PuraFlame 1684a1bc-ea72-4d84-a712-df3ff8c169c8

PuraFlame Western Electric Fireplace Insert User Manual

Model: 1684a1bc-ea72-4d84-a712-df3ff8c169c8

Introduction

The PuraFlame Western Electric Fireplace Insert is designed to provide the ambiance of a traditional fireplace with the convenience and safety of an electric unit. Featuring realistic resin logs, adjustable flame settings, and a supplemental heater, this insert offers a comfortable and visually appealing addition to your living space. It is intended for indoor use and provides supplemental heat for areas up to 400 sq. ft.



Image: The PuraFlame Western Electric Fireplace Insert, showcasing its realistic flame effect and included remote control.

Safety Information

Please read all instructions carefully before installation and operation. Failure to follow these instructions may result in fire, electric shock, or personal injury.

- This electric fireplace insert operates on a 120V power supply. Do not attempt to hardwire the unit; it is designed for plug-in use only.
- The unit provides supplemental heat for areas up to 400 sq. ft. It is not intended to be used as a primary heat source for your home.
- Ensure the power cord is not pinched or routed under carpets or other objects that could damage it.
- Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least 3 feet (0.9 meters) from the front of the heater.
- Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the heater.
- Always unplug the fireplace when not in use.

Package Contents

Verify that all components are present before beginning installation.

- PuraFlame Western Electric Fireplace Insert
- Trim Kit (if purchased as a bundle)

- Remote Control
- AAA Batteries (2, included for remote control)
- User Manual

Note: The fireplace insert and trim kit may be delivered in two separate packages on different days.

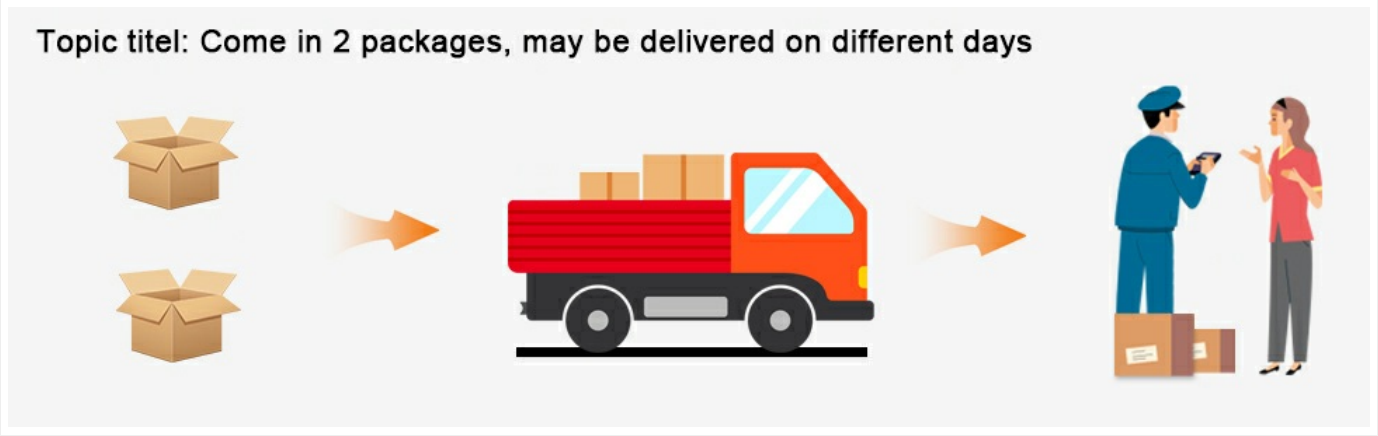


Image: Visual representation of the product potentially arriving in two separate packages.

Setup and Installation

The PuraFlame Western Electric Fireplace Insert is designed for easy installation. It features a flat bottom, allowing it to sit directly on the floor within a suitable fireplace opening or mantel.

1. Measure Your Fireplace Opening

Before installation, ensure your fireplace opening meets the required dimensions for the 30" model with trim kit. The overall dimensions of the unit are approximately 40.9" Wide x 29.1" High x 8.8" Deep.

PRODUCT DIMENSIONS



Image: Detailed product dimensions for the PuraFlame Western Electric Fireplace Insert.



Image: Guide for measuring your existing fireplace opening to ensure proper fit.

2. Placement

Carefully unbox the fireplace insert. Due to its flat bottom design, the insert can be placed directly onto a flat, stable surface within your fireplace opening. If using the trim kit, attach it according to the separate instructions provided with the trim kit.



Image: The fireplace insert positioned within a traditional brick fireplace opening.



Image: The fireplace insert with the trim kit installed, providing a finished look.

3. Power Connection

Plug the power cord into a standard 120V electrical outlet. Ensure the outlet is easily accessible and not overloaded with other appliances.

Operating Instructions

Your PuraFlame electric fireplace insert can be operated using the included remote control.



Image: Layout of the remote control for the fireplace insert, detailing button functions.

Remote Control Functions:

- **ON/OFF Button:** Press to turn the fireplace unit on or off.
- **Flame Button:** Cycles through 3 different flame settings, allowing you to adjust the intensity and brightness of the flame effect. The flame effect can be used independently of the heater.
- **Heater Buttons (750W / 1500W):** Select between two heat settings. The 750W setting provides lower heat output, while the 1500W setting provides maximum heat. The adjustable thermostat will maintain your desired room temperature.
- **Crackling Sound Button:** Activates or deactivates the fire crackling sound effect. There are 6 different crackling sound options to choose from.

The realistic resin log set and ember bed provide an authentic wood-burning fireplace appearance.



Image: Close-up of the realistic resin log set and ember bed.



Image: A detailed view of the vibrant flame effect and the textured resin logs.



Image: Detail of the top vent, where heat is emitted.

Maintenance

Regular maintenance will help ensure the longevity and optimal performance of your electric fireplace insert.

- **Cleaning:** Ensure the unit is turned off and unplugged before cleaning. Use a soft, damp cloth to wipe down the exterior surfaces. Do not use abrasive cleaners or sprays.
- **Ventilation:** Periodically check the air intake and exhaust vents for dust or debris accumulation. Gently clean with a soft brush or vacuum cleaner attachment to ensure proper airflow.
- **Log Set:** The resin log set does not require maintenance. Avoid placing objects on the logs or attempting to move them.

Troubleshooting

If you experience issues with your PuraFlame electric fireplace insert, refer to the following common solutions:

Problem	Possible Cause	Solution
Unit does not turn on.	No power, remote control batteries dead, or unit is off.	Check power cord connection. Replace remote control batteries. Ensure the ON/OFF button is pressed.
No heat output.	Heater not activated, or thermostat set too low.	Press the 750W or 1500W heater button. Increase the thermostat setting.
Flame effect not working.	Flame effect is off.	Press the Flame button to cycle through settings.
Crackling sound not working.	Sound effect is off.	Press the Crackling Sound button to activate.

If the problem persists after attempting these solutions, please contact PuraFlame customer service for assistance.

Specifications

Feature	Detail
Brand	PuraFlame
Model Name	PuraFlame 23 Inches Western Electric Fireplace Insert
Product Dimensions	8.8"D x 40.9"W x 29.1"H
Material	Metal
Finish Type	Polished
Installation Type	Freestanding
Power Source	AC
Heat Output	5120 British Thermal Units (750W/1500W)
Heating Coverage	400 square feet
Special Feature	Adjustable Thermostat, LED Flame
Included Components	Remote Control
Batteries	2 AAA batteries (included)
Burner Type	Resin Log
Manufacturer	Ningbo Richen Electrical Appliance Co., Ltd.

Warranty and Support

The PuraFlame Western Electric Fireplace Insert comes with a one-year warranty from the date of purchase. For any questions, technical assistance, or warranty claims, please contact PuraFlame customer service.
You can find more information and contact details on the official PuraFlame store page:PuraFlame Store

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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