

## zimo Sync

# Zimo Sync Mini TWS Earbuds User Manual

Model: Sync

## 1. PRODUCT OVERVIEW

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The Zimo Sync Mini TWS Earbuds are designed for a comfortable and immersive audio experience. Featuring Bluetooth 5.3 for stable connectivity, 8mm dynamic drivers for clear sound, and a lightweight design, these earbuds are suitable for various activities including music listening, calls, and sports.

- **Bluetooth 5.3:** Ensures stable and efficient wireless connection.
- **28 Hours Playtime:** Combined battery life with the charging case.
- **8mm Dynamic Drivers:** Delivers stereo sound quality.
- **Stereo Calls & Voice Assist:** Built-in microphone for clear calls and voice assistant support.
- **Touch Control:** Seamless management of music, calls, and voice assistant.
- **IPX4 Water Resistant:** Protection against sweat and splashes.
- **Lightweight Design:** Each earbud weighs approximately 3.1 grams.



## Stereo Calls Experience



Passive  
Noise  
Cancellation

## Stereo & Mono Bud Use



Image: Zimo Sync Mini Earbuds in use, demonstrating stereo call experience and passive noise cancellation for clear audio.

## 2. WHAT'S IN THE BOX

Your Zimo Sync Mini TWS Earbuds package includes the following items:

- 2 x Zimo Sync Mini Earbuds
- 1 x Charging Case
- 1 x Type-C Charging Cable
- 1 x User Guide Card
- 2 x Extra Pairs of Eartips (S-size)

## Ultra-compact Charging case



Bluetooth  
v5.3



8mm  
Drivers



Built-in  
Mic



28 Hours  
Playtime



Type-C  
Charging



Touch  
Controls



Calls &  
Music



Voice  
Assistant

Image: The Zimo Sync Mini earbuds and their ultra-compact charging case, along with icons representing key features like Bluetooth v5.3, 8mm drivers, built-in mic, 28 hours playtime, Type-C charging, touch controls, calls & music, and voice assistant.

## 3. SETUP GUIDE

### 3.1 Initial Charging

Before first use, fully charge your Zimo Sync Mini earbuds and charging case. Use the provided Type-C charging cable and a DC5V-1A charger. Avoid using incompatible USB cables or high voltage chargers to prevent damage and voiding the warranty.

### 3.2 Pairing with Your Device

1. Open the charging case. The earbuds will automatically power on and enter pairing mode.
2. On your device (smartphone, tablet, laptop), enable Bluetooth.
3. Search for available Bluetooth devices and select "ZIMO Sync" from the list.
4. Once connected, the earbuds will indicate successful pairing.

The earbuds feature one-step quick pairing and will auto-reconnect to the last paired device when taken out of the charging case.

# BT v5.3

## One Step Quick Pairing

Once paired, instant connection when taken out of the charging case.



Image: A visual representation of the Zimo Sync Mini earbuds connecting to a smartphone via Bluetooth v5.3, illustrating one-step quick pairing and a 10-meter wireless range.

## 4. OPERATING INSTRUCTIONS

### 4.1 Touch Controls

The Zimo Sync Mini earbuds feature seamless touch controls for easy management of your audio and calls. Specific gestures for play/pause, skip tracks, answer/end calls, and activate voice assistant are typically detailed in the included User Guide Card.

### 4.2 Making and Receiving Calls

Each earbud has a built-in microphone, enabling hands-free stereo calls. Ensure both earbuds are connected for the best stereo call experience. You can also use a single earbud for calls if preferred.

### 4.3 Voice Assistant

Activate your device's voice assistant (e.g., Siri, Google Assistant) directly through the earbuds' touch controls. Refer to the User Guide Card for the specific touch command.

### 4.4 Mono and Stereo Bud Use

The earbuds support both stereo and mono usage. You can use both earbuds together for an immersive stereo sound experience or use a single earbud independently for calls or audio playback.

# Mini size

with Precise Touch Controls



Voice assistant support

Lightweight  
Each Bud

# 3.1g



Image: The Zimo Sync Mini earbuds showcasing their mini size, precise touch controls, support for voice assistants, and lightweight design (3.1g per bud).

## 5. CHARGING THE EARBUDS AND CASE

To charge the earbuds, place them back into the charging case. The case will automatically begin charging them. To charge the case itself, connect the provided Type-C cable to the charging port on the case and a suitable power source (DC5V-1A).

A fully charged case provides multiple charges to the earbuds, extending the total playtime to approximately 28 hours.



Music playtime using fully charged buds & fully charged case at 50% volume level.

Image: The Zimo Sync Mini earbuds inside their charging case, illustrating the 28 hours of combined music playtime available with a fully charged case and earbuds at 50% volume level.

## 6. MAINTENANCE

To ensure the longevity and optimal performance of your Zimo Sync Mini earbuds, follow these maintenance guidelines:

- **Cleaning:** Gently wipe the earbuds and charging case with a soft, dry cloth. Avoid using harsh chemicals or abrasive materials.
- **Water Resistance:** The earbuds are IPX4 water resistant, meaning they can withstand splashes and sweat. Do not submerge them in water or expose them to heavy rain. Ensure they are dry before placing them back in the charging case.
- **Charging:** Always use the provided Type-C cable and a DC5V-1A charger. Using incompatible or high-voltage chargers can damage the product and void the warranty.
- **Storage:** Store the earbuds in their charging case when not in use to protect them and keep them charged.

# IPX4

## Water & Sweat Resistant



Image: The Zimo Sync Mini earbuds with water droplets, indicating their IPX4 water and sweat resistant rating.

## 7. TROUBLESHOOTING

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If you encounter issues with your Zimo Sync Mini earbuds, refer to the following common troubleshooting steps:

### 7.1 Earbuds Not Pairing

- Ensure both earbuds are fully charged.
- Turn off Bluetooth on your device and then turn it back on.
- Forget/unpair "ZIMO Sync" from your device's Bluetooth settings and attempt to pair again.
- Place the earbuds back in the charging case, close the lid, wait a few seconds, then open the lid to re-initiate pairing mode.

### 7.2 No Sound or Low Volume

- Check the volume level on both your device and the earbuds.
- Ensure the earbuds are properly seated in your ears. Try different eartip sizes for a better seal.
- Reconnect the earbuds to your device.

## 7.3 Charging Issues

- Verify that the charging cable is securely connected to both the case and the power source.
- Ensure the charging pins on the earbuds and inside the case are clean and free of debris.
- Try using a different compatible Type-C charging cable and power adapter.

## 8. SPECIFICATIONS

Feature	Specification
Brand	zimo
Model Name	Sync
Ear Placement	In Ear
Form Factor	True Wireless
Bluetooth Version	5.3
Bluetooth Range	10 Metres
Audio Driver Size	8 Millimetres
Impedance	32 Ohms
Battery Average Life	28 Hours (with charging case)
Control Method	Touch
Water Resistance Level	IPX4 (Water Resistant)
Item Weight (each bud)	3.1 Grams (approx.)
Compatible Devices	Cellphones, Laptops, Tablets
Product Features	Built-In Voice Assistant, Lightweight, Microphone Included, Noise Isolation, Sweatproof

# Immersive Stereo Sound Experience



**8mm**  
Dynamic  
Drivers

Image: An exploded view of a Zimo Sync Mini earbud, highlighting the internal components and the 8mm dynamic drivers responsible for immersive stereo sound.

## 9. WARRANTY AND SUPPORT

### 9.1 Warranty Information

The Zimo Sync Mini TWS Earbuds come with a 6-month manufacturer warranty on manufacturing defects only, from the date of purchase.

### 9.2 Customer Support

For any queries, support, or warranty claims, please contact:

- **Email:** [support@zimonow.com](mailto:support@zimonow.com)
- **Phone:** 040-67138844

**Manufacturer:** Palred Electronics Pvt. Ltd., SY.NO. 56, 1ST FLOOR, GUNDLAPOCHAMPALLY VILLAGE, TECH PARK MTP, TSIIC-IALA NACHARAM, UPPAL, DIST. MEDCHAL, MALKAJGIRI, HYDERABAD - 500076 TELANGANA, INDIA.

## 10. PRODUCT VIDEO OVERVIEW

**Your browser does not support the video tag.**

Video: A brief overview of the Zimo Sync Mini Wireless Earbuds, highlighting key features such as Type-C charging, Bluetooth 5.3 connectivity, wide compatibility, one-step quick pairing, passive noise cancellation, stereo calls, 8mm dynamic drivers, stereo/mono bud use, built-in microphone for hands-free calling, mini size, lightweight design, IPX4 water resistance, 28 hours playtime, and the contents of the box.