

Veise RZ06

Veise RZ06 Wi-Fi Smart Lock User Manual

Model: RZ06 | Brand: Veise

1. PRODUCT OVERVIEW

The Veise RZ06 Wi-Fi Smart Lock is an advanced keyless entry system designed for front doors, offering multiple access methods and smart home integration. This electronic digital deadbolt features a touchscreen keypad and provides enhanced security and convenience for residential use, short-term rentals, and controlled access scenarios.

Key features include:

- **5-in-1 Access Methods:** Utilize the mobile APP, Fobs, password (keypad), physical key, or thumb turn for entry.
- **Remote Control:** When connected to the Veise G2 gateway (sold separately), the lock can be accessed remotely, allowing real-time monitoring and control from anywhere.
- **Smart Home Integration:** Compatible with Amazon Alexa and Google Assistant for voice control.
- **APP Control & Ekeys:** Manage access rights, set temporary or permanent passwords, view access logs, and authorize eKeys for family, guests, or tenants via the dedicated app.
- **Automatic Locking:** Configurable auto-lock feature (1 to 900 seconds) for added security.
- **One-Touch Locking:** Secure the door instantly via the touchscreen keypad.

Smart User Management

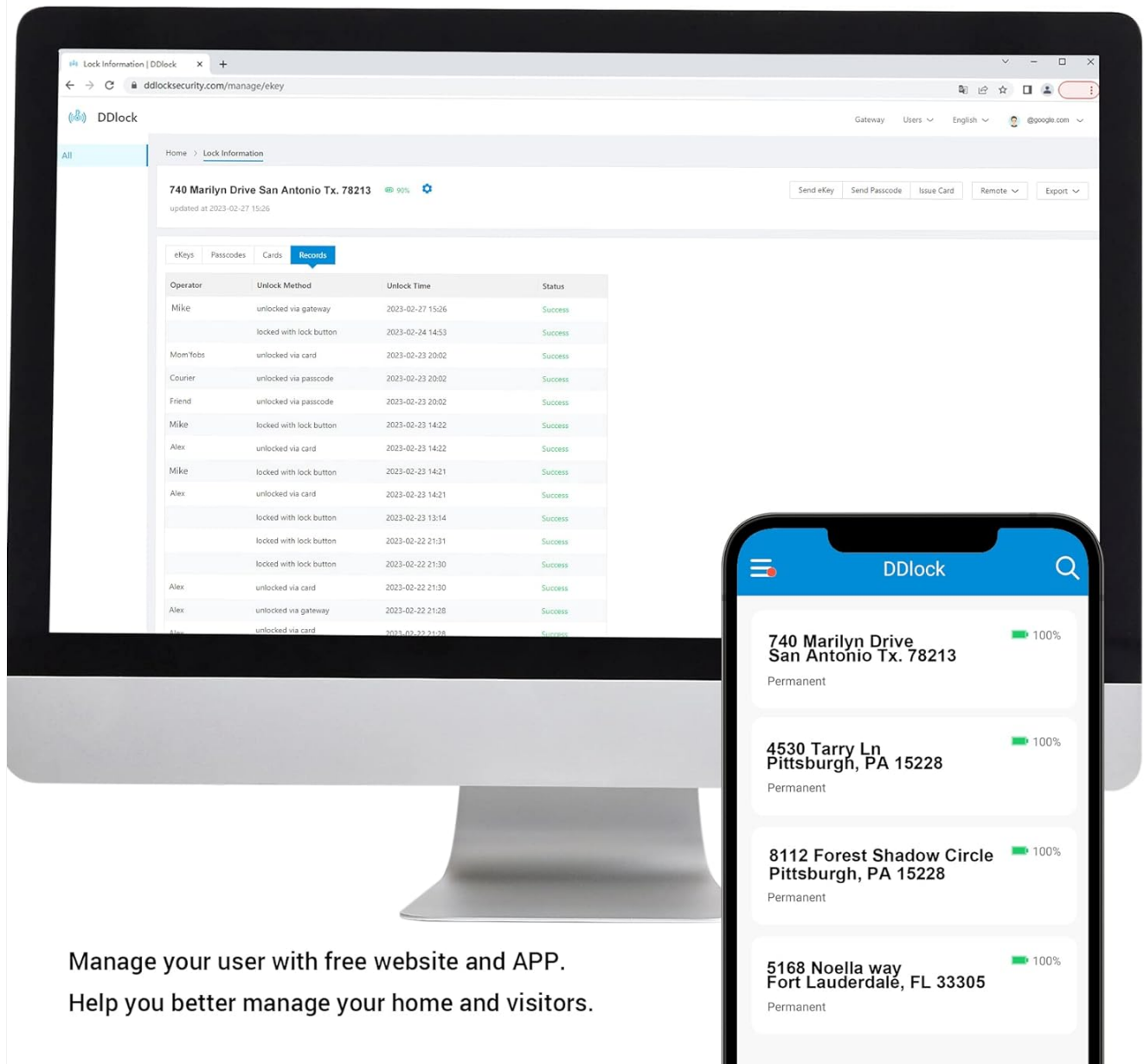


Figure 1.1: Overview of Veise Smart Lock features, including multiple access options and smart functionalities.

2. PACKAGE CONTENTS

Please verify that all components are present and in good condition before beginning installation.

- Smart Lock Assembly (Exterior and Interior Units)
- Touchscreen Keypad
- 2 x Fobs (Key Cards)
- 2 x Physical Keys
- Mounting Hardware (Screws, Bolts, Latch, Strike Plate)
- Veise Gateway G2 (if purchased as part of a bundle or separately)



Figure 2.1: Contents of the Veise RZ06 Smart Lock package.

3. SETUP AND INSTALLATION

Before installation, ensure your door meets the following specifications:

- **Door Thickness:** 1-3/8" to 2" (35mm-50mm)
- **Hole Diameter:** 1-1/2" or 2-1/8" (38mm or 54mm)
- **Minimum Distance (from door edge to center of hole):** 1-5/8" (40mm)
- **Backset:** 2-3/8" or 2-3/4" (60mm or 70mm)
- **Door Compatibility:** Fits most US standard left & right-handed doors. Compatible with single cylinder deadbolts; not compatible with mortise/integrated systems.

Check The Door Size Before Purchase



Figure 3.1: Door measurement and compatibility guide.

Installation Steps:

1. **Prepare the Door:** Remove any existing deadbolt. Ensure the door frame is clear and the latch hole is chiseled correctly for the new latch.
2. **Install the Latch:** Insert the latch into the door edge, ensuring the correct backset is selected. Secure with screws.
3. **Install the Exterior Assembly:** Feed the cable through the door hole and align the exterior keypad unit with the latch.
4. **Install the Interior Mounting Plate:** Secure the mounting plate to the exterior assembly using the provided screws.
5. **Connect Cables:** Connect the cable from the exterior unit to the interior unit.
6. **Install the Interior Assembly:** Mount the interior unit onto the mounting plate, ensuring the thumb turn spindle engages correctly with the latch. Secure with screws.
7. **Insert Batteries:** Open the battery cover on the interior unit and insert 4 AA alkaline batteries (not included).

8. **Test the Lock:** Manually test the deadbolt operation using the thumb turn and physical key to ensure smooth functionality.

4. OPERATING INSTRUCTIONS

Access Methods:

- **Keypad Entry:** Enter your programmed passcode on the touchscreen keypad, then press the '#' key to unlock.
- **Fob (Key Card) Entry:** Present a registered fob to the designated sensor area on the exterior unit to unlock.
- **Physical Key Entry:** Insert the physical key into the keyhole and turn to unlock the deadbolt.
- **Thumb Turn:** From the interior, rotate the thumb turn to manually lock or unlock the deadbolt.
- **APP Control:** Use the Veise app on your smartphone to remotely unlock the door (requires Veise G2 gateway).

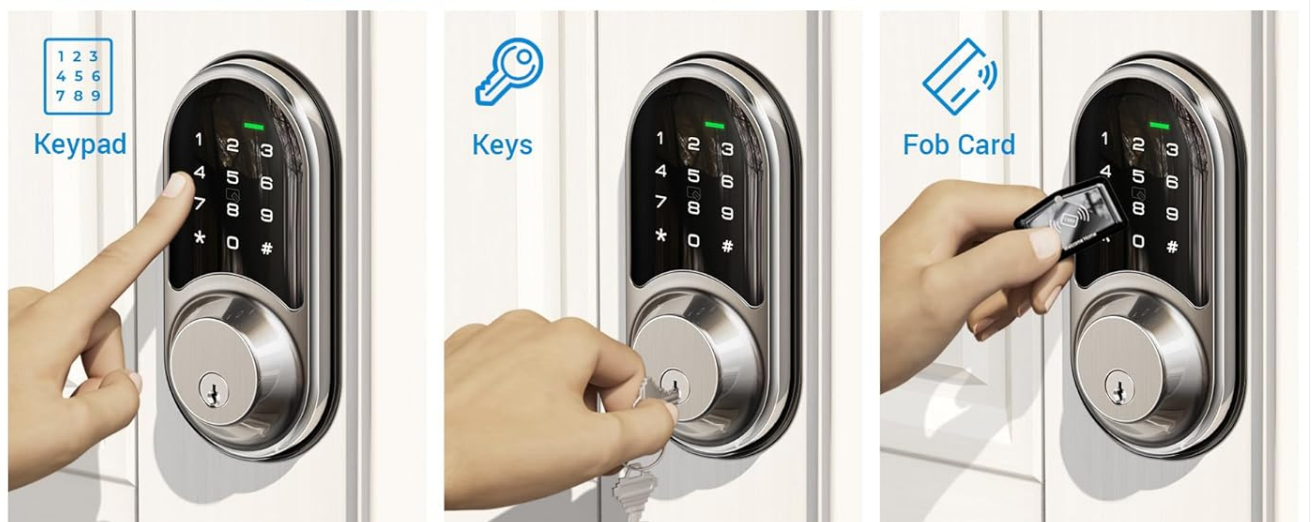
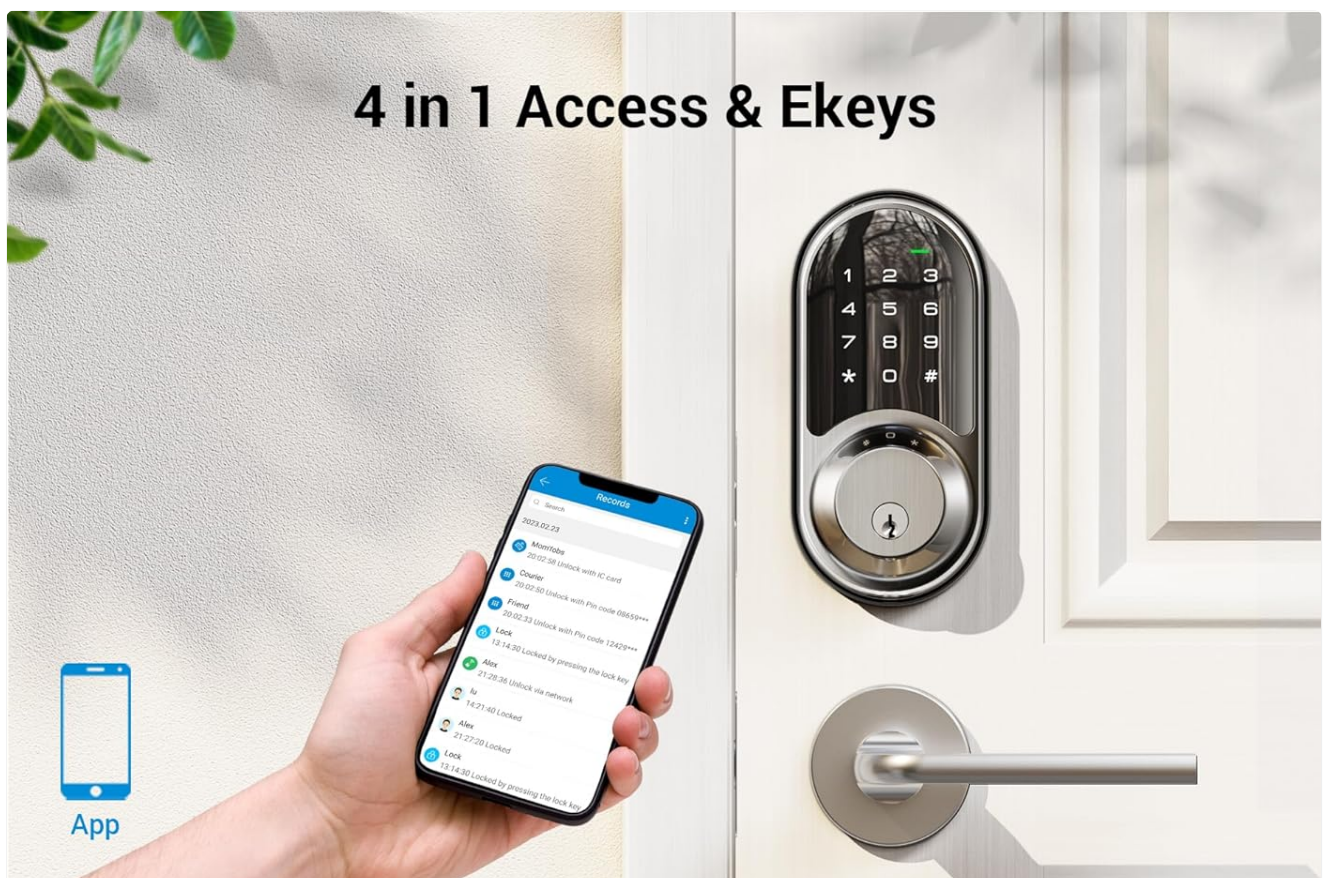


Figure 4.1: Multiple access methods for the Veise Smart Lock.

Locking the Door:

- **Automatic Locking:** If enabled, the lock will automatically engage after a set period (1-900 seconds) once the door is closed.
- **One-Touch Locking:** Press and hold the '#' key on the touchscreen keypad for a few seconds to lock the door.
- **Manual Locking:** From the interior, rotate the thumb turn to lock the door.

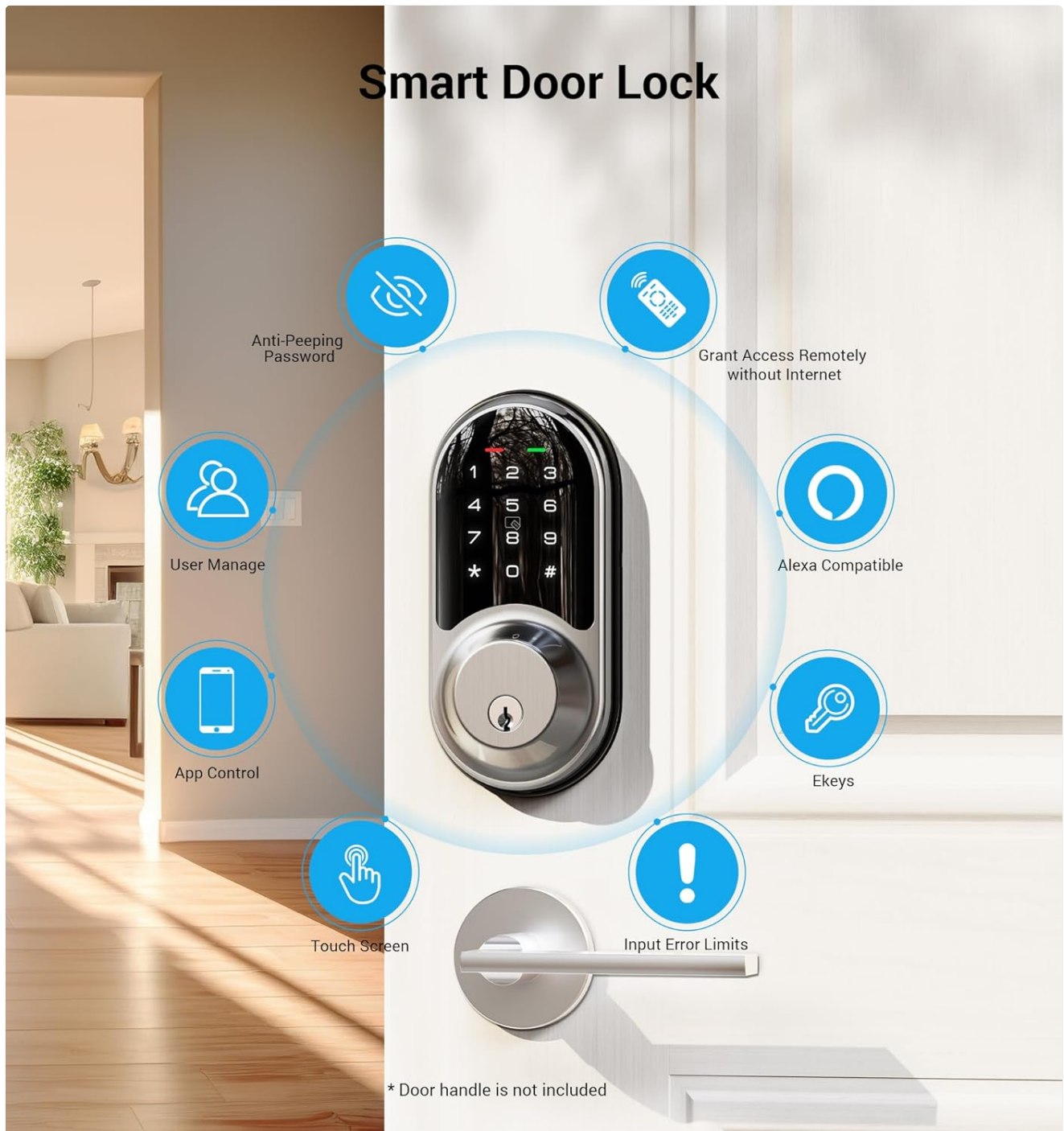


Figure 4.2: Automatic locking feature of the smart lock.

5. APP CONTROL AND SMART FEATURES

The Veise smart lock offers extensive control and management capabilities through its dedicated mobile application. To utilize remote features, the Veise G2 gateway is required.

Key App Functions:

- **Remote Unlock/Lock:** Control your door from anywhere via the app.
- **Password Management:** Generate and share permanent, timed, one-time, or recurring passwords for various users.
- **Ekey Authorization:** Grant temporary or permanent eKeys to family members, guests, or service providers.
- **Access Logs:** View a detailed history of all lock and unlock events, including method and user.
- **User Management:** Add, modify, or delete user profiles and their access permissions.
- **Real-time Status:** Check the current lock status (locked/unlocked) remotely.

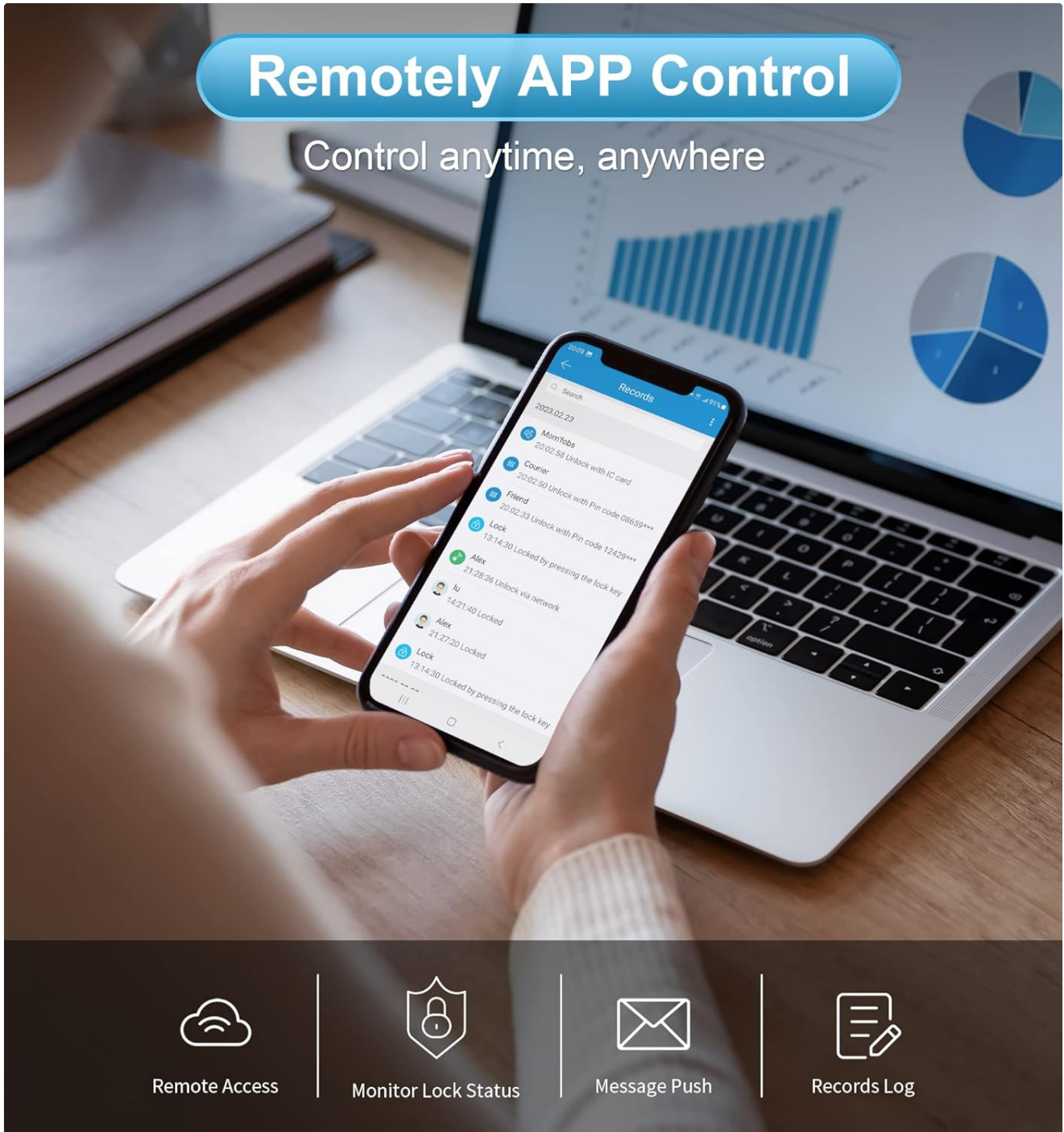


Figure 5.1: Remote app control interface showing access logs.

Remote Password Setup:

The app allows you to set up custom passwords remotely, providing flexible access control for different scenarios.

Remote Setup Password

Setup custom password



Figure 5.2: Remote password setup via the app and gateway.

Voice Control Integration:

Connect your Veise smart lock to Amazon Alexa or Google Assistant for convenient voice-activated control.



Figure 5.3: Voice control functionality with smart assistants.

Smart User Management:

Manage users and monitor access logs efficiently through the app and a complementary web interface.

Never Forget to Lock Again

Secure automatic lock, convenient "#" lock



Figure 5.4: Smart user management via web and app interfaces.

6. MAINTENANCE

- **Battery Replacement:** The smart lock operates on 4 AA alkaline batteries. Replace them when the low battery indicator appears on the keypad or in the app. Always replace all four batteries simultaneously with new, high-quality alkaline batteries.
- **Cleaning:** Clean the touchscreen keypad and lock body with a soft, dry cloth. Avoid using abrasive cleaners, solvents, or harsh chemicals, as these can damage the finish and electronic components.
- **Lubrication:** Periodically check the latch and deadbolt mechanism for smooth operation. If necessary, apply a small amount of graphite lubricant to the internal moving parts of the latch. Do not lubricate the electronic components.
- **Firmware Updates:** Regularly check the Veise app for available firmware updates for your lock. Keeping the firmware updated ensures optimal performance and security.

7. TROUBLESHOOTING

Problem	Possible Cause	Solution
Lock does not respond to keypad/fob.	Low batteries; Incorrect code/unregistered fob; Keypad malfunction.	Replace batteries; Verify code/register fob in app; Contact support if issue persists.
Cannot unlock/lock remotely via app.	Veise G2 gateway not connected/offline; Poor Wi-Fi signal; App not synced.	Ensure gateway is powered and connected to Wi-Fi; Check Wi-Fi signal strength; Re-sync app with lock.
Auto-lock not functioning.	Auto-lock feature disabled; Incorrect time setting; Door sensor issue.	Enable auto-lock in app settings; Adjust auto-lock delay; Ensure door closes fully and sensor aligns.
Physical key does not work.	Incorrect key; Obstruction in keyhole; Lock mechanism jammed.	Ensure you are using the correct key; Check for debris in keyhole; Do not force the key, contact support.
Voice control not working.	Not linked to Alexa/Google Assistant; Gateway offline; Incorrect voice command.	Ensure lock is linked in Alexa/Google Home app; Verify gateway connection; Use precise voice commands.

8. SPECIFICATIONS

Feature	Specification
Brand	Veise
Model Number	RZ06
Lock Type	Keypad Deadbolt
Material	Nickel
Color	Satin Nickel
Connectivity Protocol	Wi-Fi (via G2 Gateway)
Controller Type	Amazon Alexa, Google Assistant
Power Source	4 x AA Batteries (not included)
Recommended Uses	Residential use, Short-term rentals, Controlled access scenarios
Special Features	Auto-Lock, Keyless, Touchscreen, App Control, Fingerprint (not explicitly listed for RZ06, but 'Finger' is in spec, omitting for accuracy based on other features), Anti-Peeping Password

9. WARRANTY AND SUPPORT

Veise offers a comprehensive warranty and dedicated customer support for the RZ06 Wi-Fi Smart Lock.

- **Warranty:** At least a 1-year warranty from the date of purchase.
- **Online Phone Support:** Available Monday to Friday, 9 AM to 5 PM PST.
- **Email Support:** 24/7 after-sales email service for any inquiries or assistance.

For technical assistance, troubleshooting, or warranty claims, please refer to the contact information provided in your product packaging or visit the official Veise website.