

## QCY T13X

# QCY T13X Bluetooth Earbuds User Manual

Model: BH23QT26A

## 1. GETTING STARTED

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### 1.1 Package Contents

Before you begin, please ensure all items are present in your package:

- 2 x QCY T13X Earbuds
- 1 x Charging Case
- 3 x Pairs of Eartips (Small, Medium - pre-installed, Large)
- 1 x USB-C Charging Cable
- 1 x User Manual

### 1.2 Initial Charging

The earbuds must be fully charged before first use. Place both earbuds into the charging case. Connect the USB-C cable to the charging case and a power source. A full charge takes approximately 120 minutes. If the earbuds are not used for more than two weeks, charge them regularly to maintain battery health.

# Never Worry about Wind

## Wind-noise-cancellation patent\*

**Secondary microphone**  
Set on the leeward side, it collects ambient sound and block wind noise.

**Primary microphone**  
Perforation structure reduces turbulence.



\* Wind-noise-cancellation patent number: 202220946380.8

Image: QCY T13X Earbuds in their charging case, connected with a USB-C cable for charging. The image illustrates the charging process and the compact design of the case and earbuds.

### 1.3 Eartip Selection

For optimal sound quality and comfort, choose the eartips that best fit your ears. The package includes small, medium, and large sizes. The medium size is pre-installed. A proper seal is crucial for bass response and noise isolation.

### 1.4 Pairing with Your Device

1. Ensure the earbuds are charged and placed in the charging case.
2. Open the charging case lid. The earbuds will automatically enter pairing mode.
3. On your smartphone or Bluetooth-enabled device, go to Bluetooth settings.
4. Search for available devices and select "QCY T13X" from the list.
5. Once connected, you will hear a confirmation tone.

# Multi Device Connectivity. Seamlessly Syncing Sounds.



Image: QCY T13X Earbuds and their charging case, highlighting the Bluetooth 5.3 connectivity. This image demonstrates the wireless technology used for pairing.

## 2. OPERATING YOUR EARBUDS

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### 2.1 Power On/Off

- **Power On:** Open the charging case, and the earbuds will automatically power on. Alternatively, press and hold the touch panel on both earbuds for 1-2 seconds.
- **Power Off:** Place the earbuds back into the charging case and close the lid. They will automatically power off and begin charging. Alternatively, disconnect them from your device, and they will power off after a few minutes of inactivity.

### 2.2 Music Playback Controls

The QCY T13X earbuds feature touch controls for easy management of your audio:

- **Play/Pause:** Double-tap the touch panel on either earbud.
- **Next Track:** Triple-tap the right earbud.
- **Previous Track:** Triple-tap the left earbud.



Globally Leading Wireless Audio Brand

## FLAGSHIP SOUND | HONEST PRICE

	QCY T13X Pro	Flagship Model	Advantage QCY T13X Pro
Design	Premium Glossy Finish	Plastic	✓
Mutli Device Connection	35 Hrs	32 Hrs	✓
Sound	9 Preset EQ 10mm Driver	Deep Bass 8mm Driver	✓
Wind Noise Reduction	Yes	No	✓
App Support	Yes	Yes	
Price	₹1 499	₹ 2 499	✓

Image: A person wearing a QCY T13X earbud, demonstrating the discreet design and the area for touch controls. This image helps visualize how the earbuds are worn and interacted with.

### 2.3 Call Management

- **Answer/End Call:** Double-tap the touch panel on either earbud.
- **Reject Call:** Press and hold the touch panel on either earbud for 1.5 seconds.

### 2.4 Volume Control

Volume control is managed through the QCY application on your smartphone. Download the QCY app to customize settings and adjust volume levels directly.

### 2.5 QCY Application

For enhanced features and customization, download the official QCY app from your device's app store. The app allows you to:

- Adjust volume.
- Customize touch controls.
- Select from various EQ presets (e.g., Pure Vocals, Boosted Original, Soft and Immersive).
- Update firmware.

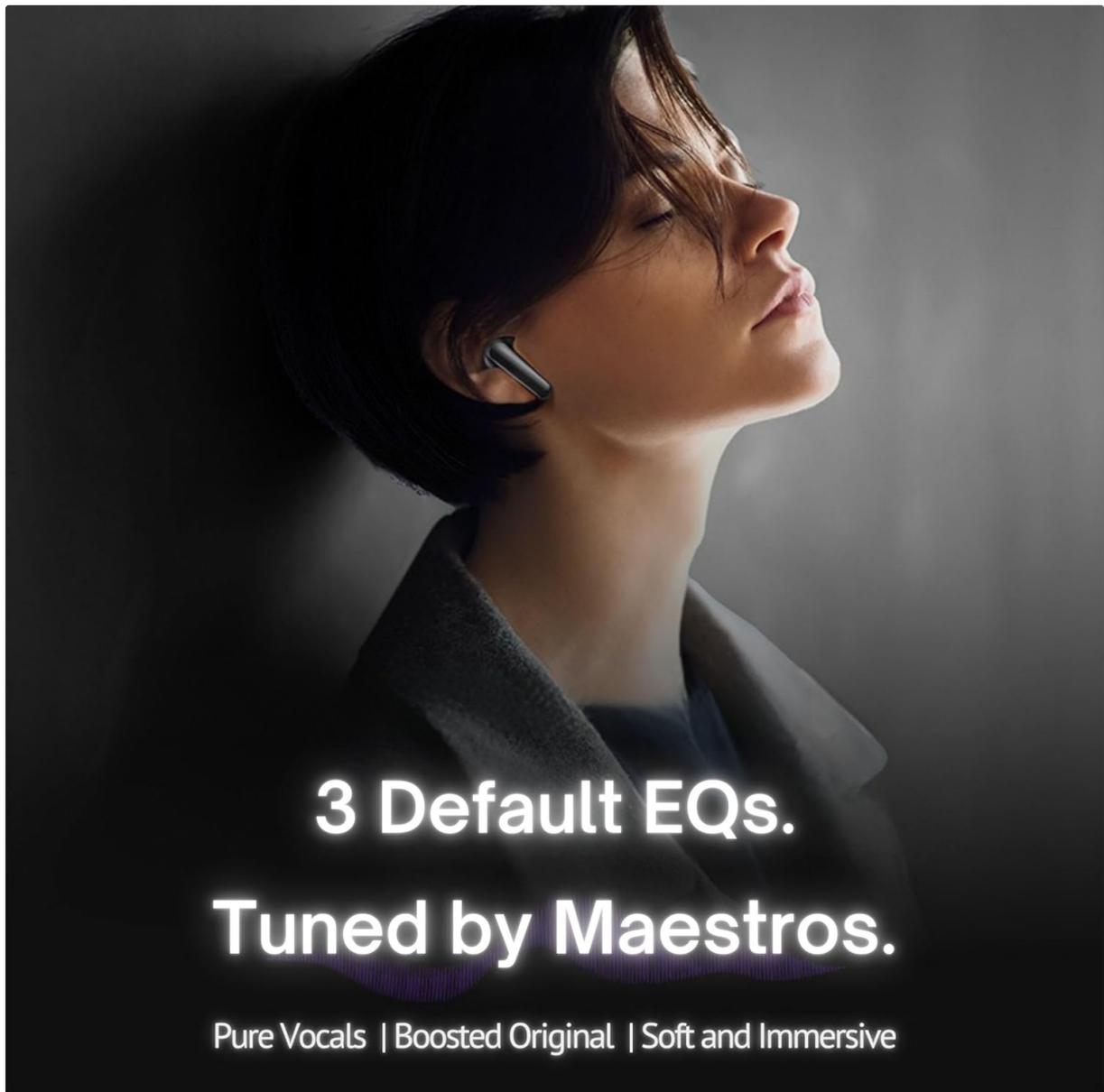


Image: QCY T13X Earbuds with a graphic indicating three default EQ settings: Pure Vocals, Boosted Original, and Soft and Immersive. This highlights the sound customization options available through the app.

## **2.6 Multi-Device Connectivity**

The QCY T13X supports seamless switching between multiple paired devices. Once paired with several devices, the earbuds can intelligently connect to the active audio source.

# 30H Ultra Long Battery Life. 10 Min Charge = 1H Playback



Image: QCY T13X Earbuds shown connected to both a smartphone and a tablet, illustrating the multi-device connectivity feature. This image demonstrates the flexibility of using the earbuds with different devices.

## 3. MAINTENANCE AND CARE

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### 3.1 Charging the Earbuds and Case

The charging case has a capacity of 350 mAh, with each earbud having a 45 mAh battery. A single charge provides up to 8 hours of playback, and the charging case extends total playback time to up to 30 hours. The earbuds support fast charging. Ensure regular charging if not used for extended periods.

### 3.2 Cleaning

Regularly clean your earbuds and charging case to ensure optimal performance and hygiene. Use a soft, dry, lint-free cloth. For eartips, remove them and gently wipe with a damp cloth, then dry thoroughly before reattaching.

### 3.3 Storage

Store your QCY T13X earbuds in their charging case when not in use. Avoid exposing them to extreme temperatures, such as below 10 degrees Celsius (50°F) or above 60 degrees Celsius (140°F), to prevent battery damage and ensure longevity.

## 4. TROUBLESHOOTING

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### 4.1 Factory Reset

If you experience persistent connection or functionality issues, a factory reset may resolve them:

1. Delete the previous connection record for "QCY T13X" from your phone's Bluetooth settings.
2. Place both earbuds into the charging case and ensure they are charging.
3. Press and hold the button on the charging case for 10 seconds.
4. The red and blue LED indicators will flash alternately 3 times, indicating a successful reset.

### 4.2 Connection Issues

- Ensure Bluetooth is enabled on your device.
- Make sure the earbuds are charged and within the 10-meter Bluetooth range.
- Try restarting your device and the earbuds.
- Perform a factory reset as described above.

### 4.3 Sound Issues

- Check the volume levels on both your device and through the QCY app.
- Ensure the eartips provide a proper seal in your ear.
- Clean any debris from the earbud speakers.
- If only one earbud is working, try placing both back in the case, closing the lid, and then reopening to re-establish the connection between them.

## 5. SPECIFICATIONS

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Feature	Specification
Model Name	T13X (BH23QT26A)
Driver Size	7.2 mm Dynamic Driver
Microphones	4 (ENC Noise Reduction, Mic Amplification, Echo Cancellation)
Bluetooth Version	5.3
Bluetooth Range	Up to 10 meters
Supported Protocols	HFP/A2DP/AVRCP
Audio Codecs	AAC, SBC
Earbud Battery Capacity	45 mAh (each)
Charging Case Battery Capacity	350 mAh
Total Playback Time	Up to 30 hours (with charging case)
Single Use Playback Time	Up to 8 hours

Feature	Specification
Charging Time (Case)	Approx. 120 minutes
Water Resistance	IPX5
Weight (Earbud)	6.34g
Total Weight (Case + Earbuds)	48.15g
Control Method	Touch
Noise Control	Active Noise Cancellation (ANC)
Frequency Response	20000 KHz
Sensitivity	105 dB
Impedance	100 Ohms

**Booming Bass, Tiny Space!**  
**Woolpaper Bio-diaphragm Dynamic Driver.**



Image: An exploded diagram of a QCY T13X earbud, illustrating the internal 7.2mm dynamic driver. This image provides insight into the audio technology within the earbud.

# 4 Fab Noise-cancelling Mics. Chat from any cosmic corner!



Image: A detailed diagram of a QCY T13X earbud, highlighting the placement of its multiple microphones for Environmental Noise Cancellation (ENC) and wind noise reduction. This image explains the technology behind clear calls.

## 6. WARRANTY AND SUPPORT

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### 6.1 Manufacturer's Warranty

The QCY T13X Bluetooth Earbuds come with a **1-year manufacturer's warranty**. Please retain your proof of purchase for any warranty claims. The warranty covers defects in materials and workmanship under normal use.

### 6.2 Customer Support

For further assistance, technical support, or warranty inquiries, please visit the official QCY website or contact their customer service. You can also refer to the QCY app for additional resources and FAQs.