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realme RMX3780

realme 11 5G Smartphone User Manual

Model: RMX3780

1. Introduction

This manual provides essential information for the proper use and maintenance of your realme 11 5G smartphone. Please read this guide thoroughly before operating your device to ensure optimal performance and longevity. Keep this manual for future reference.

2. Package Contents

Upon opening your realme 11 5G package, verify that all items are present:

- realme 11 5G Smartphone
- USB Type-C Cable
- Power Adapter
- SIM Ejector Tool
- Quick Start Guide
- Safety Information and Warranty Card

3. Device Overview

Familiarize yourself with the physical components of your realme 11 5G smartphone.



This image displays the realme 11 5G smartphone in gold. The front view shows the large display with a punch-hole front camera. The rear view highlights the prominent circular camera module containing two lenses and an LED flash, alongside the realme branding.

- **Front:** 6.72-inch LCD Display, Front Camera (punch-hole design).
- **Rear:** 108MP Main Camera, Secondary Camera, LED Flash, realme branding.
- **Sides:** Power Button (often integrated with fingerprint sensor), Volume Buttons, SIM/microSD Card Tray.
- **Bottom:** USB Type-C Port, Speaker, Microphone, 3.5mm Headphone Jack (if present).

4. Setup

4.1. Inserting SIM and microSD Cards

1. Locate the SIM card tray on the side of your device.
2. Insert the SIM ejector tool into the small hole next to the tray and press gently until the tray pops out.
3. Place your Nano-SIM card(s) and/or microSD card into the designated slots on the tray. Ensure the gold contacts face downwards.
4. Carefully push the tray back into the device until it is flush with the side.

4.2. Powering On and Initial Configuration

1. Press and hold the Power button until the realme logo appears.
2. Follow the on-screen instructions to complete the initial setup, including language selection, Wi-Fi connection, Google account setup, and security settings.

5. Operating Your Device

5.1. Basic Navigation

- **Tap:** Select an item or activate a function.
- **Swipe:** Scroll through screens or lists.
- **Pinch:** Zoom in or out on images and web pages.

5.2. Calls and Messaging

Use the Phone app to make and receive calls. The Messages app allows you to send and receive SMS/MMS messages. Ensure your SIM card is active and has network coverage.

5.3. Internet Connectivity

- **Wi-Fi:** Go to *Settings > Wi-Fi* to connect to available wireless networks.
- **Mobile Data (5G/4G LTE):** Go to *Settings > Mobile network* to enable or disable mobile data. Your device supports 5G connectivity where available. Note that this device is GSM Unlocked and not compatible with CDMA carriers such as Verizon, Sprint, Boost, or Cricket.

5.4. Camera Usage

Your realme 11 5G features a 108MP main camera. Open the Camera app to capture photos and videos. Explore various modes such as Portrait, Night, and Pro mode for enhanced photography.

5.5. Battery Management

The device is equipped with a 5000 mAh battery. To optimize battery life, adjust screen brightness, close unused apps, and utilize power-saving modes found in *Settings > Battery*. The device supports fast charging; use the provided power adapter for best results.

6. Maintenance

6.1. Cleaning Your Device

Use a soft, lint-free cloth to clean the screen and body of your phone. Avoid using harsh chemicals or abrasive materials. Do not expose the device to excessive moisture.

6.2. Software Updates

Regularly check for software updates to ensure your device has the latest features and security patches. Go to *Settings > About device > realme UI version* to check for updates.

6.3. Battery Care

Avoid extreme temperatures. Do not fully discharge the battery frequently. For long-term storage, maintain the battery charge around 50%.

7. Troubleshooting

- **Device not powering on:** Ensure the battery is charged. Connect to the charger for at least 10 minutes before attempting to power on again.
- **Poor network signal:** Check your SIM card insertion. Ensure you are within network coverage. If using a GSM carrier, confirm compatibility. Restart the device.
- **Apps crashing:** Clear the cache of the problematic app (*Settings > Apps > [App Name] > Storage > Clear*

cache). If the issue persists, reinstall the app.

- **Battery draining quickly:** Review battery usage in *Settings* > *Battery* to identify power-hungry apps. Reduce screen brightness and disable unnecessary features like GPS or Bluetooth when not in use.

8. Specifications

Feature	Specification
Model Name	realme 11 5G
Item Model Number	RMX3780
Operating System	Android 13 overlaid with Realme UI 4.0
RAM	8 GB
Memory Storage Capacity	256 GB
Screen Size	6.72 Inches
Resolution	1080 x 2400
Cellular Technology	5G
Connectivity Technologies	4G LTE, 5G
Wireless Carrier	Unlocked (GSM only)
Battery Capacity	5000 Milliamp Hours
Phone Talk Time	34 Hours
Item Weight	6.7 ounces (190 Grams)
Product Dimensions	6.35 x 2.91 x 0.32 inches
Color	Gold

9. Safety Information

- Do not attempt to disassemble or modify the device.
- Use only realme-approved chargers and accessories.
- Avoid exposing the device to extreme temperatures, direct sunlight, or liquids.
- Dispose of the device and its battery responsibly according to local regulations.
- Maintain a safe distance from medical devices when using your phone.

10. Warranty and Support

Your realme 11 5G smartphone is covered by a limited warranty. Please refer to the warranty card included in your package for detailed terms and conditions. For technical support or service inquiries, visit the official realme website or contact their customer service.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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