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erjigo VXS Pro

KZ VXS Pro True Wireless Earbuds Instruction Manual

Model: VXS Pro

Brand: erjigo

Product Overview

The KZ VXS Pro True Wireless Earbuds offer a high-fidelity audio experience with advanced features. Equipped with a Qualcomm Bluetooth 5.3 chip, these earbuds provide stable connectivity, superior sound quality, and extended battery life. Designed for both casual listening and high-performance gaming, the VXS Pro earbuds integrate cutting-edge technology for an immersive audio journey.

Image of the KZ VXS Pro True Wireless Earbuds and their charging case.

Key features of the KZ VXS Pro earbuds, including custom 10mm dynamic driver, Qualcomm QCC5171 chip, two performance modes, CVC 9.0, and extended battery life.

Illustration explaining the DSP computing power of the VXS Pro earbuds, highlighting their ability to surpass wired headphone audio quality.

The KZ VXS Pro earbuds shown alongside a smartphone displaying a music player interface, emphasizing their audio capabilities.

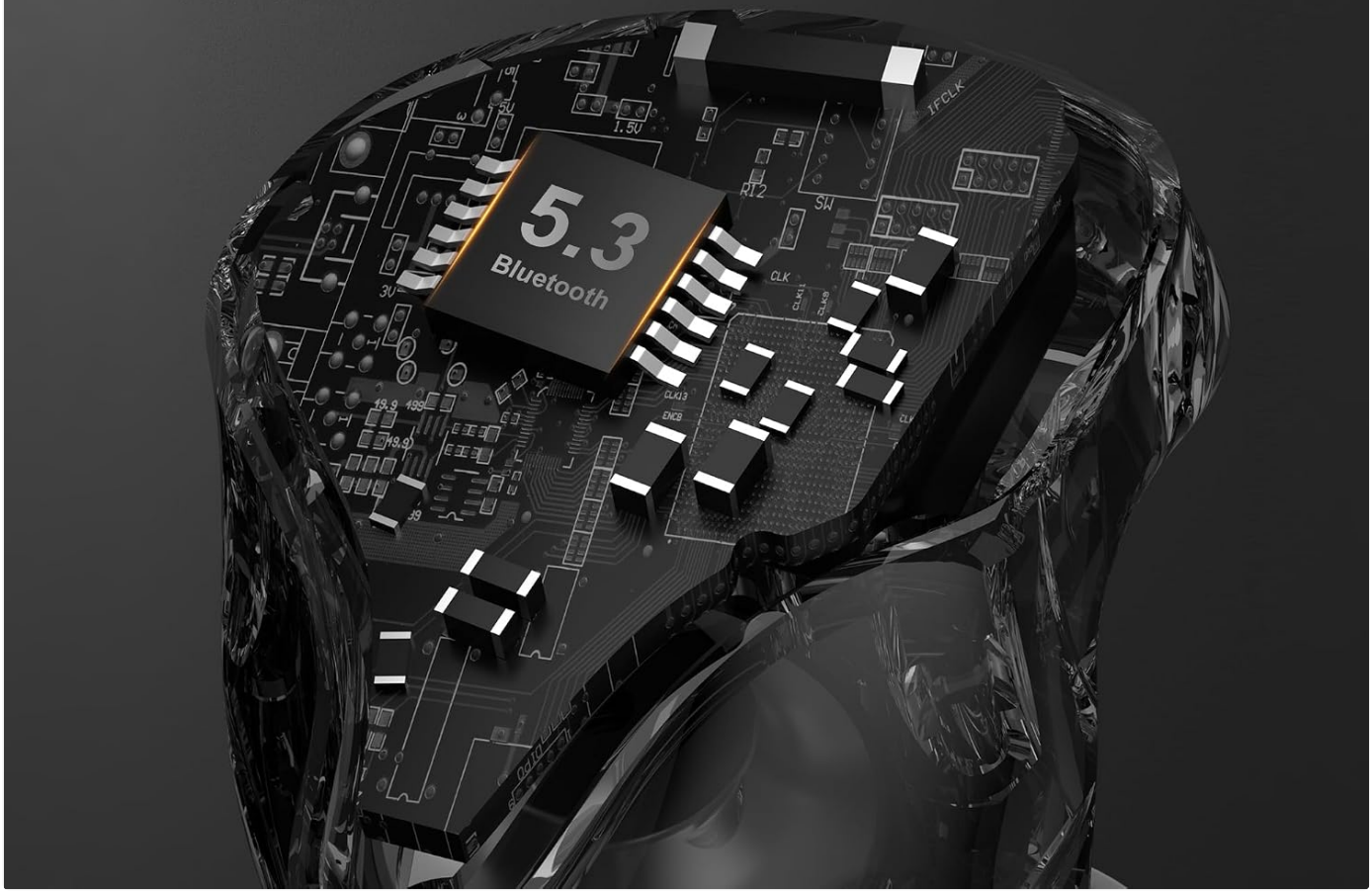
Diagram illustrating the 105dB signal-to-noise ratio of the Qualcomm QCC5171 chip used in the VXS Pro earbuds, indicating low background noise.

Visual representation of the VXS Pro's battery life, showing 8 hours per earbud and over 30 hours total with the 400mAh charging case.

Image detailing the high-performance gaming mode, powered by a dual-core 240MHz DSP processor, offering ultra-low latency of 58 milliseconds. Instructions for activating gaming mode are also shown.

Bluetooth 5.3 provides faster connections, more stable transmission, and improved sound quality.

VXS Pro is equipped with the next-generation 5.3 version of Qualcomm's Bluetooth chip, supporting advanced protocols such as audio LE Audio/ Kalimba audio DSPs/Dual 240 MHz Qualcomm/aptX Adaptive/aptX HD Audio/aptX/SBC/AAC. It can intelligently supports compatibility with 99% of Bluetooth devices.



Close-up of the Bluetooth 5.3 chip, emphasizing faster connections, stable transmission, and improved sound quality.

Diagram illustrating the smart touch controls for the VXS Pro earbuds, including single tap for play/pause, double tap for previous/next, long press for voice assistant, and triple tap for gaming mode.

Getting Started

Charging the Earbuds and Case

Before first use, fully charge the KZ VXS Pro earbuds and their charging case. Connect the provided TYPE-C charging cable to the charging port on the case and a power source. The indicator lights on the case will show charging status.

Pairing with Your Device

1. Ensure the earbuds are in the charging case and the case has power.
2. Open the charging case. The earbuds will automatically enter pairing mode.
3. On your device (smartphone, tablet, computer), enable Bluetooth.
4. Search for "KZ VXS Pro" in the list of available Bluetooth devices.
5. Select "KZ VXS Pro" to connect. Once connected, a voice prompt will confirm successful pairing.

6. If pairing fails, place the earbuds back in the case, close the lid, wait a few seconds, and repeat the steps.

Operation

Touch Controls

The KZ VXS Pro earbuds feature intuitive touch controls on each earbud. Refer to the table below for common functions:

Action	Function
Single Tap (Left/Right)	Play/Pause music, Answer/Hang up call
Double Tap (Left Earbud)	Previous Track
Double Tap (Right Earbud)	Next Track
Long Press (2 seconds)	Activate Voice Assistant
Long Press (incoming call)	Reject Call
Triple Tap (Left/Right Earbud)	Toggle High-Performance Gaming Mode

High-Performance Gaming Mode

For an ultra-low latency experience (58ms), triple-tap either the left or right earbud to activate the High-Performance Gaming Mode. This mode is ideal for gaming and video playback where audio-visual synchronization is critical. Note that enabling this mode may increase power consumption.

Maintenance and Care

Cleaning

Regularly clean your earbuds and charging case with a soft, dry, lint-free cloth. Do not use harsh chemicals or abrasive materials. Ensure the charging contacts on both the earbuds and the case are clean and free of debris.

Storage

When not in use, store the earbuds in their charging case to protect them and ensure they remain charged. Avoid exposing the earbuds to extreme temperatures, humidity, or direct sunlight.

Battery Life

The earbuds provide approximately 8 hours of playback on a single charge, with the charging case extending total battery life to over 30 hours. For optimal battery longevity, avoid fully discharging the earbuds frequently.

Troubleshooting

Earbuds Not Pairing

- Ensure both earbuds are charged.
- Place earbuds back in the case, close the lid, wait 5 seconds, then open to re-enter pairing mode.
- Turn off and on Bluetooth on your device.
- Forget "KZ VXS Pro" from your device's Bluetooth list and attempt to pair again.

No Sound from One Earbud

- Check if the earbud is properly seated in the charging case and charging.
- Ensure both earbuds are connected to your device.
- Try resetting the earbuds (refer to the pairing section for re-pairing steps).

Poor Sound Quality

- Ensure the earbuds are fully charged.
- Check for obstructions in the earbud nozzles and clean if necessary.
- Ensure the earbuds are within the Bluetooth range (approx. 15 meters) of your device.
- Try different ear tips to ensure a proper seal in your ear canal.

SPECIFICATIONS

Feature	Detail
Headphones Jack	No Jack
Model Name	VXS Pro
Connectivity Technology	Wireless
Wireless Communication Technology	Bluetooth
Age Range (Description)	aldult
Material	Composite
Charging Time	8 Hours
Compatible Devices	Bluetooth devices
Control Type	Media Control
Cable Feature	Without Cable
Water Resistance Level	Waterproof
Frequency Range	20 Hz - 20,000 Hz
Unit Count	2.0 Count
Control Method	Touch
Number of Items	1
Battery Life	8 Hours
Audio Driver Type	Dynamic Driver
Bluetooth Range	15 Meters

Feature	Detail
Bluetooth Version	5.3
Carrying Case Battery Average Life	30 Hours
Audio Latency	58 Milliseconds
Audio Driver Size	10 Millimeters
Earpiece Shape	Rounded tips
Color	Black
Ear Placement	In Ear
Form Factor	In Ear
Noise Control	Passive Noise Cancellation

Warranty and Support

For warranty information and technical support, please refer to the contact details provided with your product packaging or visit the official erjigo website. Keep your proof of purchase for warranty claims.

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Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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