

JOBYNA ZF-FR-A06-NAY-EU

JOBYNA Electric Heating Neck Wrap User Manual

Model: ZF-FR-A06-NAY-EU

Brand: JOBYNA

1. INTRODUCTION

Thank you for choosing the JOBYNA Electric Heating Neck Wrap. This device is designed to provide targeted heat therapy for the neck and shoulder area, offering comfort and temporary relief from muscle stiffness and pain. Please read this manual thoroughly before use to ensure safe and effective operation. Keep this manual for future reference.

2. IMPORTANT SAFETY INSTRUCTIONS

WARNING: To reduce the risk of burns, electric shock, fire, and injury, this product must be used in accordance with the following instructions.

- This heating pad is for indoor use only. Do not iron the heating pad.
- Do not use the heating pad when wet. After cleaning, ensure the product is completely dry before reassembly and use. Do not use roller drying.
- Do not use on helpless individuals, infants, or persons insensitive to heat.
- If the heating pad overheats or shows signs of burning during use, immediately turn it off and unplug it from the power outlet.
- Do not fold the heating pad during use. Do not stack or cover anything on the heating pad while it is in operation.
- Do not attempt to modify the switch buttons, wires, or heating elements. Unplug the heating pad when not in use.
- Do not dry clean this heating pad. Dry cleaning solvents may damage the electrical wiring.
- Do not use mothballs or any type of spray on the heating pad.
- Avoid using pain creams or ointments simultaneously with the heating pad, as this may cause skin irritation or burns.

3. PACKAGE CONTENTS

Please check the package for the following items:

- 1 x JOBYNA Electric Heating Neck Wrap
- 1 x Integrated Controller with Power Cord
- 1 x User Manual

4. PRODUCT OVERVIEW

The JOBYNA Electric Heating Neck Wrap is designed for ergonomic comfort and effective heat distribution around the neck and upper shoulder area. It features a soft flannel material and an easy-to-use controller.



Figure 4.1: The JOBYNA Electric Heating Neck Wrap shown with its attached controller. The wrap is dark blue and features a soft, quilted texture, designed to fit around the neck and shoulders. The white controller has a digital display and several buttons for operation.

Controller Features

Accurate LED Multi-Function Controller

*makes adjusting the heat and time
to accommodate your comfort level easy*



30-70°C
Heating Setting



10-90 Minutes
Time Setting



Countdown
Display

2m+0,6m
Long Cord



Backlight
Design



- The default temperature is 50°C and the default time is 30 minutes.
- Recommended adjusting the temperature from low to high to avoid hurt from high temperature.

Figure 4.2: A detailed view of the multi-function LED controller. The display shows temperature and time settings. Buttons are present for power, temperature adjustment (up/down), and timer adjustment (up/down). The controller is connected to a long power cord.

- **Temperature Adjustment:** Allows setting the heat level from 30°C to 70°C.
- **Time Setting:** Adjustable timer from 10 to 90 minutes.
- **Countdown Display:** Shows remaining operating time.
- **Long Cord:** Features a 2m + 0.6m power cord for flexible use.
- **Backlight Design:** Illuminated display for easy reading in low light.

Dimensions



Figure 4.3: The heating neck wrap laid flat, illustrating its approximate dimensions of 74 cm in length and 19 cm in width. The design includes a Velcro closure for adjustable fit.

The heating pad measures approximately 74 cm x 19 cm, providing ample coverage for the neck and shoulder area. It features a Velcro design for a flexible and secure fit.

5. SETUP

1. Unpack the heating neck wrap and controller from its packaging.
2. Ensure the product is clean and dry before first use.
3. Plug the power cord into a standard electrical outlet (220V).
4. Position the neck wrap comfortably around your neck and shoulders, securing it with the Velcro closure. Ensure it is not folded or creased.

6. OPERATING INSTRUCTIONS

The JOBYNA Electric Heating Neck Wrap provides fast and even heating for therapeutic relief.

30s Fast Heating Technology



Figure 6.1: An illustration highlighting key features such as UL and FCC certification, auto shut-off, 30-second quick heating, overheat protection, and thermostat function. Benefits like pain relief, improved blood circulation, and muscle relaxation are also listed.

1. **Power On:** Press the power button on the controller to turn on the device. The default temperature is 50°C and the default time is 30 minutes.
2. **Adjust Temperature:** Use the '+' and '-' buttons next to the thermometer icon to adjust the temperature between 30°C and 70°C. It is recommended to start with a lower temperature and gradually increase to your comfort level. The device heats up in approximately 5 seconds.
3. **Set Timer:** Use the '+' and '-' buttons next to the clock icon to set the desired operating time between 10 and 90 minutes.
4. **Automatic Shut-off:** The device will automatically turn off once the set timer expires, ensuring safety and energy efficiency.
5. **Power Off:** Press the power button again to turn off the device manually. Always unplug the device from the power outlet after use.

Heat Distribution

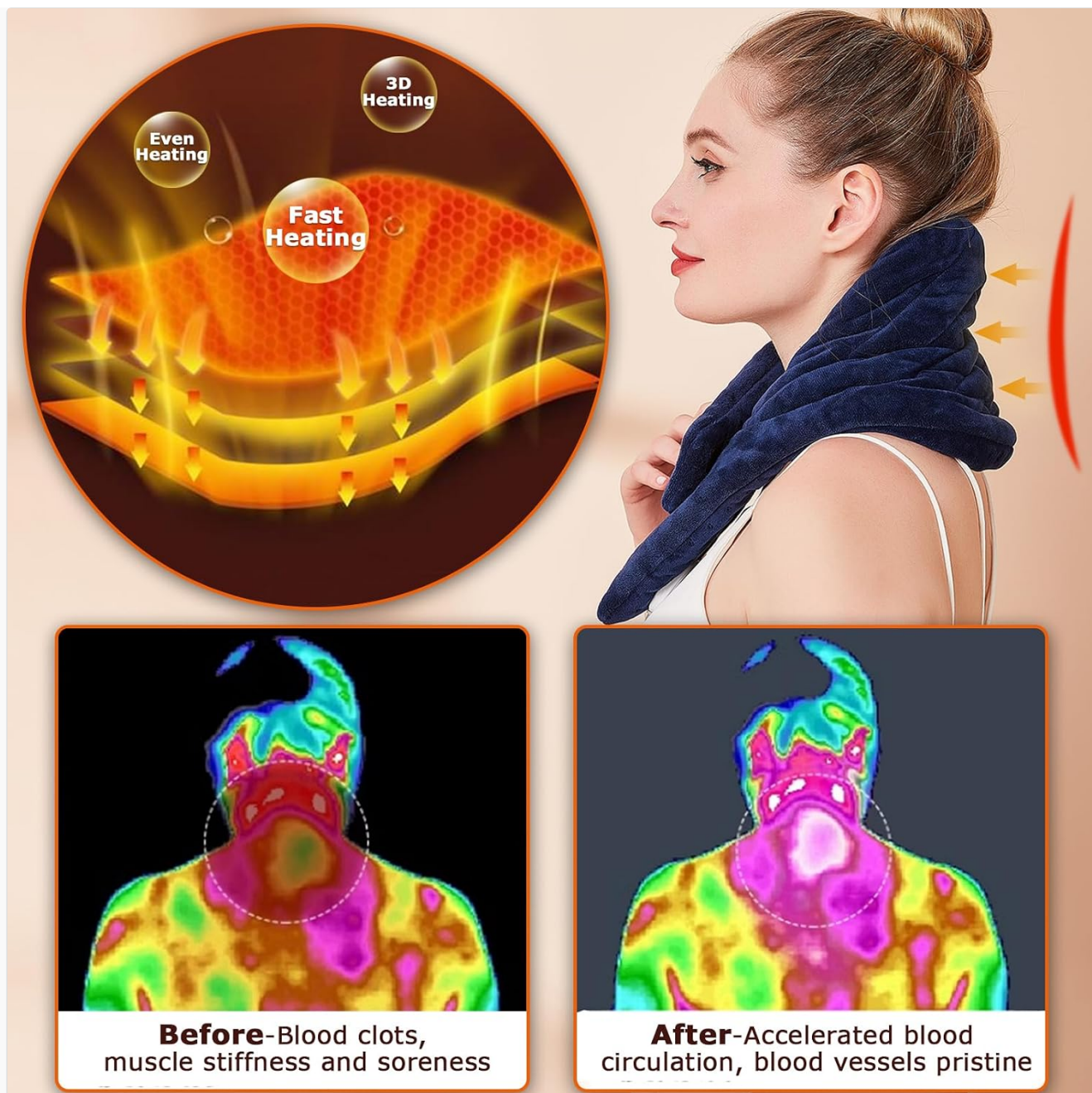


Figure 6.2: This image illustrates the even and fast heating technology of the neck wrap. It includes thermal images showing a 'Before' state with cooler temperatures and an 'After' state with accelerated blood circulation and higher temperatures in the neck area.

The advanced heating wire design ensures rapid and even heat distribution across the entire pad, providing consistent warmth to the targeted area.

7. MAINTENANCE AND CARE

Proper care will extend the life of your heating neck wrap.

- **Cleaning:** Disconnect the power cord from the outlet and the heating pad before cleaning. The flannel material can be gently hand-washed with mild detergent. Do not machine wash or tumble dry.
- **Drying:** Ensure the heating pad is completely dry before re-connecting to power or storing. Do not use a roller dryer.
- **Storage:** Store the heating pad in a cool, dry place. Do not store with other items on top that could cause creasing or damage to the heating elements.
- **Do Not Dry Clean:** Dry cleaning solvents can damage the electrical wiring.

8. TROUBLESHOOTING

If you encounter issues with your JOBYNA Electric Heating Neck Wrap, please refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Device does not turn on.	Not plugged in correctly; Power outlet issue; Controller malfunction.	Ensure the power cord is securely plugged into both the device and the wall outlet. Test the outlet with another appliance. If the issue persists, contact customer support.
Device is not heating.	Temperature setting too low; Internal heating element issue.	Increase the temperature setting using the controller. Ensure the device is not folded or covered, which can interfere with heating. If no heat is felt, contact customer support.
Error code 'E1' displayed.	Internal malfunction or overheating protection activated.	Immediately unplug the device. Allow it to cool down completely. Check for any visible damage or folding. Plug it back in and try again. If the error persists, contact customer support.
Automatic shut-off occurs too soon.	Timer set for a short duration.	Adjust the timer setting to a longer duration (up to 90 minutes) using the controller.

If you experience any problems not listed here or if the suggested solutions do not resolve the issue, please contact JOBYNA customer support for assistance.

9. SPECIFICATIONS

Feature	Detail
Brand	JOBYNA
Model Number	ZF-FR-A06-NAY-EU
Dimensions (L x W x H)	74 x 19 x 1 cm
Weight	400 grams
Material	Super soft flannel (Polyester)
Color	Blue
Voltage	220 Volts
Power	25 Watts
Temperature Range	30°C - 70°C
Timer Settings	10 - 90 minutes (with auto shut-off)
Cord Length	2m + 0.6m

Feature	Detail
Special Features	Lightweight, Portable, Overheat Protection, Thermostat Function
Country of Origin	China

10. WARRANTY AND SUPPORT

JOBYNA is committed to providing quality products. This product comes with a limited lifetime warranty against manufacturing defects. Additionally, a 30-day return policy is offered for customer satisfaction.

For warranty claims, technical support, or any inquiries regarding your JOBYNA Electric Heating Neck Wrap, please contact our customer service team through the retailer's platform or the official JOBYNA website. Please have your purchase details and model number (ZF-FR-A06-NAY-EU) ready when contacting support.

