VSDISPLAY K003263

VSDISPLAY 28 Inch Stretched Bar LCD Monitor (Model K003263) User Manual

1. INTRODUCTION

This manual provides essential instructions for the proper setup, operation, and maintenance of your VSDISPLAY 28 Inch Stretched Bar LCD Monitor, Model K003263. Please read this manual thoroughly before using the product to ensure optimal performance and longevity.

The VSDISPLAY 28-inch monitor features a 1920x360 IPS panel, designed for various applications including gaming marquees, digital signage, and advertising displays. It supports USB video input and 180-degree image rotation.

2. PACKAGE CONTENTS

Verify that all items listed below are present in your package:

- 1 x VSDISPLAY 28 Inch Stretched Bar LCD Monitor (Model K003263)
- 1 x 12V 2A Power Adapter
- 2 x Mounting Brackets

Shipping list

Figure 2.1: Included accessories: monitor, power adapter, and mounting brackets.

3. SETUP INSTRUCTIONS

3.1 Connecting the Monitor

1. **Power Connection:** Connect the provided 12V 2A power adapter to the 'Power Supply' port on the monitor and then plug it into a standard electrical outlet.

2. **Video Input:**

   - **USB Video Input:** Insert a USB drive containing video or image files into the 'USB' port. The monitor supports automatic playback of compatible media files upon power-on. Note that videos with Dolby sound effects are not supported.

   - **HDMI Input:** Connect an HDMI cable from your video source (e.g., computer, media player) to the 'HD' port on the monitor.
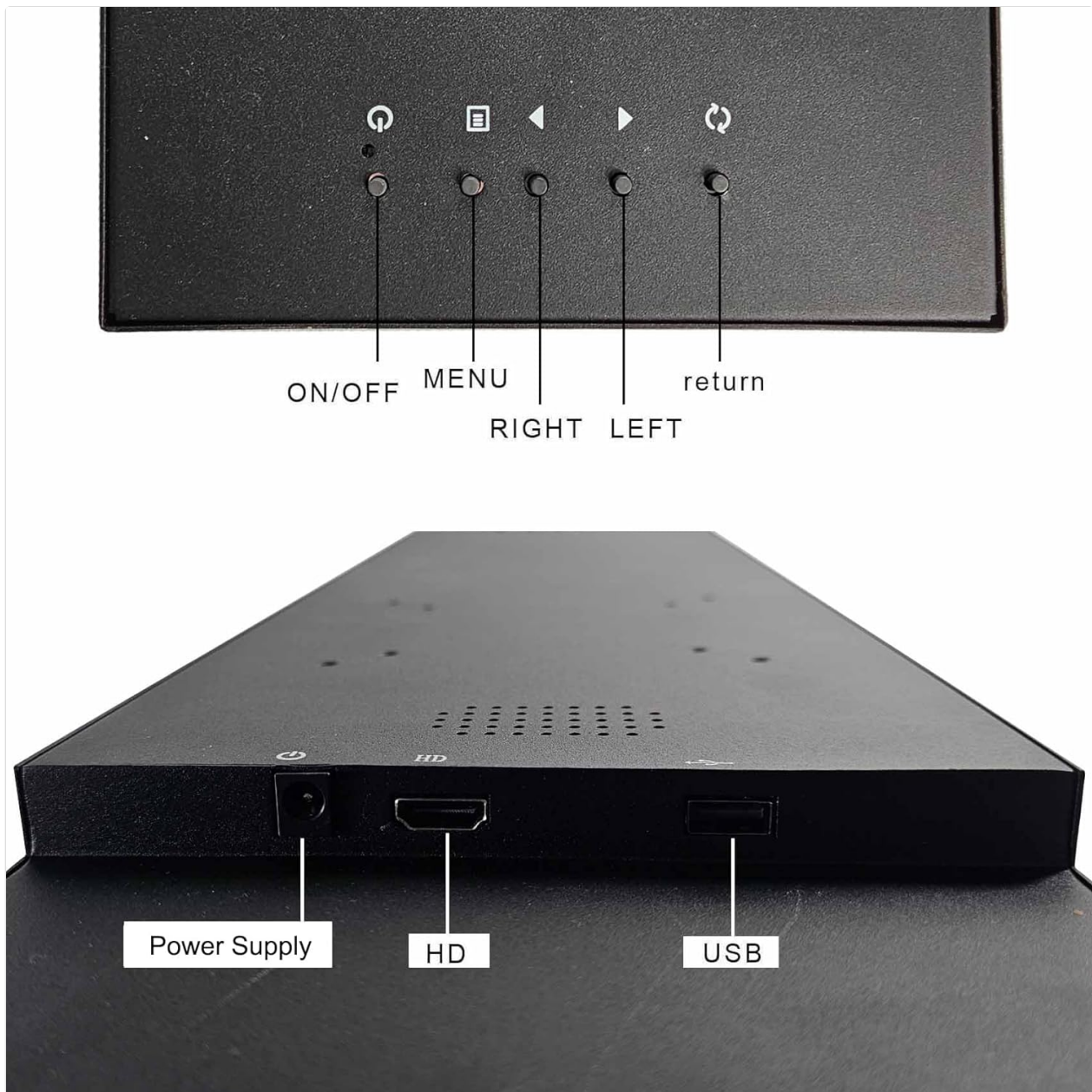
Figure 3.1: Rear panel connections for power, HDMI, and USB.

3.2 Mounting Options

The monitor offers flexible installation options:

- **Using Included Brackets:** Attach the provided mounting brackets to the sides of the monitor using screws. These brackets allow for secure installation in various setups.
- **VESA Mount:** The back of the display features 75x75mm and 100x100mm VESA mounting holes, supporting standard desk or wall mount stands (sold separately).

Figure 3.2: Illustration of bracket installation.

4. OPERATING INSTRUCTIONS

4.1 Control Buttons

The monitor features a set of control buttons located on the rear panel for basic functions:

- **ON/OFF:** Powers the monitor on or off.
- **MENU:** Accesses the on-screen display (OSD) menu.
- **RIGHT / LEFT:** Navigates through OSD menu options or adjusts settings.
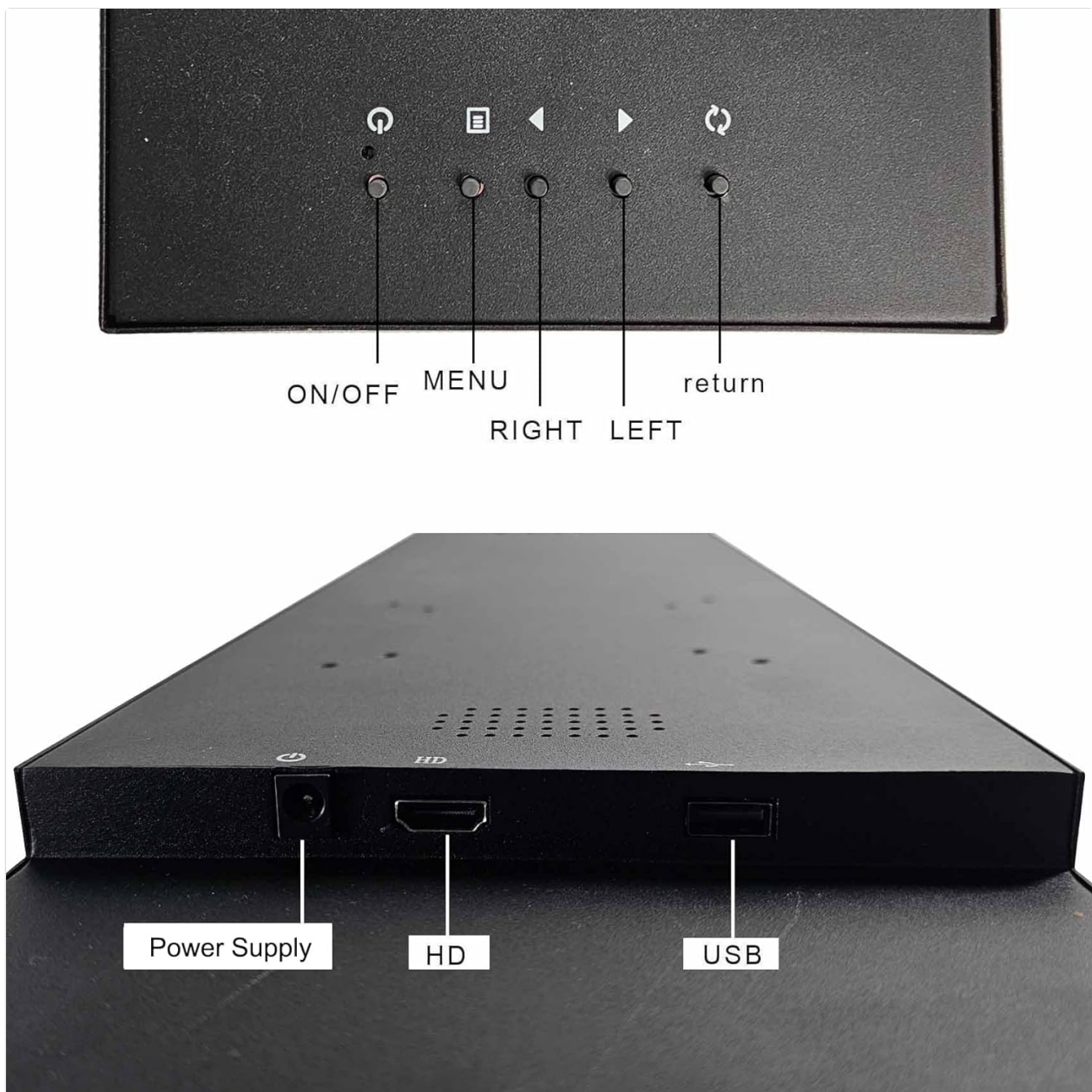- **RETURN:** Exits the current menu or confirms a selection.

Figure 4.1: Monitor control buttons.

4.2 USB Autoplay

When a USB drive containing compatible media files is inserted, the monitor is designed to automatically play videos or display images upon powering on. Ensure your media files are in a supported format and do not contain Dolby sound effects, as these are not supported.

4.3 Image Rotation

The monitor supports 180-degree image and video display rotation. This feature can be accessed and configured through the monitor's OSD menu to adjust the display orientation as needed for your application.

Figure 4.2: Monitor displaying content with 180-degree rotation.

5. MAINTENANCE

5.1 Cleaning the Monitor

To clean the monitor screen, gently wipe it with a soft, lint-free cloth. For stubborn marks, lightly dampen the cloth with water or a non-abrasive screen cleaner. Avoid using harsh chemicals, alcohol, or ammonia-based cleaners, as these can damage the screen surface.

5.2 General Care

- Avoid placing heavy objects on the monitor.
- Do not expose the monitor to extreme temperatures, humidity, or direct sunlight.
- Ensure adequate ventilation around the monitor to prevent overheating.

6. TROUBLESHOOTING

If you encounter issues with your VSDISPLAY monitor, refer to the following common problems and solutions:

- **No Display / Black Screen:**

  - Ensure the power adapter is securely connected to both the monitor and a working power outlet.
  - Verify that the video input cable (USB or HDMI) is firmly connected to both the monitor and the source device.
  - Confirm the monitor is powered on using the ON/OFF button.
  - If using HDMI, ensure your source device is outputting a signal and the correct input is selected on the monitor (if applicable via OSD).

- **Incorrect Resolution / Squished Image:**

  - This monitor has an unconventional aspect ratio (1920x360). For optimal display, your video source (e.g., PC) may require custom resolution settings.
  - Check your graphics card settings to ensure it supports custom resolutions.
  - An EDID (Extended Display Identification Data) report utility may be necessary to properly configure the display settings on your operating system.

- **Monitor Does Not Turn Off with Computer:**

  - The monitor may remain powered on even after the connected computer shuts down if it continues to receive power. Manually turn off the monitor using the ON/OFF button or disconnect its power supply if this behavior is not desired.

- **USB Video Playback Issues:**

  - Ensure the video files on your USB drive do not contain Dolby sound effects, as these are not supported.
  - Verify that the video and image file formats are compatible with the monitor's media player.

- **Stuck Pixel:**

  - A stuck pixel may appear as a small, unchangeable dot on the screen. While rare, this is a characteristic of LCD technology and not typically considered a defect unless multiple pixels are affected.

7. SPECIFICATIONS

Feature	Specification
Model Number	K003263
Screen Size	28 Inches
Resolution	1920x360 Pixels
Panel Type	IPS
Brightness	700 Candela (cd/m²)
Input Ports	1 x USB, 1 x HDMI
VESA Mount Compatibility	75x75mm, 100x100mm
Product Dimensions (L x W x H)	24.37 x 5.39 x 1.18 inches
Item Weight	10.98 pounds
Manufacturer	VSDISPLAY

Figure 7.1: Monitor dimensions.

8. WARRANTY AND SUPPORT

8.1 Warranty Information

Specific warranty details for the VSDISPLAY 28 Inch Stretched Bar LCD Monitor (Model K003263) are not provided in this manual. Please refer to the product packaging, the seller's website, or contact VSDISPLAY directly for comprehensive warranty terms and conditions.

8.2 Customer Support

For technical assistance, troubleshooting, or further inquiries, please contact your point of purchase or visit the official VSDISPLAY store for support resources:

Visit the VSDISPLAY Store on Amazon