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Ankway J10

Ankway J10 Wireless Video Doorbell User Manual

Model: J10

INTRODUCTION

This manual provides comprehensive instructions for the installation, operation, and maintenance of your Ankway J10 Wireless Video Doorbell. Please read this manual thoroughly before use to ensure proper functionality and safety.

PACKAGE CONTENTS

Verify that all items listed below are included in your package:

- 1 x Ankway J10 Video Doorbell
- 1 x Wireless Chime
- 1 x USB Charging Cable
- 1 x Mounting Screw Kit
- 1 x Quick Start Guide
- 3 x AAA Batteries for Chime



Image: Contents of the Ankway J10 Video Doorbell package, including the doorbell unit, wireless chime, charging cable, mounting hardware, and quick start guide.

PRODUCT OVERVIEW

The Ankway J10 Wireless Video Doorbell provides enhanced home security with its advanced features. Key components include:

- **Video Doorbell Unit:** Equipped with a 2K FHD camera, PIR motion sensor, microphone, speaker, and doorbell button.
- **Wireless Chime:** An indoor unit that rings when the doorbell is pressed.
- **Rechargeable Battery:** Powers the doorbell unit for wireless operation.
- **Weatherproof Design:** IP65 rated for outdoor use.



Image: The Ankway J10 Wireless Video Doorbell unit, its accompanying wireless chime, and a smartphone displaying the live video feed from the doorbell.

SETUP

1. Charging the Doorbell

Before installation, fully charge the doorbell unit using the provided USB cable. The charging port is typically located on the side or back of the unit.



Image: The Ankway J10 Video Doorbell being charged via a USB-C port, highlighting its rechargeable battery feature.

2. App Installation and Configuration

1. Download the "CloudEdge" app from your smartphone's app store (iOS or Android).
2. Register for an account and log in.
3. Follow the in-app instructions to add your Ankway J10 doorbell. This typically involves scanning a QR code on the doorbell or manually selecting the device type.
4. Connect the doorbell to your 2.4GHz Wi-Fi network.

3. Physical Installation

The doorbell can be installed using screws or strong double-sided adhesive (not always included, but mentioned as an alternative). A multi-angle mounting bracket is provided to adjust the viewing angle.

1. Choose a suitable location near your door, ensuring good Wi-Fi signal strength.
2. Attach the mounting bracket to the wall using the provided screws. If using adhesive, ensure the surface is clean and dry.
3. Secure the doorbell unit onto the mounting bracket.
4. Adjust the viewing angle as needed using the multi-angle support.

Support de montage multi-angle

montez votre caméra de sonnette avec un angle de vue droit



Image: Illustration of the multi-angle mounting bracket for the Ankway J10 Video Doorbell, showing adjustable angles from -45° to +45°.

4. Chime Setup

Insert the AAA batteries into the wireless chime. Plug the chime into a power outlet in a central location within your home. The chime will automatically pair with the doorbell unit.

OPERATING INSTRUCTIONS

1. Live View and Two-Way Audio

When someone presses the doorbell, you will receive a notification on your smartphone. Open the CloudEdge app to view a live feed and engage in two-way audio communication with the visitor. You can also initiate a live view at any time.



Audio bidirectionnel duplex intégral

Ich bin vor deiner Tür.



Audio
bidirectionnel



changeur
de voix



message vocal



carillon sans fil
(inclus)

travailler avec l'application
iOS / Android APP

Image: A person interacting with the Ankway J10 Video Doorbell using two-way audio, with options for voice changer and pre-recorded messages visible on a smartphone screen.

2. Motion Detection (PIR)

The integrated PIR sensor detects human motion and sends real-time alerts to your smartphone. You can adjust the sensitivity settings within the CloudEdge app to minimize false alarms.



Détection de mouvement PIR

Protégez votre maison à tout moment



Image: A person approaching a door with the Ankway J10 Video Doorbell, illustrating the PIR motion detection feature and a smartphone notification from the CloudEdge app.

3. Night Vision

The doorbell automatically switches to infrared night vision mode in low-light conditions, providing clear video footage day and night.

Caméra FHD avec vision jour et nuit vision nocturne



Image: A split view demonstrating the Ankway J10 Video Doorbell's day vision (color) and night vision (black and white infrared) capabilities.

4. Video Storage

The doorbell supports two storage options:

- **Local Storage:** Insert a microSD card (up to 128GB, not included) into the doorbell unit for local video recording.
- **Cloud Storage:** A 7-day free loop recording cloud service is available. Additional cloud plans may be offered through the app.



Image: A close-up of the Ankway J10 Video Doorbell showing the slot for a microSD card (up to 128GB) and icons representing cloud storage.

5. Multi-User Sharing

You can share access to your doorbell's live feed and recordings with family members or other trusted users through the CloudEdge app's device sharing feature.

Partage avec plusieurs utilisateurs



stockage en ligne



Stockage sur carte SD



cryptage vidéo

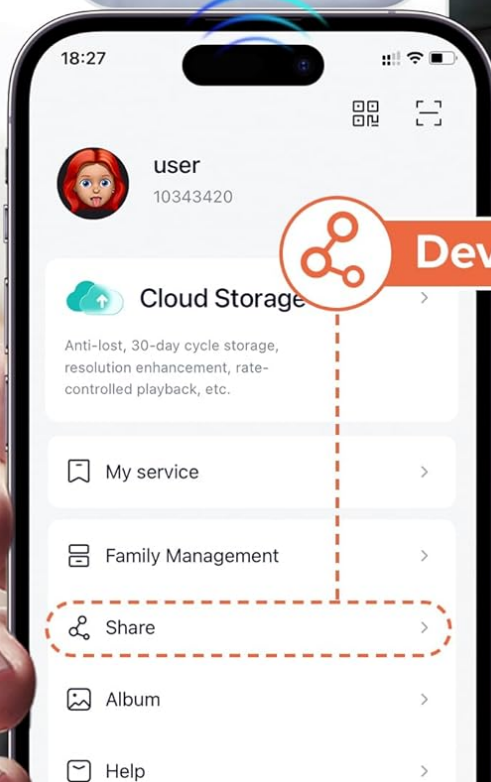


Image: Multiple individuals using smartphones to access the Ankway J10 Video Doorbell, illustrating the multi-user sharing feature and icons for cloud and SD card storage.

MAINTENANCE

1. Battery Management

The doorbell is powered by rechargeable lithium-ion batteries. When the battery level is low, you will receive a notification via the app. Remove the doorbell unit from its mounting bracket and charge it using the USB cable. Battery life varies based on usage and environmental factors.

2. Cleaning

Periodically clean the camera lens and the doorbell's exterior with a soft, damp cloth to ensure clear video quality and proper sensor function. Avoid using harsh chemicals or abrasive materials.

3. Weather Resistance

The Ankway J10 is IP65 weatherproof, designed to withstand various outdoor conditions, including rain and dust. However, extreme temperatures or prolonged exposure to direct water jets should be avoided.



Image: The Ankway J10 Video Doorbell installed on a house during winter, demonstrating its IP65 weatherproof rating and ability to function in temperatures from -4°F to 122°F.

TROUBLESHOOTING

- **No Power/Doorbell Not Turning On:**
 - Ensure the battery is fully charged.
 - Check the USB charging cable and adapter for damage.

- **Poor Wi-Fi Connection:**

- Ensure the doorbell is within range of your 2.4GHz Wi-Fi router.
- Restart your router.
- Relocate the doorbell or router to improve signal strength.

- **Motion Detection Not Working or Too Sensitive:**

- Adjust PIR sensitivity settings in the CloudEdge app.
- Ensure there are no obstructions blocking the sensor.
- Clean the sensor area.

- **Chime Not Ringing:**

- Ensure the chime is plugged into a working power outlet.
- Check if the chime's batteries (AAA) are correctly installed and not depleted.
- Verify that the chime is paired with the doorbell. If not, re-pair according to the quick start guide.

- **Video Quality Issues:**

- Clean the camera lens.
- Check your Wi-Fi connection speed.

SPECIFICATIONS

| Feature | Specification |
|------------------------|---|
| Model Number | J10 |
| Video Resolution | 1080p (2K FHD) |
| Viewing Angle | 120 Degrees |
| Wireless Connectivity | Wi-Fi (2.4GHz) |
| Power Source | Rechargeable Lithium-ion Battery (6500 mAh) |
| Water Resistance | IP65 Weatherproof |
| Storage Options | MicroSD Card (up to 128GB), Cloud Storage |
| Operating Temperature | -4°F to 122°F (-20°C to 50°C) |
| Dimensions (L x W x H) | 14.5 x 5 x 5.5 cm |
| Weight | 470 grams |
| Compatible Devices | Smartphone (iOS/Android), Amazon Alexa |

WARRANTY AND SUPPORT

Ankway products typically come with a manufacturer's warranty. Please refer to the warranty card included in your package or visit the official Ankway website for detailed warranty information and support contacts. For technical assistance, contact Ankway customer support through the CloudEdge app or their official channels.

