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Joyroom JR-T03S Plus

Joyroom JR-T03S Plus 4th Generation Jerry Version TWS Bluetooth Headset User Manual

Model: JR-T03S Plus

1. Introduction

This manual provides detailed instructions for the safe and effective use of your Joyroom JR-T03S Plus 4th Generation Jerry version TWS Bluetooth Headset. Please read this manual thoroughly before using the product to ensure optimal performance and longevity. Keep this manual for future reference.

2. Product Overview

The Joyroom JR-T03S Plus 4th Generation Jerry version TWS Bluetooth Headset offers a combination of advanced features and sound quality. It is designed for convenience and enhanced audio experience, featuring wireless charging support, pop-up pairing, and noise reduction capabilities.

Product Components



The Joyroom JR-T03S Plus TWS Bluetooth Headset, shown with both earbuds in their open charging case, highlighting its sleek white

design.



A close-up view of one Joyroom JR-T03S Plus earbud securely placed inside its charging case, with the lid partially open.



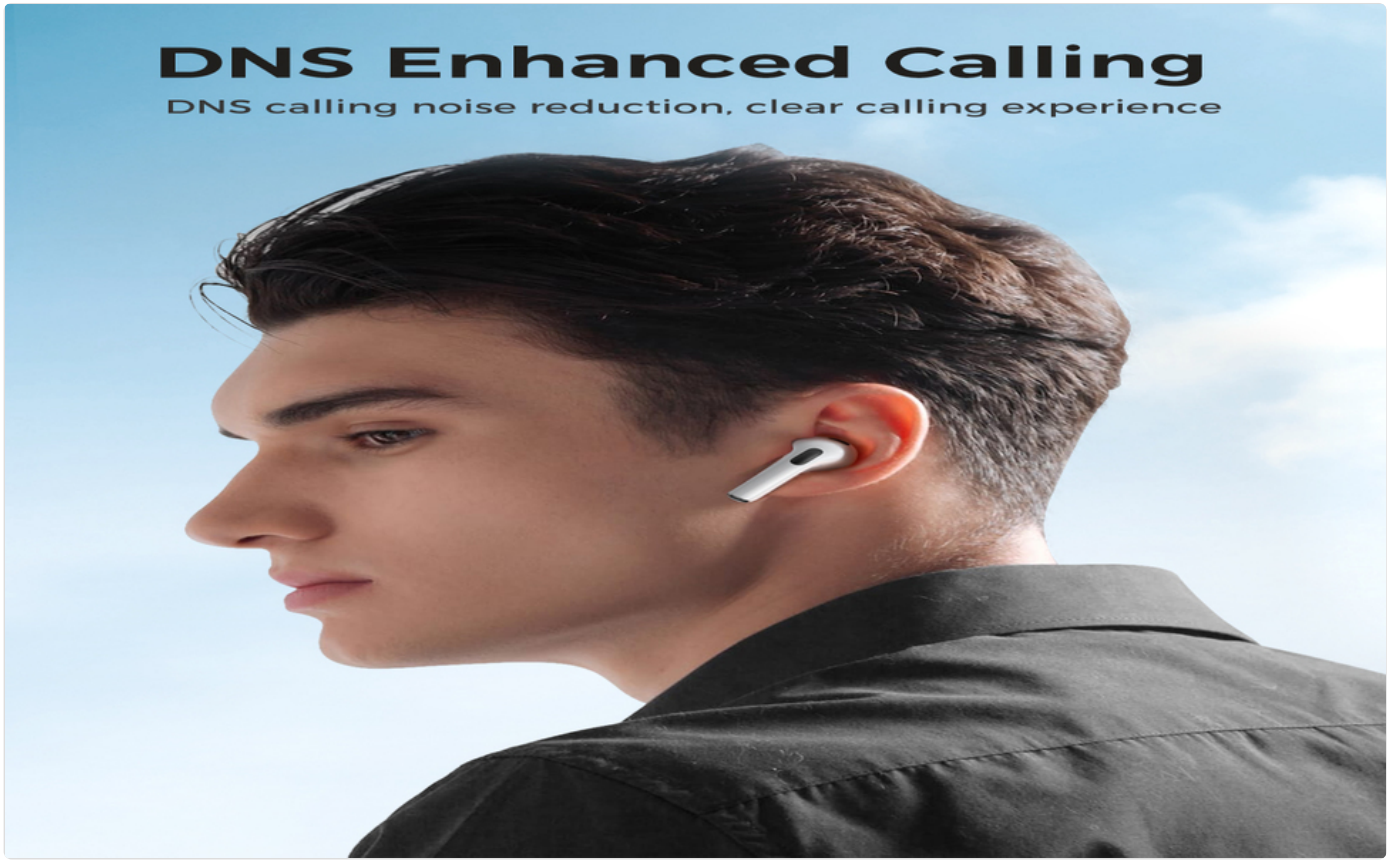
The Joyroom JR-T03S Plus charging case and both earbuds displayed separately, showcasing the compact design of each component.

Key Features

- **Advanced Noise Reduction:** Features a Jerry built-in self-developed DNS neural network deep call noise reduction algorithm for clearer calls.
- **Long Battery Life:** Offers 6 hours of playtime on a single charge, with an additional 21 hours provided by the charging case, totaling 27 hours.
- **Wireless Charging Support:** Compatible with wireless charging, providing flexible charging options.
- **Pop-up Pairing:** Enables quick and seamless one-step pairing with compatible devices.
- **In-ear Detection:** Automatically plays audio when earphones are in your ears and pauses when removed.



An illustrative diagram highlighting the 14.2mm large dynamic speaker with PU composite diaphragm, designed for HiFi audio quality with rich details.



An image depicting a person wearing the earbuds, illustrating the DNS enhanced calling feature for clear communication.



A graphic illustrating the long-lasting battery life of the earbuds, showing 6 hours of playtime and 27 hours with the charging case.



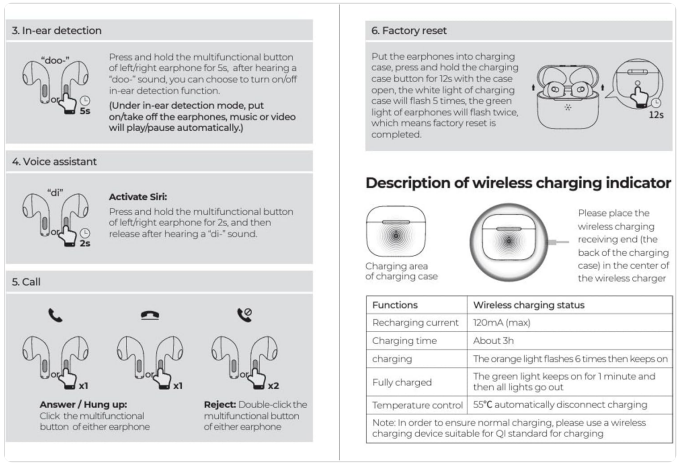
An image demonstrating both wired and wireless charging capabilities for the Joyroom JR-T03S Plus charging case.

3. Setup

3.1 Initial Charging

Before first use, fully charge the Joyroom JR-T03S Plus headset and its charging case. The charging case has a 320 mAh battery with a lithium protection plate. It supports both wired and wireless charging.

- **Wired Charging:** Connect the charging case to a power source using a compatible charging cable.
- **Wireless Charging:** Place the charging case on a compatible wireless charging pad.



This image illustrates the wireless charging indicator and provides a table detailing wireless charging status based on light indicators and charging time.

3.2 Pairing Operation

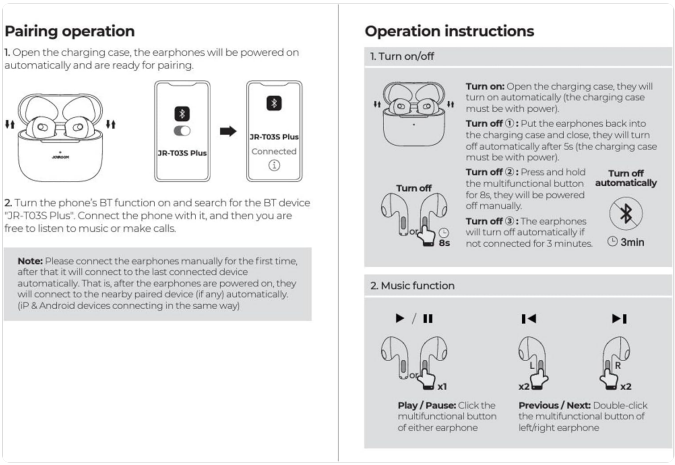
Follow these steps to pair your Joyroom JR-T03S Plus headset with your device:

1. Open the charging case. The earphones will power on automatically and enter pairing mode.
2. Turn on the Bluetooth function on your phone and search for the Bluetooth device "JR-T03S Plus".
3. Connect with the device. Once connected, you are ready to listen to music or make calls.

Note: *Please connect the earphones manually for the first time. After that, they will automatically connect to the last connected device. If no device is found, they will connect to any nearby paired device (if any) automatically. Both iOS and Android devices connect in the same way.*



An image showing the one-step pairing process, where opening the case initiates connection to a smartphone, displaying battery levels.



This image provides visual instructions for pairing the earbuds and basic operation, including turning on/off and music functions.

4. Operating Instructions

4.1 Power On/Off

- **Turn On:** Open the charging case. The earphones will turn on automatically. (The charging case must have power).
- **Turn Off:** Put the earphones back into the charging case and close the lid. They will turn off automatically after 5 seconds. (The charging case must have power).
- **Manual Turn Off:** Press and hold the multifunctional button of either earphone for 8 seconds.

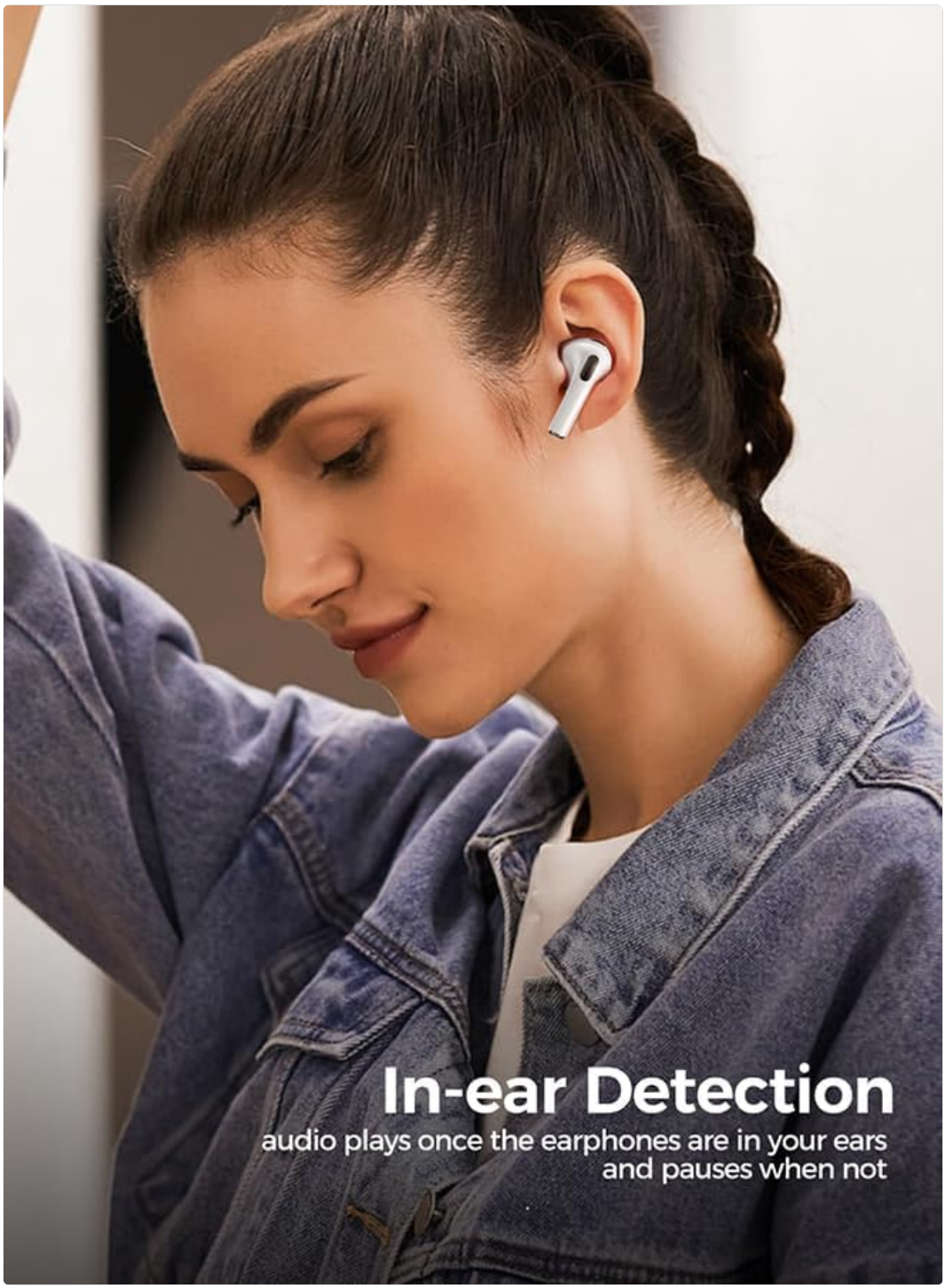
4.2 Music Functions

- **Play/Pause:** Click the multifunctional button of either earphone once.
- **Previous/Next:** Double-click the multifunctional button of the left earphone for previous track, and the right earphone for next track.

4.3 In-ear Detection

The earphones feature light sense in-ear detection. Audio plays once the earphones are in your ears and pauses when removed.

- **Enable/Disable:** Press and hold the multifunctional button of the left/right earphone for 5 seconds. After hearing a "doo-" sound, you can choose to turn on/off in-ear detection function.



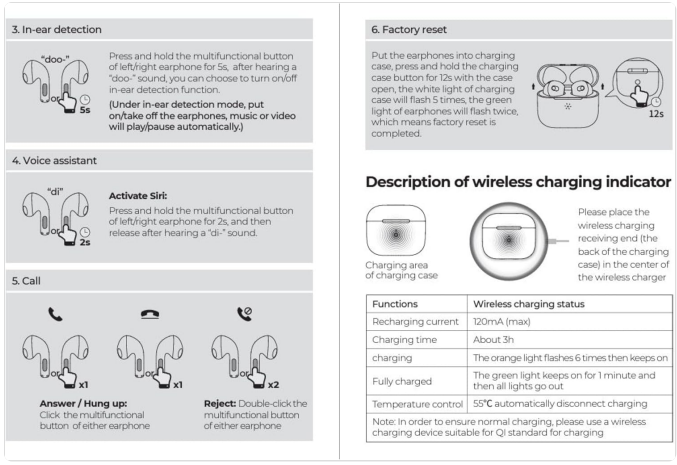
An image illustrating the in-ear detection feature, showing how audio automatically plays when earbuds are worn and pauses when removed.

4.4 Voice Assistant

- **Activate Siri:** Press and hold the multifunctional button of left/right earphone for 2 seconds, then release after hearing a "di-" sound.

4.5 Call Functions

- **Answer/Hang Up:** Click the multifunctional button of either earphone once.
- **Reject:** Double-click the multifunctional button of either earphone.



This image provides detailed operation instructions for features such as in-ear detection, activating voice assistant, handling calls, and performing a factory reset.

5. Maintenance

5.1 Cleaning

To maintain optimal performance and hygiene, regularly clean your earphones and charging case.

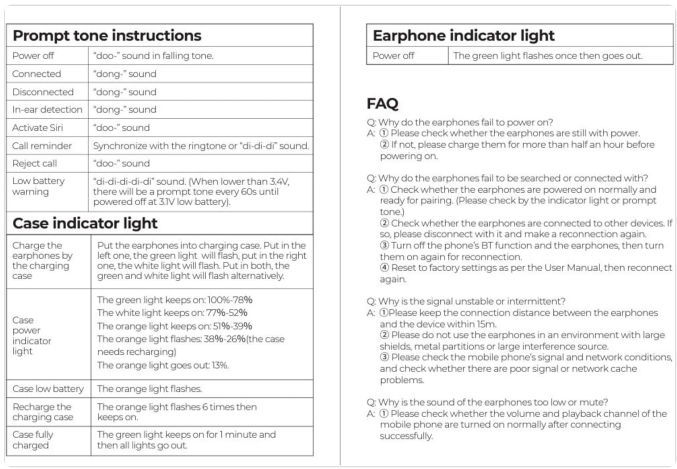
- If there is dirt between the contact points of the earphones and the charging case, wipe it with an alcohol cotton swab.
- Do not immerse the product in any liquid or wash it with water.
- Use a soft, dry cloth for general cleaning of the earphones and case.

5.2 Storage

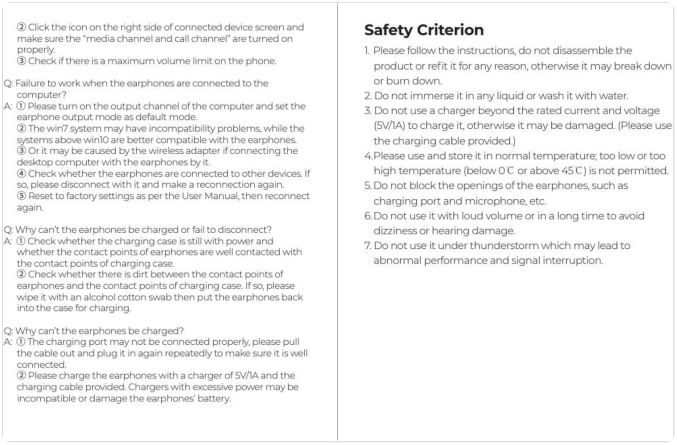
Store the earphones and charging case in a cool, dry place away from direct sunlight and extreme temperatures. When not in use, keep the earphones in their charging case to protect them and ensure they are charged for next use.

6. Troubleshooting (FAQ)

This section addresses common issues you might encounter with your Joyroom JR-T03S Plus headset.



This image contains the first part of the Frequently Asked Questions, covering issues related to power, connection, and the meaning of indicator lights.



② Click the icon on the right side of connected device screen and make sure the "media channel and call channel" are turned on properly.
③ Check if there is a maximum volume limit on the phone.

Q: Failure to work when the earphones are connected to the computer?
A: ① Please turn on the output channel of the computer and set the earphone output mode as default mode.
② The win7 system may have incompatibility problems, while the systems above win10 are better compatible with the earphones.
③ Or it may be caused by the wireless adapter if connecting the desktop computer with the earphones by it.
④ Check whether the earphones are connected to other devices. If so, please disconnect with it and make a reconnection again.
⑤ Reset to factory settings as per the User Manual, then reconnect again.

Q: Why can't the earphones be charged or fail to disconnect?
A: ① Check whether the charging case is still with power and whether the contact points of earphones are well contacted with the contact points of charging case.
② Check whether there is dirt between the contact points of earphones and the contact points of charging case. If so, please wipe it with an alcohol cotton swab then put the earphones back into the case for charging.

Q: Why can't the earphones be charged?
A: ① The charging port may not be connected properly, please pull the cable out and plug it in again repeatedly to make sure it is well connected.
② Please charge the earphones with a charger of 5V/1A and the charging cable provided. Chargers with excessive power may be incompatible or damage the earphones' battery.

Safety Criterion

1. Please follow the instructions, do not disassemble the product or refit it for any reason, otherwise it may break down or burn down.
2. Do not immerse it in any liquid or wash it with water.
3. Do not use a charger beyond the rated current and voltage (5V/1A) to charge it, otherwise it may be damaged. (Please use the charging cable provided.)
4. Please use and store it in normal temperature; too low or too high temperature (below 0℃ or above 45℃) is not permitted.
5. Do not block the openings of the earphones, such as charging port and microphone, etc.
6. Do not use it with loud volume or in a long time to avoid dizziness or hearing damage.
7. Do not use it under thunderstorm which may lead to abnormal performance and signal interruption.

This image presents the second part of the Frequently Asked Questions, addressing signal stability, sound quality, charging problems, and important safety criteria.

Q: Why do the earphones fail to power on?

A:

1. Please check whether the earphones are still with power.
2. If not, please charge them for more than half an hour before powering on.

Q: Why do the earphones fail to be searched or connected with?

A:

1. Check whether the earphones are powered on normally and ready for pairing. (Please check by the indicator light or prompt tone.)
2. Check whether the earphones are connected to other devices. If so, please disconnect with it and make a reconnection again.
3. Turn off the phone's BT function and the earphones, then turn them on again for reconnection.
4. Reset to factory settings as per the User Manual, then reconnect again.

Q: Why is the signal unstable or intermittent?

A:

1. Please keep the connection distance between the earphones and the device within 15m.
2. Please do not use the earphones in an environment with large shields, metal partitions or large interference source.
3. Please check the mobile phone's signal and network conditions, and check whether there are poor signal or network cache problems.

Q: Why is the sound of the earphones too low or mute?

A:

1. Please check whether the volume and playback channel of the mobile phone are turned on normally after connecting successfully.
2. Click the icon on the right side of the connected device screen and make sure the "media channel" and "call channel" are turned on properly.
3. Check if there is a maximum volume limit on the phone.

Q: Failure to work when the earphones are connected to the computer?

A:

1. Please turn on the output channel of the computer and set the earphone output mode as default mode.
2. The Win7 system may have incompatibility problems, while the systems above Win10 are better compatible with the

earphones.

3. Or it may be caused by the wireless adapter if connecting the desktop computer with the earphones by it.
4. Check whether the earphones are connected to other devices. If so, please disconnect with it and make a reconnection again.
5. Reset to factory settings as per the User Manual, then reconnect again.

Q: Why can't the earphones be charged or fail to disconnect?

A:

1. Check whether the charging case is still with power and whether the contact points of earphones are well contacted with the contact points of charging case.
2. Check whether there is dirt between the contact points of earphones and the contact points of charging case. If so, please wipe it with an alcohol cotton swab then put the earphones back into the case for charging.

Q: Why can't the earphones be charged?

A:

1. The charging port may not be connected properly, please pull the cable out and plug it in again repeatedly to make sure it is well connected.
2. Please charge the earphones with a charger of 5V/1A and the charging cable provided. Chargers with excessive power may be incompatible or damage the earphones' battery.

7. Specifications

Detailed technical specifications for the Joyroom JR-T03S Plus 4th Generation Jerry version TWS Bluetooth Headset:

Feature	Specification
Model Name	Jerry
Item Model Number	JR-T03S Plus
Wireless Communication Technology	Bluetooth
Connectivity Technology	Wireless
Headphones Form Factor	In Ear
Headphones Ear Placement	In Ear
Control Type	Touch Control
Control Method	Touch
Noise Control	None (DNS noise reduction for calls)
Impedance	32 Ohm
Sensitivity	103 dB

Feature	Specification
Charging Case Battery	320 mAh (with lithium protection plate)
Battery Type	NiMH
Battery Life (Playtime)	6 hours (earbuds), 21 hours (with charging case)
Material	Plastic
Color	White
Item Weight	220 Grams
Product Dimensions	4.4 x 2.2 x 5.38 cm
Water Resistance Level	Not Water Resistant
Included Components	Ear Cushions (Note: Product description mentions ear cushions, but the product images show hard plastic earbuds without separate cushions. This might be a generic specification.)

8. Warranty and Support

8.1 Extended Warranty Options

Extended warranty plans are available for purchase to provide additional coverage for your Joyroom JR-T03S Plus headset:

- **1-Year Extended Warranty:** Provided by Salama Care (E-mail delivery).
- **2-Year Extended Warranty:** Provided by Salama Care (E-mail delivery).

For details on purchasing and activating these plans, please refer to the product listing or contact your retailer.

8.2 Safety Criterion

Adhere to the following safety guidelines to prevent damage to the product and ensure user safety:

1. Please follow the instructions; do not disassemble the product or refit it for any reason, otherwise it may break down or burn down.
2. Do not immerse it in any liquid or wash it with water.
3. Do not use a charger beyond the rated current and voltage (5V/1A) to charge it, otherwise it may be damaged. (Please use the charging cable provided.)
4. Please use and store it in normal temperature; too low or too high temperature (below 0°C or above 45°C) is not permitted.
5. Do not block the openings of the earphones, such as charging port and microphone, etc.
6. Do not use it with loud volume or in a long time to avoid dizziness or hearing damage.
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Example: How do I reset this device or fix this error?

Details

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