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Heybly HCT033W

Heybly Tall Multi-Level Cat Tree (Model HCT033W)

Instruction Manual

PRODUCT OVERVIEW

The Heybly Tall Multi-Level Cat Tree, model HCT033W, is designed to provide a comprehensive activity center for large indoor cats up to 20 lbs. This robust structure offers multiple levels for climbing, resting, and play, incorporating various features to satisfy your cat's natural instincts.

Key features include:

- Two spacious top perches (19.7" x 11.8" and 15.7" x 9.8") with soft padding for comfortable resting.
- A cozy, widened cat basket for secure lounging.
- Multiple levels and platforms for climbing and exploration.
- Large caves and a hammock providing private spaces for naps.
- Wide scratching boards and sisal-wrapped posts for claw sharpening.



This image displays the complete Heybly HCT033W cat tree, showcasing its various levels, perches, and activity zones, with multiple cats interacting with the structure.

SETUP AND ASSEMBLY

Assembly of the Heybly Cat Tree is designed to be straightforward. All necessary tools and a step-by-step instruction manual are included with your purchase. It is recommended to assemble the cat tree in the desired final location.

Preparation

1. Unpack all components and verify against the parts list provided in the included manual.
2. Ensure you have adequate space for assembly.

Assembly Steps

1. Begin by attaching the base plate to the lowest support posts. Ensure all screws are tightened securely.
2. Progressively add platforms, scratching posts, and enclosures according to the numerical sequence in the provided manual.

3. Attach the cat caves, hammock, and basket to their designated positions.
4. Install the top perches, ensuring they are stable and level.
5. Finally, attach the anti-tipping wall anchor strap to the top of the cat tree and secure it to a sturdy wall stud using appropriate hardware (not included). This step is crucial for stability, especially with active or multiple large cats.



This diagram provides detailed measurements of the cat tree, including its overall height of 78.7 inches, and the

dimensions of individual platforms and components.



For enhanced stability and safety, the cat tree includes a wall anchor strap. It is recommended to secure the tree to a wall, especially for active or multiple large cats.

OPERATING INSTRUCTIONS

The Heybly Cat Tree is designed for intuitive use by your feline companions. No specific operational steps are required beyond assembly.

Key Features and Usage:

- **Top Perches:** Cats can use the elevated perches for observation, resting, and napping. The soft padding ensures comfort.

- **Cat Basket:** The cozy basket provides a secure, enclosed space for cats who prefer to curl up and feel protected.
- **Caves and Hammock:** These areas offer private retreats for cats to sleep undisturbed or hide.
- **Scratching Posts and Ramp:** The sisal-wrapped posts and scratching ramp are intended for cats to sharpen their claws, helping to protect your furniture.
- **Feeding Bowl Platform:** A dedicated platform with an integrated feeding bowl allows for an elevated and clean dining experience.

Large Top Perch

Extra large platform for multiple cats to rest at the same time



The spacious top perch, measuring 19.7 inches by 11.8 inches, offers a comfortable resting area for one or two cats, featuring soft padding for enhanced comfort.



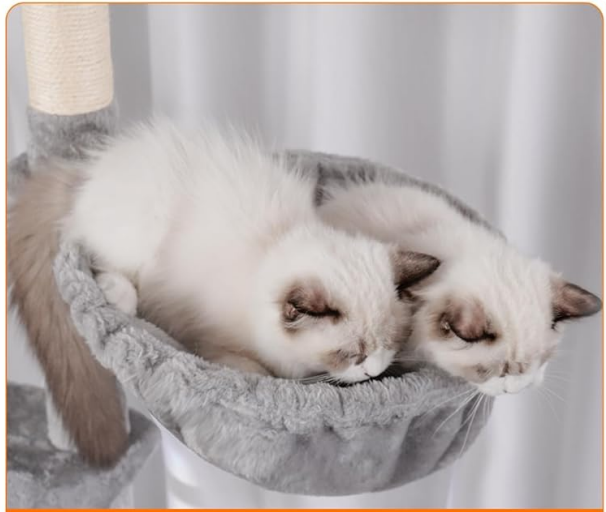
Feeding bowl

Large enough platform with feeding bowls for cats to eat comfortably
Satisfy his cleanliness, pride and independent eating space

The integrated cozy basket offers a secure and comfortable spot for cats to curl up and rest, providing a sense of safety and enclosure.



Scratching board/Ramp



Big cozy basket



Feeding bowl with large platform



Multi-level big platform

The 2-in-1 scratching ramp allows cats to easily access different levels while also providing an ideal surface for sharpening their claws.



A dedicated platform includes a feeding bowl, providing a convenient and elevated dining spot for your cat.

MAINTENANCE

Regular cleaning and maintenance will extend the life of your Heybly Cat Tree and ensure a hygienic environment for your pets.

- **Spot Cleaning:** For minor spills or dirt, use a damp cloth with mild soap to spot clean the faux fur surfaces. Avoid excessive moisture.
- **Vacuuming:** Regularly vacuum the entire cat tree to remove loose fur and dust. Use a brush attachment for best results on plush surfaces.
- **Sisal Posts:** The sisal scratching posts and ramp can be brushed to remove loose fibers. Do not wet sisal excessively, as it can degrade the material.

- **Feeding Bowl:** Remove and wash the feeding bowl regularly with warm, soapy water.
- **Structural Check:** Periodically check all screws and connections to ensure they remain tight. Retighten if necessary to maintain stability.

TROUBLESHOOTING

If you encounter any issues with your Heybly Cat Tree, refer to the following common solutions:

- **Wobbling or Instability:**
 - Ensure all assembly screws are fully tightened.
 - Verify that the cat tree is placed on a flat, level surface.
 - Confirm the anti-tipping wall anchor is securely attached to both the cat tree and a wall stud.
- **Missing or Damaged Parts:**
 - Carefully re-check all packaging materials for small components.
 - If parts are genuinely missing or damaged upon arrival, please contact Heybly customer support for assistance.
- **Cats Not Using Scratching Areas:**
 - Encourage use by sprinkling catnip on the sisal surfaces.
 - Gently guide your cat's paws to the scratching areas.

SPECIFICATIONS

Feature	Detail
Brand	Heybly
Model Number	999HCT033W
Product Dimensions	50.04 x 39.88 x 199.9 cm (19.7 x 15.7 x 78.7 inches)
Weight	19.96 kg (44 lbs)
Material	Cardboard, Faux Fur, Sisal
Color	Light Gray
Mounting Type	Floor Mount (with recommended wall anchor)
Recommended Use	Indoor, Climbing, Jumping, Scratching
Breed Recommendation	All Breed Sizes (suitable for large cats up to 20 lbs)

WARRANTY INFORMATION

Specific warranty details for the Heybly Tall Multi-Level Cat Tree (Model HCT033W) may vary. Please refer to the warranty card included with your product or contact Heybly customer support for the most accurate and up-to-date information regarding coverage and terms.

CUSTOMER SUPPORT

For any questions, concerns, or assistance with your Heybly Tall Multi-Level Cat Tree, please contact Heybly customer support. Refer to the contact information provided in your product packaging or visit the official Heybly website for support options.

We are dedicated to ensuring your satisfaction and the well-being of your pets.