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BoxWave AllCharge 3-in-1 Cable

BoxWave AllCharge 3-in-1 Cable User Manual

Model: AllCharge 3-in-1 Cable

1. Introduction

The BoxWave AllCharge 3-in-1 Cable is a versatile charging and data synchronization solution designed to connect a wide range of devices. This single cable features three common connector types: USB-C, Micro USB, and an Apple-compatible connector, allowing you to charge and sync multiple devices without needing separate cables. Its durable construction ensures reliable performance for everyday use and travel.



Image: The BoxWave AllCharge 3-in-1 Cable displaying its multiple connector types.

2. KEY FEATURES

- **Universal Compatibility:** Equipped with USB-C, Micro USB, and Apple-compatible connectors to charge and sync a broad spectrum of modern devices, including smartphones, tablets, and various accessories.
- **Integrated Design:** All three connectors are permanently attached to the cable, preventing loss and ensuring they are always available when needed.
- **Durable Construction:** Features a robust rubberized exterior and reinforced rubber grommets at stress points to enhance durability and prevent fraying from daily use.
- Charge and Sync Functionality: Supports both power delivery for charging and data transfer at speeds up to 480Mbps.
- Optimal Length: A convenient length of 100cm (3 feet) provides flexibility without excessive tangling.



Image: Detailed view of the USB-C, Micro USB, and Apple-compatible connectors.

3. SETUP GUIDE

The BoxWave AllCharge 3-in-1 Cable is designed for immediate use with no complex setup required. Follow these simple steps:

- 1. **Identify Device Port:** Determine the charging/data port type on your device (USB-C, Micro USB, or Applecompatible).
- 2. **Select Connector:** Choose the corresponding connector from the AllCharge cable.
- 3. Connect to Device: Gently insert the selected connector into your device's port.
- 4. **Connect to Power/Data Source:** Plug the standard USB-A end of the cable into a compatible USB power adapter (e.g., wall charger, car charger), a power bank, or a computer's USB port for charging or data transfer.



Image: The cable connected to a smartphone and a power source, illustrating its use as a charging station.

4. OPERATING INSTRUCTIONS

4.1 Charging Your Device

To charge your device:

- 1. Ensure the USB-A end of the AllCharge cable is securely plugged into a powered USB port (e.g., wall adapter, computer, power bank).
- 2. Connect the appropriate connector (USB-C, Micro USB, or Apple-compatible) to your device's charging port.
- 3. Your device should indicate that it is charging. Charging speed may vary depending on the power source and device specifications.

4.2 Data Synchronization

To transfer data between your device and a computer:

- 1. Plug the USB-A end of the cable into an available USB port on your computer.
- 2. Connect the correct connector (USB-C, Micro USB, or Apple-compatible) to your device.
- 3. Your computer should recognize the connected device. Follow your device's instructions or computer's prompts to access and transfer files. Data transfer speeds are up to 480Mbps.



Image: The cable facilitating both charging and data synchronization between a laptop and a smartphone.

5. CARE AND MAINTENANCE

To ensure the longevity and optimal performance of your BoxWave AllCharge 3-in-1 Cable, follow these guidelines:

- Cleaning: Use a soft, dry cloth to wipe the cable and connectors. Avoid using harsh chemicals or abrasive materials.
- **Storage:** Store the cable in a cool, dry place away from direct sunlight and extreme temperatures. Avoid tightly coiling or bending the cable at sharp angles, which can damage internal wires.
- **Handling:** Always grasp the connector head when plugging or unplugging the cable. Avoid pulling directly on the cable itself, as this can strain the connections.
- Protection: Keep the cable away from liquids, dust, and debris to prevent damage to the connectors.

6. TROUBLESHOOTING

Problem	Possible Cause	Solution
Device not charging.	 Incorrect connector used. Loose connection. Power source issue. Damaged cable. 	 Ensure the correct connector (USB-C, Micro USB, or Applecompatible) is used for your device. Verify all connections are secure at both the device and the power source. Try a different USB power adapter or port. Inspect the cable for visible damage. If damaged, discontinue use.
Slow charging.	Low-power USB port.Device drawing high power.	 Use a higher-wattage USB power adapter (e.g., a wall charger designed for smartphones/tablets). Close background applications on your device that consume significant power.
Data transfer not working.	Loose connection.Computer driver issue.Device settings.	 Ensure the cable is firmly connected to both the device and the computer. Try a different USB port on your computer. Check your device's settings to ensure it is set to "File Transfer" or "MTP" mode when connected to a computer.

7. SPECIFICATIONS

Model Name	AllCharge 3-in-1 Cable
Brand	BoxWave
Connectors	USB-A (input), USB-C (output), Micro USB (output), Apple-compatible (output)
Cable Length	100 cm (3 feet)
Data Transfer Speed	Up to 480 Mbps
Material	Rubberized exterior, reinforced grommets
Color	Jet Black
Item Weight	0.8 ounces

8. WARRANTY INFORMATION

For detailed warranty information regarding your BoxWave AllCharge 3-in-1 Cable, please refer to the official BoxWave website or contact their customer support directly. Warranty terms and conditions may vary by region and purchase location.

9. CUSTOMER SUPPORT

If you encounter any issues or have questions not covered in this manual, please contact BoxWave customer support:

• Website: Visit the official BoxWave website for FAQs, support resources, and contact options.

 Email/Phone: Refer to the BoxWave website for current email addresses or phone numbers for direct assistance.
When contacting support, please have your product model name (AllCharge 3-in-1 Cable) and purchase details ready.
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