

## Alcatel E160 Duo

# Alcatel E160 Duo DECT Cordless Phone User Manual

Model: E160 Duo

## 1. INTRODUCTION

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This manual provides detailed instructions for the setup, operation, and maintenance of your Alcatel E160 Duo DECT Cordless Phone. Please read this manual thoroughly before using your phone to ensure proper functionality and to take full advantage of its features.



Image 1.1: The Alcatel E160 Duo DECT Cordless Phone system, showing two handsets and their respective charging bases.

## 2. PACKAGE CONTENTS

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Verify that your package contains the following items:

- 2 x Alcatel E160 Handsets
- 2 x Charging Bases
- 2 x Power Adapters
- 1 x Telephone Line Cord
- Rechargeable NiMH Batteries (AAA size, 1 per handset)
- User Manual (this document)

## 3. SETUP

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### 3.1. Battery Installation

1. Locate the battery compartment cover on the back of each handset.
2. Slide the cover downwards to open.
3. Insert the supplied NiMH AAA rechargeable battery, observing the correct polarity (+ and -).

4. Replace the battery compartment cover, sliding it upwards until it clicks into place.



Image 3.1: Rear view of the handset, indicating the battery compartment for installation.

### 3.2. Base Station Connection

1. Connect one end of the telephone line cord to the LINE socket on the base station.
2. Connect the other end of the telephone line cord to your telephone wall socket.
3. Plug the small end of the power adapter into the DC IN socket on the base station.
4. Plug the large end of the power adapter into a mains power outlet.
5. Place the handset(s) on their respective charging bases. The battery icon on the handset display will indicate charging. Allow at least 15 hours for the initial charge.

**Note:** Only one base station connects to the telephone line. The second charging base is for the additional handset and only requires power.

## 4. OPERATING INSTRUCTIONS

### 4.1. Handset Overview

# TELEFONO CORDLESS



Image 4.1: Front view of the Alcatel E160 handset, highlighting the backlit display, navigation keys, and numeric keypad. The Alcatel E160 features a large 2-line backlit display for easy readability. Key buttons include:

- **OK/MENU:** Accesses the main menu and confirms selections.
- **Up/Down Arrows:** Navigate through menu options and adjust volume.
- **Call/Green Button:** Makes and answers calls.
- **End/Red Button:** Ends calls and exits menus.
- **INT:** Initiates an internal call between handsets (if multiple handsets are registered).
- **Call Block Button (Shield Icon):** Dedicated button for nuisance call blocking.
- **Phonebook Button (Book Icon):** Quick access to the phonebook.

## 4.2. Making and Receiving Calls

### Making a Call:

1. Press the **Call/Green Button**.
2. Dial the desired phone number using the keypad.
3. Press the **Call/Green Button** again to initiate the call.
4. To end the call, press the **End/Red Button**.

### Receiving a Call:

- When the phone rings, press the **Call/Green Button** to answer.
- To end the call, press the **End/Red Button**.

### 4.3. Phonebook Management

The phonebook can store up to 50 names and numbers.

#### Adding a Contact:

1. Press **OK/MENU**.
2. Navigate to **PHONEBOOK** and press **OK**.
3. Select **ADD NEW** and press **OK**.
4. Enter the name using the keypad (multi-press for letters).
5. Press **OK**.
6. Enter the phone number.
7. Press **OK** to save.

#### Calling from Phonebook:

1. Press the **Phonebook Button (Book Icon)** or navigate to **PHONEBOOK** via the menu.
2. Use the **Up/Down Arrows** to scroll through contacts.
3. Press the **Call/Green Button** to dial the selected contact.

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Alcatel offre un'ampia gamma di terminali innovativi, di alta qualità e dal design vario, progettati per soddisfare le esigenze di privati e professionisti.

Image 4.2: The handset display and keypad, illustrating the programmable keys (1, 2, 3) and the dedicated phonebook access button.

## 4.4. Nuisance Call Blocking

The Alcatel E160 Duo features a dedicated button to block unwanted calls. You can block up to 50 numbers.

### Blocking a Number During a Call:

- During an active call from an unwanted number, press the **Call Block Button (Shield Icon)**. The call will be terminated and the number added to the block list.

### Blocking a Number from Call Log or Manually:

1. Access the **CALL LOG** via the menu.
2. Select the number you wish to block.
3. Press **OK/MENU**, then navigate to **ADD TO BLOCKLIST** and confirm.
4. Alternatively, you can manually add numbers to the block list through the menu: **MENU > CALL BLOCK > ADD NUMBER**.



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Image 4.3: Close-up of the handset highlighting the dedicated call block button (shield icon) for easy access to nuisance call management.

### 4.5. Call Log

The detailed call log allows you to review missed, received, and dialed calls. You can call back numbers directly from the log or add them to your phonebook/block list.

- Press **OK/MENU**.
- Navigate to **CALL LOG** and press **OK**.
- Use the **Up/Down Arrows** to scroll through entries.
- Press the **Call/Green Button** to dial a selected number.

### 4.6. VIP Function

The VIP function allows you to assign a specific ringtone to important contacts in your phonebook. This helps you identify callers by their ringtone.

1. Go to **PHONEBOOK** and select the desired contact.
2. Press **OK/MENU** and navigate to **EDIT**.
3. Scroll to the **RINGTONE** option.
4. Select a distinct ringtone for this contact and confirm.

## 5. MAINTENANCE

### 5.1. Cleaning

- Wipe the handset and base station with a soft, damp cloth.
- Do not use cleaning agents containing alcohol, ammonia, benzene, or abrasives, as these may damage the device.
- Ensure the phone is disconnected from the power outlet before cleaning.

### 5.2. Battery Care

- Use only the supplied rechargeable NiMH batteries.
- Do not dispose of batteries in a fire, as they may explode.
- If the phone will not be used for an extended period, remove the batteries to prevent leakage.
- Dispose of used batteries according to local regulations.

## 6. TROUBLESHOOTING

Problem	Possible Solution
No display/phone does not turn on.	Ensure batteries are correctly installed and charged. Check power adapter connection to the base station and mains outlet.
No dial tone.	Check that the telephone line cord is securely connected to the base station and the wall socket. Ensure the base station has power.
Cannot make/receive calls.	Verify the handset is within range of the base station. Check if the line is busy or if there's a service issue with your telephone provider.
Poor call quality/static.	Move closer to the base station. Avoid placing the base station near other electronic devices that may cause interference (e.g., Wi-Fi routers, microwaves).
Handset not charging.	Ensure the handset is correctly seated in the charging cradle. Check for dirt or debris on the charging contacts of both the handset and base. Verify the power adapter is connected.

## 7. SPECIFICATIONS

- **Model:** Alcatel E160 Duo
- **Color:** Black
- **Display:** 2-line backlit display
- **Phonebook Capacity:** 50 entries (names and numbers)
- **Call Log Capacity:** Detailed call log
- **Call Blocking:** Up to 50 numbers
- **Battery Type:** NiMH AAA rechargeable (1 per handset)
- **Material:** Plastic
- **Dimensions (L x W x H):** Approximately 11 x 15 x 22 cm (for the system, individual handset dimensions are smaller)
- **Weight:** Approximately 482 Grams (total system weight)



- **Manufacturer Model Number:** 3700601426724







## 8. WARRANTY AND SUPPORT

Your Alcatel E160 Duo DECT Cordless Phone comes with a three-year manufacturer's warranty against manufacturing defects. Please retain your proof of purchase for warranty claims.

For technical support or warranty inquiries, please refer to the contact information provided with your product packaging or visit the official Alcatel support website.

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### Related Documents - E160 Duo

	<p><a href="#">Alcatel F860 Voice Series: Smart Call Block User Guide</a></p> <p>Comprehensive guide to using the Smart Call Block feature on Alcatel F860 Voice, F860 Voice Duo, and F860 Voice Trio cordless phones to manage incoming calls and block unwanted numbers.</p>
	<p><a href="#">Alcatel XL785 Voice Series User Manual</a></p> <p>Comprehensive user guide for the Alcatel XL785 Voice, XL785 Voice Duo, and XL785 Voice Trio cordless phone systems, covering setup, features, operation, and troubleshooting.</p>
	<p><a href="#">Alcatel F685 Cordless Phone Start Up Guide</a></p> <p>Concise guide for setting up and using the Alcatel F685 cordless phone, covering connection, basic functions, display icons, safety, and troubleshooting. Learn how to make calls, manage contacts, and utilize features like call blocking.</p>
	<p><a href="#">Alcatel E260/E260 Duo/E260 Trio User Guide</a></p> <p>User guide for the Alcatel E260, E260 Duo, and E260 Trio cordless phones, covering installation, features, settings, troubleshooting, safety, and environmental information.</p>
	<p><a href="#">Alcatel S250CB / S250CB Duo Cordless Phone User Manual and Guide</a></p> <p>Comprehensive user manual for the Alcatel S250CB and S250CB Duo cordless phones. Learn how to set up, use features like call blocking, phonebook, intercom, and find troubleshooting tips.</p>
	<p><a href="#">Alcatel XL685 Voice Series User Manual: Setup, Features, and Operation</a></p> <p>Comprehensive user guide for the Alcatel XL685 Voice cordless phone, covering initial setup, handset and base features, phonebook, answering machine, call blocking, troubleshooting, safety, and technical specifications.</p>