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## Lenovo E24

# Lenovo ThinkVision E24 24-inch Monitor User Manual

Model: E24

## 1. INTRODUCTION

Thank you for choosing the Lenovo ThinkVision E24 monitor. This 24-inch Full HD LCD monitor is designed to enhance productivity and provide a comfortable working environment with its sharp resolution, clear picture, and versatile connectivity options. This manual provides essential information for the proper setup, operation, and maintenance of your monitor.



Image: Two Lenovo ThinkVision E24 monitors, showcasing their near-edgeless design suitable for multi-monitor setups.

## 2. SAFETY INFORMATION

Please read all safety instructions carefully before using your monitor. Failure to follow these instructions may result in electric shock, fire, or damage to the product.

- Do not expose the monitor to rain or moisture.
  - Do not block ventilation openings.
  - Use only the power adapter supplied with the monitor.
  - Keep the monitor away from direct sunlight and heat sources.
  - Place the monitor on a stable, flat surface.
  - Unplug the monitor from the power outlet before cleaning.
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## 3. SETUP

### 3.1 Unpacking the Monitor

Carefully remove all components from the packaging. Ensure all items listed in the packing list are present. Retain the original packaging for future transport or storage.

### 3.2 Assembling the Stand

1. Place the monitor face down on a soft, clean cloth to prevent scratches.
2. Attach the stand neck to the monitor's VESA mount area.
3. Secure the stand base to the stand neck using the provided screw.



Image: Front view of the Lenovo ThinkVision E24 monitor, ready for setup.

### 3.3 Connecting Cables

The ThinkVision E24 monitor offers multiple connectivity options. Connect the appropriate cables from your computer to the monitor.

- **Power Cable:** Connect the power cable to the monitor's power input and then to a power outlet.
- **Video Input:** Choose one of the following:
  - **HDMI:** Connect an HDMI cable from your computer's HDMI output to the monitor's HDMI input.
  - **DisplayPort:** Connect a DisplayPort cable from your computer's DisplayPort output to the monitor's DisplayPort input.
  - **VGA:** Connect a VGA cable from your computer's VGA output to the monitor's VGA input.



Image: Rear view of the Lenovo ThinkVision E24 monitor, highlighting the HDMI, DisplayPort, and VGA input ports.

### 3.4 Initial Power-On

After connecting all necessary cables, press the power button on the monitor. The monitor should automatically detect the input signal. If not, you may need to manually select the input source using the On-Screen Display (OSD) menu.

## 4. OPERATING THE MONITOR

### 4.1 On-Screen Display (OSD) Menu

The OSD menu allows you to adjust various monitor settings. Use the buttons located on the bottom right bezel of the monitor to navigate the menu.

- **Menu Button:** Press to open the OSD menu.
- **Navigation Buttons:** Use to move through menu options.
- **Enter Button:** Press to select an option or confirm a setting.
- **Exit Button:** Press to exit the OSD menu.

### 4.2 Adjusting Display Settings

Within the OSD menu, you can adjust settings such as:

- **Brightness/Contrast:** Adjust the overall luminance and contrast ratio.
- **Color Settings:** Modify color temperature, gamma, and individual RGB levels.
- **Input Source:** Manually select between HDMI, DisplayPort, or VGA inputs.

- **Audio:** Control the volume of the integrated speakers.
- **Picture Mode:** Select predefined display modes (e.g., Standard, Movie, Game).

### 4.3 Ergonomic Adjustments

The ThinkVision E24 monitor is designed for user comfort, offering various adjustments to minimize strain.

- **Height Adjustment:** Lift or lower the monitor to your preferred viewing height (up to 155 mm range).
- **Tilt:** Adjust the screen's vertical angle (-5° to 22°).
- **Swivel:** Rotate the monitor horizontally ( $\pm 360^\circ$ ).
- **Pivot:** Rotate the screen 90° for portrait or landscape viewing ( $\pm 90^\circ$ ).



Image: The Lenovo ThinkVision E24 monitor demonstrating its height adjustment capability.



Image: Side view of the Lenovo ThinkVision E24 monitor, illustrating its tilt range.

## 5. MAINTENANCE

### 5.1 Cleaning the Monitor

To maintain the clarity and appearance of your monitor, follow these cleaning guidelines:

- Always unplug the monitor from the power outlet before cleaning.
- Use a soft, lint-free cloth slightly dampened with water or a non-abrasive screen cleaner.

- Do not spray cleaner directly onto the screen.
- Avoid using harsh chemicals, abrasive pads, or solvents.

## 5.2 Storage

If storing the monitor for an extended period, ensure it is clean, dry, and stored in a cool, well-ventilated area. It is recommended to use the original packaging for protection.

## 6. TROUBLESHOOTING

This section provides solutions to common issues you might encounter with your monitor.

Problem	Possible Cause	Solution
No image on screen	Power cable disconnected; Video cable disconnected or loose; Incorrect input source selected.	Ensure power cable is securely connected. Check video cable connections (HDMI/DP/VGA). Select correct input source via OSD menu.
Image is blurry or distorted	Incorrect resolution; Video cable issue.	Set display resolution to 1920 x 1080. Reconnect or replace video cable.
No sound from speakers	Volume too low; Audio cable not connected (if applicable); Incorrect audio output selected on PC.	Increase monitor volume via OSD. Ensure audio is routed through HDMI/DP. Check PC audio settings.
Monitor flickering	Refresh rate mismatch; Interference.	Set refresh rate to 60Hz in PC display settings. Move monitor away from other electronic devices.

## 7. SPECIFICATIONS

Key technical specifications for the Lenovo ThinkVision E24 monitor:

- **Screen Size:** 24 Inches
- **Resolution:** 1920 x 1080 Pixels (FHD 1080p)
- **Aspect Ratio:** 16:9
- **Refresh Rate:** 60 Hz
- **Response Time:** 4ms
- **Brightness:** 250 Nit
- **Connectivity:** HDMI, VGA, DisplayPort
- **Integrated Features:** Speakers, FreeSync
- **Ergonomics:** Lift (155mm), Tilt (-5° / 22°), Swivel (±360°), Pivot (±90°)
- **Eye Care:** TÜV Rheinland Low Blue Light Certification
- **Product Dimensions:** 24 x 14 x 10 inches
- **Item Weight:** 18 pounds



Image: Dimensions of the Lenovo ThinkVision E24 monitor, showing its physical measurements.

## 8. WARRANTY AND SUPPORT

Your Lenovo ThinkVision E24 monitor comes with a standard manufacturer's warranty. Please refer to the warranty card included with your product for specific terms and conditions.

For technical support, service, or further inquiries, please visit the official Lenovo support website or contact their customer service. You can also visit the Lenovo Store on Amazon for more product information and resources.