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› Redmi Note 12 Pro 5G User Manual

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Model: Note 12 Pro 5G

INTRODUCTION

This manual provides essential information for the proper use and maintenance of your Redmi Note 12 Pro 5G smartphone. Please read this manual carefully before using your device to ensure optimal performance and longevity. The Redmi Note 12 Pro 5G is designed to offer a comprehensive mobile experience with advanced camera capabilities, efficient processing, and fast charging.

WHAT'S IN THE BOX

Upon unboxing your Redmi Note 12 Pro 5G, verify that all standard components are present:

- Redmi Note 12 Pro 5G Smartphone
- Adapter
- USB Cable

DEVICE LAYOUT

Familiarize yourself with the physical components and ports of your Redmi Note 12 Pro 5G.



Figure 1: Rear View. This image displays the back of the Redmi Note 12 Pro 5G, highlighting the triple camera module located in the upper left corner and the Redmi 5G branding at the bottom.



Figure 2: Front View. This image shows the front of the Redmi Note 12 Pro 5G, featuring the full-screen display with a punch-hole front camera centered at the top.



Figure 3: Top View. This image illustrates the top edge of the device, showing the 3.5mm headphone jack and a speaker grille.



Figure 4: Bottom View. This image displays the bottom edge of the device, featuring the USB Type-C port, main speaker grille, and microphone.



Figure 5: Right Side View. This image shows the right side of the Redmi Note 12 Pro 5G, where the volume rocker and power button (which also integrates the fingerprint sensor) are located.



Figure 6: Left Side View. This image shows the left side of the Redmi Note 12 Pro 5G, which is smooth and free of buttons or ports.

SETUP

1. SIM Card Installation

1. Locate the SIM card tray on the side of your device.
2. Insert the SIM ejector tool into the small hole on the tray to open it.
3. Place your Nano SIM card(s) into the tray with the gold contacts facing down. This device supports Dual SIM.

4. Carefully reinsert the tray into the phone.

2. Initial Power On

1. Press and hold the Power button on the right side of the device until the Redmi logo appears.
2. Follow the on-screen instructions to complete the initial setup, including language selection, Wi-Fi connection, and Google account setup.

3. Fingerprint Sensor Setup

1. Navigate to *Settings > Password & Security > Fingerprint Unlock*.
2. Follow the prompts to register your fingerprint(s) using the side-mounted sensor.

OPERATING INSTRUCTIONS

Display and Navigation

- The device features a 6.67-inch Full HD+ AMOLED display with a 120Hz refresh rate for smooth visuals.
- Navigate the interface using touch gestures: tap, swipe, pinch-to-zoom.

Camera Usage

The Redmi Note 12 Pro 5G is equipped with a versatile camera system:

- **Rear Cameras:** 50MP (OIS) main sensor, 8MP ultra-wide, and 2MP macro lens.
- **Front Camera:** 16MP sensor for selfies and video calls.

To take a photo or record a video, open the Camera app and select your desired mode. Tap the shutter button to capture.

Charging the Device

Connect the provided USB Type-C cable to the phone's charging port and the adapter to a power outlet. The device supports fast charging technology.

Connectivity

- **5G Network:** The device supports 5G cellular technology for high-speed data.
- **Wi-Fi:** Connect to wireless networks via *Settings > Wi-Fi*.
- **Bluetooth:** Pair with Bluetooth devices via *Settings > Bluetooth*.

MAINTENANCE

Cleaning

Use a soft, lint-free cloth to clean the screen and body of the phone. Avoid using harsh chemicals or abrasive materials.

Battery Care

- Avoid exposing the device to extreme temperatures.
- For optimal battery health, avoid frequently draining the battery completely or keeping it at 100% charge for extended periods.

Software Updates

Regularly check for and install software updates to ensure your device has the latest features, security patches, and performance improvements. Go to *Settings > About phone > MIUI version* to check for updates.

Water Resistance

The Redmi Note 12 Pro 5G is rated as water resistant. However, this is not permanent and resistance may decrease over time with normal wear. Avoid intentional submersion or exposure to high-pressure water.

TROUBLESHOOTING

Device Not Responding

- Press and hold the Power button for approximately 10 seconds to force a restart.
- Ensure the device has sufficient battery charge. Connect to a charger and wait a few minutes before attempting to power on again.

Battery Drains Quickly

- Check background app usage and close unnecessary applications.
- Reduce screen brightness or enable power-saving modes.
- Disable features like GPS, Bluetooth, or Wi-Fi when not in use.

Overheating

- Avoid using the device in direct sunlight or hot environments.
- Close resource-intensive applications or games if the device becomes excessively warm.
- Ensure the device is not covered while charging or in heavy use.

Network Connectivity Issues

- Toggle Airplane Mode on and off.
- Restart the device.
- Verify that your SIM card is correctly inserted and active.
- Reset network settings via *Settings > Connection & sharing > Reset Wi-Fi, mobile networks & Bluetooth*.

SPECIFICATIONS

Brand	Redmi
Operating System	Android 12.0
RAM Memory Installed Size	12 GB
Memory Storage Capacity	256 GB (Internal)
CPU Model	Snapdragon (Mediatek Dimensity 1080 Processor)
CPU Speed	4 GHz
Colour	Onyx Black
SIM Card Slot Count	Dual SIM
SIM Card Size	Nano

Connector Type	USB Type C
Biometric Security Feature	Fingerprint Recognition
Water Resistance Level	Water Resistant
Front Photo Sensor Resolution	16 MP
Rear Facing Camera Photo Sensor Resolution	50 MP (Main), 8 MP (Ultra-wide), 2 MP (Macro)
Number of Rear Facing Cameras	3
Number of Front Cameras	1
Video Capture Resolution	1080p at 120 fps
Screen Size	6.67 Inches
Display Type	Full HD+ AMOLED
Refresh Rate	120 Hz
Cellular Technology	5G
Network Connectivity Technology	Bluetooth, USB, Wi-Fi
Battery Capacity	5000 Milliamp Hours (Lithium-Polymer)

WARRANTY AND SUPPORT

Warranty Information

Your Redmi Note 12 Pro 5G comes with a **1 Year Manufacturer Warranty** from the date of purchase. Please retain your proof of purchase for warranty claims. The warranty covers manufacturing defects but does not cover damage caused by misuse, accidents, or unauthorized modifications.

Customer Support

For further assistance, technical support, or to inquire about service centers, please visit the official Redmi support website or contact their customer service. Refer to the packaging or the official Redmi website for the most up-to-date contact information.