Swatch SO28N702

Swatch Gent Biosourced Watch SO28N702 User Manual

Model: SO28N702

1. Introduction

This manual provides essential information for the proper use and care of your Swatch Gent Biosourced Watch, model SO28N702. This timepiece features a sun-brushed blue dial with Arabic numerals, green superluminova indexes, and a date window for easy timekeeping. It is designed for casual wear and offers reliable quartz movement.



Image 1.1: Full view of the Swatch Gent Biosourced Watch SO28N702.

2. Setup

2.1 Setting Time and Date

1. **Pull the Crown:** Gently pull the crown (the small knob on the side of the watch case) out to position 2 for setting the date, or position 3 for setting the time.

2. **Set the Date:** In position 2, rotate the crown clockwise or counter-clockwise to adjust the date. Avoid setting the date between 9 PM and 3 AM, as this can interfere with the automatic date change mechanism.
3. **Set the Time:** In position 3, rotate the crown to move the hour and minute hands. Set the time to the desired hour, ensuring the AM/PM is correct if your watch has a 24-hour indicator or if you are setting the date.
4. **Push the Crown Back:** Once the time and date are set, push the crown back into position 1 (fully in) to start the watch movement.



Image 2.1: Front view of the watch, highlighting the crown for time and date adjustment.

2.2 Battery Information

Your Swatch watch comes with one CR2 battery pre-installed. This battery powers the quartz movement. For optimal performance, ensure the crown is always pushed in when not setting the time or date.

3. Operating Instructions

3.1 Reading the Time and Date

- The hour, minute, and second hands indicate the current time.
- The date window displays the current day of the month.
- The day of the week is displayed next to the date window.

3.2 Water Resistance

This watch has a water resistance rating of 100 feet (3 ATM). This means it is suitable for splashes, rain, and brief immersion in water. It is **not** recommended for swimming, diving, or prolonged water activities. Avoid exposing the watch to hot water or steam, as this can compromise the seals.

4. Maintenance

4.1 Cleaning Your Watch

- Wipe the watch case and strap with a soft, dry cloth regularly to remove dust and dirt.
- For more thorough cleaning, a slightly damp cloth can be used, followed by immediate drying.
- Avoid using harsh chemicals, solvents, or abrasive cleaners, as these can damage the watch materials.

4.2 Battery Replacement

When the watch stops running or the second hand begins to jump every few seconds (indicating a low battery), it is time for a battery replacement. Swatch offers free battery exchange at authorized Swatch retail locations. It is recommended to have the battery replaced by a professional to ensure proper sealing and water resistance.

5. Troubleshooting

- **Watch Not Running:**
  - Ensure the crown is fully pushed in (position 1).
  - The battery may need replacement. Refer to Section 4.2.
- **Incorrect Time/Date:**
  - Refer to Section 2.1 for instructions on how to correctly set the time and date.
- **Condensation Under Crystal:**
  - Small amounts of condensation may appear temporarily due to sudden temperature changes. If it persists or large droplets appear, contact Swatch customer support as this may indicate a breach in water resistance.

6. Specifications

Model Number	SO28N702

Movement	Quartz
Case Size	34mm (round)
Water Resistance	100 Feet (3 ATM)
Battery Type	1 CR2 (included)
Materials	Biosourced Plastic Case, Plastic Strap
Approximate Dimensions	10.2 x 2.24 x 0.91 inches
Approximate Weight	2.12 ounces

7. Warranty and Support

7.1 International Warranty

Your Swatch Gent Biosourced Watch SO28N702 is covered by a 2-year International Warranty from the date of purchase. This warranty covers manufacturing defects. Please retain your proof of purchase for warranty claims. The warranty does not cover normal wear and tear, accidental damage, or damage resulting from improper use.

7.2 Customer Support

For any questions, service, or warranty claims, please contact Swatch customer support or visit an authorized Swatch retail location. Information regarding Swatch retail locations and contact details can typically be found on the official Swatch website.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question