

Contour Design 102104

Contour Design Wireless Black Balance Keyboard User Manual

Model: 102104

INTRODUCTION

This manual provides detailed instructions for the Contour Design Wireless Black Balance Keyboard (Model 102104). This keyboard is engineered to complement Contour Design RollerMouse and SliderMouse products, promoting an ergonomic workspace by minimizing reach and supporting a natural hand position.

KEY FEATURES

- Ergonomic Design:** Reduces forward reach to minimize wrist and shoulder strain, especially when paired with RollerMouse or SliderMouse.
- Adjustable Tilt:** Offers negative, neutral, and positive tilt options for personalized comfort and optimal typing posture.
- Full Functionality:** Includes a numeric keypad, function keys (F1-F12), media controls, and shortcut keys.
- Wireless Connectivity:** Supports both USB-A receiver (2.4GHz Contour protocol) and Bluetooth connections.
- Cross-Platform Compatibility:** Works with both PC and Mac operating systems.
- Compact Profile:** Low-profile keys and a slim design optimize desk space.

PACKAGE CONTENTS

- Contour Design Wireless Black Balance Keyboard
- USB-A Receiver
- 2 x AAA Batteries (pre-installed or included separately)
- User Manual (this document)

SETUP

1. Battery Installation

The keyboard requires 2 AAA batteries. These are typically included with your purchase.

- Locate the battery compartment on the underside of the keyboard.

2. Open the compartment cover.
3. Insert the 2 AAA batteries, ensuring correct polarity (+/-).
4. Close the battery compartment cover securely.

2. Connecting the Keyboard

The Balance Keyboard offers two wireless connection methods: via USB-A receiver or Bluetooth.

Option A: USB-A Receiver (2.4GHz Wireless)

1. Locate the USB-A receiver, usually found in the battery compartment or packaged separately.
2. Plug the USB-A receiver into an available USB port on your computer (PC or Mac).
3. Turn on the keyboard using the power switch, typically located on the side or back.
4. The keyboard should automatically connect to your computer. No additional drivers are usually required.

Wireless convenience

Easy wireless setup with included USB receiver



Image: Wireless convenience with USB adapter. This image shows the USB receiver being inserted into a computer port, illustrating the plug-and-play setup for wireless connectivity.

Option B: Bluetooth Connection

1. Ensure the keyboard is powered on.
2. Activate Bluetooth pairing mode on the keyboard. (Refer to the keyboard's specific button for Bluetooth pairing, often indicated by a Bluetooth icon or a dedicated pairing button).
3. On your computer (PC or Mac), open Bluetooth settings.
4. Search for available devices and select "Contour Balance Keyboard" or a similar name.
5. Follow any on-screen prompts to complete the pairing process.

OPERATING INSTRUCTIONS

Basic Typing and Layout

The Balance Keyboard features a standard QWERTY layout with a full numeric keypad.



Image: Top-down view of the Contour Design Wireless Black Balance Keyboard. This image displays the full keyboard layout, including the numeric keypad and function keys.

Function Keys (F1-F12) and Media Controls

The top row of keys serves dual functions. By default, they may act as media controls (e.g., volume, play/pause) or shortcuts. To access the traditional F1-F12 functions, use the **Fn** key, typically located near the bottom left of the keyboard. Some keyboards feature an **Fn Lock** feature to toggle between these modes.

Adjustable Tilt

The keyboard is designed with adjustable legs to allow for three different tilt positions: negative, neutral, and positive. Adjusting the tilt can help optimize your typing posture and reduce wrist strain.

1. **Negative Tilt:** Tilts the keyboard downwards towards the user, often considered optimal for a natural hand angle.
2. **Neutral Tilt:** The keyboard lies flat on the desk.
3. **Positive Tilt:** Tilts the keyboard upwards away from the user, a more traditional keyboard angle.

To adjust, locate the adjustable feet on the underside of the keyboard and extend or retract them as desired.

Adjustable tilt

Set your preferred typing angle for comfort



Positive tilt



Neutral tilt



Negative tilt

Image: Adjustable tilt options. This diagram illustrates the three available tilt positions: positive, neutral, and negative, demonstrating how to customize the keyboard angle for comfort.

Pairing with RollerMouse and SliderMouse

The Balance Keyboard is specifically designed to integrate seamlessly with Contour Design RollerMouse Pro and SliderMouse Pro devices. Its compact design minimizes the distance you need to reach, promoting a more centralized and ergonomic workspace.

Seamless RollerMouse pairing

Fits perfectly with RollerMouse & SliderMouse
for ergonomic setup



Image: Seamless RollerMouse pairing. This image shows the Balance Keyboard positioned directly above a RollerMouse, demonstrating an ideal ergonomic setup.

Natural hand position

Keeps hands close for reduced reach
and healthier posture



Image: Natural hand position. This image illustrates a user typing on the Balance Keyboard with a RollerMouse, highlighting how the setup keeps hands close and promotes a healthier posture.

Slim profile

Low-profile keys and slim design
save desk space



Image: Slim profile. A side view of the keyboard on a desk, emphasizing its low-profile keys and compact design that saves desk space.

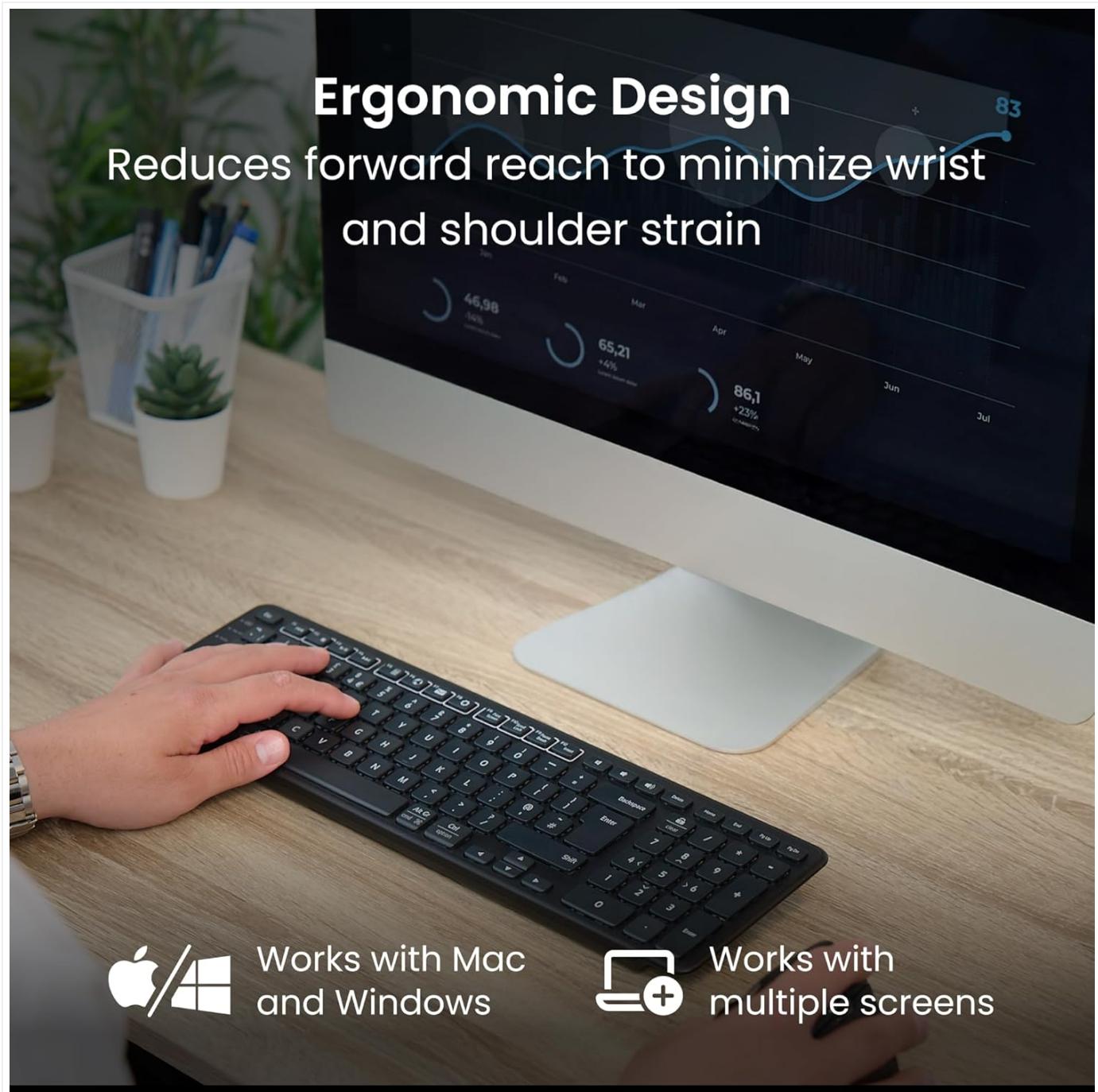


Image: Ergonomic design in use. This image shows a user working with the Balance Keyboard and a RollerMouse, demonstrating how the setup reduces forward reach and minimizes wrist and shoulder strain. It also highlights compatibility with Mac and Windows, and multiple screens.

MAINTENANCE

To ensure the longevity and optimal performance of your Balance Keyboard, follow these maintenance guidelines:

- **Cleaning:** Use a soft, lint-free cloth slightly dampened with water or a mild, non-abrasive cleaner to wipe the surface of the keyboard. Avoid excessive moisture. Do not spray cleaners directly onto the keyboard.
- **Dust Removal:** Use compressed air to remove dust and debris from between the keys.
- **Battery Replacement:** Replace AAA batteries when the low battery indicator (if present) illuminates, or when keyboard responsiveness decreases.
- **Storage:** When not in use for extended periods, store the keyboard in a dry, cool place away from direct sunlight and extreme temperatures.

TROUBLESHOOTING

If you encounter issues with your Balance Keyboard, refer to the following common solutions:

Problem	Possible Solution
Keyboard not responding (USB-A receiver)	<ul style="list-style-type: none">• Ensure the keyboard is powered on.• Check if the USB-A receiver is securely plugged into a working USB port. Try a different USB port.• Replace the batteries.• Restart your computer.
Keyboard not responding (Bluetooth)	<ul style="list-style-type: none">• Ensure the keyboard is powered on and in Bluetooth pairing mode.• Verify Bluetooth is enabled on your computer.• Remove the keyboard from your computer's Bluetooth device list and attempt to re-pair.• Replace the batteries.• Restart your computer.
Keys are sticky or unresponsive	<ul style="list-style-type: none">• Clean the keyboard, especially around the affected keys, using compressed air or a slightly damp cloth.• Ensure no debris is lodged under the keys.
Short battery life	<ul style="list-style-type: none">• Ensure you are using fresh, high-quality AAA batteries.• Turn off the keyboard when not in use for extended periods.

SPECIFICATIONS

Feature	Detail
Model Number	102104
Product Dimensions	17.5" L x 6" W x 1.5" H (44.45 cm x 15.24 cm x 3.81 cm)
Item Weight	1.28 pounds (0.58 kg)
Connectivity Technology	RF (2.4GHz via USB-A receiver), Bluetooth
Compatible Devices	Mac, PC
Power Source	2 x AAA Batteries (included)
Color	Black
Material	Plastic
Special Features	Adjustable Tilt, Compact Keyboard, Ergonomic, Full-size Keyboard, Numeric Keypad, Plug & Play, Wireless

WARRANTY INFORMATION

The Contour Design Wireless Black Balance Keyboard is backed by a **2-year warranty** from the date of purchase. This warranty covers manufacturing defects and ensures the product meets its specified performance standards under normal use. Please retain your proof of purchase for warranty claims.

SUPPORT

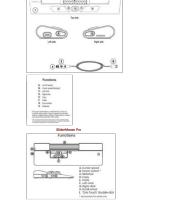
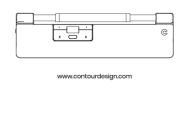
For technical assistance, troubleshooting beyond this manual, or warranty inquiries, please contact Contour Design's customer support team.

- **Website:** Visit the official Contour Design website for support resources, FAQs, and contact information.
- **Contact:** Refer to the packaging or the official website for specific contact methods (phone, email, support portal).

Our friendly and professional support team is available to assist you.

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Related Documents

	<p>Contour Design Balance Keyboard Wireless Product Manual</p> <p>User manual for the Contour Design Balance Keyboard Wireless (REV 2.2), detailing box contents, keyboard functions, media controls, setup instructions, tilt options, PC/Mac mode switching, pairing, and regulatory compliance information.</p>
	<p>Contour Balance Keyboard Wireless Product Manual</p> <p>User manual for the Contour Balance Keyboard Wireless, detailing box contents, setup, functions, shortcuts, and compliance information.</p>
	<p>RollerMouse Go and RollerMouse Pro: Functions and Firmware Update Guide</p> <p>Comprehensive guide detailing the functions of Contour Design's RollerMouse Go and RollerMouse Pro, along with step-by-step instructions for firmware updates.</p>
	<p>Contour Design RollerMouse Pro User Guide: Features, Setup, and Adjustments</p> <p>Comprehensive user guide for the Contour Design RollerMouse Pro. Learn about its functions, cursor speed adjustment, click force and volume settings, keyboard risers, and connectivity. Includes product support and warranty information.</p>



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