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Snakebyte SB918858

Snakebyte GamePad Pro X Controller User Manual

Model: SB918858

1. INTRODUCTION

This manual provides instructions for the proper setup, operation, maintenance, and troubleshooting of your Snakebyte GamePad Pro X Controller. This wired controller is officially licensed for Xbox Series X and is also compatible with PC systems. Please read this manual thoroughly before using the product to ensure optimal performance and longevity.

2. PRODUCT OVERVIEW

The Snakebyte GamePad Pro X is a high-performance wired controller designed for precision and durability. It features advanced Hall Effect sensors, customizable back paddles, adjustable trigger stops, and an integrated audio panel for comprehensive control during gameplay.



Figure 2.1: Front view of the Snakebyte GamePad Pro X Controller.

Key Features:

- **Hall Effect Sensors:** Provides enhanced precision and durability for analog sticks and triggers, reducing wear and preventing stick drift.



Figure 2.2: Hall Effect Sensor technology for improved precision.

- **Assignable Additional Buttons (Paddles):** Two programmable paddles on the rear of the controller for custom button mapping.



Figure 2.3: Rear view showing assignable paddles.

- **Command Slide:** A dedicated slide mechanism for easy, on-the-fly assignment of the back paddles without software.

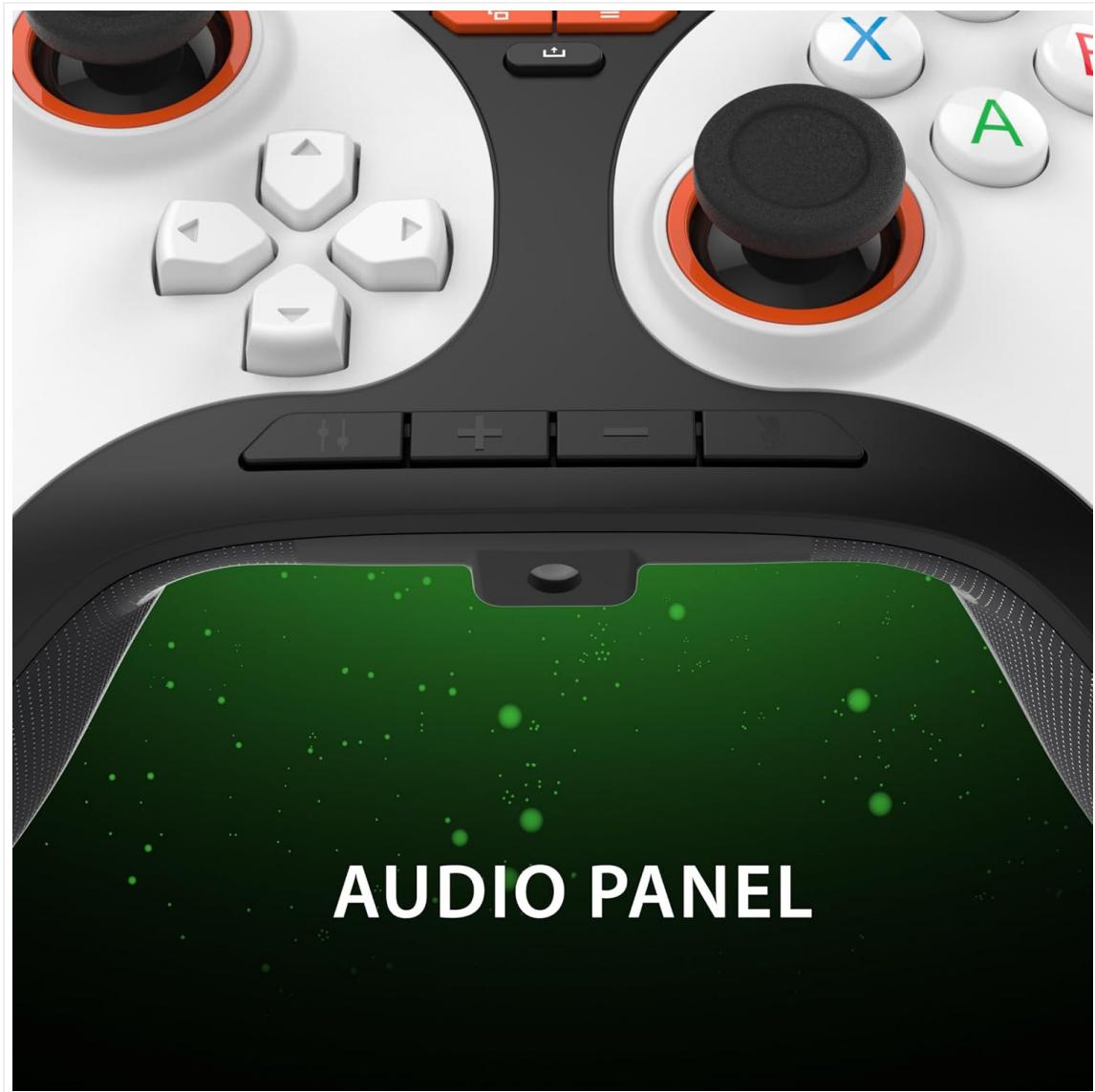


Figure 2.4: Command Slide for paddle assignment.

- **Trigger Stops:** Physical switches to shorten the travel distance of the triggers, allowing for faster response times in certain game genres.

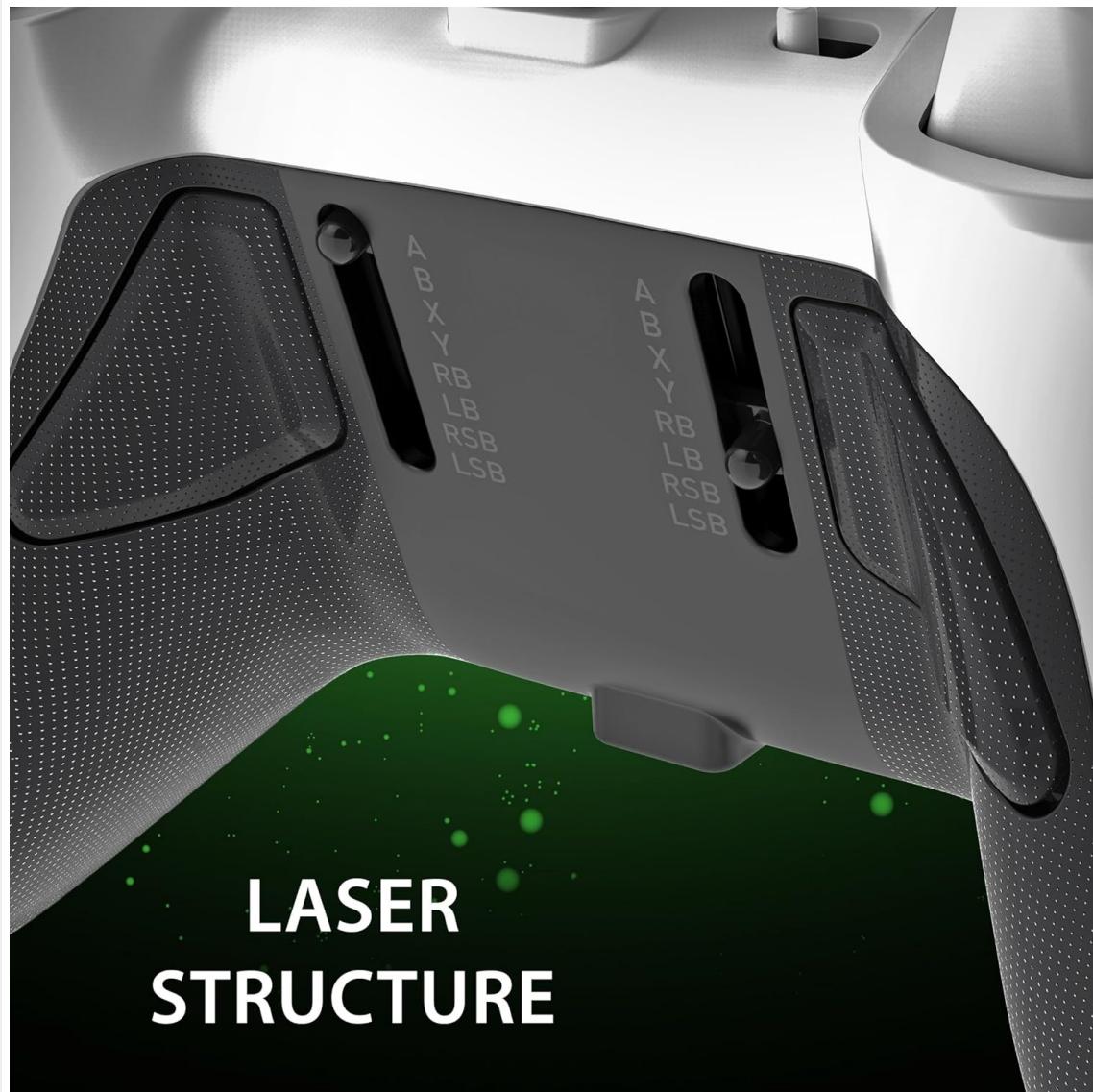


Figure 2.5: Trigger Stops for adjustable trigger travel.

- **Audio Panel:** Integrated controls for adjusting headset volume, chat/game balance, and muting the microphone directly from the controller.



Figure 2.6: Audio Panel for headset control.

- **Wired Connection:** Features a durable 3-meter (9.8 feet) cable for a stable, low-latency connection.

3. SETUP

3.1 Connecting to Xbox Series X/S

1. Ensure your Xbox console is powered on.
2. Plug the USB-A end of the controller's cable into an available USB port on your Xbox Series X/S console.
3. The controller will automatically connect and be ready for use. The Xbox button on the controller will illuminate to indicate a successful connection.

3.2 Connecting to PC

1. Ensure your PC is powered on.
2. Plug the USB-A end of the controller's cable into an available USB port on your PC.
3. Your PC should automatically detect and install the necessary drivers. This may take a few moments.
4. Once drivers are installed, the controller will be ready for use. You may need to configure controller settings within specific games or through your operating system's game controller settings.

4. OPERATING INSTRUCTIONS

4.1 Basic Controls

The GamePad Pro X features standard Xbox controller button layouts, including A, B, X, Y buttons, D-pad, Left/Right analog sticks, Left/Right bumpers (LB/RB), and Left/Right triggers (LT/RT). Familiarize yourself with these controls as per standard gaming conventions.

4.2 Assigning Back Paddles (Command Slide)

The two back paddles can be assigned to replicate any other button on the controller (A, B, X, Y, RB, LB, RSB, LSB).

1. Locate the Command Slide switches on the back of the controller, next to each paddle.
2. To assign a paddle, slide the corresponding Command Slide switch to the 'Assign' position (usually indicated by an icon or specific LED color).
3. Press and hold the paddle you wish to assign.
4. While holding the paddle, press the button on the front of the controller that you want to map to the paddle (e.g., 'A' button).
5. Release both buttons, then slide the Command Slide switch back to the 'Lock' position. The paddle is now assigned.
6. Repeat for the other paddle if desired.

4.3 Using Trigger Stops

The trigger stops allow you to reduce the travel distance of the LT and RT buttons, providing a quicker response for actions like shooting in first-person shooters.

- Locate the physical switches on the underside of the controller, near the triggers.
- Flip the switch to engage the trigger stop for a shorter trigger pull (e.g., 2mm).
- Flip the switch back to disengage the trigger stop for a full trigger pull (e.g., 8mm), suitable for racing games or actions requiring analog input.

4.4 Using the Audio Panel

The audio panel provides convenient control over your connected headset's audio.

- **Volume Up/Down:** Use the '+' and '-' buttons to adjust the overall headset volume.
- **Chat/Game Balance:** Use the dedicated balance button to shift audio focus between game sound and chat audio.
- **Mute Microphone:** Press the microphone icon button to mute or unmute your headset microphone. An indicator light may show the mute status.

5. MAINTENANCE

Proper maintenance ensures the longevity and performance of your controller.

- **Cleaning:** Use a soft, dry cloth to wipe down the controller. For stubborn dirt, slightly dampen the cloth with water. Avoid harsh chemicals or abrasive materials.
- **Storage:** Store the controller in a cool, dry place away from direct sunlight and extreme temperatures.
- **Cable Care:** Avoid sharply bending or twisting the cable. Do not pull the cable to disconnect the controller; always grasp the USB connector.
- **Avoid Drops:** Protect the controller from drops or impacts, which can damage internal components.

6. TROUBLESHOOTING

6.1 Controller Not Responding

- Ensure the USB cable is securely plugged into both the controller and the console/PC.
- Try plugging the controller into a different USB port.
- Restart your Xbox console or PC.
- On PC, check Device Manager to ensure the controller is recognized and drivers are up to date.

6.2 Input Lag or Disconnections

- Ensure the cable is not damaged and is securely connected.
- Avoid using USB hubs if possible; connect directly to the console/PC.
- Minimize other USB devices connected to the same hub or console/PC if experiencing interference.

6.3 Back Paddles Not Assigning

- Ensure the Command Slide switch is fully in the 'Assign' position before attempting to map a button.
- Make sure you are holding the paddle and the desired button simultaneously during the assignment process.
- Confirm the Command Slide switch is returned to the 'Lock' position after assignment.

6.4 Audio Issues with Headset

- Ensure your headset is properly plugged into the controller's 3.5mm jack.
- Check the volume levels using the audio panel on the controller.
- Verify that the microphone is not muted.
- Test the headset with another device to rule out headset malfunction.

7. SPECIFICATIONS

Model Number	SB918858
Compatibility	Xbox Series X/S, PC
Connectivity	Wired USB-A
Cable Length	3 meters (approx. 9.8 feet)
Sensor Type	Hall Effect (Analog Sticks & Triggers)
Dimensions (L x W x H)	3.94 x 1.97 x 0.5 inches
Weight	8.47 ounces (approx. 240 grams)

8. WARRANTY AND SUPPORT

8.1 Warranty Information

The Snakebyte GamePad Pro X Controller is covered by a manufacturer's warranty. Please refer to the warranty card included with your product packaging or visit the official Snakebyte website for detailed warranty terms and conditions.

8.2 Customer Support

If you encounter any issues not covered in the troubleshooting section or require further assistance, please contact Snakebyte customer support. Contact information can typically be found on the product packaging or the official Snakebyte website.