



Manuals.plus /

› CHENSIVE /

› CHENSIVE X19 Pro Bone Conduction Headphones User Manual

CHENSIVE X19 Pro

CHENSIVE X19 Pro Bone Conduction Headphones

User Manual

1. INTRODUCTION

The CHENSIVE X19 Pro Bone Conduction Headphones offer an innovative audio experience by transmitting sound through your cheekbones, leaving your ears open to ambient sounds. This design enhances situational awareness, making them ideal for sports, outdoor activities, and driving. Featuring Bluetooth 5.3 connectivity and a lightweight, waterproof design, these headphones are built for comfort and performance.



Image: CHENSIVE Bone Conduction Headphones highlighting ergonomic design and comfort.

This manual provides detailed instructions on how to set up, operate, and maintain your CHENSIVE X19 Pro headphones to ensure optimal performance and longevity.

Video: Overview of CHENSIVE X19 Pro Bone Conduction Headphones features and benefits.

2. PRODUCT OVERVIEW

The CHENSIVE X19 Pro headphones are designed for durability and user-friendliness. Key features include IPX6 waterproofing, a lightweight titanium alloy frame, and intuitive controls.

EASY TO USE

Introduction to key functions



MUSIC AND MANIPULATION

- Single click power key to pause/resume music
- Single click +/- to increase/reduce volume
- Long press +/- key to play next/last song



ANSWERING AND HANGING UP CALLS

- Single click power key to answer/end calls
- Double click power key to decline calls
- Press power key 1 second to switch phone/headphone
- Press power key 1 second to wake up smart assistant

Image: Headphones on a wet surface, illustrating their IPX5 waterproof capabilities.

The high-fidelity speakers and built-in microphone ensure clear audio for both music and calls.

HIGH QUALITY SOUND

Built in high quality HIFI allows you to enjoy the pleasure of music



Image: Headphones with visual representation of sound waves, emphasizing high-quality audio output.

3. SETUP

3.1 Charging the Headphones

Before first use, fully charge your headphones. The CHENSIVE X19 Pro features a magnetic charging port for convenience.

1. Connect the magnetic charging cable to the charging port on the headphones.
2. Connect the other end of the cable to a USB power adapter (not included) or a computer's USB port.
3. The indicator light will show charging status. A full charge takes approximately 1.8 hours.

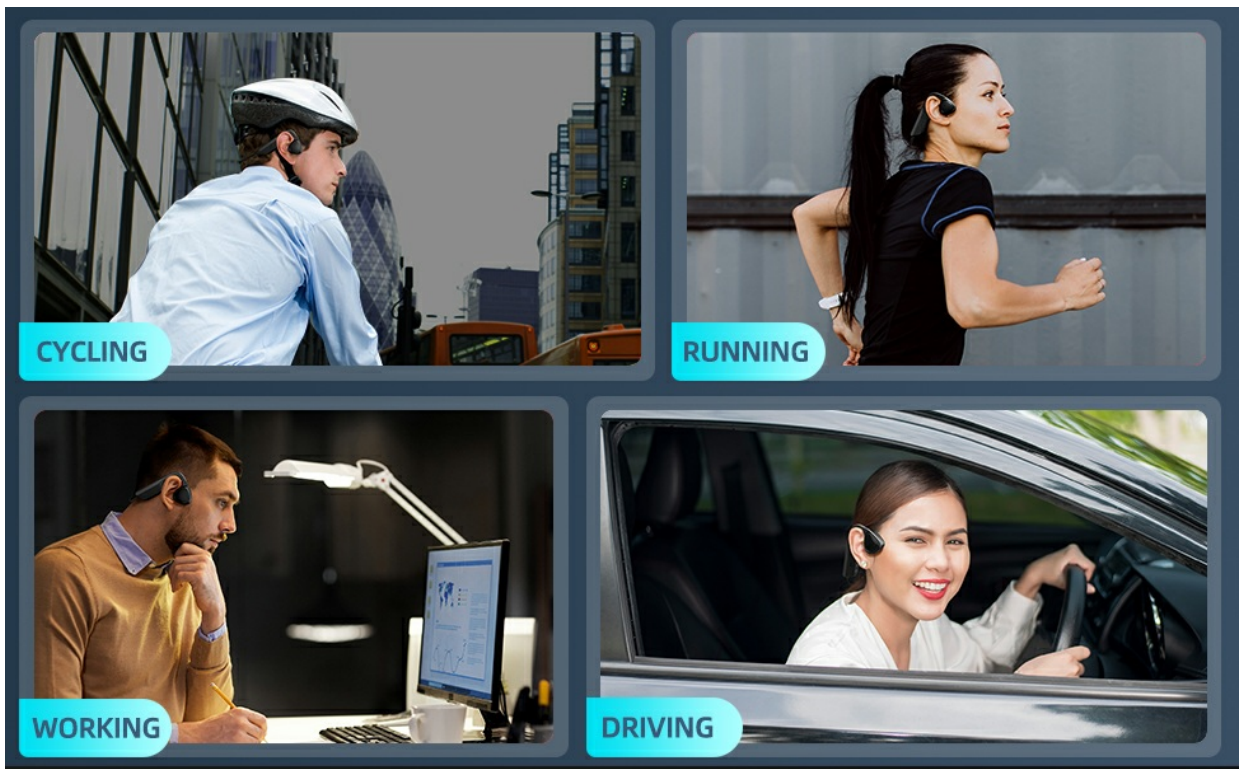


Image: Close-up of the magnetic charging connection for the headphones.

3.2 Bluetooth Pairing

Pair your headphones with your Bluetooth-enabled device to enjoy wireless audio.

1. Ensure the headphones are powered off.
2. Press and hold the power button until the indicator light flashes blue and red, indicating pairing mode.
3. On your device, enable Bluetooth and search for available devices.
4. Select "CHENSIVE X19 Pro" from the list.
5. Once connected, the indicator light will flash blue slowly. The headphones will automatically connect to the last-paired device when powered on.



Image: Illustration of Bluetooth 5.3 technology, emphasizing fast and stable connection.

4. OPERATION

4.1 Power On/Off

- **Power On:** Press and hold the power button for 3 seconds.
- **Power Off:** Press and hold the power button for 5 seconds.

4.2 Music Control

- **Play/Pause:** Single click the power button.
- **Volume Up:** Single click the '+' button.
- **Volume Down:** Single click the '-' button.
- **Next Song:** Long press the '+' button.
- **Previous Song:** Long press the '-' button.

4.3 Call Control

- **Answer/End Call:** Single click the power button.
- **Decline Call:** Double click the power button.
- **Switch Phone/Headphone:** Press the power button for 1 second during a call.

4.4 Voice Assistant

- **Activate Voice Assistant:** Press the power button for 1 second.



Image: Detailed diagram of headphone buttons and their corresponding functions for music and call control.

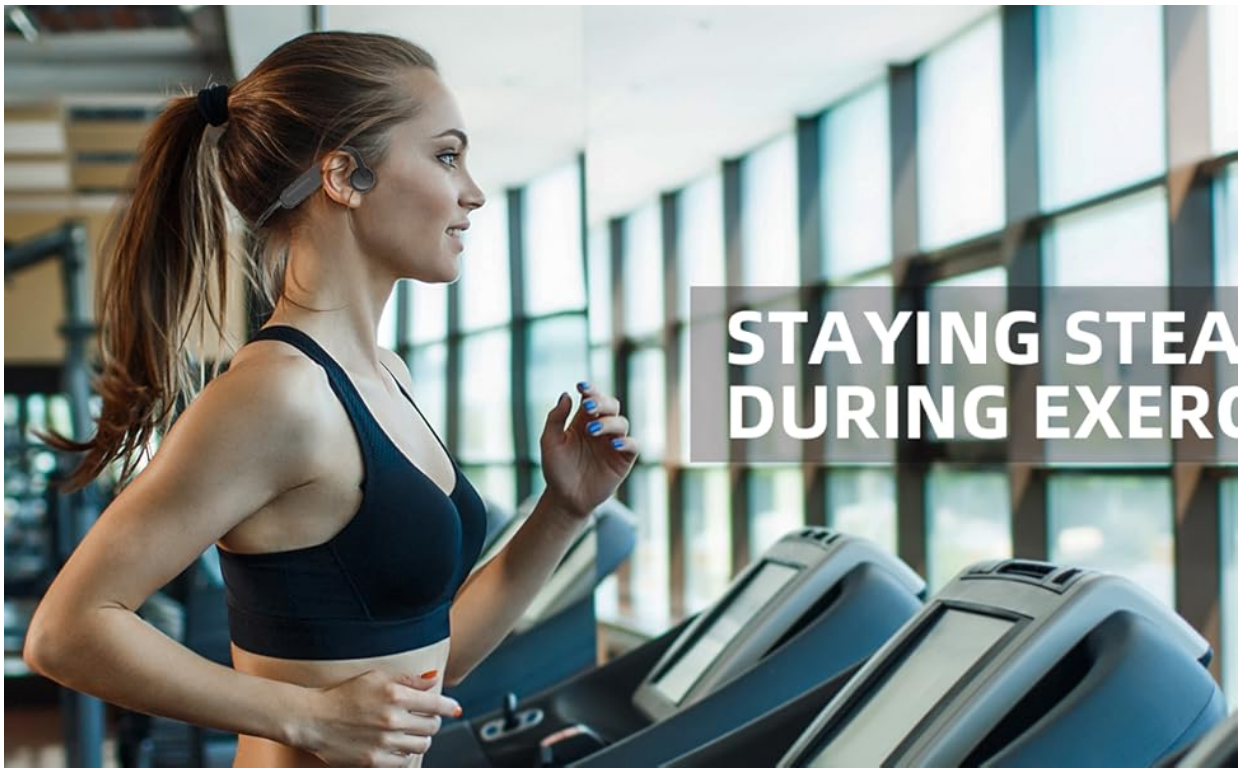


Image: Man demonstrating AI intelligent voice control, showing various voice commands.

5. USAGE SCENARIOS

The open-ear design and secure fit of the CHENSIVE X19 Pro make them suitable for a variety of activities, allowing you to stay aware of your surroundings while enjoying audio.



Image: Man driving, illustrating the headphones as a suitable driving headset.



Image: Woman running on a treadmill, highlighting the headphones' stability during exercise.



Image: Woman running outdoors, showcasing the open-ear design and powerful sound.



Image: Collage depicting various activities like cycling, running, working, and driving, where the headphones can be used.

6. MAINTENANCE

6.1 Cleaning

To maintain hygiene and product longevity, especially after intense workouts:

- Use wet wipes to gently scrub and clean the headphones.
- Ensure the headphones are dry before storing them.

6.2 Storage

Store the headphones in their original packaging or a protective case when not in use to prevent damage from dust, moisture, or physical impact.

7. TROUBLESHOOTING

If you encounter issues with your headphones, please refer to the following common solutions:

- **No Power:** Ensure the headphones are fully charged.
- **Cannot Pair:** Make sure the headphones are in pairing mode (flashing blue and red) and within 10 meters of your device. Turn off and on Bluetooth on your device, or restart both devices.
- **No Sound:** Check the volume levels on both the headphones and your connected device. Ensure the headphones are properly paired.
- **Poor Sound Quality:** Ensure there are no obstructions between the headphones and your device. Move closer to your device to improve connection stability.
- **Call Issues:** Ensure the microphone is not obstructed. Check your device's audio settings to confirm the headphones are selected for calls.

For persistent issues, please contact customer support.

8. SPECIFICATIONS

Feature	Detail
Model Number	X19 Pro
Bluetooth Version	5.3
Wireless Range	Up to 10 meters
Battery Capacity	180mAh Lithium Battery
Music/Talk Time	Up to 6 hours (actual duration may vary)
Standby Time	Up to 1 week
Charging Time	Approx. 1.8 hours
Waterproof Rating	IPX6
Material	Titanium Alloy
Item Weight	1.13 ounces (approx. 32g)
Dimensions	5.94 x 4.72 x 2.17 inches
Control Method	Touch, Media Control

9. WARRANTY AND SUPPORT

CHENSIVE is committed to providing quality products and customer satisfaction. Your CHENSIVE X19 Pro

Bone Conduction Headphones come with dedicated technical support.

- **Technical Support:** We offer 7*24 hours technical support, with responses typically provided within 12 hours.
- **Contact:** For any questions or concerns, please refer to the contact information provided with your product packaging or visit the official CHENSIVE website.