

JZAQ A13

JZAQ A13 Motorcycle Helmet Bluetooth Headset User Manual

Model: A13

1. INTRODUCTION

The JZAQ A13 Motorcycle Helmet Bluetooth Headset provides a reliable communication system for motorcycle riders. Featuring Bluetooth 5.3 technology, it enables two-rider intercom communication, music playback, call handling, and voice assistant integration. Designed for various outdoor activities, this headset offers noise cancellation and IPX67 waterproof protection for clear audio in diverse conditions.

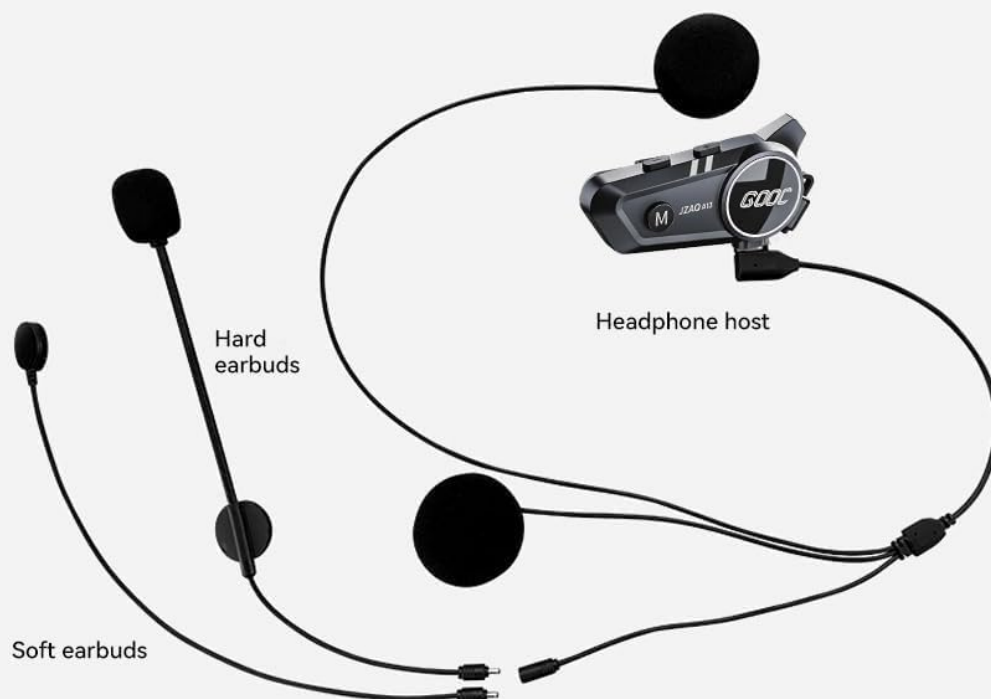


Image: Two JZAQ A13 Bluetooth headsets, highlighting their compact design.

2. PACKAGE CONTENTS

Verify that all items listed below are included in your package:

- 2 x Helmet intercom headset units
- 1 x Microphone (boom mic)
- 6 x Headphone VELCRO pads
- 1 x USB Type-C Cable
- 1 x User Manual
- Hard earbuds
- Soft earbuds
- Clip base
- Paste base
- Hard and soft Velcro for mounting



Clip base



Paste base



Horn Velcro



TYPE-C charging cable



Hard and soft Velcro



Product manual

Image: All components included in the JZAQ A13 package, laid out for inspection.

3. SPECIFICATIONS

Feature	Specification
Model	JZAQ A13
Bluetooth Version	5.3
Transmission Distance (Intercom)	200m-500m (up to 800m in optimal conditions)
Working Hours	180 hours
Standby Time	1200 hours
Battery Capacity	3.7V/1500mAh polymer battery
Charging Time	About 2-3 hours
Charging Port	USB Type-C
Charging Voltage	USB 5V1A-2A
Voice Control Operation	Yes (double-click the volume down button)
Material	ABS+ Silicone
FM Radio	No
Waterproof Rating	IPX67

4. SETUP AND INSTALLATION

Follow these steps to properly install your JZAQ A13 headset into your helmet:

- Choose Mounting Location:** Select a flat surface on the side of your helmet for the main unit.
- Attach Mounting Base:** Use either the clip base (for helmets with an edge) or the paste base (with 3M adhesive) to secure the mounting bracket to your helmet. Ensure it is firmly attached.
- Install Speakers:** Locate the ear pockets inside your helmet. Attach the speaker Velcro pads to these areas. Peel off the backing from the speaker Velcro and firmly press the speakers into place. The speakers are ultra-thin (10mm) for comfort.
- Install Microphone:** Attach the microphone to the inside of the helmet, ensuring it is positioned close to your mouth for optimal voice pickup. Use the provided Velcro for secure placement.
- Route Cables:** Carefully route all cables (from speakers and microphone) under the helmet's padding to keep them tidy and prevent interference.
- Attach Main Unit:** Slide the main headset unit onto the installed mounting bracket until it clicks securely into place.
- Connect Cables:** Plug the speaker/microphone cable into the appropriate port on the main headset unit.

Ultrathin

The earphone speaker is very thin
won't squeeze your ears.



Image: The ultrathin speaker design, ensuring comfort inside the helmet.

Installation Video Guide

Your browser does not support the video tag. Please update your browser.

Video: A step-by-step guide on how to install the headset components into a motorcycle helmet.

Your browser does not support the video tag. Please update your browser.

Video: Detailed instructions for installing the FX-S model, which shares similar installation principles with the A13 headset.

5. OPERATING INSTRUCTIONS

5.1 Power On/Off & Bluetooth Pairing

1. **Power On:** Long press the Power button (usually the main central button) for 2 seconds until the indicator light flashes.

2. **Power Off:** Long press the Power button for 2 seconds until the indicator light turns off.
3. **Pairing Mode:** After powering on, the headset will automatically enter Bluetooth pairing mode (indicator light will flash rapidly).
4. **Connect to Device:** On your mobile phone, enable Bluetooth and search for 'A13'. Select it to pair. Once connected, the indicator light will flash slowly.

5.2 Music Playback

- **Play/Pause:** Short press the Power button.
- **Volume Up:** Short press the '+' button.
- **Volume Down:** Short press the '-' button.
- **Next Song:** Long press the '+' button.
- **Previous Song:** Long press the '-' button.



Image: The headset unit with visual cues indicating music playback and noise reduction.

5.3 Call Handling

- **Answer Call:** Short press the Power button.

- **Hang Up:** Short press the Power button during a call.
- **Reject Call:** Long press the Power button.
- **Redial Last Number:** Double-click the Power button.

5.4 Intercom Function (2 Riders)

The JZAQ A13 supports two-way intercom communication between two paired headsets within a range of 200m-500m (up to 800m in ideal conditions).

- **Initiate Intercom:** Ensure both headsets are powered on and paired. Short press the Intercom button (usually the 'M' button) on one headset to initiate communication.
- **End Intercom:** Short press the Intercom button again.
- **Automatic Reconnection:** If you fall out of range, the headset will automatically attempt to reconnect within 10 seconds when back in range.



Image: Illustration of two-way intercom communication between multiple riders.

5.5 Voice Assistant

Activate your phone's voice assistant (e.g., Siri) by double-clicking the volume down ('-') button.

5.6 Noise Cancellation

The headset features DSP, CVC, and ENC triple noise reduction technology to ensure clear voice communication even at high speeds or in noisy urban environments. Music volume will automatically dim when someone is speaking.

Button Function



Image: Diagram showing the various button functions on the JZAQ A13 headset unit.

Usage Video Guide

Your browser does not support the video tag. Please update your browser.

Video: A demonstration of the JZAQ A13 (E1 model shown, similar functionality) headset's usage, including pairing and music control.

6. MAINTENANCE

- **Charging:** Charge the device using the provided USB Type-C cable. Connect to a USB 5V1A-2A power source. The battery level can be displayed on your phone.
- **Cleaning:** Use a soft, dry cloth to clean the headset unit. Avoid using harsh chemicals or abrasive materials.

- **Waterproof Care:** The device is IPX67 waterproof. While it can withstand rain and snow, avoid submerging it in water for extended periods. Ensure the USB port cover is securely closed.
- **Storage:** Store the headset in a cool, dry place when not in use. Avoid extreme temperatures.

1500mA large capacity battery

Play for 180 hours, save your charging time, and ride with confidence.



Image: Visual representation of the 1500mAh battery capacity, emphasizing long riding time.

7. TROUBLESHOOTING

- **Device not powering on:** Ensure the battery is charged. Connect to a power source and try again.
- **Cannot pair with phone:** Make sure the headset is in pairing mode (rapidly flashing indicator light). Turn off and on your phone's Bluetooth, then try searching again.
- **No sound from speakers:** Check volume levels on both the headset and your phone. Ensure speakers are correctly plugged into the main unit.
- **Intercom not connecting:** Ensure both headsets are within range and in intercom pairing mode. Try restarting both units.
- **Poor audio quality/excessive noise:** Verify microphone placement is optimal. Ensure noise cancellation features are active (automatic).
- **Short battery life:** Ensure the device is fully charged before use. Avoid extreme temperatures during

operation.

8. WARRANTY AND SUPPORT

The JZAQ A13 Motorcycle Helmet Bluetooth Headset comes with a **2-year warranty**. For any issues or support inquiries, please contact customer service through the Amazon Buyer Center. Our customer service team is available for 12 hours to assist you.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question