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Dyson 309428-01

Dyson Pure Hot+Cool Link™ Purifier Heater Fan HP02 User Manual

Brand: Dyson | Model: 309428-01

Introduction

The Dyson Pure Hot + Cool purifying heater + fan automatically monitors and reacts to air pollution events. We design our purifying heater + fans to go beyond test chamber conditions and focus on real home conditions – this is more than just having an efficient filter.





Image: Dyson Pure Hot+Cool Link Purifier Heater Fan HP02 in white and silver, showcasing its bladeless design and perforated base.

Key Features

- Multifunctional: Intelligently purifies, heats, and cools your space.
- 360° Filtration System: Utilizes a HEPA filter to capture 99.97% of pollutants as small as 0.3 microns.
- Air Multiplier Technology: Circulates purified air throughout the whole room.

Setup Guide

Your Dyson Pure Hot+Cool Link™ Purifier Heater Fan comes pre-assembled for ease of use. Simply remove it from the

packaging and place it on a stable, flat surface. Ensure the power cord is securely plugged into a suitable electrical outlet.

Filter Installation

The unit comes with pre-installed filters. To access or replace them, gently press the two release buttons on either side of the main body and lift the outer casing. The filter can then be easily removed and replaced. Ensure the new filter clicks securely into place before reattaching the outer casing.

Video: A Closer Look at the Dyson Pure Hot+Cool Link Purifier Heater Fan, demonstrating its components and initial setup.

Operating the Device

The Dyson Pure Hot+Cool Link™ Purifier Heater Fan can be operated using the included remote control or via the Dyson Link app on your smartphone.

Remote Control Functions

- **Power Button:** Turns the unit on or off.
- **Fan Speed Control:** Adjusts the airflow intensity (1-10 settings).
- **Heating Control:** Increases or decreases the target temperature for heating.
- **Cooling Control:** Activates the cooling fan function.
- **Oscillation:** Controls the rotation of the unit to distribute air.
- **Night Mode:** Utilizes quiet settings with a dimmed display for undisturbed sleep.
- **Timer:** Sets a duration for the unit to operate before automatically turning off.
- **Auto Mode:** Automatically senses and reacts to changes in air quality, adjusting fan speed and purification as needed.

Video: Demonstrating the remote control functions and the unit's display, including fan speed, heating/cooling, and night mode.

Maintenance

Filter Replacement

The HEPA filter should be replaced approximately every 6 to 12 months, depending on usage and air quality. The unit's display or the Dyson Link app will indicate when a filter change is due.

1. Press the release buttons on the side of the unit and lift off the outer casing.
2. Remove the old filter by pulling it upwards.
3. Insert the new filter, ensuring it clicks firmly into place.
4. Replace the outer casing, aligning it correctly until it snaps shut.

Video: Detailed demonstration of how to replace the filter on the Dyson Pure Hot+Cool Link Purifier Heater Fan.

General Cleaning

Wipe the unit with a dry or slightly damp cloth. Do not use detergents or polishes.

Troubleshooting

- **Unit not turning on:** Ensure the power cord is securely plugged into a working outlet. Check if the remote control battery is dead.
- **Unusual noise:** Verify that the filter is correctly installed and the outer casing is securely closed.
- **Poor air quality readings:** Ensure the unit is placed in an open area, not obstructed. Check if the filter needs replacement. The unit's sensors will automatically detect and react to pollutants.
- **Connectivity issues:** Ensure your Wi-Fi network is active and the unit is within range. Refer to the Dyson Link app for specific connection troubleshooting steps.

Video: Demonstrating the air quality sensing capabilities of the Dyson Pure Hot+Cool Link Purifier Heater Fan in response to smoke.

Specifications

Attribute	Value
Brand	Dyson
Model Number	309428-01
Color	White/ Silver
Product Dimensions	4.4"D x 6.1"W x 24.9"H
Item Weight	8.6 pounds
Filter Type	HEPA Filter (captures 99.97% of 0.3 microns)
Controller Type	Remote Control
Included Components	Purifier, Filter, Cord, Remote

Warranty and Support

For detailed warranty information, product registration, and technical support, please visit the official Dyson website or contact their customer service directly. Keep your purchase receipt for warranty claims.

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