

ONECE HM0019T

ONECE Wall-Mounted Kitchen Faucet

Model: HM0019T - User Manual

1. INTRODUCTION

Thank you for choosing the ONECE Wall-Mounted Kitchen Faucet. This manual provides essential information for the proper installation, operation, and maintenance of your new faucet. Please read these instructions carefully before installation and keep them for future reference.

This faucet is designed for kitchen use, offering a blend of modern aesthetics and practical functionality. Its robust SUS304 stainless steel construction ensures durability and resistance to rust, while features like the 360-degree rotatable spout and water-saving bubbler enhance user convenience.

2. SAFETY INSTRUCTIONS

- Always turn off the main water supply before beginning any installation or maintenance work.
- Ensure all connections are secure and watertight to prevent leaks.
- If you are unsure about any step, consult a qualified plumber.
- Do not use abrasive cleaners or harsh chemicals on the faucet's surface, as this may damage the finish.
- Keep small parts out of reach of children.

3. PRODUCT OVERVIEW

The ONECE Wall-Mounted Kitchen Faucet (Model HM0019T) is crafted from high-quality SUS304 stainless steel with a matte brushed finish. It features a single lever handle for controlling water flow and temperature, and a U-shaped spout.



Figure 3.1: Main view of the ONECE Wall-Mounted Kitchen Faucet.

Key Features:

- **SUS304 Stainless Steel:** The entire kitchen faucet is made of SUS304 stainless steel, ensuring robustness, durability, and rust-proof performance. The brushed surface is wear-resistant, scratch-resistant, and easy to maintain.
- **360° Rotatable Spout:** The faucet's outlet pipe can be rotated 360°. This feature provides flexibility, allowing you to create space for large pots or easily switch between multiple sink basins.
- **Ceramic Cartridge:** Equipped with a ceramic valve core, the faucet handle offers flexible and comfortable operation with excellent sealing performance, preventing drips and leaks.
- **Honeycomb Bubbler:** The integrated honeycomb bubbler thoroughly mixes water and air, resulting in a smooth, splash-free flow and saving up to 30% water compared to conventional direct water outlets.

4. SETUP AND INSTALLATION

Before installation, ensure you have all necessary tools and components. The installation hole spacing for

this wall-mounted faucet is 11cm (± 1.5 cm). Please verify your wall's plumbing setup matches this requirement.

Unit: mm

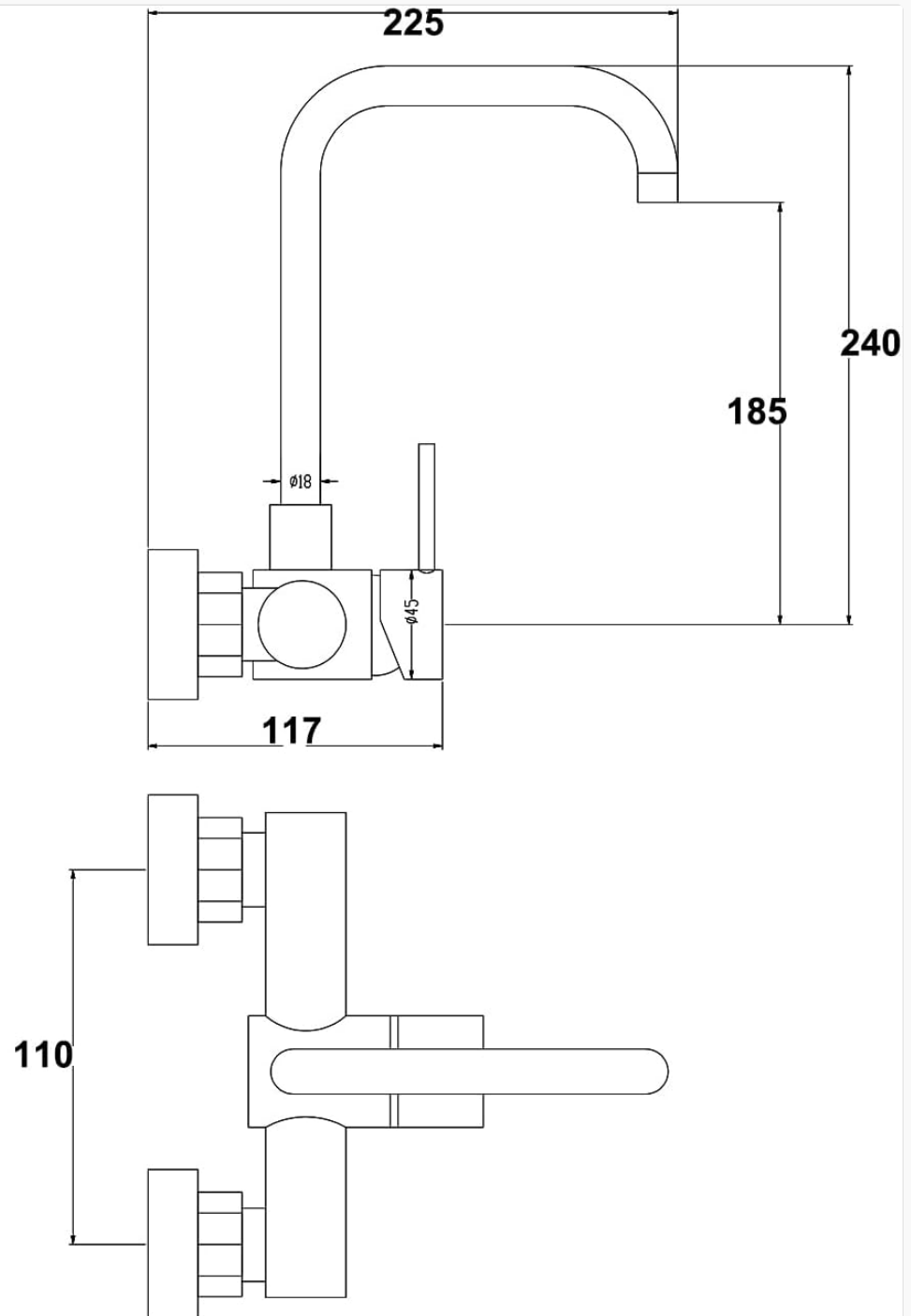


Figure 4.1: Detailed dimensions of the faucet in millimeters.

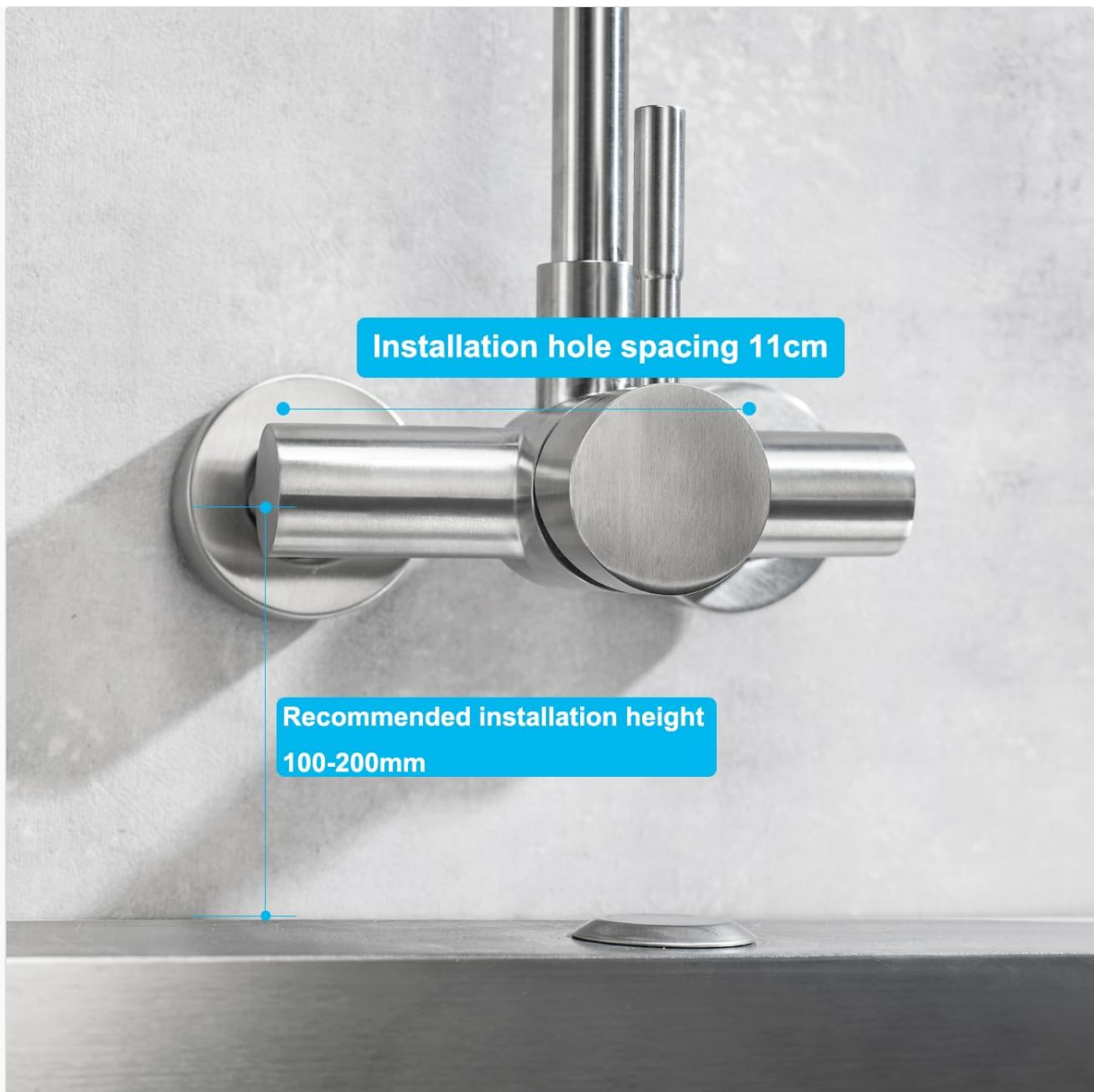


Figure 4.2: Illustration showing the 11cm installation hole spacing and recommended height from the countertop.

Installation Steps:

1. **Prepare the Wall:** Ensure the wall has pre-installed hot and cold water outlets with an 11cm (± 1.5 cm) center-to-center distance. The recommended height of the wall mounting hole from the countertop is between 100-200mm. If the mounting hole is more than 200mm from the countertop, water may splash when flowing into the sink.
2. **Install S-Unions:** Apply plumber's tape to the threaded ends of the S-unions (eccentric connectors). Screw them into the wall outlets, adjusting them until the distance between their centers is 11cm and they are level.
3. **Attach Decorative Covers:** Slide the decorative covers over the S-unions against the wall.
4. **Connect Faucet Body:** Place the rubber gaskets into the nuts of the faucet body. Align the faucet body with the S-unions and tighten the nuts securely. Use a wrench, but do not overtighten.
5. **Attach Spout:** Screw the U-shaped spout onto the main faucet body. Ensure the O-ring is properly seated for a watertight seal.
6. **Test for Leaks:** Slowly turn on the main water supply and check all connections for any leaks. If leaks occur, tighten the connections slightly until they stop.



Figure 4.3: All components included for installation: faucet body, spout, S-unions, decorative covers, gaskets, and plumber's tape.

5. OPERATING INSTRUCTIONS

The ONECE faucet is designed for simple and intuitive operation.

Water Flow and Temperature Control:

- **Turn On/Off:** Lift the single lever handle upwards to turn on the water flow. Push it downwards to turn off the water.
- **Adjust Flow:** The further you lift the handle, the stronger the water flow.
- **Adjust Temperature:** Move the handle to the left for hot water and to the right for cold water. The middle position provides mixed water.

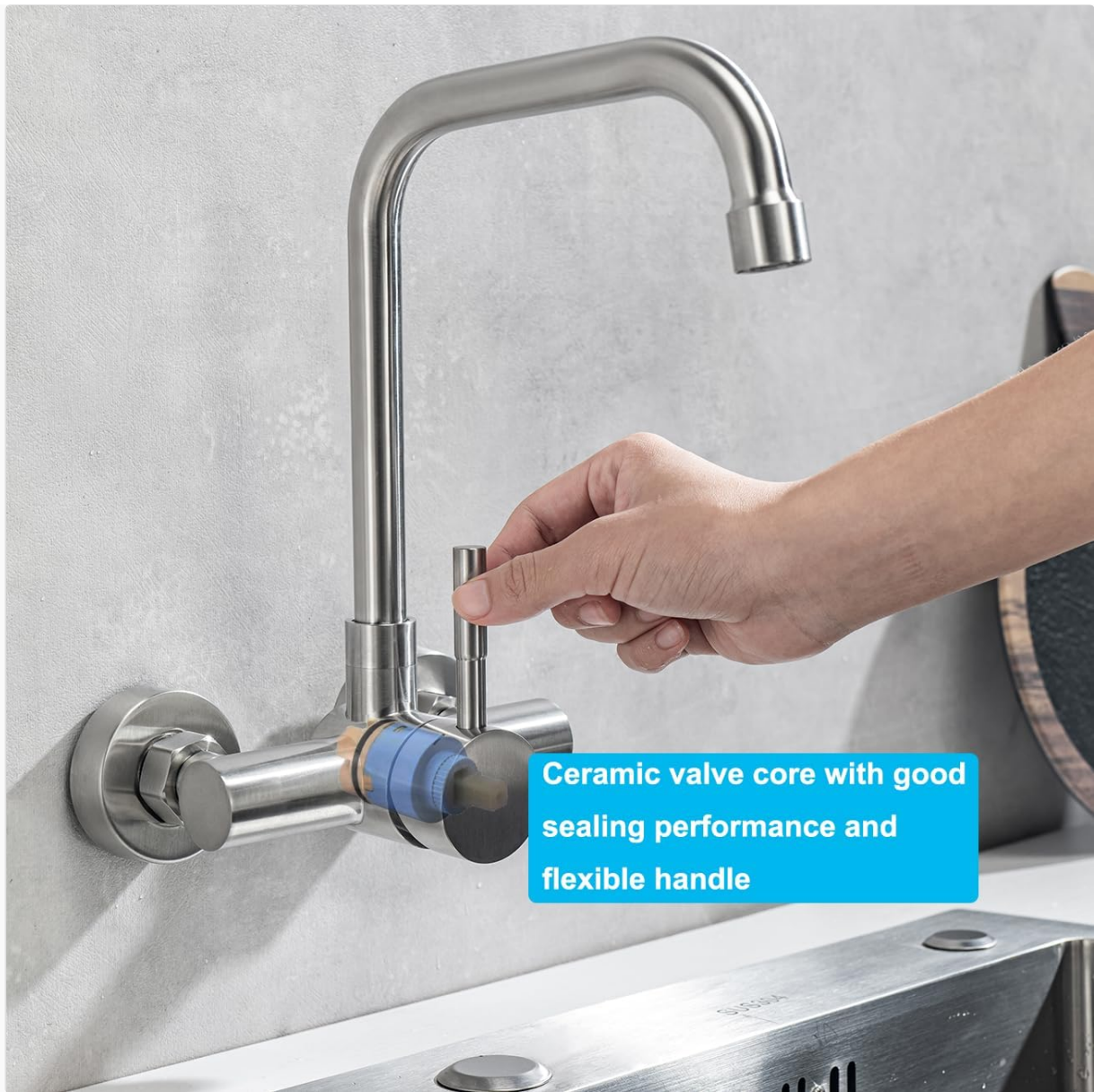


Figure 5.1: The ceramic valve core ensures smooth and precise control of water flow and temperature.

Spout Rotation:

The faucet spout can be rotated 360 degrees horizontally. Simply grasp the spout and gently pivot it to the desired position. This is particularly useful for filling large containers or directing water to different areas of a double sink.



Figure 5.2: The faucet's spout can be rotated 360 degrees for enhanced flexibility.

Honeycomb Bubbler:

The integrated honeycomb bubbler ensures a soft, aerated water stream, reducing splashing and conserving water. No special operation is required for the bubbler; it functions automatically when water flows.

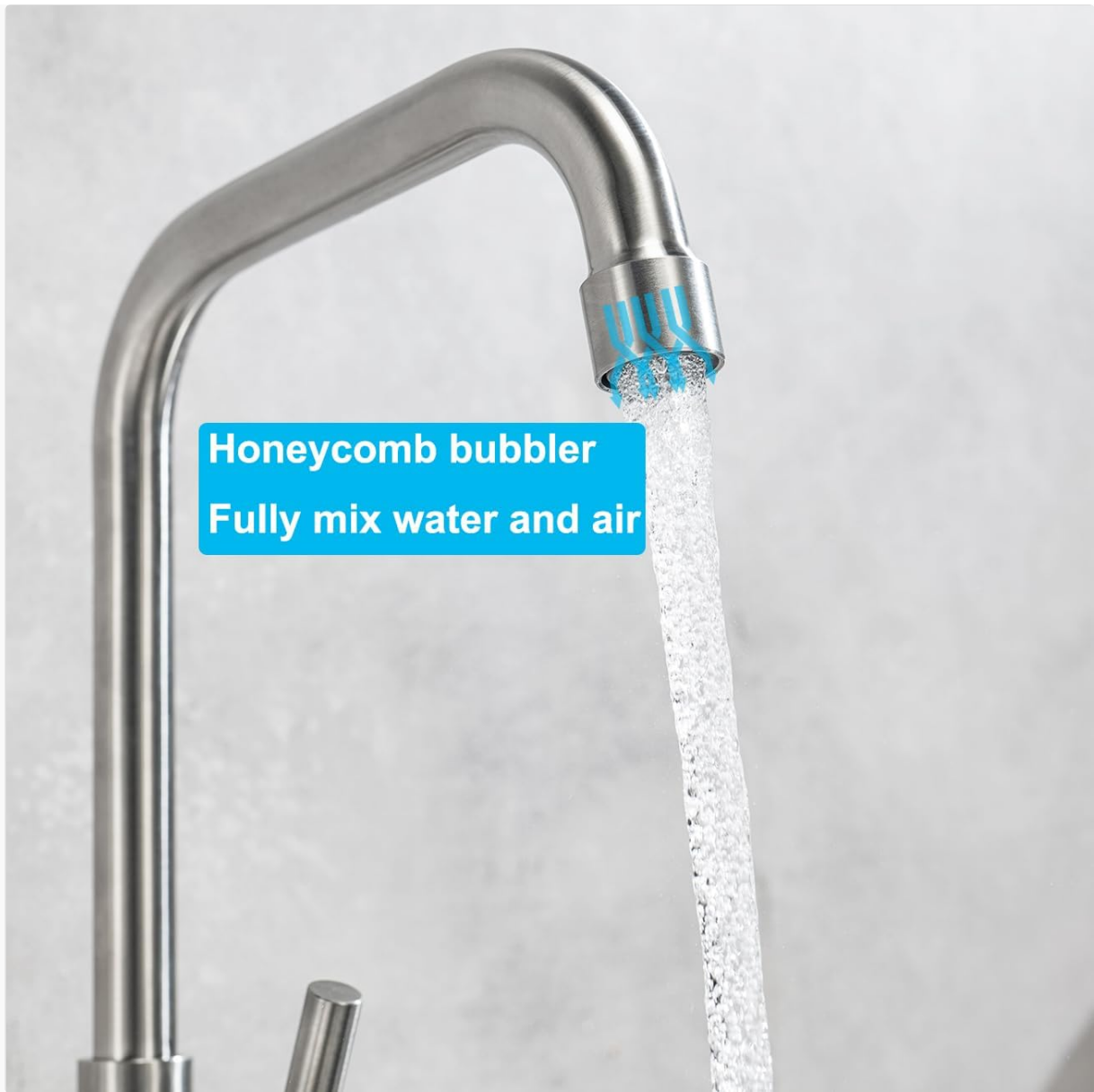


Figure 5.3: The honeycomb bubbler mixes water and air for a smooth, water-saving flow.

6. MAINTENANCE

Regular cleaning and maintenance will help preserve the appearance and functionality of your ONECE faucet.

Cleaning the Faucet:

- Clean the faucet regularly with a soft cloth and mild soap or a non-abrasive liquid cleaner.
- Rinse thoroughly with clean water and dry with a soft cloth to prevent water spots.
- Avoid using abrasive cleaners, steel wool, or cleaners containing alcohol, ammonia, bleach, or acid, as these can damage the brushed stainless steel finish.

Cleaning the Bubbler:

Over time, mineral deposits can accumulate in the bubbler, affecting water flow. To clean:

1. Unscrew the bubbler from the end of the spout.
2. Rinse the mesh screen under running water to remove loose debris.
3. For stubborn mineral deposits, soak the bubbler in a solution of equal parts white vinegar and water for 15-30 minutes.

4. Use a small brush (like an old toothbrush) to gently scrub away any remaining deposits.
5. Rinse thoroughly and reattach the bubbler to the spout.

7. TROUBLESHOOTING

If you encounter any issues with your faucet, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Low Water Flow	Clogged bubbler; partially closed shut-off valve.	Clean the bubbler (see Maintenance section); ensure shut-off valves are fully open.
Leaking from Spout	Worn ceramic cartridge; debris in cartridge.	Replace the ceramic cartridge; flush the lines to remove debris.
Leaking at Base/Wall Connection	Loose connections; damaged gaskets/O-rings.	Tighten connections (do not overtighten); replace damaged gaskets/O-rings.
Water Splashing Excessively	Bubbler issue; installation height too high.	Clean or replace bubbler; ensure installation height is within 100-200mm from countertop.

If the problem persists after attempting these solutions, please contact customer support.

8. SPECIFICATIONS

Feature	Detail
Brand	ONECE
Model Number	HM0019T
Product Dimensions	22 x 16 x 23 cm
Item Weight	1.07 Kilograms
Installation Hole Spacing	11 cm (±1.5 cm)
Color	Matte
Style	Modern
Surface Finish	Brushed
Material	Stainless Steel
Installation Method	Wall Mount
Flow Rate	9 Liters per Minute
Spout Height	185 Millimeters

Feature	Detail
Spout Reach	17 Centimeters
Handle Placement	Center
Number of Handles	1
Special Features	360° Rotatable Spout
Included Components	Faucet, Installation Equipment

9. WARRANTY AND SUPPORT

Warranty Information:

Specific warranty details for your ONECE product may vary. Please refer to the product packaging or the seller's information at the time of purchase for the most accurate and up-to-date warranty policy. Generally, ONECE products are covered against manufacturing defects.

Customer Support:

For technical assistance, troubleshooting not covered in this manual, or warranty claims, please contact ONECE customer support through the platform where you purchased the product or visit the official ONECE brand store. Have your model number (HM0019T) and purchase details ready when contacting support.

You can visit the ONECE store at: [ONECE Amazon Store](#)