If you encounter any issues with your GYI Criss Cross Chair, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Chair does not adjust height.	Gas lift cylinder malfunction or lever not fully engaged.	Ensure the height adjustment lever is pulled completely. If the issue persists, the gas lift cylinder may need replacement. Contact customer support.
Chair does not recline or lock in position.	Recline lever not fully engaged or mechanism obstruction.	Ensure the recline lever is pulled completely to unlock and released to lock. Check for any obstructions around the reclining mechanism.
Footrest does not extend or retract smoothly.	Debris in the sliding mechanism or bent components.	Inspect the footrest rails for any debris and clear them. Ensure the footrest is not bent or damaged.
Chair is wobbly or unstable.	Loose screws or improper assembly.	Check all assembly screws and tighten them firmly. Ensure the chair base and gas lift are properly connected.
Casters (wheels) do not roll smoothly.	Hair or debris caught in casters.	Turn the chair over and carefully remove any hair, lint, or debris from the caster wheels.

SPECIFICATIONS

Detailed technical specifications for the GYI Criss Cross Chair with Wheels:

Feature	Detail
Brand	GYI
Model Name	801 Series
Color	Black-1unit
Product Dimensions	25.6"D x 31.5"W x 45.6"H
Maximum Weight Recommendation	400 Pounds
Back Style	Open Back
Special Features	Adjustable Height, Arm, Ergonomic, Retractable Footrest, 160 Degree Recline
Product Care Instructions	Wipe Clean
Recommended Uses	Office
Room Type	Office
Included Components	Arm Pad, Caster, Cushion, Footrest

Feature	Detail
Seat Height	19.3 Inches
Seat Depth	19.7 inches
Fill Material	Foam
Chair Backrest Width	21.7 Inches
Item Weight	56.5 pounds
UPC	769464620741

Big&Tall Office Chair 400LBS



Widen Armrests



6" Thickened Cushion



90-160 Degree Reclining



Retractable Footrest



100000 Pressure Tests
Gas cyclinder



Heavy Duty Metal Base



Figure 7: Key features of the GYI Big & Tall Office Chair, emphasizing its robust construction and ergonomic design elements.



400LBS Heavy Duty Metal Base

Durable and Stable

High Quality Mute Casters

Safe and Smoothy



Figure 8: Details of the chair's durable 400LBS heavy-duty metal base and smooth, quiet casters for easy movement.

WARRANTY AND SUPPORT

GYI is committed to providing high-quality products and excellent customer service.

Return Policy:

This product is eligible for a 30-day easy return policy, allowing for a refund or replacement within 30 days of purchase.

Protection Plans:

Extended protection plans are available for purchase to cover your investment:

- **2-Year Protection Plan:** Available for purchase.
- **3-Year Protection Plan:** Available for purchase.
- **Complete Protect:** A monthly plan covering eligible past and future purchases.

Customer Support:

For any inquiries, assistance with assembly, troubleshooting, or warranty claims, please contact GYI Furniture customer support. You can typically find contact information on the GYI store page on Amazon or through your purchase order details.

Visit the official GYI Store for more information: [GYI Store on Amazon](#)