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> Hey-brother Multi-Level Cat Tree MPJ050MU User Manual

## Hey-brother MPJ050MU

# Hey-brother Multi-Level Cat Tree MPJ050MU User Manual

Model: MPJ050MU

## 1. INTRODUCTION

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Thank you for choosing the Hey-brother Multi-Level Cat Tree. This manual provides essential information for the safe assembly, operation, and maintenance of your new cat tree. Please read these instructions carefully before assembly and retain them for future reference.

### Important Safety Information

- Ensure all parts are securely fastened before allowing pets to use the product.
- Place the cat tree on a flat, stable surface to prevent tipping.
- Keep children away from the assembly area and do not allow them to climb on the cat tree.
- Regularly check for loose parts and tighten as necessary.
- This product is designed for indoor use only.

## 2. PACKAGE CONTENTS

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Please verify that all components are present before beginning assembly. If any parts are missing or damaged, please contact Hey-brother customer support.





*Image 2.1: Fully assembled Hey-brother Multi-Level Cat Tree MPJ050MU.*

- Baseboard(s)
- Multi-level platforms/perches
- Cozy cat condos (enclosures)
- Soft hammock
- Fluffy basket
- Sisal-covered scratching posts
- Pompom toys (attached)

- Assembly hardware (screws, bolts, Allen wrench)
- Anti-tip kit (wall anchor strap)

### 3. SETUP AND ASSEMBLY

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Assembly is designed to be straightforward. Follow these steps carefully. It is recommended to assemble the unit level by level, ensuring each section is stable before proceeding.

#### Assembly Steps:

1. **Prepare the Area:** Clear a spacious area for assembly. Unpack all components and lay them out, verifying against the package contents list.
2. **Attach Base Posts:** Secure the lowest sisal-covered posts to the baseboard using the provided hardware. Ensure they are tightened firmly but do not overtighten until all components are in place.
3. **Install First Level Platforms/Condos:** Attach the first set of platforms and any lower condos or hammocks to the base posts.
4. **Continue Building Upwards:** Progressively add the next set of posts, platforms, and features (like the fluffy basket or additional condos) in a logical, upward sequence. Refer to the product image for guidance on component placement.
5. **Attach Top Perch:** Secure the top perch to the uppermost posts.
6. **Final Tightening:** Once all components are in place and the structure is complete, go back and firmly tighten all screws and bolts. This ensures maximum stability.
7. **Install Anti-Tip Kit:** For enhanced safety, especially in multi-cat households or with active cats, attach the provided anti-tip kit to a wall stud. This prevents accidental tipping.

# Hey-Brother Cat tree



Image 3.1: Structural diagram for assembly reference.



Image 3.2: Multi-level design illustrating climbing paths.

## 4. OPERATING AND USE

The Hey-brother Multi-Level Cat Tree is designed to provide a comprehensive activity center for your cats, promoting exercise, rest, and natural scratching behaviors.

### Features and Benefits:

- **Multi-Level Design:** Allows cats to climb, explore, and observe their surroundings from various heights. The climbing step on the side facilitates access for cats of all ages and mobility levels.
- **Cozy Condos:** Enclosed spaces offer privacy and security for resting or hiding.
- **Hammock and Basket:** Soft, comfortable areas for lounging and napping.

- **Sisal-Covered Scratching Posts:** Natural sisal rope provides an ideal surface for cats to sharpen their claws, helping to protect your furniture.
- **Pompom Toys:** Dangling toys provide entertainment and encourage playful interaction.



*Image 4.1: Cat enjoying a cozy condo.*



*Image 4.2: Cat relaxing in the soft hammock.*

## 5. MAINTENANCE

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Regular maintenance will extend the life of your cat tree and ensure a hygienic environment for your pets.

### Cleaning Instructions:

- **Spot Cleaning:** For small stains, use a damp cloth with mild soap. Blot the area gently and allow it to air dry completely. Avoid saturating the fabric.
- **Vacuuming:** Regularly vacuum the plush surfaces to remove loose fur and dust.
- **Sisal Posts:** The sisal rope can be cleaned with a stiff brush to remove debris. Avoid using liquids on sisal as

it can degrade the material.

- **General Inspection:** Periodically inspect the entire structure for any signs of wear, tear, or damage.

## 6. TROUBLESHOOTING

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If you encounter any issues with your Hey-brother Cat Tree, please refer to the following common solutions.

### Common Issues:

- **Wobbling or Instability:**
  - Ensure all screws and bolts are fully tightened.
  - Verify the cat tree is placed on a level surface.
  - Confirm the anti-tip kit is correctly installed and secured to a wall stud.
- **Missing or Damaged Parts:**
  - Carefully re-check all packaging materials. If parts are genuinely missing or damaged upon arrival, contact Hey-brother customer support for replacements.
- **Cats Not Using Scratching Posts:**
  - Encourage use by sprinkling catnip on the sisal posts.
  - Gently guide your cat's paws to the posts to demonstrate.

## 7. SPECIFICATIONS

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|                           |                                                                 |
|---------------------------|-----------------------------------------------------------------|
| <b>Model Number</b>       | MPJ050MU                                                        |
| <b>Brand</b>              | Hey-brother                                                     |
| <b>Material</b>           | Engineered Wood, Sisal Rope, Plush Fabric                       |
| <b>Product Dimensions</b> | 154L x 35W x 154H Centimetres (approx. 60.6" H)                 |
| <b>Color</b>              | Muchroom                                                        |
| <b>Recommended Use</b>    | Indoor cat activity, furniture protection, and cat resting area |
| <b>Manufacturer</b>       | Hey-brother                                                     |



Image 7.1: Detailed product dimensions.



Image 7.2: Example of engineered wood material.



Image 7.3: Sisal rope scratching posts.

## 8. WARRANTY AND CUSTOMER SUPPORT

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Hey-brother is committed to providing quality products. While specific warranty details are not included in this manual, please retain your proof of purchase. For any questions, missing parts, or support needs, please contact Hey-brother customer service through the retailer where the product was purchased or visit the official Hey-brother brand store online.

**Online Brand Store:** [Hey-brother Store](#)