

## VTech CS2000

# VTech CS2000 DECT Cordless Home Phone User Manual

Model: CS2000

## INTRODUCTION

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This manual provides comprehensive instructions for the setup, operation, and maintenance of your VTech CS2000 DECT Cordless Home Phone. Please read this manual thoroughly before using your phone to ensure proper functionality and to take full advantage of its features.



Image: The VTech CS2000 cordless phone handset resting in its black base station. The handset features a backlit LCD screen and a numeric keypad with function buttons.

## SETUP

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### 1. Package Contents

Ensure all items are present in your package:

- VTech CS2000 Handset
- Base Unit
- Power Adapter for Base Unit
- Telephone Line Cord
- Rechargeable NiMH Battery Pack (1 included)
- User Manual (this document)

### 2. Battery Installation

1. Locate the battery compartment on the back of the handset.
2. Open the battery compartment cover.
3. Connect the battery pack connector to the jack inside the compartment, ensuring correct polarity.
4. Place the battery pack into the compartment.
5. Close the battery compartment cover.

**Note:** Use only the supplied rechargeable NiMH battery pack. Non-rechargeable batteries or other battery types may damage the handset.

### 3. Base Unit Connection

1. Connect one end of the telephone line cord to the TEL LINE jack on the base unit.
2. Connect the other end of the telephone line cord to a telephone wall jack.
3. Connect the small end of the power adapter to the DC IN 6V jack on the base unit.
4. Plug the large end of the power adapter into a standard electrical outlet.

**Important:** Use only the power adapter supplied with this product. Do not use other power adapters as this may damage the unit.

### 4. Initial Battery Charging

Place the handset in the base unit with the display facing forward. The charge indicator on the handset will illuminate, indicating that the battery is charging. For optimal battery performance, charge the handset for at least 16 hours before initial use.

## OPERATING INSTRUCTIONS

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### Making Calls

- **Standard Dialing:** Press **TALK** or **SPEAKER**, then dial the phone number.
- **Pre-dialing:** Dial the phone number first, then press **TALK** or **SPEAKER**.
- **Redial:** Press **REDIAL** to call the last dialed number. The phone stores the last 10 dialed numbers.

## 10 Richiamo dell'ultimo numero



Image: The VTech CS2000 handset screen showing a list of the last 10 dialed numbers, accessible for redialing.

### Receiving Calls

When the phone rings, press **TALK** or **SPEAKER** to answer the call.

### Call Blocking

The VTech CS2000 allows you to block unwanted calls. You can block up to 30 numbers by adding them to the blacklist. Refer to the phone's menu for specific steps to add numbers to the block list.

## Blocco chiamate



*Blocca chiamate  
fastidiose e indesiderate*

*Per la massima tranquillità, è possibile bloccare le chiamate indesiderate in arrivo da numeri sconosciuti o tramite l'elenco di blocco delle chiamate\*.*

Image: A person relaxing with a book, while the VTech CS2000 phone is visible on a nearby table, symbolizing the peace of mind provided by the call blocking feature.

### Phonebook

Store up to 30 names and numbers in the phonebook for quick dialing. Navigate to the phonebook menu, select "Add New Entry," and follow the on-screen prompts to save contacts.



## Rubrica di 30 nomi e numeri



Image: The VTech CS2000 handset screen showing a graphical representation of its phonebook, capable of storing 30 names and numbers.

### Caller ID

The phone displays the caller's name and number (if available) before you answer. The call log stores up to 20 incoming calls with caller identification.

## ID chiamante / Avviso di chiamata - Memorizza 20 chiamate



Image: The VTech CS2000 handset screen showing a caller's number, demonstrating the caller ID feature which stores up to 20 calls.

### Hands-Free Speakerphone

To activate the speakerphone during a call, press the **SPEAKER** button. Press it again to switch back to the handset earpiece.

# Vivavoce



Image: The VTech CS2000 phone positioned on a kitchen counter, with a speech bubble graphic, illustrating its hands-free speakerphone capability.

## Alarm Function

The phone includes an alarm function. Access the menu to set an alarm time and melody.

## Ringer Volume and Melody

Adjust the ringer volume and select from various melodies through the phone's settings menu.



## Volume e melodia della suoneria regolabili



Image: The VTech CS2000 phone on a wooden table, with visual cues of sound waves, highlighting its adjustable ringer volume and melody options.

### ECO Mode

The phone features ECO DECT technology, which automatically adjusts the radio frequency power based on the distance between the handset and the base unit. This reduces power consumption and is environmentally friendly.

## Affidabile a lungo raggio



*Marchio scelto dalle famiglie di tutto il mondo da decenni, VTech è leader del settore nella tecnologia delle frequenze. Ogni telefono cordless VTech trasmette tramite un canale DECT sicuro, che consente di ottenere un lungo raggio d'azione fino a 300 metri all'aperto.*

Image: A woman using the VTech CS2000 phone in a spacious home environment, with graphics indicating its reliable long-range DECT signal and energy-saving ECO mode.

## MAINTENANCE

- **Cleaning:** Clean the phone and base unit with a soft, damp cloth. Do not use cleaning sprays or harsh chemicals.
- **Battery Care:** If the phone will not be used for an extended period, remove the battery from the handset.
- **Environment:** Keep the phone away from heat sources, direct sunlight, and moisture.

## TROUBLESHOOTING

Problem	Solution
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Problem	Solution
No dial tone	Ensure the telephone line cord is securely connected to the base unit and the wall jack. Check if the power adapter is properly connected to the base unit and the electrical outlet. Ensure the handset battery is charged.
Handset does not charge	Make sure the handset is correctly placed in the base unit. Clean the charging contacts on both the handset and the base unit with a soft cloth. Verify the power adapter is connected and the outlet has power.
Poor sound quality	Move closer to the base unit. Ensure there are no large metal objects or other electronic devices interfering with the signal. Check for loose connections of the telephone line cord.
Caller ID not displayed	Ensure you have subscribed to Caller ID service from your telephone service provider. The caller may have blocked their number.




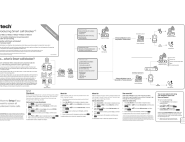


## SPECIFICATIONS

Feature	Detail
Brand	VTech
Model Number	CS2000
Color	Black
Screen Size	1.8 Inches
Connectivity	DECT
Special Features	Cordless, Call Blocking, Hands-Free, ECO Mode
Compatible Devices	Traditional telephone networks
Battery Composition	NiMH
Talk Time	Up to 13 hours
Standby Time	Up to 200 hours
Phonebook Capacity	30 names and numbers
Call Log Capacity	20 names and numbers (with Caller ID)
Redial Memory	Last 10 numbers
Range (Outdoor)	Up to 300 meters
Weight	300 Grams

## WARRANTY AND SUPPORT

Information regarding specific warranty terms and customer support contact details is not available in the provided product data. Please refer to the product packaging or the manufacturer's official website for warranty information and support contacts. For general inquiries or technical assistance, you may visit the VTech official website or contact their customer service department.

## Related Documents - CS2000

<p>VG 208 208-2</p>  <p>Use the QR code to go and subscribe our social channel</p> <p><b>vttech</b> User's manual</p>	<p><a href="#">VTech VG208 / VG208-2 User Manual: Features, Safety, and Operation Guide</a></p> <p>Comprehensive user manual for the VTech VG208 and VG208-2 DECT 6.0 cordless phones. Learn about installation, operation, features like answering machine, caller ID, call blocking, intercom, safety instructions, and technical specifications.</p>
	<p><a href="#">VTech CS2000 Series Cordless Phone Quick Start Guide</a></p> <p>A quick start guide for the VTech CS2000 series cordless phones, covering setup, basic functions, and features like call blocking and phonebook management.</p>
	<p><a href="#">VTech CS2050/CS2051/CS2052/CS2053 Quick Start Guide</a></p> <p>Comprehensive guide to setting up and using your VTech CS2050, CS2051, CS2052, or CS2053 cordless phone system, including safety instructions, product registration, warranty information, and feature setup.</p>
	<p><a href="#">VTech IS8151 Smart Call Blocker: User Guide and Setup</a></p> <p>Learn how to use the VTech IS8151 Smart Call Blocker to filter robocalls and unwanted calls. This guide provides setup instructions, configuration options, and tips for managing your call lists for your DECT 6.0 cordless telephone system.</p>
<p>VS122-16</p> 	<p><a href="#">VTech VS122-16 Cordless Phone Quick Start Guide</a></p> <p>A quick start guide for the VTech VS122-16 cordless phone, covering setup, features like Smart Call Blocker, Caller ID, Phonebook, Answering System, and Bluetooth connectivity.</p>
	<p><a href="#">VTech XS1051 Cordless Phone Troubleshooting and Call Blocker Guide</a></p> <p>Troubleshoot your VTech XS1051 DECT cordless phone and learn how to set up the Call Blocker feature to manage unwanted calls, including blocking unknown numbers.</p>