

Sony WH-1000XM5

Sony WH-1000XM5 Noise Canceling Wireless Headphones Instruction Manual

Model: WH-1000XM5B

1. INTRODUCTION

The Sony WH-1000XM5 Noise Canceling Wireless Headphones offer industry-leading noise cancellation and high-resolution audio. Designed for distraction-free listening, these headphones integrate advanced technology to enhance your audio experience and simplify daily interactions.

Key Features:

- Integrated Processor V1 and HD Noise Cancelling Processor QN1 for superior noise cancellation.
- Precision-engineered for exceptional High-Resolution Audio quality.
- Precise Voice Pickup Technology with wind noise reduction for clear calls.
- Adaptive Sound Control automatically adjusts settings based on environment and activity.
- Speak-to-Chat feature pauses music during conversations.
- Intuitive touch control settings for mode switching, music playback, and volume.
- Voice assistant compatibility with Alexa and Google Assistant.
- Quick Access for Spotify music playback.
- 30 hours of battery life with quick charging (3 hours playback from 3 minutes charge using USB-PD compatible AC adapter).
- Can be paired with two devices simultaneously via Bluetooth 5.2.
- Collapsible case for easy storage and travel.

2. SETUP

Initial Pairing:

1. Ensure the headphones are charged.
2. Turn on the headphones.
3. Activate Bluetooth on your device (smartphone, tablet, PC).
4. Put the headphones into pairing mode (refer to the included Reference Guide for specific button presses).
5. Select "WH-1000XM5" from the list of available Bluetooth devices on your screen.
6. Once connected, a voice prompt will confirm successful pairing.

Fast Pair and Swift Pair:

- **Fast Pair:** For Android devices, enable Fast Pair to quickly connect your headphones and locate them if misplaced.
- **Swift Pair:** For Windows PCs and tablets, Swift Pair simplifies the pairing process.



Música, llamadas y mucho más:

- Conecta tus WH-1000XM5 a varios dispositivos
- Con Fast Pair localiza los auriculares con un tono o ubicación

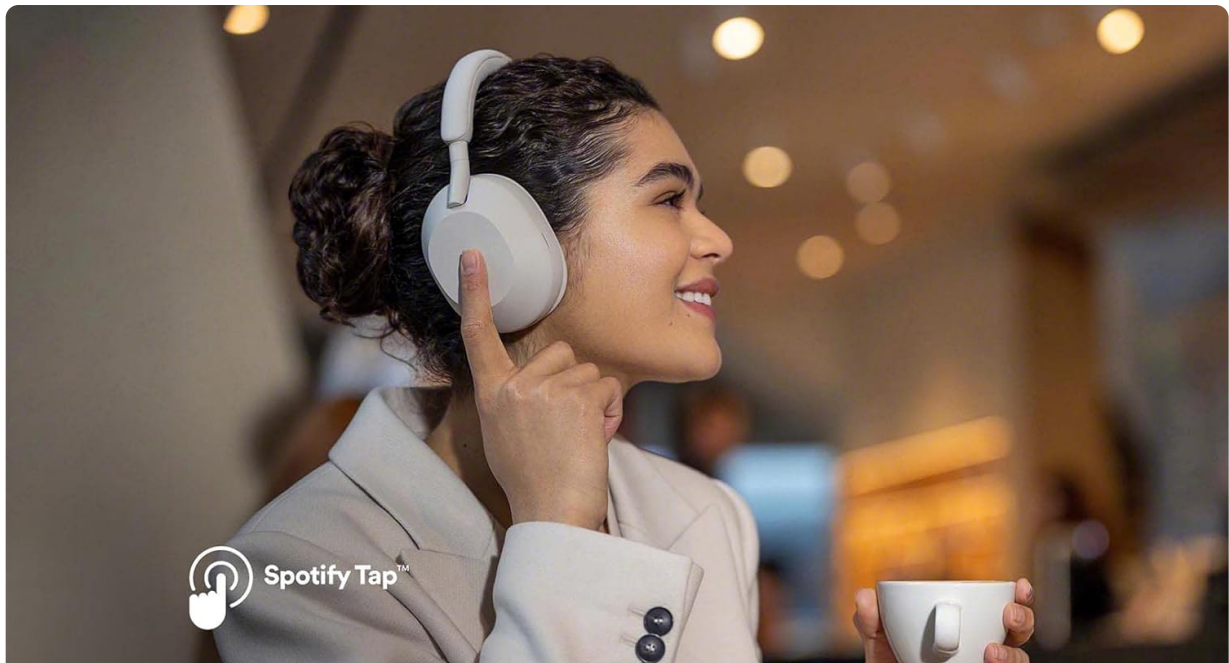
Figure 1: Multi-device connectivity for music, calls, and more.

3. OPERATING INSTRUCTIONS

Touch Controls:

The right ear cup features intuitive touch controls. Swipe or tap to manage various functions:

- **Play/Pause Music:** Tap once.
- **Skip Tracks:** Swipe forward or backward.
- **Adjust Volume:** Swipe up or down.
- **Answer/End Calls:** Tap once.
- **Switch Noise Canceling/Ambient Sound Mode:** Tap the NC/AMB button on the left earcup.



Control con un toque

Puedes controlar tus canciones, activar el asistente de voz y responder llamadas

Figure 2: Controlling audio and calls with a simple touch.

Voice Assistant:

Activate your preferred voice assistant (Alexa or Google Assistant) by saying "Hey Google" or "Alexa". Use voice commands for music, notifications, reminders, and more.

Adaptive Sound Control:

This intelligent feature automatically adjusts sound settings based on your environment and activity. For example, it can reduce noise cancellation when you are walking in a busy area to allow for ambient sounds.

Speak-to-Chat:

When activated, Speak-to-Chat automatically pauses your music when you start speaking, allowing for quick conversations without removing your headphones.

4. MAINTENANCE

Battery and Charging:

The headphones provide up to 30 hours of battery life. For quick charging, use a USB-PD compatible AC adapter to get 3 hours of playback from just 3 minutes of charging.



Disfruta tu música con la mejor calidad hasta por 30 horas

Carga rápida: 3 minutos de carga = 3 horas de uso*

*Con adaptador de CA tipo USB-PD, no incluido con los WH-1000XM5

Figure 3: Enjoy up to 30 hours of high-quality music with rapid charging.

Storage:

Use the included collapsible carry case for safe and convenient storage. The case can be compressed up to 40% thinner for enhanced portability.



En la caja:

- Estuche de transporte plegable
- Cable USB Tipo C
- Cable 3.5mm

Figure 4: Included accessories for your headphones.

Cleaning:

Wipe the headphones with a soft, dry cloth. Avoid using harsh chemicals or abrasive materials.

5. TROUBLESHOOTING

- **No Power:** Ensure the headphones are charged. Connect to a power source using the provided USB cable.
- **No Sound:** Check Bluetooth connection. Ensure volume is not muted or too low on both the headphones and the connected device.
- **Poor Sound Quality:** Move closer to the connected device to avoid interference. Ensure no physical obstructions are blocking the signal. Check audio settings on your device and the Sony Headphones Connect app.
- **Noise Cancellation Issues:** Ensure the noise cancellation feature is activated. Adjust the fit of the headphones on your ears.
- **Connection Problems:** Disconnect and re-pair the headphones with your device. Restart both the headphones and the device.
- **App Functionality:** Ensure the Sony Headphones Connect app is updated to the latest version.

6. SPECIFICATIONS

Feature	Detail
Noise Control	Active Noise Cancellation
Headphones Jack	No Jack (includes connection cable)
Model Name	WH-1000XM5B
Connectivity Technology	Wireless (Bluetooth 5.2)
Included Components	Headphones, Carry Case, Connection Cable, USB Cable, Reference Guide
Material	Plastic
Charging Time	3 minutes for 3 hours playback (with USB-PD compatible AC adapter)
Recommended Uses	Music, Calling
Control Type	Google Assistant, Touch, Voice
Item Weight	250 Grams (8.8 ounces)
Battery Life	30 Hours
Audio Driver Type	Dynamic Driver
Earpiece Shape	Over-ear
Product Dimensions	8.85 x 3.03 x 10.36 inches

7. WHAT'S IN THE BOX

- Sony WH-1000XM5 Noise Canceling Wireless Headphones

- Collapsible Carry Case
- Connection Cable
- USB Charging Cable
- Reference Guide

8. WARRANTY AND SUPPORT

Please note that this is an International Version of the Sony WH-1000XM5 headphones and **does not include a manufacturer's warranty**. For any support inquiries or further information, please refer to the official Sony support website or the included Reference Guide.

9. OFFICIAL PRODUCT VIDEO

Your browser does not support the video tag.

Video 1: Overview of Sony WH-1000XM5 Noise Canceling Headphones, highlighting key features and design.