

iWALK DBL4500NC

iWALK Portable Charger User Manual

Model: DBL4500NC

INTRODUCTION

This user manual provides essential information for the safe and efficient operation of your iWALK Portable Charger. Please read this manual thoroughly before using the product and retain it for future reference. The iWALK Portable Charger is a compact and lightweight power bank designed for fast charging of compatible devices, featuring a built-in USB-C connector.

PRODUCT OVERVIEW

Key Features:

- **20W Fast Charging:** Provides rapid power delivery to compatible devices.
- **Built-in USB-C Connector:** Direct plug-in for devices with USB-C ports, eliminating the need for extra cables.
- **4500mAh Capacity:** Sufficient power to provide a significant charge to most smartphones.
- **Compact and Lightweight Design:** Easily portable for on-the-go charging.
- **Dual USB-C Port:** Supports high-speed 18W recharging and pass-through technology.
- **Safety Features:** Includes short circuit protection and LED indicator lights.

Product Components:

The iWALK Portable Charger package includes:

- 1x iWALK 4500 mAh Power Bank
- 1x USB-C to USB-C Cable
- 1x User Manual (this document)



Figure 1: iWALK Portable Charger connected to a smartphone.



iPhone 15 Portable Charger

Small and Lightweight with Fast Charging

Figure 2: The compact size of the iWALK Portable Charger, comparable to a lipstick.

SETUP

Before first use, it is recommended to fully charge your iWALK Portable Charger.

Charging the Portable Charger:

1. Connect the provided USB-C to USB-C cable to the input USB-C port on the iWALK Portable Charger.
2. Connect the other end of the cable to a compatible USB-C wall adapter (not included) or a computer's USB-C port.
3. The LED indicator lights on the power bank will illuminate to show the charging status. All lights will be solid when fully charged.

A full charge typically takes several hours depending on the power source.

OPERATING INSTRUCTIONS

Charging Your Device:

1. Ensure your iWALK Portable Charger has sufficient charge. Check the LED indicator lights for battery level.
2. Directly plug the built-in USB-C connector of the iWALK Portable Charger into the USB-C charging port of your compatible device (e.g., iPhone 15/16 series, Samsung Galaxy S22/S23/S24/S25, Pixel, OnePlus, Huawei, iPad, AirPods with USB-C).
3. The device should begin charging automatically. The power bank provides 20W fast charging output.



20W PD
Let's Fast Charge

iPhone 16 Pro

0% → 30 Mins → 50%

*Data is sourced from lab testing, actual results may vary.

Figure 3: Illustration of 20W Power Delivery (PD) fast charging capability, showing a 50% charge in 30 minutes for an iPhone 16 Pro.

Compatibility:

The built-in USB-C connector is compatible with a wide range of devices. Refer to the image below for common compatible models.

Built-In USB-C Connector

Not Applicable * iPhone 14/iPhone 13/iPhone 12/iPhone 11
/iPhone XS/iPhone XR/iPhone X/iPhone 8, 7, 6, SE

iPhone 16/15 Series



Type-C / USB-C



iPhone 16 Pro Max / iPhone 16 Pro
iPhone 16 Plus / iPhone 16



iPhone 15 Pro Max / iPhone 15 Pro
iPhone 15 Plus / iPhone 15

SAMSUNG



S23 Ultra/
S23+/S23



S22 Ultra/
S22+/S22



S21/
S20+/S10



S9/S8



Note 10/9



Z Flip/Fold



Pixel8 Pro/8



Pixel7 Pro/7

GOOGLE

iPad Pro/Air



Figure 4: Device compatibility chart for the iWALK Portable Charger's built-in USB-C connector.

Travel Essentials

Charging Battery



iPhone 16 Pro
≈ 91% Charge

iPhone 15 Pro
≈ 90% Charge

Galaxy S23
≈ 76% Charge

Figure 5: Example of charge percentages provided by the iWALK Portable Charger to different smartphone models.

MAINTENANCE

Proper maintenance ensures the longevity and optimal performance of your iWALK Portable Charger.

- Keep the device dry and away from moisture.
- Avoid extreme temperatures (hot or cold).
- Do not drop, disassemble, or attempt to repair the device yourself.
- Clean the exterior with a soft, dry cloth. Do not use harsh chemicals or abrasive materials.
- Store in a cool, dry place when not in use for extended periods.

TROUBLESHOOTING

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Portable charger not charging device.	Low battery on portable charger; device not compatible; improper connection.	Recharge the portable charger; verify device compatibility (USB-C port); ensure secure connection.
Portable charger not recharging.	Faulty charging cable or adapter; power source issue.	Try a different USB-C cable and/or wall adapter; try a different power outlet.
Slow charging.	Device drawing less power; cable issue; power bank not fully charged.	Ensure device supports 20W fast charging; use the provided USB-C cable; fully charge the power bank.
LED indicators not working.	Device malfunction.	Contact customer support if troubleshooting steps do not resolve the issue.

SPECIFICATIONS

- **Model Number:** DBL4500NC
- **Battery Capacity:** 4500 Milliamp Hours (mAh)
- **Output:** 20W Power Delivery (PD)
- **Input:** 18W (for recharging the power bank)
- **Connector Type:** USB Type C (built-in)
- **Product Dimensions:** 3.1 x 1 x 1.5 inches
- **Item Weight:** 6.1 ounces
- **Special Features:** LED Indicator Lights, Short Circuit Protection, Lightweight, Pocket Size, Fast Charging
- **Batteries:** 1 Lithium Ion battery (included)

WARRANTY AND SUPPORT

iWALK provides an 18-month after-sales service for this product. For any issues or inquiries, please refer to the following support options:

- **Customer Service Phone:** 1-888-961-8888
- **Online Support:** Visit the iWALK store on Amazon or click "Ask a Question" on the product details page.
- When contacting support, please provide your order number and detailed description of the problem for efficient assistance.



Figure 6: Overview of iWALK's 18-month after-sales service and support contact methods.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Answered questions about this manual

How do I turn off the iWALK DBL4500NC portable charger when it is not in use?

The iWALK DBL4500NC portable charger does not have a dedicated manual power button to turn it off. Instead, it features an automatic power management system. Automatic Shut-off: The device is designed to turn off automatically...

[Read full answer](#)

