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› Heybly Cat Tree Instruction Manual - Model 999HCT120SG

## Heybly 999HCT120SG

# Heybly Cat Tree Instruction Manual

Model: 999HCT120SG | Brand: Heybly

## 1. PRODUCT OVERVIEW

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The Heybly Cat Tree Model 999HCT120SG is a multi-level activity center designed for indoor cats. It features a durable wooden structure combined with plush elements, providing various spaces for play, rest, and grooming. This cat tree is suitable for all cat breeds and offers a blend of functionality and modern design.

Key features include multiple perches, a spacious cat condo, a comfortable hammock, sisal scratching posts, a large scratching board, and an integrated self-groomer.



Image 1.1: The Heybly Cat Tree, showcasing its multi-level design and various activity zones for cats.

## 2. SAFETY INSTRUCTIONS

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- Place the cat tree on a flat, stable, and level surface to prevent tipping.
- Ensure all screws and connections are securely tightened during assembly and periodically checked thereafter.
- Keep the cat tree away from open flames, heaters, or other heat sources.
- Regularly inspect the cat tree for any loose, damaged, or worn parts. Replace or repair as necessary to ensure your pet's safety.
- Supervise your pets during their initial interactions with the cat tree to ensure safe usage.
- This product is designed for indoor use only.

## 3. PACKAGE CONTENTS

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Before assembly, verify that all components listed below are present and undamaged. Refer to the assembly diagram for visual identification of parts.

- Wooden base and platform boards
- Sisal-wrapped scratching posts
- Plush-covered support posts
- Cat condo/house unit
- Fixed hanging basket
- Hammock
- Hanging toys (e.g., balls, mice)
- Cat self-groomer brush
- Large scratching board/ramp
- Assembly hardware (screws, bolts, Allen key)
- Instruction manual



Image 3.1: Exploded diagram illustrating all components required for assembly.

## 4. SETUP AND ASSEMBLY INSTRUCTIONS

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Follow these steps carefully to assemble your Heybly Cat Tree. It is recommended to have a clear, spacious area for assembly.

1. **Unpack and Identify Parts:** Carefully remove all components from the packaging. Lay them out and compare them against the package contents list and the assembly diagram (Image 3.1) to ensure all parts are present.
2. **Assemble the Base:** Begin by attaching the lowest support posts to the main base platform using the provided hardware. Ensure these are tightened securely.
3. **Build Upwards:** Continue adding platforms and posts layer by layer, following the sequence indicated in the assembly diagram. Pay attention to the orientation of each platform and post.
4. **Install the Cat Condo:** Secure the cat condo unit to its designated platform using the appropriate screws.
5. **Attach the Hammock and Fixed Basket:** Connect the hammock and the fixed hanging basket to their respective positions. The fixed basket is supported by two pillars for enhanced stability (Image 4.1).
6. **Mount Scratching Elements:** Attach the large scratching board/ramp and ensure all sisal-wrapped posts are firmly in place.
7. **Add the Self-Groomer:** Install the cat self-groomer brush in its designated corner location.
8. **Secure Top Perches and Toys:** Attach the top perches, including the spacious top platform (Image 4.2), and hang the dangling toys from the upper levels.
9. **Final Check:** Once assembled, gently shake the cat tree to check for stability. Tighten any loose connections.

**Fixed baskets at both ends provide a safer and cosier napping space.**



Image 4.1: The fixed hanging basket, designed for enhanced stability and comfort.

## A Large Comfortable top platform

Enough for a 20-pound cat to stretch out.



Image 4.2: The large top platform, providing ample space for cats to stretch out.

## 5. OPERATING INSTRUCTIONS

The Heybly Cat Tree offers various features designed for your cat's well-being and entertainment.

- **Scratching Posts and Board:** Encourage your cat to use the sisal-wrapped posts and the large scratching board (Image 5.1) to sharpen their claws. This helps maintain claw health and protects your furniture.
- **Self-Groomer:** The integrated cat self-groomer (Image 5.2) provides a gentle massage and helps remove loose fur, contributing to your cat's hygiene and reducing shedding in your home.
- **Perches and Condo:** The multiple platforms, including the spacious top perch, and the enclosed cat condo offer elevated vantage points for observation and private, secure spaces for napping and hiding.
- **Hammock and Basket:** The comfortable hammock and fixed hanging basket provide cozy spots for your cat to relax and sleep.
- **Hanging Toys:** The dangling balls and mice stimulate your cat's hunting instincts and provide interactive play opportunities.



**A large scratching board for added claw-sharpening fun.**

Image 5.1: A cat utilizing the large scratching board for claw maintenance.

## Cat Self Groomer:

The cat corner self is designed according to the cat's lifestyle.



Image 5.2: The cat self-groomer, designed to assist with grooming and fur collection.

## 6. MAINTENANCE

Proper maintenance will extend the lifespan of your Heybly Cat Tree and ensure a clean environment for your pet.

- **Cleaning Surfaces:** Wipe wooden surfaces with a damp cloth. For plush areas, use a vacuum cleaner with a brush attachment to remove pet hair and dust. Spot clean any soiled areas with a mild pet-safe cleaner.
- **Hardware Check:** Periodically check all screws, bolts, and connections to ensure they remain tight. Retighten as needed to maintain stability.
- **Scratching Material:** Monitor the condition of the sisal scratching posts and board. If they become excessively worn, consider replacing them to encourage continued use and prevent damage to other household items.
- **Indoor Storage:** This cat tree is designed for indoor use. Avoid exposing it to outdoor elements, which can cause damage to the materials.

## 7. TROUBLESHOOTING

If you encounter any issues with your Heybly Cat Tree, refer to the following common solutions:

- **Instability:** If the cat tree feels wobbly, ensure it is placed on a level surface. Re-check all assembly connections and tighten any loose screws.
- **Parts Not Fitting:** Double-check the assembly diagram and part labels. Ensure you are using the correct hardware for each step and that parts are oriented correctly. Do not force parts together.
- **Cat Not Using the Tree:** Cats may need time to adjust to new furniture. Try placing familiar toys, treats, or catnip on different levels of the tree to encourage exploration.
- **Damaged Parts:** If any part is damaged upon arrival or during assembly, do not proceed with assembly. Contact customer support for replacement parts.

## 8. SPECIFICATIONS

Attribute	Detail
Model Number	999HCT120SG
Dimensions (L x W x H)	50.04 x 40.01 x 156.01 cm (19.7 x 15.75 x 61.4 inches)
Weight	18.88 kg (41.62 lbs)
Material	Wood
Color	Rustic Grey
Recommended for Species	All Breed Sizes
Special Feature	Durable
Usage	Indoor



Image 8.1: Detailed dimensions of the Heybly Cat Tree.

## 9. WARRANTY AND SUPPORT

For warranty information, technical assistance, or to inquire about replacement parts, please contact Heybly customer service directly or refer to the retailer's support channels where the product was purchased. Please have your model number (999HCT120SG) and purchase date available when contacting support.

