Medical Guardian B0CHHJLTVV

Medical Guardian MGMini User Manual

Model: MGMini (ASIN: B0CHHJLTVV) | Brand: Medical Guardian

Introduction

The Medical Guardian MGMini is a compact and discreet medical alert device designed for seniors, offering 24/7 protection and peace of mind. It features emergency call capabilities, GPS tracking, and a step counter, all within a water-resistant design. This manual provides essential information for setting up, operating, and maintaining your MGMini device.

What's in the Box

Upon unboxing your Medical Guardian MGMini, you will find the following components:

- MGMini Device (Silver)
- Charging Cradle
- USB Charging Cable
- Charging Block (Power Adapter)
- Magnetic Lanyard (Non-adjustable, breakaway)
- Adjustable Lanyard
- Belt Clip
- User Guide



Image: All components included with the Medical Guardian MGMini device, neatly laid out. This includes the silver MGMini device, its charging cradle, a USB cable, a power adapter, two types of lanyards (one magnetic breakaway, one adjustable), and a belt clip.





Image: A close-up view of the silver Medical Guardian MGMini device, shown attached to a gray lanyard. The device features a large circular emergency button at the bottom and four small indicator lights above it.

Your browser does not support the video tag.

Video: An unboxing and features overview of the MGMini device. The video demonstrates the contents of the box, including the device, charging accessories, and wearing options, and highlights key functionalities like connectivity, GPS, and the info button.

Setup

1. Charging Your Device

Before first use, ensure your MGMini device is fully charged. Connect the USB cable to the charging block, then plug it into the charging cradle. Insert the MGMini device into the cradle. A full charge takes approximately 4 hours and provides up to 5 days of battery life. Ensure the power outlet is not connected to a light switch to avoid accidental power interruptions.



Image: The MGMini device is shown securely placed in its charging cradle, indicating it is ready to charge or is currently charging.

2. Device Activation

Your MGMini device requires activation prior to use. This process includes connecting your device to a location, selecting your monitoring service plan, setting up emergency contact lists, and signing your service agreement. Activation can be completed online or by phone. The first month of 24/7 monitoring is free. After the trial, service is $39.95/month and can be canceled at any time. There are no hidden charges or contracts.

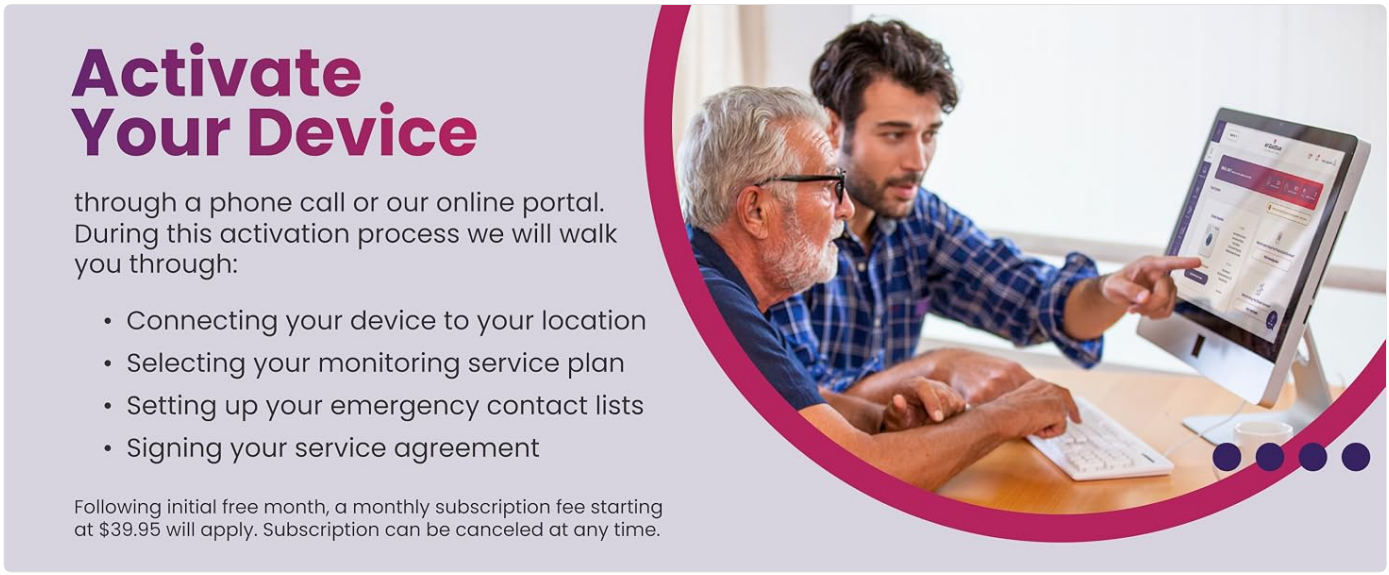

Image: Two individuals are shown looking at a computer screen, illustrating the process of activating the device through an online portal. This image emphasizes the user-friendly activation process.

Operating Your MGMini

Emergency Call Button

The large circular button on the front of your MGMini device is the emergency call button. In an emergency, press this button to connect instantly with a U.S.-based operator. They can dispatch EMTs, police, firefighters, or contact a loved one. The device features two-way audio for direct communication.



Image: An illustration depicting 24/7 assistance, showing a person wearing the MGMini device and an operator ready to assist. This highlights the immediate connection to help with a single button press.

Info Button Functionality

The MGMini features a unique raised info button, easy to find and press. This button serves multiple functions:

- **1-Click:** Provides battery level and signal strength information.
- **2-Clicks:** Initiates a device test.
- **3-Clicks:** Pairs the device with something else (e.g., an additional fall detection button).
- **4-Clicks:** Turns off the device.

Connectivity and Tracking

The MGMini connects to AT&T or Verizon 4G LTE networks, ensuring broad coverage. It provides continuous, on-demand GPS location updates for optimal location services. The device also includes a built-in step counter, allowing you to view daily and weekly steps via the MyGuardian Customer Portal or app.



Image: A person wearing the MGMini device while outdoors, with icons indicating its adaptable care features: water resistance, 5+ day battery life, and hourly location tracking.

Water Resistance

The MGMini is water-resistant, meaning it can be worn in the shower. However, it is not designed to be submerged in water.

MyGuardian Portal and App Integration

The MyGuardian Customer Portal and app provide hourly updates on your device's signal strength, battery status, and location. This integration allows caregivers and loved ones to monitor the device's status and the user's activity.



Image: A comprehensive grid showcasing various features of the MGMini, including "Help at the Push of a Button," "Fall Detection," "Small & Lightweight," "Step Tracking," "OmniSIM Coverage," "Long-Lasting Battery," "Two-Way Communication," "24/7 U.S.-Based Monitoring," and "Water-Resistant."

Maintenance

Charging

Regular charging is crucial for optimal performance. Place the MGMini in its charging cradle daily to ensure it remains fully powered. A full charge provides up to 5 days of battery life.

Cleaning

To clean your MGMini device, gently wipe it with a soft, damp cloth. Avoid using harsh chemicals or abrasive materials, as these may damage the device.

Troubleshooting

- **Device Not Responding:** Ensure the device is charged. Press the info button (1-click) to check battery and signal strength. If unresponsive, try placing it in the charging cradle.
- **Poor Signal:** The MGMini uses AT&T or Verizon 4G LTE. If experiencing poor signal, try moving to an area with better cellular reception.
- **Accidental Alarm:** If you accidentally press the emergency button, you can cancel the alarm by pressing the info button (3-clicks) or by informing the operator when they connect.
- **Fall Detection (Optional Add-on):** If fall detection is enabled and a fall is not detected, or if it triggers falsely, ensure the device is worn correctly. Contact support for calibration or further assistance.

For further assistance, please refer to the detailed user guide or contact Medical Guardian support.

Specifications

Feature	Detail
Model Name	MGMini
ASIN	B0CHHJLTVV
Brand	Medical Guardian
Color	Silver
Item Weight	9.6 ounces
Package Dimensions	5.98 x 5.04 x 2.64 inches
Batteries	1 Lithium Ion battery (included)
Battery Life	Up to 5 days (approx. 4 hours charge time)
Connectivity	Cellular (AT&T/Verizon 4G LTE), Wi-Fi
Special Features	SOS, Continuous True GPS, Alarm Cancellation, Info Button, Water Resistant, Step Counter
Supported Application	Alarm (MyGuardian Portal & App)
Specific Uses	Elderly care, Emergency response, Location tracking, Medical assistance
Manufacturer	Medical Guardian
Date First Available	September 7, 2023

Warranty and Support

For detailed warranty information, please refer to the terms and conditions provided at the time of purchase or contact Medical Guardian directly. For technical support, frequently asked questions, and additional resources, please visit the official Medical Guardian support website:

medicalguardian.com/support

Remember that a monthly monitoring subscription is required after the initial free month to maintain 24/7 monitoring services. This subscription can be canceled at any time without hidden fees.

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Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Answered questions about this manual

What does the yellow light indicate on the Medical Guardian MGMini?

Based on the Medical Guardian MGMini documentation, the device features four indicator lights above the emergency button. While the provided text does not explicitly list a color-coded chart for every light, a yellow or...

Read full answer