ZIOVO Z128

ZIOVO Z128 11-inch Android 13 Tablet User Manual

Model: Z128

1. Introduction

This manual provides essential information for the proper use and maintenance of your ZIOVO Z128 11-inch Android 13 Tablet. Please read this manual thoroughly before operating the device to ensure optimal performance and longevity. Keep this manual for future reference.



Image 1.1: ZIOVO Z128 Tablet showcasing its 11-inch display, Octa-Core processor, 16GB RAM, 256GB ROM, 8600mAh battery, and Android 13 operating system.

2. What's in the Box

Upon opening your ZIOVO Z128 tablet package, please verify that all the following items are included:

- 1x ZIOVO Z128 11-inch Tablet
- 1x Protective Case
- 1x Screen Protector
- 1x Charging Adapter
- 1x Type-C Cable
- 1x User Manual (this document)

3. Product Overview

The ZIOVO Z128 tablet features a sleek design with essential components for a comprehensive user

experience.

3.1 Physical Components

- **Display:** 11-inch 2K (2000x1200) FHD IPS touchscreen.
- **Cameras:** 13MP Rear Camera, 5MP Front Camera, 2MP Macro Camera.
- **Ports:** USB Type-C port for charging and data transfer, Micro SD Card slot for expandable storage, 3.5mm Earphone port.
- **Buttons:** Power button, Volume Up/Down buttons.
- **Speakers:** Integrated stereo speakers.
- **Microphone:** Integrated microphone.



Image 3.1: Overview of the ZIOVO Z128 tablet's key features, including its 11-inch IPS display, straight-edged metal body, Android 13 OS, 16GB RAM, 256GB ROM, 8600mAh battery, MediaTek processor, 2.4G+5G WiFi, Bluetooth 5.0, 5-mode navigation, and 5MP front/13MP rear cameras.

4. Setup

4.1 Initial Charging

Before first use, fully charge your tablet. Connect the provided Type-C cable to the tablet's Type-C port and the charging adapter. Plug the adapter into a power outlet. The battery indicator on the screen will show charging status.



Image 4.1: The ZIOVO Z128 tablet connected to a Type-C charger, illustrating its 8600mAh battery capacity and convenient charging.

4.2 Power On/Off

- **To Power On:** Press and hold the Power button located on the side of the tablet until the ZIOVO logo appears.
- **To Power Off:** Press and hold the Power button until a menu appears. Select 'Power off' from the options.
- **To Restart:** Press and hold the Power button until a menu appears. Select 'Restart' from the options.

4.3 Initial Configuration

The first time you power on your tablet, you will be guided through a setup wizard:

1. **Language Selection:** Choose your preferred language.

2. **Wi-Fi Connection:** Select your Wi-Fi network and enter the password to connect to the internet.
3. **Google Account:** Sign in with your Google account or create a new one. This is necessary to download apps from the Google Play Store and access Google services.
4. **Date & Time:** Set the correct date and time, or allow the network to set it automatically.
5. **Security:** Set up a screen lock (PIN, pattern, password, or Face Unlock).
6. Follow any remaining on-screen prompts to complete the setup.

5. Operating Your Tablet

5.1 Navigation and Gestures

Your Android 13 tablet uses touch gestures for navigation:

- **Tap:** Select an item or open an app.
- **Swipe:** Scroll through screens, lists, or pages.
- **Pinch-to-Zoom:** Use two fingers to zoom in or out on images and web pages.
- **Long Press:** Access contextual menus or move app icons.
- **Split-Screen:** Android 13 supports split-screen operation for multitasking.

5.2 Connecting to Wi-Fi

To connect to a Wi-Fi network:

1. Go to **Settings** > **Network & internet** > **Wi-Fi**.
2. Turn on Wi-Fi.
3. Select your desired network from the list. The Z128 supports both 2.4GHz and 5GHz Wi-Fi bands.
4. Enter the password if prompted and tap **Connect**.

5.3 Bluetooth Pairing

To pair with Bluetooth devices (e.g., headphones, speakers):

1. Go to **Settings** > **Connected devices** > **Bluetooth**.
2. Turn on Bluetooth.
3. Ensure your Bluetooth device is in pairing mode.
4. Select your device from the list of available devices and follow any on-screen instructions to complete pairing.

5.4 Camera Usage

The tablet is equipped with a 13MP rear camera, a 5MP front camera, and a 2MP macro camera.

1. Open the **Camera** app.
2. Switch between front and rear cameras using the camera switch icon.
3. Tap the shutter button to take a photo or start/stop video recording.
4. Explore different modes like Portrait, Panorama, or Macro (if available in the camera app).



Image 5.1: Detailed view of the ZIOVO Z128 tablet's camera specifications, highlighting its 13MP rear, 5MP front, and 2MP macro lenses for capturing various types of images.

5.5 Storage Management

Your tablet comes with 256GB of internal storage, expandable up to 1TB using a Micro SD card.

- **Inserting a Micro SD Card:** Locate the Micro SD card slot on the side of the tablet. Gently insert the card until it clicks into place.
- **Managing Storage:** Go to **Settings** > **Storage** to view storage usage and manage files.

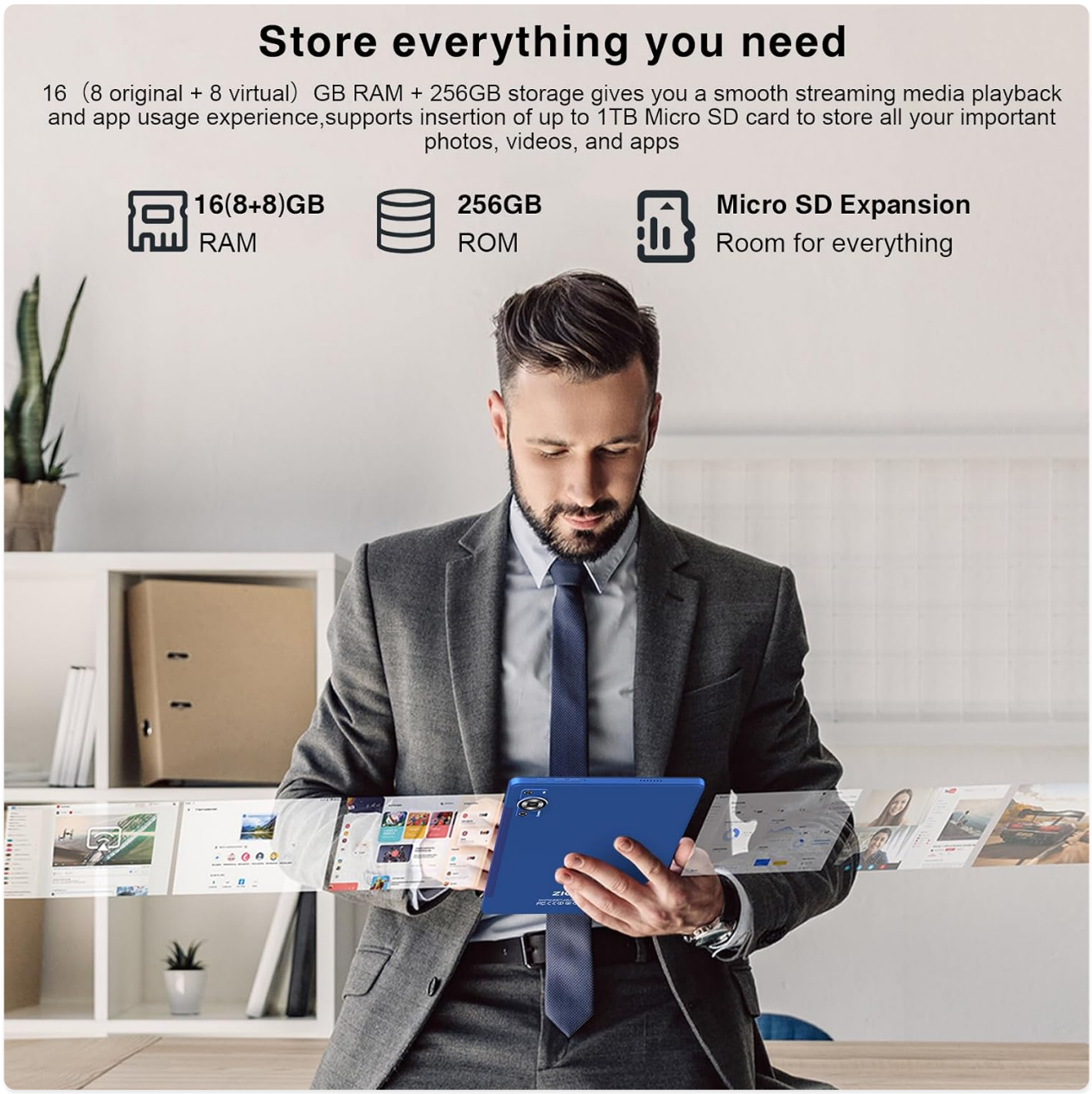


Image 5.2: The ZIOVO Z128 tablet's storage capabilities, featuring 16GB RAM (8GB physical + 8GB virtual), 256GB internal ROM, and support for up to 1TB Micro SD card expansion.

5.6 Parental Controls

Android 13 offers robust parental control features to manage screen time, app access, and content filters. These can be set up through Google Family Link.

1. Go to **Settings** > **Digital Wellbeing & parental controls**.
2. Follow the on-screen instructions to set up parental controls for a child's account.

5.7 Face Unlock

For convenient and secure unlocking, you can set up Face Unlock:

1. Go to **Settings** > **Security & privacy** > **Device unlock** > **Face Unlock**.
2. Follow the on-screen instructions to register your face.

6. Maintenance

6.1 Cleaning Your Tablet

- Use a soft, lint-free cloth to clean the screen and body of the tablet.
- For stubborn smudges, slightly dampen the cloth with water or a screen cleaner designed for electronics.
- Avoid using harsh chemicals, abrasive materials, or excessive moisture.

6.2 Software Updates

Regularly check for and install software updates to ensure your tablet has the latest features, security patches, and performance improvements.

1. Go to **Settings** > **System** > **System update**.
2. Follow the on-screen instructions to check for and install any available updates.

6.3 Battery Care

- Avoid exposing the tablet to extreme temperatures (hot or cold).
- Do not let the battery completely drain frequently. Charge it before it reaches very low levels.
- Use only the provided charging adapter and cable.

7. Troubleshooting

If you encounter issues with your ZIOVO Z128 tablet, refer to the following common solutions:

Problem	Possible Solution
Tablet does not power on	Ensure the battery is charged. Connect the charger and wait a few minutes before attempting to power on again. If unresponsive, perform a forced restart by holding the power button for 10-15 seconds.
Wi-Fi connectivity issues	Check if Wi-Fi is enabled in Settings. Restart your Wi-Fi router. Forget the network and reconnect. Ensure you are within range of the Wi-Fi signal.
Slow performance or apps crashing	Close unnecessary background apps. Clear app caches (Settings > Apps > [App Name] > Storage & cache > Clear cache). Restart the tablet. Ensure sufficient storage space is available.
Battery drains quickly	Reduce screen brightness. Disable Wi-Fi, Bluetooth, and GPS when not in use. Close background apps. Check battery usage in Settings to identify power-hungry apps.
Screen is unresponsive	Restart the tablet. If the issue persists, ensure the screen is clean and free of debris.
Cannot download apps from Play Store	Ensure you are connected to Wi-Fi or mobile data. Check your Google account login. Clear cache and data for the Google Play Store app (Settings > Apps > Google Play Store > Storage & cache).

If these solutions do not resolve your issue, please contact ZIOVO customer support for further assistance.

8. Specifications

Detailed technical specifications for the ZIOVO Z128 tablet:

Feature	Specification
Model Name	Z128
Operating System	Android 13
Screen Size	11 Inches
Screen Resolution	2000x1200 Pixels (2K FHD IPS)
Processor	Octa-Core 2.0GHz (MediaTek)
RAM	16 GB (8GB physical + 8GB virtual)
Internal Storage (ROM)	256 GB
Expandable Storage	Up to 1 TB Micro SD Card
Rear Camera	13 MP
Front Camera	5 MP
Macro Camera	2 MP
Battery Capacity	8600 mAh
Average Battery Life	Up to 8 Hours (usage dependent)
Wireless Connectivity	5G+2.4G Wi-Fi (802.11ac), Bluetooth 5.0
Ports	Type-C, Micro SD Card slot, Earphone port
Item Weight	2.59 pounds
Product Dimensions	9.75 x 6.7 x 0.27 inches

9. Warranty and Support

ZIOVO is committed to providing high-quality products. For any product-related inquiries or support, please refer to the contact information provided with your purchase or visit the official ZIOVO website.
Some users have reported receiving a lifetime warranty upon registering their product with ZIOVO. Please check your product documentation or the ZIOVO website for details on warranty registration and terms.
For the latest information and support, please visit theZIOVO Store on Amazon.

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