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## COWSAR L360CP

# COWSAR Electric Fireplace Log Heater User Manual

Model: L360CP

Brand: COWSAR

## INTRODUCTION

Thank you for choosing the COWSAR 20" Electric Fireplace Log Heater. This electric fireplace insert is designed to provide a realistic flame effect and supplemental heat, enhancing the ambiance and comfort of your living space. It features adjustable flame brightness and speed, multiple sound options, an 8-hour timer, and convenient remote control operation. Please read this manual thoroughly before installation and operation to ensure safe and efficient use of your new electric fireplace.

**Important Safety Information:** Always follow basic safety precautions when using electrical appliances to reduce the risk of fire, electric shock, and injury. Keep combustible materials at least 3 feet (0.9 meters) away from the front of the heater. Do not operate the heater with a damaged cord or plug. Ensure the unit is placed on a stable, level surface.

## PRODUCT FEATURES

- **Realistic Flame Effects:** Features 5 adjustable levels of flame brightness and speed, creating a lifelike fire experience.
- **Immersive Sound Options:** Choose from 3 distinct flame sounds: birdsong, ocean waves, and charcoal burning, to complement the visual effects.
- **Dual Heating Modes:** Provides two heat settings, 750W (Warm) and 1500W (Heating), capable of warming rooms up to 400 sq. ft.
- **Convenient Timer Function:** Includes an 8-hour timer for automatic shut-off, enhancing energy efficiency and safety.
- **Remote Control Operation:** Full-function remote control allows for easy adjustment of all settings from a distance.
- **Overheat Protection:** Equipped with an automatic overheat shutdown function and ETL certification, ensuring safety by cutting power if the unit overheats.
- **Smokeless Design:** Operates without smoke or the need for chimney sweeping, offering a clean and hassle-free heating solution.
- **Versatile Installation:** Designed for both freestanding and built-in installation, suitable for various room settings.



Figure 1: Overview of product features including heating powers, flame settings, and timer.

## PACKAGE CONTENTS

Please check the package contents upon unpacking. If any items are missing or damaged, please contact customer support.

- COWSAR Electric Fireplace Log Heater Unit
- Remote Control
- User Manual (this document)

## SETUP

1. **Unpacking:** Carefully remove the electric fireplace from its packaging. Retain the packaging for future storage or shipping.
2. **Placement:** Place the unit on a firm, level surface. Ensure there is adequate clearance from combustible materials (curtains, furniture, bedding, etc.) as specified in the safety guidelines. The unit can be used freestanding or built into an existing fireplace opening.

3. **Power Connection:** Plug the power cord into a standard 120V AC grounded outlet. Ensure the outlet is not overloaded with other appliances.



Figure 2: Product dimensions and heat coverage area for optimal placement.

## OPERATING INSTRUCTIONS

Your COWSAR Electric Fireplace can be operated using the control panel on the unit or the included remote control.

### Control Panel & Remote Functions

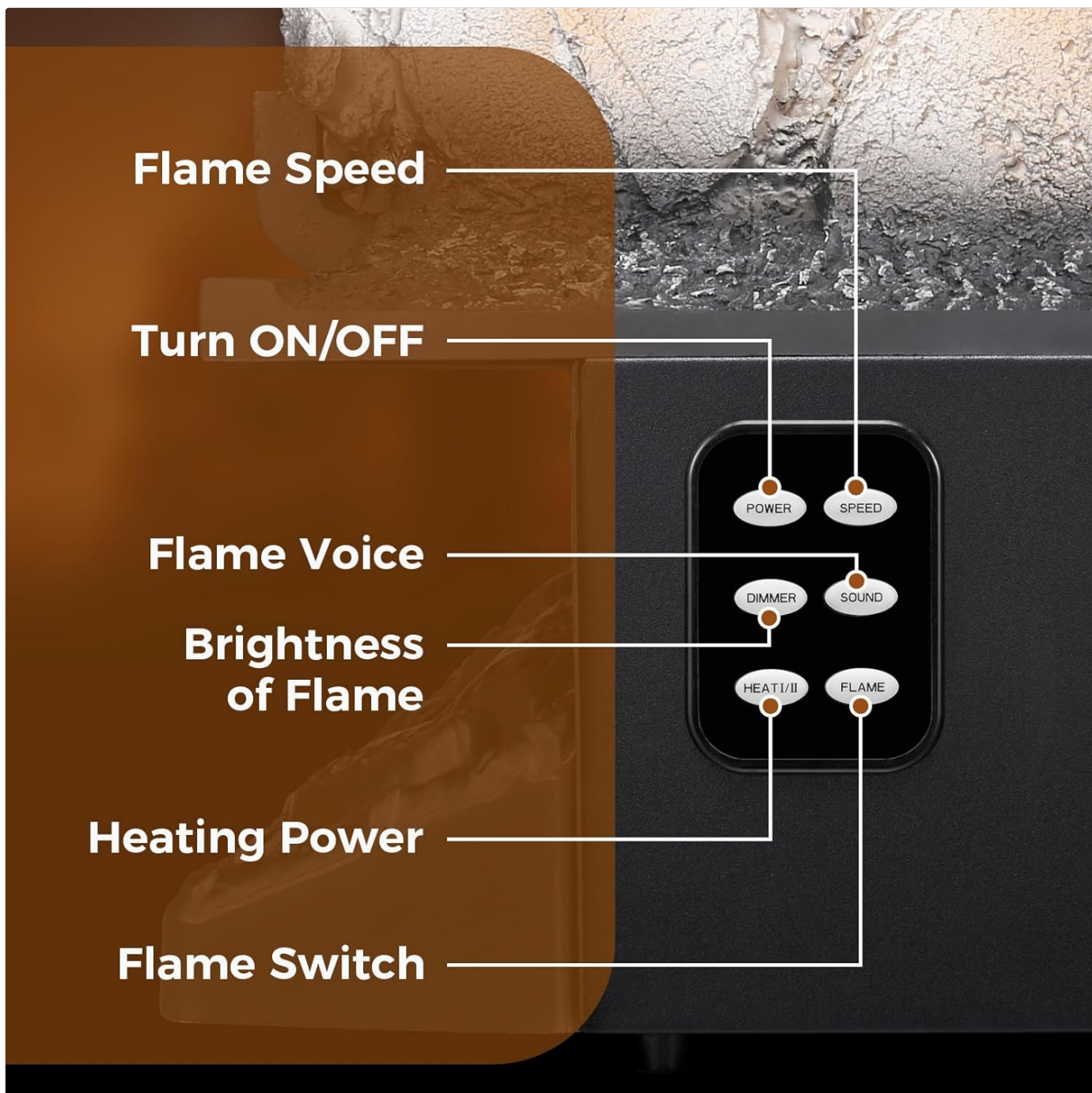


Figure 3: Remote control and unit button layout.

- **Power On/Off:** Press the **POWER** button to turn the unit on or off.
- **Heat Settings:** Press the **HEAT I/II** button to cycle between 750W (Warm) and 1500W (Heating) modes. The unit can also operate with flame effect only, without heat.
- **Flame Brightness:** Use the **DIMMER** button to adjust the flame brightness through 5 levels.
- **Flame Speed:** Use the **SPEED** button to adjust the flame movement speed through 5 levels.
- **Sound Selection:** Press the **SOUND** button to cycle through the 3 available flame sounds: birdsong, ocean waves, and charcoal burning.
- **Timer Function:** Press the **TIMER** button to set the automatic shut-off timer up to 8 hours. Each press increases the timer duration.

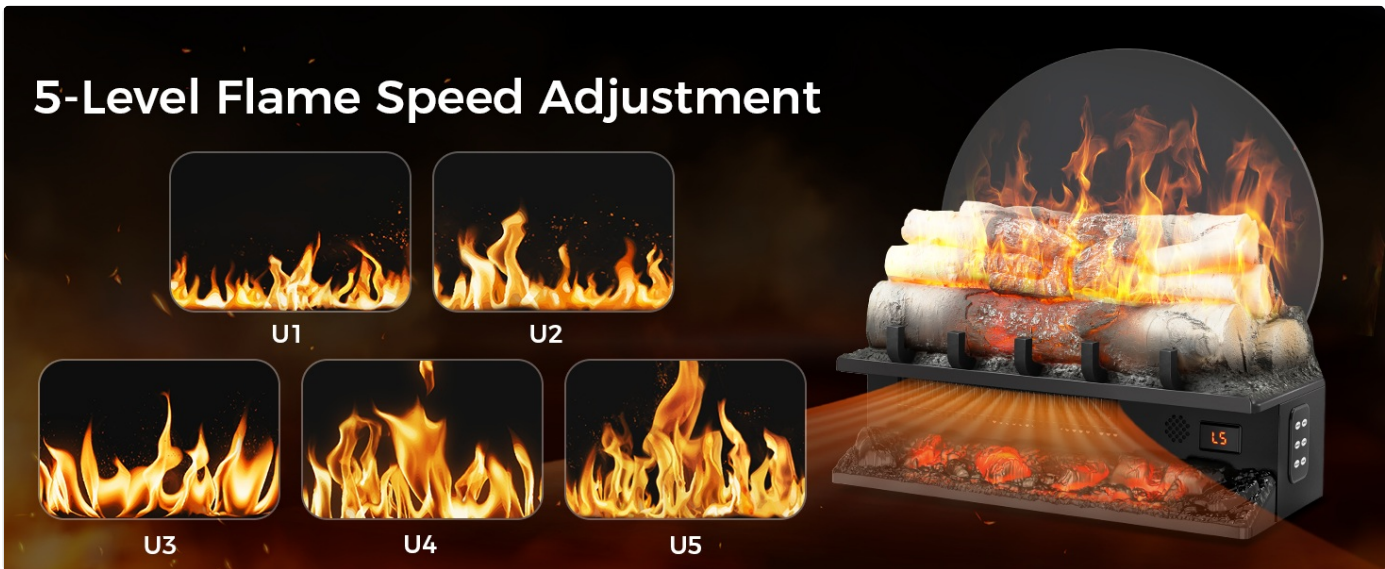


Figure 4: Visual representation of 5-level flame speed adjustment.



Figure 5: Visual representation of 5-level flame brightness adjustment.

# 3 Different Flame Sounds to Meet Your Needs



Bird  
chirping



Sound  
of waves



Charcoal  
burning sound



Figure 6: Three different flame sounds available for selection.



Figure 7: Convenient remote control operation.

## MAINTENANCE

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Regular maintenance will help prolong the life of your electric fireplace.

- **Cleaning:** Always unplug the unit from the power outlet before cleaning. Use a soft, damp cloth to wipe down the exterior surfaces. Do not use abrasive cleaners or solvents.
- **Dust Removal:** Periodically vacuum or wipe dust from the air intake and exhaust vents to ensure proper airflow and prevent overheating.
- **Storage:** If storing the unit for an extended period, unplug it and store it in a dry, cool place, preferably in its original packaging.

## TROUBLESHOOTING

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Problem	Possible Cause	Solution
Unit does not turn on.	No power, power cord not plugged in, circuit breaker tripped, unit overheated.	Ensure unit is plugged into a live outlet. Check circuit breaker. Unplug unit, wait 15-20 minutes for it to cool down and reset the overheat protection, then plug back in.
No heat output.	Heat function not activated, low wattage setting, unit overheated.	Press the HEAT I/II button to activate heat. Ensure 1500W mode is selected for maximum heat. Allow unit to cool if overheated.
Flame effect not working.	Flame function not activated.	Ensure the unit is powered on and the flame function is active. Adjust brightness/speed.
Remote control not working.	Dead batteries, remote not aimed at unit, obstruction.	Replace batteries. Ensure clear line of sight to the unit's receiver.



**Overheating Protection Design**

- Give you a safe heating environment
- 5100BTU

Figure 8: Overheating protection design for safe operation.

## SPECIFICATIONS

Attribute	Value
Brand	COWSAR
Model Name	L360CP
Power Source	Corded Electric
Product Dimensions	9.13"D x 20"W x 19"H
Material	Wood, Alloy Steel
Installation Type	Freestanding
Heat Output	5100 British Thermal Units (BTU)
Heating Coverage	400 sq ft
Included Components	Remote Control
Item Weight	21.2 pounds

## WARRANTY AND SUPPORT

COWSAR products are manufactured to the highest quality standards. For warranty information or technical support, please refer to the contact details provided on the product packaging or visit the official COWSAR website. Please have your model number (L360CP) and purchase date ready when contacting support.