

VIVO V29e 5G

VIVO V29e 5G Smartphone User Manual

Model: V29e 5G

INTRODUCTION

This manual provides essential instructions for setting up, operating, maintaining, and troubleshooting your VIVO V29e 5G smartphone. Please read this manual thoroughly before using your device to ensure proper function and longevity. For detailed information and the latest updates, please visit the official VIVO support website.

1. SETUP

1.1 Package Contents

Verify that your package contains the following items:

- VIVO V29e 5G Smartphone
- Charger
- USB Type-C Cable
- SIM Ejector Tool
- Quick Start Guide (may vary by region)
- Protective Case (may vary by region)

1.2 Device Overview



Image: Front and back view of the VIVO V29e 5G smartphone, showcasing its design and camera module.

1.3 SIM Card Installation

The VIVO V29e 5G supports Dual SIM cards. Follow these steps to install your SIM card(s):

1. Locate the SIM card tray on the side of your phone.
2. Insert the SIM ejector tool into the small hole next to the tray and press firmly until the tray pops out.

3. Place your Nano-SIM card(s) into the designated slots on the tray. Ensure the gold contacts face downwards.
4. Carefully reinsert the tray into the phone until it clicks into place.



1.4 Charging the Device

Before first use, fully charge your VIVO V29e 5G. Use only the provided charger and USB Type-C cable.

1. Connect the USB Type-C cable to the charging port at the bottom of the phone.
2. Connect the other end of the cable to the power adapter.
3. Plug the power adapter into a wall outlet.
4. The charging indicator will appear on the screen.

The device features a 5000 mAh Lithium-Ion battery.

1.5 Powering On and Initial Setup

1. Press and hold the Power button (usually on the right side) until the VIVO logo appears.
2. Follow the on-screen instructions to complete the initial setup, including language selection, Wi-Fi connection, Google account setup, and security settings.

2. OPERATING YOUR DEVICE

2.1 Basic Navigation (Funtouch OS 13 Global)

- **Touch Gestures:** Tap to select, swipe to scroll, pinch to zoom.
- **Home Screen:** Access apps, widgets, and notifications.
- **Notification Panel:** Swipe down from the top of the screen to view notifications and quick settings.
- **App Drawer:** Swipe up from the bottom of the screen to access all installed applications.

2.2 Making Calls and Sending Messages

- **Calls:** Open the Phone app, enter the number, or select a contact, then tap the call icon.
- **Messages:** Open the Messages app, tap the new message icon, enter the recipient and your message, then send.

2.3 Camera Functions

The VIVO V29e 5G features a versatile camera system:

- **Rear Camera:** 64MP main sensor + 8MP secondary sensor.
- **Front Camera:** 50MP sensor.
- **Shooting Modes:** Includes Portrait mode and various other options.

To take a photo or record a video:

1. Open the Camera app.
2. Select your desired mode (Photo, Video, Portrait, etc.).
3. Tap the shutter button to capture an image or start/stop video recording.



Image: Close-up of the VIVO V29e 5G's rear camera module, showing the dual lenses and flash.

2.4 Connectivity

- **5G Network:** The device supports 5G cellular technology for fast mobile data.
- **Wi-Fi:** Connect to wireless networks via Settings > Network & internet > Wi-Fi.
- **Bluetooth:** Pair with other Bluetooth devices via Settings > Connected devices > Bluetooth.
- **GPS:** The device has GPS geotagging functionality for location services.

2.5 Security Features

The VIVO V29e 5G includes Face Recognition for biometric security. Set it up via Settings > Security > Face.

3. MAINTENANCE

3.1 Software Updates

Regularly check for and install software updates to ensure optimal performance and security. Go to Settings > System > System update.

3.2 Cleaning Your Device

To clean your phone:

- Use a soft, lint-free cloth.
- Avoid abrasive materials or harsh chemicals.
- For stubborn smudges, lightly dampen the cloth with water or a screen cleaner designed for electronics.

3.3 Battery Care

To prolong the life of your 5000 mAh Lithium-Ion battery:

- Avoid extreme temperatures.
- Do not let the battery completely drain frequently.
- Use the original charger and cable.

3.4 Water Resistance

The VIVO V29e 5G is rated as "Water Resistant." This means it can withstand splashes and light rain, but it is not fully waterproof. Avoid submerging the device in water or exposing it to high-pressure water jets. Damage caused by liquid exposure is typically not covered under warranty.

4. TROUBLESHOOTING

4.1 Common Issues and Solutions

- **Device not turning on:** Ensure the battery is charged. Press and hold the Power button for at least 10 seconds to force a restart.
- **Apps crashing or freezing:** Close the app and reopen it. Clear the app's cache (Settings > Apps > [App Name] > Storage & cache > Clear cache).
- **Network connectivity issues:** Check if Airplane mode is off. Restart your phone. Verify SIM card installation.
- **Poor battery life:** Reduce screen brightness, close unused apps, disable unnecessary background processes, and check for power-intensive apps in battery settings.

4.2 Factory Reset

If your device experiences persistent issues, a factory reset may be necessary.**Warning:** This will erase all data on your phone. Back up important data before proceeding.

1. Go to Settings > System > Reset options.
2. Select "Erase all data (factory reset)".
3. Confirm your decision and enter your PIN/password if prompted.

5. SPECIFICATIONS

Brand	VIVO
Model	V29e 5G

Operating System	Funtouch OS 13 Global
Processor	Snapdragon 695
RAM	8 GB
Internal Storage	128 GB
Display Size	17.22 cm (6.78 inch) Full HD+ OLED
Display Resolution	1920 x 1080, 402 PPI, 120Hz Refresh Rate
Rear Camera	64 MP + 8 MP
Front Camera	50 MP
Battery Capacity	5000 mAh Lithium-Ion
SIM Card Slot	Dual SIM
Biometric Security	Face Recognition
Connectivity	5G, Wi-Fi, Bluetooth, GPS
Water Resistance	Water Resistant
Dimensions	12 x 5 x 6 Centimeters
Weight	1.03 Pounds

6. WARRANTY AND SUPPORT

6.1 Product Warranty

Your VIVO V29e 5G smartphone is covered by a limited warranty. The terms and conditions of this warranty may vary by region. Please refer to the warranty card included in your product packaging or visit the official VIVO website for detailed warranty information.

Keep your proof of purchase for warranty claims.

6.2 Customer Support

For technical assistance, service, or further inquiries, please contact VIVO customer support through their official channels:

- **Official Website:** Visit the [VIVO India Support Page](#) for FAQs, service center locations, and contact options.
- **Service Centers:** Locate authorized VIVO service centers in your area for in-person assistance.

7. VIDEO RESOURCES

No relevant official seller videos were found in the provided product data to embed in this manual.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question