PuraFlame Klaus 33" (6973902090490)

PuraFlame Klaus 33" Electric Fireplace Insert User Manual

Model: Klaus 33" (6973902090490)

1. Introduction

This manual provides essential information for the safe and efficient operation, installation, and maintenance of your PuraFlame Klaus 33" Electric Fireplace Insert. Please read all instructions carefully before use and retain this manual for future reference.



Image 1: PuraFlame Klaus 33" Electric Fireplace Insert with Trim Kit.

2. Important Safety Information

Always follow basic safety precautions when using electrical appliances to reduce the risk of fire, electric shock, and injury to persons.

- Read all instructions before using this fireplace.
- This electric fireplace is designed for supplemental heating and **cannot be used as a main heat source**
- Ensure the power source is 120V. This unit **cannot be hard-wired**. Plug directly into a wall outlet.
- Do not operate any fireplace with a damaged cord or plug, or if the heater has malfunctioned, been dropped, or damaged in any manner.
- Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least 3 feet (0.9 m) from the front of the heater and away from the sides and rear.
- Extreme caution is necessary when any heater is used by or near children or invalids and whenever the fireplace is left operating and unattended.

3. Package Contents

Your PuraFlame Klaus 33" Electric Fireplace Insert package includes the following items. Please check to ensure all components are present and undamaged.

- Electric Fireplace Insert Unit
- Trim Kit (if ordered with trim)
- Remote Control (with 2 AAA batteries)
- User Manual

Note: The product may be delivered in two separate packages on different days.



Image 2: Product delivery in two packages.

4. Product Specifications

Feature	Specification
Brand	PuraFlame
Model Name	Klaus (6973902090490)
Overall Dimensions	44.1" W x 31.5" H x 10" D
Power Source	AC 120V
Power Consumption	750W / 1500W
Heating Coverage	Up to 400 sq. ft. (supplemental heat)
Material	Metal
Special Feature	LED Flame, Fire Crackling Sound, Resin Log, Glass Door, Mesh Screen
Installation Type	Freestanding
Included Components	Remote Control



Image 3: Detailed product dimensions.

5. Setup and Installation

The PuraFlame Klaus electric fireplace insert is designed for easy installation. It can be placed directly on a flat surface or inserted into an existing fireplace opening.

5.1 Placement

- Ensure the chosen location has a stable, level surface.
- Maintain adequate clearance from combustible materials as specified in the safety information.
- The unit requires a standard 120V electrical outlet. Do not use extension cords.

5.2 Inserting into an Opening

If installing into an existing fireplace opening, ensure the opening dimensions are compatible with the insert's dimensions. The trim kit (if included) helps to cover gaps for a finished look.



Image 4: Guide for measuring fireplace opening for proper fit.

5.3 Power Connection

Plug the power cord directly into a grounded 120V electrical outlet. The unit is ready for operation once connected.

6. Operating Instructions

Your PuraFlame Klaus fireplace insert can be operated using the included remote control or the manual controls located on the unit.

6.1 Manual Controls

The manual controls are located behind a small fence on the top right of the unit. Open the fence to access the power switch, flame settings, heat settings, and thermostat knob.

6.2 Remote Control Functions



Image 5: Remote control layout and functions.

- **ON/OFF Button:** Powers the unit on or off.
- **Flame Button:** Cycles through 3 flame settings with variable intensity and brightness. Can be used with or without heat.
- **Crackling Sound Button:** Activates or deactivates the fire crackling sound. There are 6 different sound options.
- **750W Heater Button:** Activates the low heat setting (750W).
- **1500W Heater Button:** Activates the high heat setting (1500W).
- **Adjustable Thermostat:** Use the thermostat knob on the unit or corresponding buttons on the remote to set desired room temperature.

6.3 Realistic Features

The fireplace features life-like resin logs and a traditional antique design with a three-sided interior brick wall, glass door, and mesh screen for a realistic appearance.



Image 6: Realistic resin logs and ember bed.

6.4 Product Video

Video 1: Demonstration of the PuraFlame Klaus electric fireplace insert features, including flame effects, heat, and sound options.

7. Maintenance

Regular maintenance ensures the longevity and optimal performance of your electric fireplace insert.

- **Cleaning:** Ensure the unit is turned off and unplugged before cleaning. Use a soft, damp cloth to wipe down the exterior surfaces. Do not use abrasive cleaners or sprays.
- **Ventilation:** Keep the air vents clear of dust and debris to ensure proper heat circulation.
- **Log Set:** The resin log set does not require cleaning of dust or ashes, unlike traditional wood-burning fireplaces.

8. Troubleshooting

If you experience issues with your fireplace insert, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
No power to the unit	Unit unplugged, circuit breaker tripped, power switch off	Ensure unit is plugged in, check circuit breaker, turn power switch on
No heat output	Heater function off, thermostat set too low, air vents blocked	Activate heater function, adjust thermostat, clear air vents
No flame effect	Flame function off, LED malfunction	Activate flame function, contact customer service if issue persists
Remote control not working	Batteries dead or incorrectly inserted, remote out of range	Replace batteries, ensure correct polarity, operate within range

If the problem persists after attempting these solutions, please contact customer service.

9. Warranty and Customer Support

The PuraFlame Klaus 33" Electric Fireplace Insert comes with a one-year limited warranty from the date of purchase. This warranty covers manufacturing defects and ensures the product is free from defects in material and workmanship under normal use.

For warranty claims, technical assistance, or any questions regarding your product, please contact PuraFlame customer service. Our team is always ready to help whenever you need assistance.

Manufacturer: Ningbo Richen Electrical Appliance Co., Ltd.

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Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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