PETKIT P570

PETKIT Automatic Pet Feeder User Manual

Model: P570

1. INTRODUCTION

Thank you for choosing the PETKIT Automatic Pet Feeder. This smart pet feeder is designed to provide a convenient and reliable feeding solution for your beloved pets, ensuring they receive their meals on schedule and in precise portions. With app control, dual power system, and fresh-lock technology, it offers peace of mind for pet owners.
Please read this manual thoroughly before using the product to ensure proper operation and maintenance.

2. PRODUCT OVERVIEW & COMPONENTS

The PETKIT Automatic Pet Feeder (Model P570) consists of several key components designed for optimal functionality and easy maintenance.
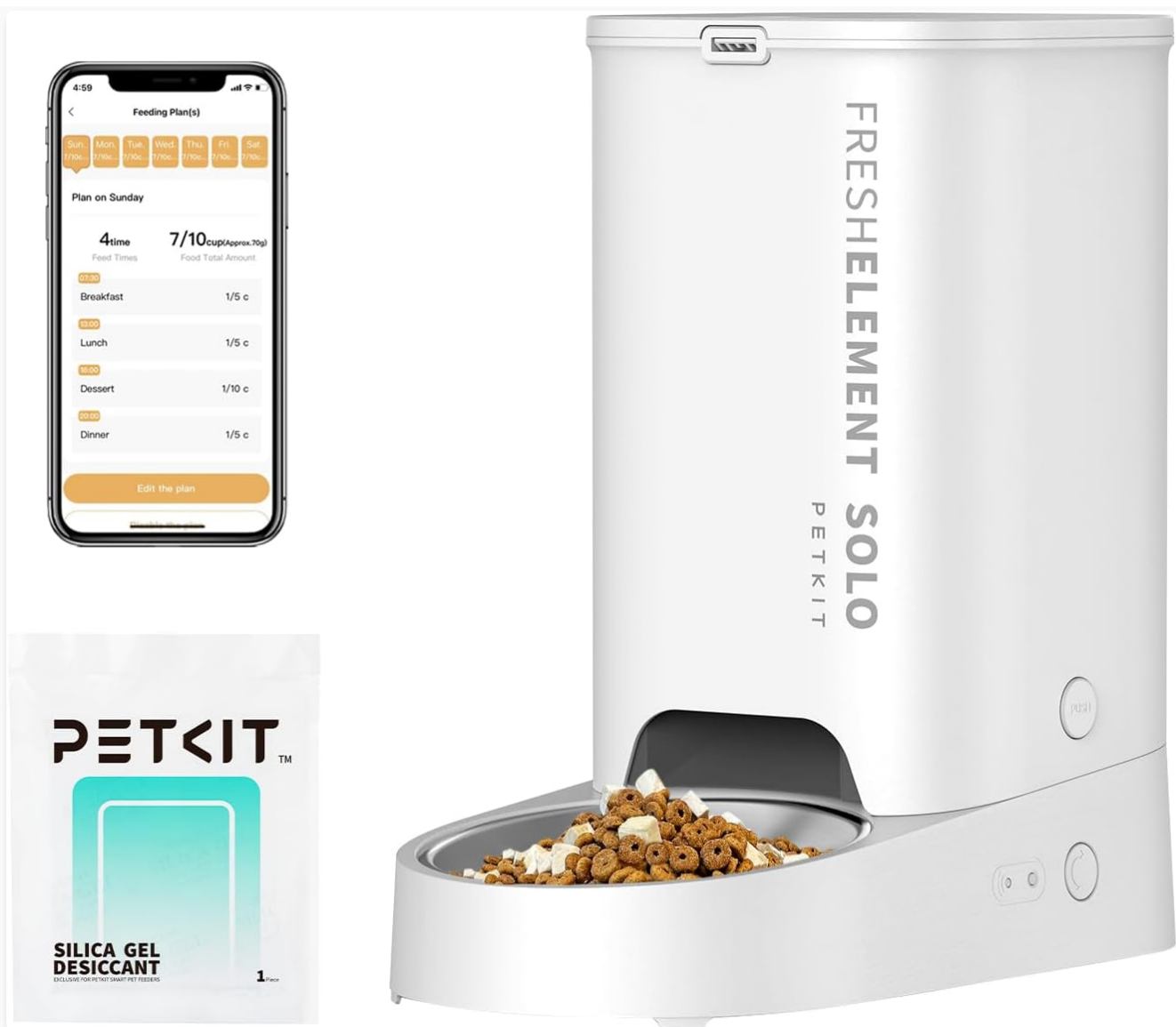
Figure 2.1: PETKIT Automatic Pet Feeder (Model P570) and included accessories.

Included Components:

- PETKIT Fresh Element Solo Pet Feeder Unit
- USB Cable (Adapter not included)
- Desiccant Bag
- User Manual (this document)

Key Features:

- **Smart App Control:** Customize feeding plans, monitor feeding records, and receive alerts via the PETKIT App.
- **Scheduled Feeding:** Schedule up to 10 meals per day with 1-5 portions per meal (1/10 cup each).
- **Triple Fresh-Lock System:** Includes a desiccant bag, enhanced sealing strip, and auto-shut dispense exit to keep food fresh.
- **Wide Food Compatibility:** Suitable for dry, air-dried, or freeze-dried pet food (kibble < 12mm).
- **304 Stainless Steel Bowl:** Food-grade material for hygienic feeding and helps prevent chin acne.
- **Dual Power System:** USB cable powered with backup 3A battery option for uninterrupted feeding during power outages.
- **Detachable Design:** All parts are detachable for easy cleaning.

3. Setup Guide

3.1 Unpacking and Assembly

1. Carefully remove all components from the packaging.

2. Ensure all listed components are present.

3. Assemble the feeder by placing the stainless steel bowl into its designated slot.

4. Insert the desiccant bag into the designated compartment under the lid to maintain food freshness.
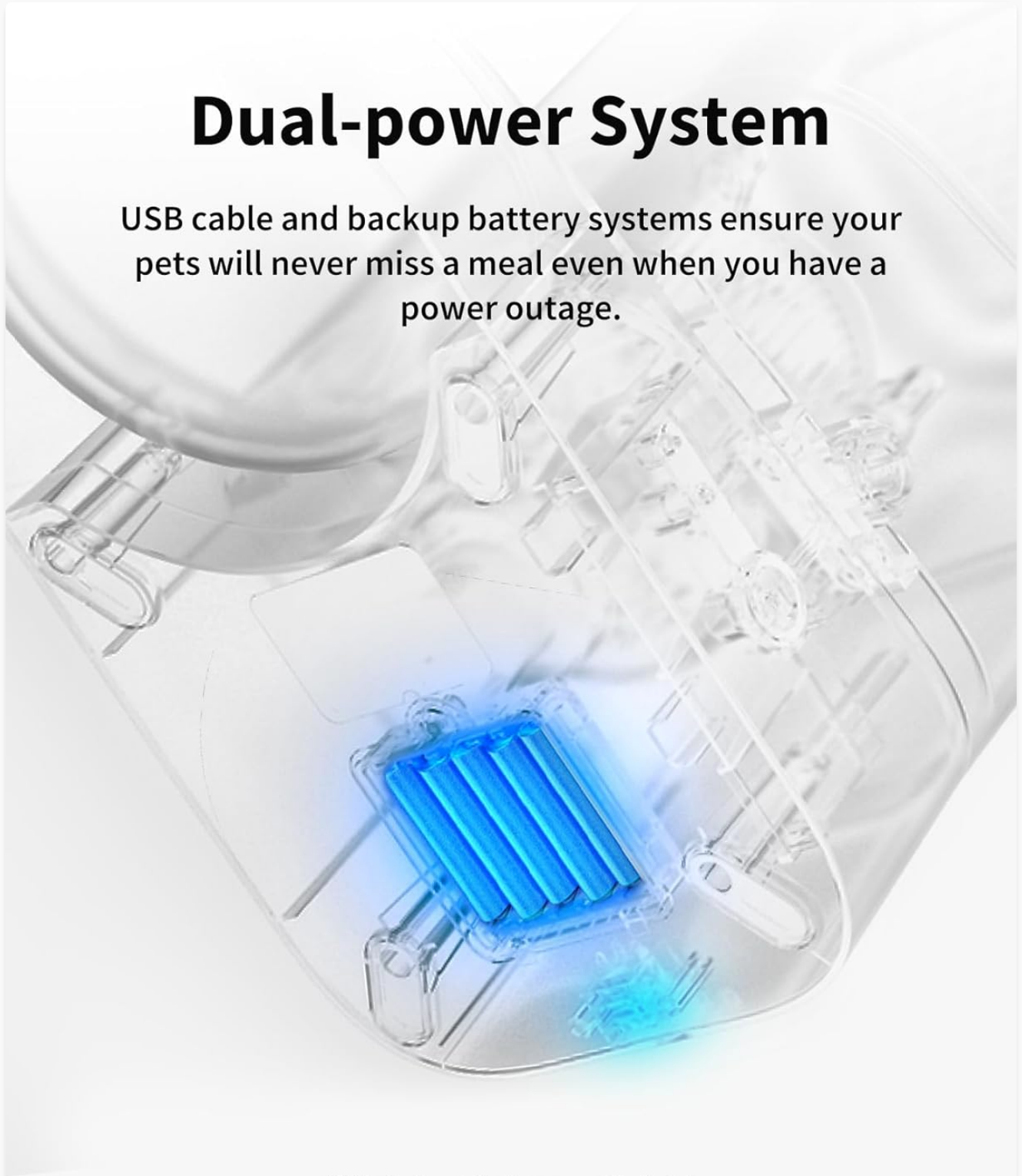
3.2 Power Connection

The feeder supports a dual power system for reliable operation.

- Connect the provided USB cable to the feeder and a 5V/1A USB adapter (not included).
- For backup power, insert three 3A batteries (not included) into the battery compartment at the bottom of the unit. This ensures feeding continues during power outages.

Dual-power System

USB cable and backup battery systems ensure your pets will never miss a meal even when you have a power outage.

*USB adapter and battery are not included.

Figure 3.2: Dual power system with USB and battery backup.

3.3 App Download and Connection

To utilize the smart features, download the PETKIT App and connect your feeder.

1. Download the "PETKIT" App from the App Store (iOS) or Google Play Store (Android).

2. Open the app and register or log in to your account.

3. Follow the in-app instructions to add your PETKIT Automatic Pet Feeder. Ensure your Wi-Fi network is 2.4GHz.

4. Once connected, you can begin customizing your pet's feeding schedule.

APP CONTROLLED

Set Feeding Schedule

Extra Feeding

Daily Feeding Records

Food Shortage Alert

Desiccant Replacement Reminder
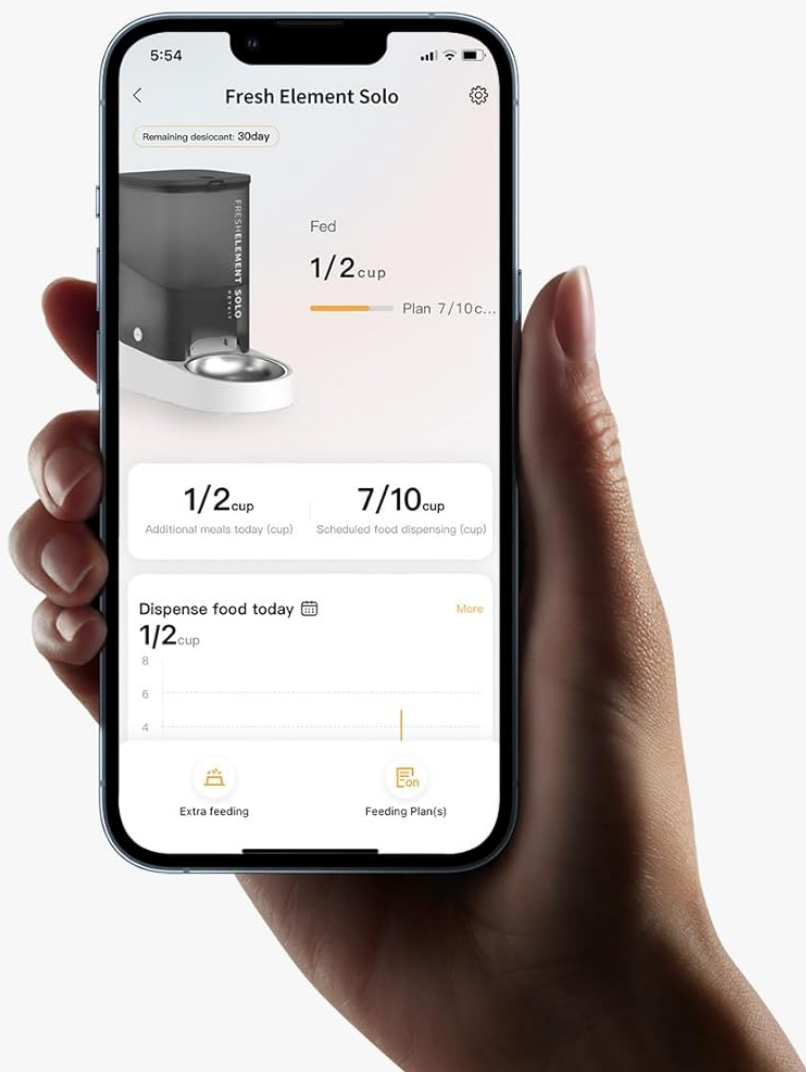
Battery Shortage Reminder

4. OPERATING INSTRUCTIONS

4.1 Filling the Food Tank

1. Open the top lid of the feeder.

2. Pour dry pet food into the tank. Ensure the kibble size is less than 12mm to prevent blockages.

3. Close the lid securely, ensuring the pet-proof lock is engaged.

4.2 Scheduling Meals via App

The PETKIT App allows for flexible and precise meal scheduling.

- Open the PETKIT App and select your feeder.
- Navigate to the "Feeding Plan" section.
- Set the desired number of meals per day (up to 10).
- For each meal, specify the portion size (1-5 portions, 1/10 cup per portion).
- Save your feeding plan. The feeder will automatically dispense food at the scheduled times.
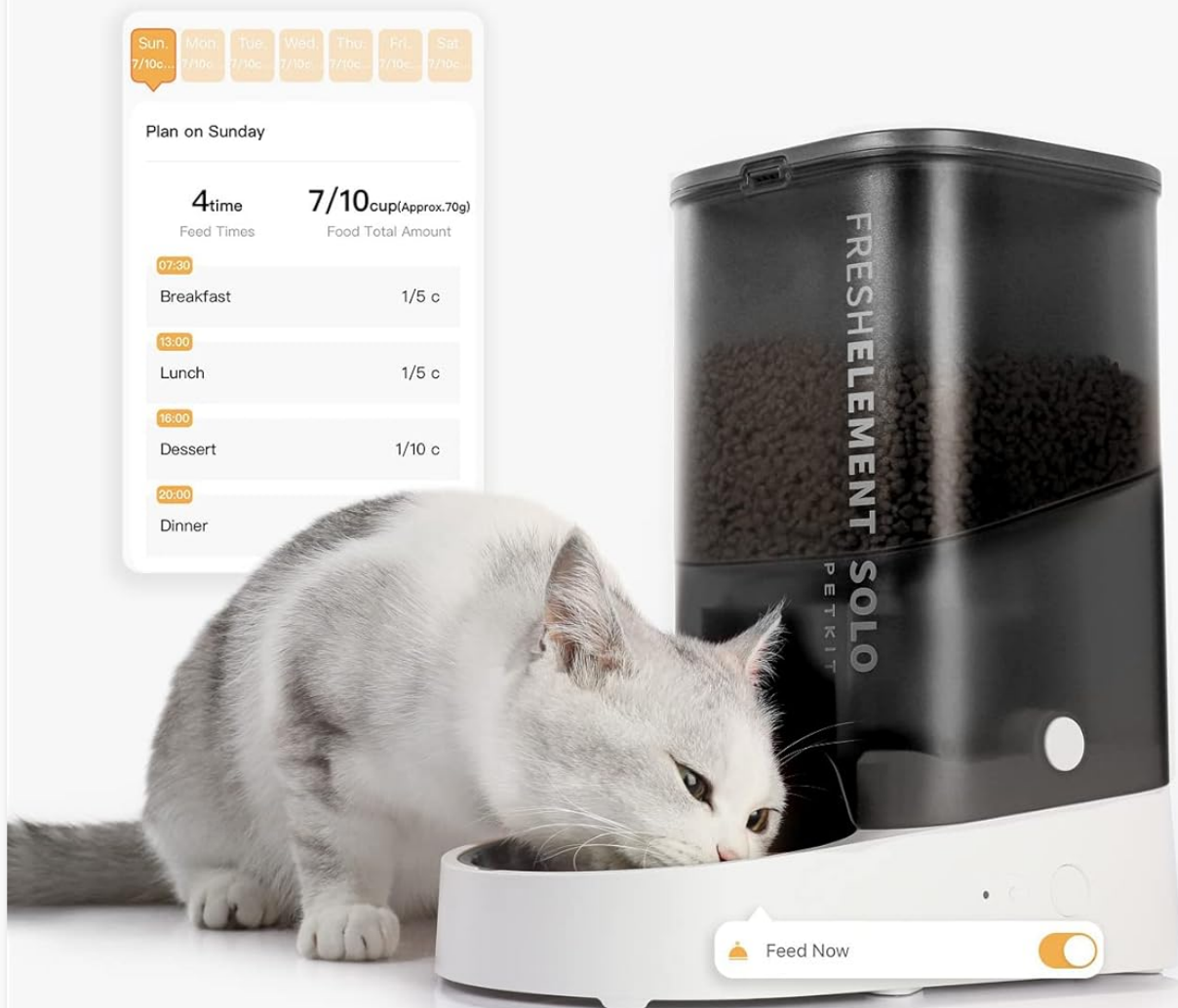
Figure 4.2: Customize your pet's feeding schedule with ease using the app.

4.3 Manual Feeding

You can manually dispense food at any time using the button on the feeder or through the app.

- **On Feeder:** Press the manual feed button located on the front of the feeder. One press dispenses one portion.
- **Via App:** In the PETKIT App, select the "Feed Now" option and choose the desired number of portions.

5. MAINTENANCE AND CLEANING

Regular cleaning ensures hygiene and extends the life of your feeder. All parts are detachable for easy cleaning.

5.1 Disassembly for Cleaning

1. Ensure the feeder is unplugged and batteries are removed.

2. Remove the stainless steel bowl.

3. Detach the food tank lid, food tank, and dispensing module.

NO MORE FOOD STUCK

Advanced Impeller

Larger Dispensing Container

Wide dispensing chute

Figure 5.1: All parts are detachable for thorough cleaning.

5.2 Cleaning Instructions

- Wash the stainless steel bowl, food tank, and dispensing module with mild soap and water.
- Rinse thoroughly and allow all parts to air dry completely before reassembly.
- Wipe the main unit with a damp cloth. Do not submerge the main unit in water.
- Replace the desiccant bag every 30 days or as indicated by the app for optimal food freshness.

Figure 5.2: Replace desiccant bag regularly for fresh food.

6. TROUBLESHOOTING

Problem	Possible Cause	Solution
Feeder not dispensing food.	Food tank empty; Food blockage; Power issue.	Refill food tank; Check for kibble blockage in dispensing chute; Ensure power cable is connected or batteries are installed.
Cannot connect to Wi-Fi.	Incorrect Wi-Fi password; Not 2.4GHz network; Feeder too far from router.	Verify Wi-Fi password; Ensure you are connecting to a 2.4GHz network; Move feeder closer to router or use a Wi-Fi extender.
App alerts for low food/battery, but not true.	Sensor malfunction or temporary glitch.	Restart the feeder and the app. If problem persists, contact customer support.
Food not staying fresh.	Desiccant bag needs replacement; Lid not sealed properly.	Replace desiccant bag; Ensure lid is securely closed and sealing strip is intact.

7. SPECIFICATIONS

Feature	Detail
Model Name	Petkit Fresh Element SOLO Smart Pet Feeder
Model Number	P570
Capacity	3L (approx. 12 cups / 1.33kg / 2.9lbs pet food)
Dimensions (LxWxH)	12.8 x 10.94 x 7.28 inches
Weight	4.53 pounds

Feature	Detail
Material	ABS Plastic + 304 Stainless Steel
Power Supply	USB Cable (5V/1A adapter required, not included) and 3x 3A batteries (not included)
Connectivity	2.4GHz Wi-Fi
Food Compatibility	Dry, air-dried, or freeze-dried kibble (< 12mm)

Figure 7.1: Product dimensions.

8. WARRANTY AND SUPPORT

8.1 Warranty Information

The PETKIT Automatic Pet Feeder comes with a **1-Year Warranty** from the date of purchase. This warranty covers manufacturing defects and malfunctions under normal use. Please retain your proof of purchase for warranty claims.
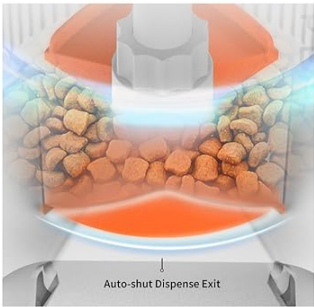
8.2 Customer Support

For any questions, technical assistance, or warranty claims, please contact PETKIT customer support:

- **US Local After-Sales TEL:** (888)851-2770 (9:00 am-12:00 pm & 1:00 pm-6:00 pm CST Mon.-Fri.)
- **International 24/7 Email Service:** support@petkit.com

Multiple Fresh-lock Systems to Keep Every Bite Fresh

An Enhanced Sealing Strip

Desiccant Bag

The desiccant bag and enhanced sealing strip work together to prevent moisture and keep the food dry and fresh for longer.

Auto-shut Dispense Exit

The smart rotor in the tank base makes sure the food dispense exit being locked after each delivery.
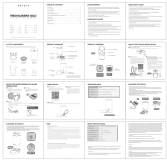
Pet-proof Safety Lock

Keep the food tank locked, you can rest assured that your sneaky pets won't be able to steal any extra food.

Figure 8.1: PETKIT customer support details.

Related Documents - P570

English	[PETKIT FRESH ELEMENT SOLO Smart Pet Feeder User Manual](#) Comprehensive instruction manual for the PETKIT Fresh Element SOLO Smart Pet Feeder (Model P570), covering setup, operation, cleaning, troubleshooting, and safety guidelines for cats and small dogs.
English	[PETKIT Fresh Element SOLO Smart Pet Feeder User Manual](#) Comprehensive user manual for the PETKIT Fresh Element SOLO Smart Pet Feeder, detailing setup, operation, app usage, cleaning, troubleshooting, and technical specifications.

PETKIT FRESH ELEMENT SOLO INSTRUCTION MANUAL	[PETKIT Fresh Element SOLO Smart Pet Feeder Instruction Manual](#) Detailed instruction manual for the PETKIT Fresh Element SOLO Smart Pet Feeder (Model P570). Learn about setup, components, operation, app connectivity, cleaning, troubleshooting, and technical specifications for this automatic pet food dispenser.
English	[PETKIT Fresh Element SOLO Smart Pet Feeder Instruction Manual](#) Comprehensive instruction manual for the PETKIT Fresh Element SOLO Smart Pet Feeder (Model P570), covering setup, operation, cleaning, and troubleshooting for cats and small breed dogs.
PETKIT FRESH ELEMENT SOLO	[PETKIT Fresh Element SOLO Smart Pet Feeder Instruction Manual](#) Instruction manual for the PETKIT Fresh Element SOLO Smart Pet Feeder, detailing setup, operation, app control, safety guidelines, and maintenance for automatic pet feeding.
PETKIT FRESH ELEMENT SOLO INSTRUCTION MANUAL	[PETKIT Fresh Element SOLO Smart Pet Feeder Instruction Manual](#) Comprehensive instruction manual for the PETKIT Fresh Element SOLO Smart Pet Feeder, covering setup, app usage, cleaning, and troubleshooting for optimal pet feeding.