

LEVN LEVN LE-HS016 Superior

# LEVN Wireless Headset User Manual

Model: LEVN LE-HS016 Superior

## 1. INTRODUCTION

Thank you for choosing the LEVN Wireless Headset. This manual provides essential information for setting up, operating, and maintaining your headset to ensure optimal performance and longevity. This headset is designed for clear communication and immersive audio experiences, featuring AI noise cancellation, versatile connectivity, and a long-lasting battery.

## 2. PACKAGE CONTENTS

Please verify that all items are present in your package:

- LEVN Wireless Headset
- Charging Base
- USB Dongle
- User Manual
- USB C Cable





Image: LEVN Wireless Headset, charging base, and USB dongle.

### 3. PRODUCT OVERVIEW

Familiarize yourself with the components of your LEVN Wireless Headset and its charging base.

#### Headset Components:

- **Adjustable Headband:** For comfortable fit.
- **Ear Cups:** Designed for immersive sound.
- **Microphone:** 270-degree rotatable with AI Noise Cancelling.
- **Control Buttons:** For power, volume, mute, and call management.

#### Charging Base Components:

- **Charging Port:** For headset charging.
- **USB Dongle Storage:** Convenient slot for the USB dongle.
- **USB 3.0 Ports (x4):** For charging and data transmission with other devices.



Image: The multifunctional charging base with four USB 3.0 ports and a storage container for the USB dongle.

## 4. SETUP AND CONNECTION

Your LEVN Wireless Headset offers two primary connection methods: Bluetooth and USB Dongle.

### 4.1 Charging the Headset

Before first use, fully charge your headset. The headset provides up to 65 hours of continuous playback time on a single full charge.

1. Connect the USB C Cable to the charging base and a power source.
2. Place the headset onto the charging base. Ensure proper alignment for charging.



3. Alternatively, connect the USB C cable directly to the headset for charging.



Image: The LEVN headset charging on its base, highlighting its 65-hour battery life.

## 4.2 Connecting via USB Dongle (2.4G Wireless)

The USB dongle provides a secure and stable connection with lower latency, ideal for PC/computer use.

1. Insert the USB dongle into an available USB port on your computer.
2. Power on the LEVN Wireless Headset.
3. The headset will automatically pair with the dongle. A voice prompt or indicator light will confirm connection.
4. Ensure the LEVN headset is selected as the audio input and output device in your computer's sound settings.

## 4.3 Connecting via Bluetooth V5.2

Connect your headset to Bluetooth-enabled devices such as smartphones, laptops, or tablets.

1. Ensure the headset is powered off.

2. Press and hold the power button until the indicator light flashes blue and red, indicating pairing mode.
3. On your device, navigate to Bluetooth settings and search for "LEVN LE-HS016 Superior" (or similar).
4. Select the headset to pair. A voice prompt or solid blue light will confirm successful pairing.



Image: Visual representation of the two wireless connection options: Bluetooth 5.2 and USB Dongle.

## 5. OPERATING INSTRUCTIONS

### 5.1 Basic Controls

Button/Action	Function
Power Button (Long Press)	Power On/Off
Power Button (Short Press)	Play/Pause Music, Answer/End Call
Volume Up (+)	Increase Volume



Button/Action	Function
Volume Down (-)	Decrease Volume
Mute Button (on Mic)	Mute/Unmute Microphone
Microphone Rotation	Adjust microphone position (270 degrees)

### 5.2 AI Noise Cancellation

The headset features advanced AI noise cancellation technology that eliminates up to 99.9% of background noise, ensuring your voice is clear during calls. This feature is automatically active when the microphone is in use.

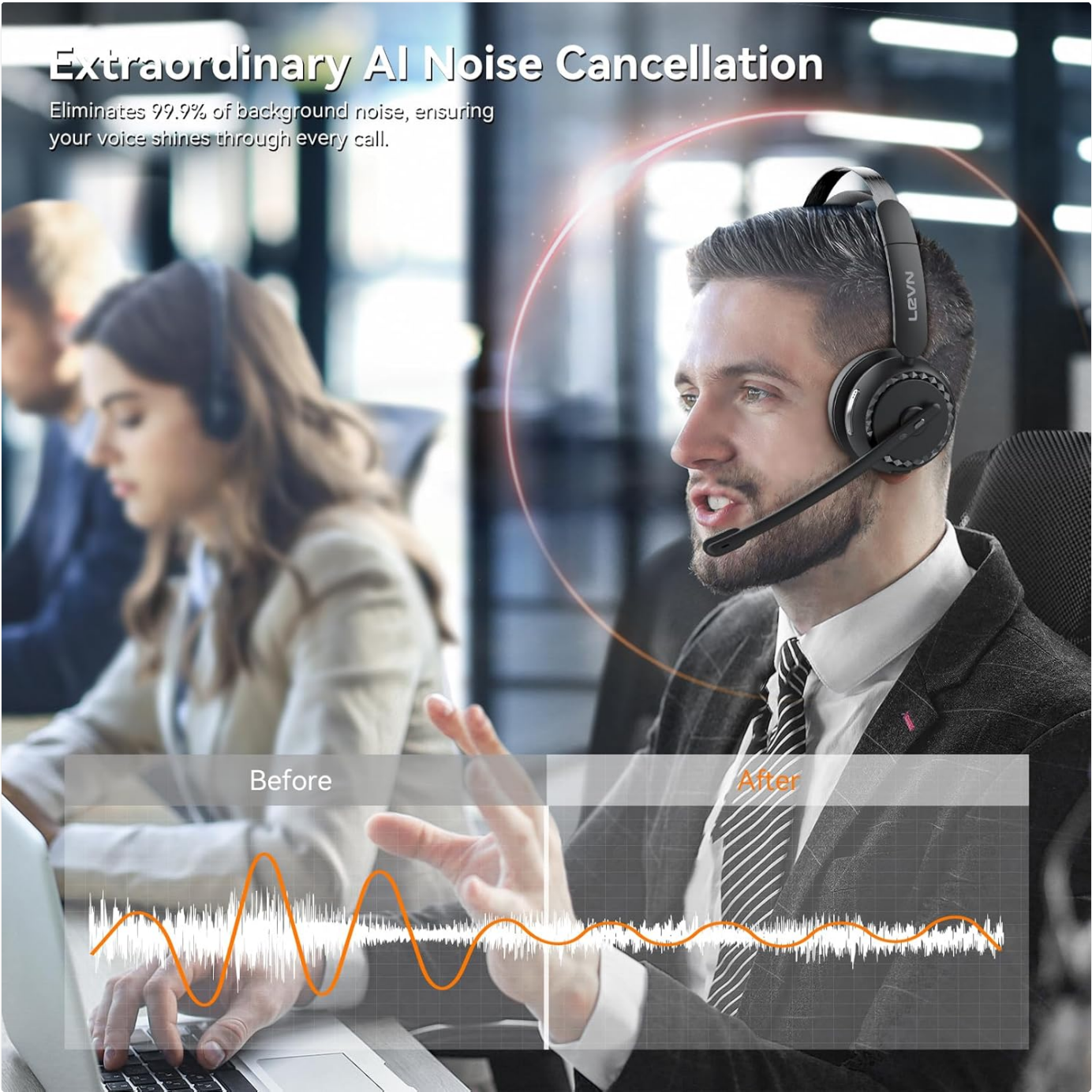


Image: A user demonstrating the AI Noise Cancellation feature, with a visual representation of background noise reduction.

### 5.3 Using the Charging Dock as a USB Hub

The charging dock is equipped with four USB 3.0 ports, allowing you to connect and charge other peripheral devices or transfer data efficiently. Simply plug your devices into the available USB ports on the dock.

## 6. MAINTENANCE AND CARE

Proper care will extend the life of your LEVN Wireless Headset:

- **Cleaning:** Use a soft, dry cloth to clean the headset and charging base. Do not use abrasive cleaners or solvents.
- **Storage:** Store the headset in a cool, dry place away from direct sunlight and extreme temperatures.
- **Battery:** To preserve battery life, avoid fully discharging the headset frequently. Charge it regularly, even if not in use for extended periods.
- **Water Exposure:** The headset is not waterproof. Avoid exposure to liquids.

## 7. TROUBLESHOOTING

If you encounter issues with your headset, refer to the following common problems and solutions:

Problem	Possible Solution
Headset not powering on	Ensure the headset is fully charged. Connect it to the charging base or directly via USB C cable.
No sound or microphone not working	<ul style="list-style-type: none"><li>◦ Check if the headset is properly connected (Bluetooth or USB dongle).</li><li>◦ Verify sound input/output settings on your computer/device.</li><li>◦ Ensure the microphone is not muted (check the mute button on the mic arm).</li><li>◦ Restart your computer/device and the headset.</li></ul>
Connection drops frequently	<ul style="list-style-type: none"><li>◦ Ensure you are within the wireless range (up to 49ft/15m).</li><li>◦ Minimize interference from other wireless devices.</li><li>◦ If using the USB dongle, try a different USB port.</li><li>◦ Update Bluetooth drivers on your device if connecting via Bluetooth.</li></ul>
Poor audio quality	<ul style="list-style-type: none"><li>◦ Check the audio source quality.</li><li>◦ Ensure the headset is fully charged.</li><li>◦ Move closer to the connected device to improve signal strength.</li></ul>

## 8. SPECIFICATIONS

Feature	Detail
Model Name	LEVN LE-HS016 Superior
Connectivity Technology	Wireless (Bluetooth V5.2, 2.4G USB Dongle)
Headphones Jack	USB C
Battery Life	Up to 65 Hours

Feature	Detail
Bluetooth Range	15 Meters (49 feet)
Microphone	AI Noise Cancelling, 270-degree rotatable
Charging Base Ports	4 x USB 3.0 Ports
Item Weight	120 Grams (4.2 ounces)
Product Dimensions	7.09 x 5.51 x 1.57 inches
Material	Stainless Steel, Leather, Plastic
Compatible Devices	Cellphones, Laptops, PC

## 9. WARRANTY AND SUPPORT

LEVN provides comprehensive after-sales service and an 18-month warranty for your headset. If you require assistance or have any questions, please contact LEVN customer support. Refer to the contact information provided in your product packaging or visit the official LEVN website for support details.

For more information, visit the [LEVN Store on Amazon](#).

