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HONEYWHALE E9 MAXS

HONEYWHALE E9 MAXS Electric Scooter User Manual

MODEL: E9 MAXS

Introduction and Safety Guidelines

Welcome to the HONEYWHALE E9 MAXS Electric Scooter user manual. This guide provides essential information for the safe operation, assembly, maintenance, and troubleshooting of your new electric scooter. Please read this manual thoroughly before your first ride to ensure optimal performance and safety.

Important Safety Warnings:

- Always wear a helmet and appropriate safety gear (knee pads, elbow pads) when riding.
- Do not ride in heavy rain, snow, or on icy surfaces. The scooter is IPX4 water-resistant, meaning it is protected against splashing water from any direction, but not submersion or heavy rain.
- Observe all local traffic laws and regulations.
- Do not allow children under the age of 16 to operate the scooter.
- Maintain a safe speed and distance from other vehicles and pedestrians.
- Avoid riding on uneven terrain, potholes, or obstacles that could cause loss of control.
- Regularly inspect the scooter for any damage, loose parts, or wear before each use.
- Do not attempt to modify the scooter. Unauthorized modifications can compromise safety and void the warranty.

Package Contents

Upon opening the package, please verify that all the following items are included:

- 1 x HONEYWHALE E9 MAXS Electric Scooter
- 1 x User Manual
- 1 x Charger
- 1 x Installation Tool Kit
- 1 x Additional Inner Tube



Image: The HONEYWHALE E9 MAXS electric scooter, accompanied by its mobile application interface displayed on a smartphone, a spare inner tube, and a set of installation tools, illustrating the complete package contents.

Assembly and Initial Setup

Your HONEYWHALE E9 MAXS scooter comes partially assembled. Follow these steps for quick and easy setup:

1. **Unfolding the Scooter:** Carefully lift the handlebar stem until it locks into place. Ensure the folding mechanism is securely latched. The scooter features a double-lock mechanism for enhanced safety.
2. **Attaching the Handlebar:** Insert the handlebar into the stem and tighten any visible screws using the provided tool kit. Ensure the handlebar is firmly attached and does not wobble.

3. **Initial Charge:** Before your first ride, fully charge the scooter's battery. Refer to the "Charging the Battery" section for detailed instructions.
4. **Tire Pressure Check:** Verify that the 10-inch pneumatic tires are inflated to the recommended pressure. Proper tire pressure ensures optimal performance and extends tire life.

Diseño plegable para una fácil portabilidad



Image: The HONEYWHALE E9 MAXS electric scooter showcasing its convenient folding design, along with its dimensions and the included spare inner tube, highlighting its portability and ease of assembly.

Operating Instructions

Power On/Off:

Press and hold the power button on the display to turn the scooter on or off.

Smart LCD Display and Controls:

The integrated LCD display provides real-time information about your ride. It clearly shows the battery level, current speed, riding mode, and total mileage. The scooter features four adjustable speed modes:

- **Pedestrian Mode:** For low-speed areas.
- **Energy-Saving Mode:** Extends battery life for longer rides.
- **Normal Mode:** Balanced performance for daily commuting.
- **Sport Mode:** Maximum speed and power for exhilarating rides.

Use the control buttons near the display to switch between modes and activate features like headlights and turn signals.

Pantalla **LCD HD** inteligente



Cantidad de electricidad



Control de crucero



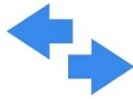
APP Conexión Bluetooth



Velocidad



4 marchas



Luces direccionales



Iluminación



Autonomía



Image: A detailed view of the HONEYWHALE E9 MAXS electric scooter's smart LCD display, showing various indicators, and a smartphone running the HONEYWHALE mobile application, demonstrating smart connectivity.



6S Quick Fold

Diseño ligero y plegable, fácil de transportar y poner en el maletero

Image: The smart HD LCD display of the HONEYWHALE E9 MAXS scooter, illustrating the four distinct speed modes: pedestrian, energy-saving, normal, and sport, for varied riding experiences.

Bluetooth Connectivity and App Control:

The E9 MAXS scooter supports Bluetooth connectivity, allowing you to control and monitor it via a dedicated mobile application. This app enhances your riding experience by providing features such as cruise control, real-time speed display, lighting control, mileage tracking, and battery level monitoring.

Braking System:

The scooter is equipped with a dual braking system, combining drum brakes and disc brakes for effective and reliable stopping power. Always apply brakes smoothly and gradually to maintain control, especially at higher speeds or on slippery surfaces.



Sistema de **Iluminación Brillante**

Faros

Intermitentes

Luces traseras

Image: A visual representation of the HONEYWHALE E9 MAXS scooter's dual braking system, featuring both drum and disc brakes, designed for superior stopping performance and safety.

Lighting System:

For enhanced visibility and safety, especially during night rides, the E9 MAXS features a super bright front light and a rear light that flashes when braking. The handlebar also includes turn signals for clear indication of your direction.

Charging the Battery

The HONEYWHALE E9 MAXS is powered by a 36V/15AH high-capacity battery, offering a maximum range of 35-40 km. To charge the battery:

1. Ensure the scooter is turned off before charging.
2. Locate the charging port, usually covered by a rubber flap, on the scooter's frame.
3. Connect the charger to the charging port, then plug the charger into a standard power outlet.
4. The charging indicator light on the charger will typically turn red during charging and green when fully charged.
5. Charging time is approximately 7-9 hours for a full charge.
6. Do not overcharge the battery. Disconnect the charger once the battery is full.

Battery Care:

- Avoid completely draining the battery before recharging.
- Store the scooter in a cool, dry place when not in use, and ensure the battery is partially charged (around 50-70%) if storing for extended periods.
- The battery is designed with multiple protections: short-circuit, voltage, temperature, overcharge, and overpressure.

Batería de Gran Capacidad



Tiempo de carga 7-9h



Protección contra cortocircuitos



Protección de voltaje



Protección de la temperatura



Protección de sobrecarga



Protección de exceso de presión

15AH



Image: The HONEYWHALE E9 MAXS electric scooter highlighting its 15AH high-capacity battery and various built-in safety protections for optimal performance and longevity.

15AH Batería de Alta Capacidad



40km
Larga autonomía



7-9H
Tiempo de carga



IPX4
Impermeabilidad



UL2272
Certificación

36V 15AH



Image: A graphic illustrating the HONEYWHALE E9 MAXS scooter's 15AH high-capacity battery, detailing its 40km long range and 7-9 hour charging time.

Maintenance

Regular maintenance ensures the longevity and safe operation of your scooter.

Cleaning:

Wipe the scooter clean with a damp cloth after each use. Do not use high-pressure water jets or corrosive cleaning agents. Ensure the charging port cover is securely closed to prevent water ingress.

Tire Care:

The scooter is equipped with 10-inch pneumatic tires, which are wear-resistant and shock-absorbing. Regularly check tire pressure and inflate as needed. The package includes an additional inner tube for replacement if necessary. While designed to be puncture-resistant, regular inspection for embedded debris is recommended.



Image: A close-up of the HONEYWHALE E9 MAXS scooter's 10-inch puncture-proof tires, highlighting their robust design for enhanced durability and riding stability.

Brake Adjustment:

Periodically check the brake levers and cables for proper tension and responsiveness. Adjust if the brakes feel too loose or too tight.

Storage:

When storing the scooter, especially for long periods, ensure it is clean and dry. Store it in a cool, dry place away from direct sunlight and extreme temperatures. The lightweight and portable folding design makes it easy to store in compact spaces or transport in a car trunk.



Neumáticos Antipinchazos de 10"

Reduce el riesgo de pinchazos, mejora la estabilidad de la conducción y prolonga la vida útil de los neumáticos.

Image: A user demonstrating the 6-second quick-fold feature of the HONEYWHALE E9 MAXS scooter, easily placing it into a car trunk, emphasizing its portability and convenient storage.

Troubleshooting

This section addresses common issues you might encounter with your HONEYWHALE E9 MAXS scooter.

Problem	Possible Cause	Solution
Scooter does not turn on.	Low battery; loose connections; power button issue.	Charge the battery fully. Check all cable connections. Contact support if issue persists.
Reduced range or power.	Under-inflated tires; low battery charge; heavy load; riding uphill frequently.	Check tire pressure. Fully charge battery. Reduce load if possible.
Brakes are not effective.	Loose brake cables; worn brake pads.	Adjust brake cable tension. Inspect and replace brake pads if worn.
Unusual noises during operation.	Loose components; debris in wheels; motor issue.	Inspect all parts for tightness. Check wheels for obstructions. Contact support if noise persists.

If you encounter a problem not listed here or if the suggested solutions do not resolve the issue, please contact HONEYWHALE customer support for assistance.

Technical Specifications

Feature	Specification
Product Name	HONEYWHALE E9 MAXS Electric Scooter
Model Number	E9 MAXS
Rated Voltage	36V
Battery Capacity	15AH Lithium Ion

Feature	Specification
Motor Power	650W (Max)
Max Speed	32 KM/H
Max Range	35-40 KM
Charging Time	7-9 hours
Max Load Capacity	120 kg
Tire Size	10 inches (Pneumatic)
Braking System	Dual (Drum and Disc Brakes)
Suspension	Dual Suspension (Front and Rear)
Material	Aluminum Alloy
Waterproof Rating	IPX4
Product Dimensions (Unfolded)	120 x 48 x 121 cm
Net Weight	19.5 kg



luces direccionales

32Km/h

Velocidad máxima

40Km

Autonomía máxima

15°

Ángulo de pendiente

120Kg

Peso máximo de carga

Image: Key performance specifications of the HONEYWHALE E9 MAXS electric scooter, including maximum speed, range, climbing angle, and load capacity.

Descripción del Producto

Nombre del producto: E9 Max

1. Tensión nominal: 36V
2. Capacidad de la batería: 15AH
3. Tiempo de carga: 7-9 horas
4. Potencia del motor: potencia nominal de 500W, la potencia máxima puede alcanzar los 650W
5. Tamaño del neumático: 10 pulgadas
6. Grado de impermeabilidad: IPx4
7. Velocidad máxima: 32 km/h
8. Autonomía eléctrica máxima: 38-40 km (modo de ahorro de energía, la autonomía aumenta considerablemente)
9. Carga máxima: 120 kg

10. Material del cuerpo: aleación de aluminio

11. Pantalla de instrumentos: batería, temperatura, kilometraje total, velocidad máxima, marchas, faros, intermitentes, autonomía de conducción

Características dignas de mención

1. Ligera, compacta, se pliega con sólo pulsar un botón
2. Pantalla digital LED
3. Cuatro velocidades ajustables en total (modo peatón, modo ahorro de energía, modo normal, modo deportivo)
4. Batería recargable

Dimensiones del producto

1. Tamaño del producto: 116 × 44 × 114 cm
2. Tamaño del paquete del producto: 115 × 17 × 55 cm
3. Peso neto del producto: 15.5 kg

Como distribuidor autorizado exclusivo en México, podemos garantizar el suministro de accesorios y repuestos originales HONEYWHALE.



Image: A comprehensive overview of the HONEYWHALE E9 MAXS scooter's product details and technical specifications.

Warranty and Support

HONEYWHALE is committed to providing high-quality products and excellent customer service. Your E9 MAXS Electric Scooter comes with a manufacturer's warranty covering defects in materials and workmanship under normal use. Please refer to the warranty card included in your package for specific terms and conditions, including warranty period and coverage details.

As an authorized distributor, HONEYWHALE ensures the supply of original accessories and spare parts for your scooter, guaranteeing its long-term performance and reliability.

Customer Support:

For technical assistance, warranty claims, or inquiries about original spare parts, please contact HONEYWHALE customer support through the official channels provided at the time of purchase or on the HONEYWHALE official website. Please have your model number (E9 MAXS) and purchase details ready when contacting support.

We are dedicated to offering comprehensive support, including pre-sales consultations and after-sales services, to ensure your satisfaction.