HP 403X0A#B1H

HP OfficeJet Pro 9125e All-in-One Printer User Manual

Model: 403X0A#B1H

Introduction

The HP OfficeJet Pro 9125e is a versatile all-in-one printer designed for small to medium businesses, offering print, copy, scan, and fax functionalities. This manual provides essential information to help you set up, operate, and maintain your printer efficiently.

Key features include fast color printing, a 250-sheet paper capacity, automatic two-sided printing and scanning, and robust security features with HP Wolf Pro Security.

Setup Guide

Follow these steps to set up your HP OfficeJet Pro 9125e printer.

1. Unboxing and Initial Placement

Carefully remove the printer from its packaging. Ensure all packing materials, tapes, and protective films are removed from the exterior and interior of the printer.



Image: Front view of the HP OfficeJet Pro 9125e printer, highlighting the Instant Ink offer.



Image: Side view of the HP OfficeJet Pro 9125e printer with dimensions: 10.94" H, 13.48" D, 17.3" W.

Place the printer on a stable, flat surface with adequate space around it for ventilation and access to ports.

2. Power Connection

Connect the power cord to the printer and then to a grounded electrical outlet. Do not connect to a surge protector or extension cord during initial setup.



Image: The printer box contents, showing the HP OfficeJet Pro 9125e, original HP 936 ink cartridges (Black, Cyan, Magenta, Yellow), and the power cord.

3. Ink Cartridge Installation

Open the ink cartridge access door. Wait for the carriage to stop moving. Insert the HP 936 Setup Black, Cyan, Magenta, and Yellow ink cartridges into their respective slots until they click into place. Close the access door.

4. Paper Loading

Load plain paper into the 250-sheet input tray. Adjust the paper guides to fit the paper size. The printer supports various media sizes, including 8.5 x 11 inches (Letter) and 8.5 x 14 inches (Legal).

5. Software Installation and Connectivity

Turn on the printer. Follow the on-screen instructions on the 2.7-inch color touchscreen for initial setup, including language selection and network connection.

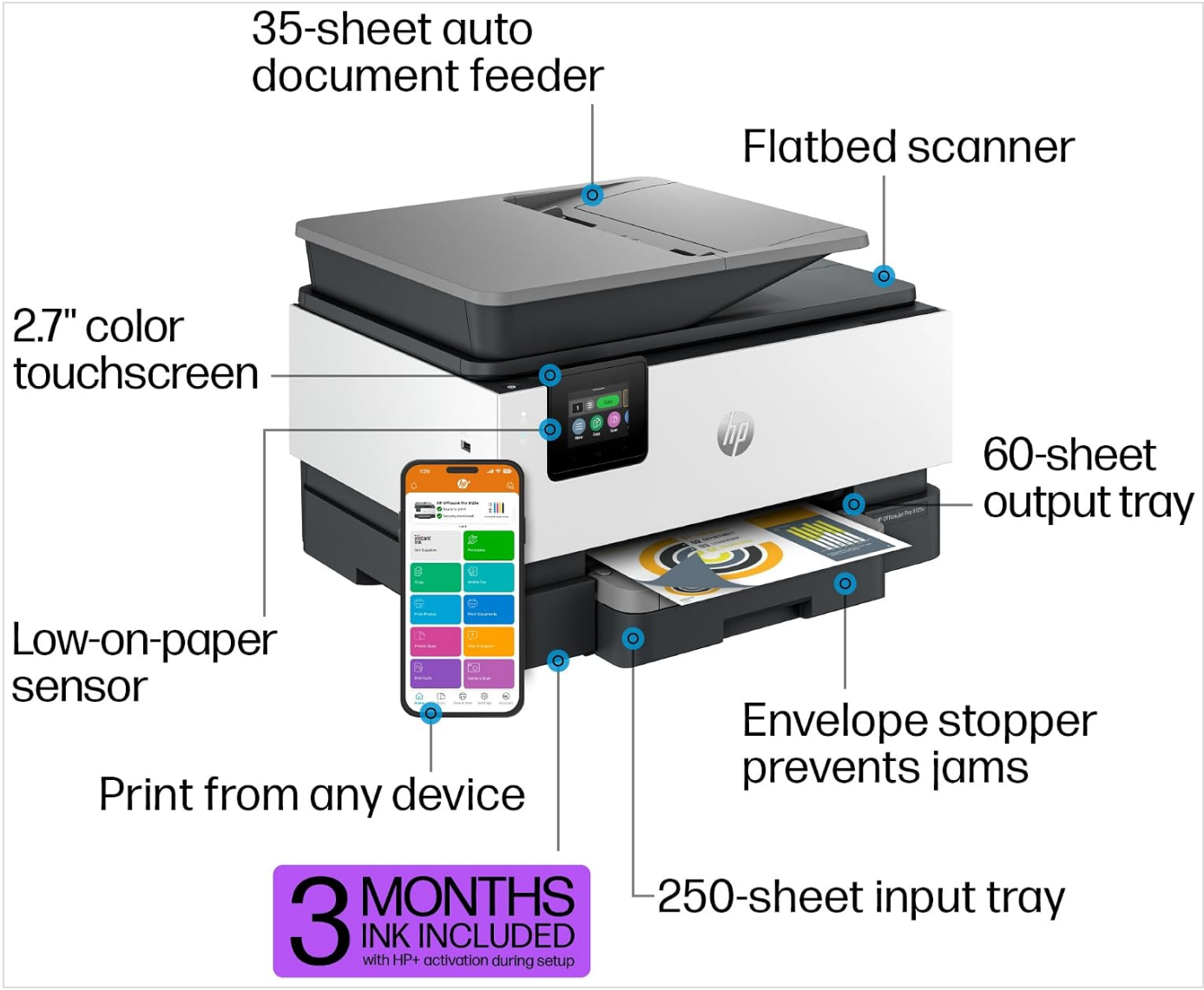


Image: Detailed diagram of the printer, pointing out the 2.7" color touchscreen, 35-sheet auto document feeder, flatbed scanner, 250-sheet input tray, 60-sheet output tray, low-on-paper sensor, and envelope stopper.

For wireless printing, connect the printer to your Wi-Fi network. The printer features self-healing dual-band Wi-Fi for reliable connectivity. Alternatively, you can connect via USB or Ethernet.
Download the HP Smart App on your smartphone or PC for easy setup and management. The app allows you to print, scan, copy, or fax directly from your device.

Compare HP OfficeJet Pro printers

	 HP OfficeJet Pro 9110b	 **HP OfficeJet Pro 9125e All-in-One**	 HP OfficeJet Pro 9135e All-in-One
Functions	Print	Print, **scan, copy, fax**	Print, **scan, copy, fax**
Print speed (up to)	22 ppm black/ 18 ppm color	22 ppm black/ 18 ppm color	**25 ppm black/ 20 ppm color**

Image: A person interacting with the HP Smart App on a smartphone, demonstrating its ease of use for printing, scanning, copying, or

faxing.

Operating Instructions

Printing

The HP OfficeJet Pro 9125e offers fast printing speeds of up to 22 pages per minute (ppm) for black and white documents and 18 ppm for color documents.

- **From a Computer:** Ensure the printer is powered on and connected to your network or via USB. Select "Print" from your application, choose the HP OfficeJet Pro 9125e, and adjust settings as needed (e.g., paper size, duplex printing).
- **From a Mobile Device:** Use the HP Smart App to select documents or photos for printing.
- **Duplex Printing:** The printer supports automatic two-sided printing. Select this option in your print settings.

Copying

Use the printer's control panel to make copies. The maximum copy speed for black and white is 21 ppm. You can make up to 99 copies at once.

1. Place the original document face-down on the scanner glass or face-up in the Automatic Document Feeder (ADF).
2. On the touchscreen, select "Copy".
3. Adjust settings such as number of copies, color/black, and size.
4. Press the "Start Copy" button.

Scanning

The printer features an easy slide-off glass and a dual-pass 2-sided ADF for efficient scanning.

- **To Scan from the Printer:** Place your document on the scanner glass or in the ADF. On the touchscreen, select "Scan" and choose your destination (e.g., computer, email, network folder).
- **To Scan from a Computer/Mobile Device:** Open the HP Smart App or your preferred scanning software. Select the HP OfficeJet Pro 9125e and initiate the scan.

Faxing

The HP OfficeJet Pro 9125e supports fax functionality.

- Connect a phone line to the printer's fax port.
- Place the document to be faxed on the scanner glass or in the ADF.
- On the touchscreen, select "Fax" and enter the recipient's fax number.
- Press "Send Fax".

Maintenance

Regular maintenance ensures optimal performance and longevity of your printer.

Ink Cartridge Replacement

Replace ink cartridges when prompted by the printer or when print quality deteriorates. Use only original HP ink cartridges for best results and to ensure printer compatibility.
The printer is designed to work only with cartridges containing original HP chips or circuitry. Firmware updates may block non-HP cartridges.



Image: An HP Instant Ink box being delivered, illustrating the convenience of the ink delivery service.

Cleaning the Printer

- **Exterior:** Wipe the exterior surfaces with a soft, lint-free cloth.
- **Scanner Glass:** Clean the scanner glass with a soft cloth lightly dampened with glass cleaner. Do not spray cleaner directly onto the glass.
- **ADF Rollers:** Refer to the HP support website for instructions on cleaning the ADF rollers if paper feeding issues occur.

Firmware Updates

Periodically check for and install firmware updates to ensure your printer has the latest features and security enhancements. This can typically be done through the printer's control panel or the HP Smart App.

Troubleshooting

This section addresses common issues you might encounter with your HP OfficeJet Pro 9125e printer.

Connectivity Issues

- **Printer Offline:** Ensure the printer is powered on and connected to the network. Restart your printer and router. Check network settings on the printer's touchscreen.
- **Wi-Fi Disconnection:** The printer's dual-band Wi-Fi is designed to self-heal. If issues persist, try reconnecting the printer to your Wi-Fi network via the control panel.

Print Quality Problems

- **Streaks or Faded Prints:** Check ink levels and replace any low or empty cartridges. Perform a printhead cleaning or alignment from the printer's maintenance menu.
- **Incorrect Colors:** Ensure you are using genuine HP ink cartridges. Run a printhead cleaning and calibration.

Paper Jams

- Turn off the printer and unplug it.
- Carefully remove any jammed paper from the input tray, output tray, or inside the printer. Avoid tearing the paper.
- Ensure paper guides are correctly adjusted for the paper size.
- Reconnect power and turn on the printer.

Error Messages

Consult the HP support website or the printer's on-screen help for specific error codes and their resolutions.

SPECIFICATIONS

Detailed technical specifications for the HP OfficeJet Pro 9125e All-in-One Printer.

Feature	Detail
Product Dimensions	13.48"D x 17.3"W x 10.94"H
Functions	Print, Copy, Scan, Fax
Print Technology	Inkjet
Max Print Speed (Black)	22 ppm
Max Print Speed (Color)	18 ppm
Max Print Resolution (Color)	Up to 4800 x 1200 optimized dpi
Max Print Resolution (B&W)	1200 x 1200 rendered dpi
Duplex Printing	Automatic
Input Sheet Capacity	250 sheets
Output Sheet Capacity	60 sheets
Scanner Type	Easy slide-off glass, dual pass 2-sided ADF
Display Type	2.7-inch Touchscreen
Connectivity	Wireless (Dual-band Wi-Fi), USB, Ethernet
Compatible Cartridge	HP Instant Ink Compatible Cartridges (HP 936 Setup Black, Cyan, Magenta, Yellow)
Power Consumption	5.06 Watts (On-mode)
Item Weight	20.5 pounds
Recycled Content	Made with more than 40% recycled plastic

HP OfficeJet Pro 9125e

☑ Print ☑ Copy ☑ Scan ☑ Fax Color

Print up to 22 pages per minute black, 18 pages per minute color

Self-healing Wi-Fi® & wireless printing

250-sheet input tray

Auto document feeder

Touchscreen display

HP Wolf Pro Security

instant ink ready

Image: Infographic summarizing the key features and capabilities of the HP OfficeJet Pro 9125e.

Connectivity	Wi-Fi®, USB, Ethernet, local VPN	Wi-Fi®, USB, Ethernet, local VPN	Wi-Fi®, USB, Ethernet, local VPN
Input/output capacity	250 sheets/60 sheets	250 sheets/60 sheets	**500 sheets/100 sheets**
Auto document feeder	N/A	**35-sheet, 2-sided**	**35-sheet, single-pass 2-sided**
Made of recycled plastic	>40%	>40%	>40%
Control panel	2.7" color touchscreen	2.7" color touchscreen	**4.3" color touchscreen**
Low-on-paper sensor	√	√	√
Envelope stopper	√	√	√
HP Universal Print Driver	√		
HP Web Jetadmin	√		
HP Wolf Pro Security	√	√	√

Image: A comparison table detailing specifications and features across different HP OfficeJet Pro models, including the 9125e.

Warranty Information

The HP OfficeJet Pro 9125e comes with a One-Year limited hardware warranty. This warranty can be extended to two years with the acceptance of the HP+ Offer.
For detailed warranty terms and conditions, please visit the official HP support website:support.hp.com.

Support and Resources

For further assistance, technical support, or to access additional resources, please refer to the following:

- **HP Support Website:** support.hp.com
- **HP Smart App:** Download from your device's app store for printer management, troubleshooting, and mobile printing/scanning.
- **HP Instant Ink:** For information on ink delivery service and enrollment, visithp.com/go/learnaboutsupplies.

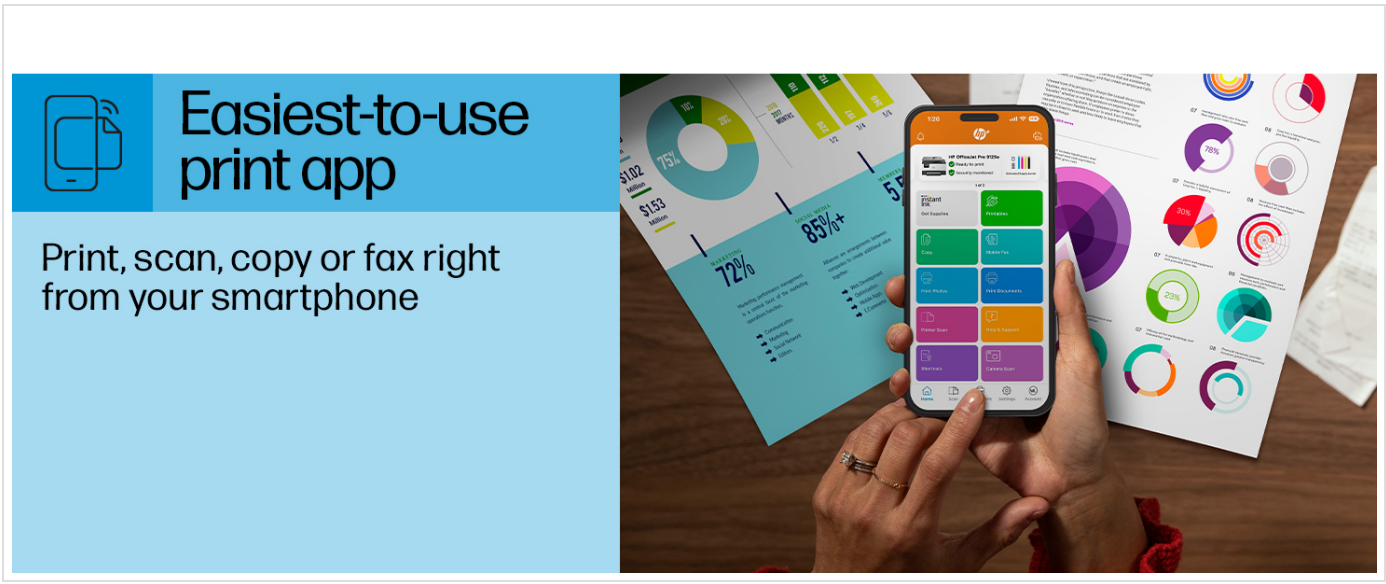


Image: Graphic illustrating HP Wolf Pro Security, emphasizing advanced security monitoring to protect information and networks.

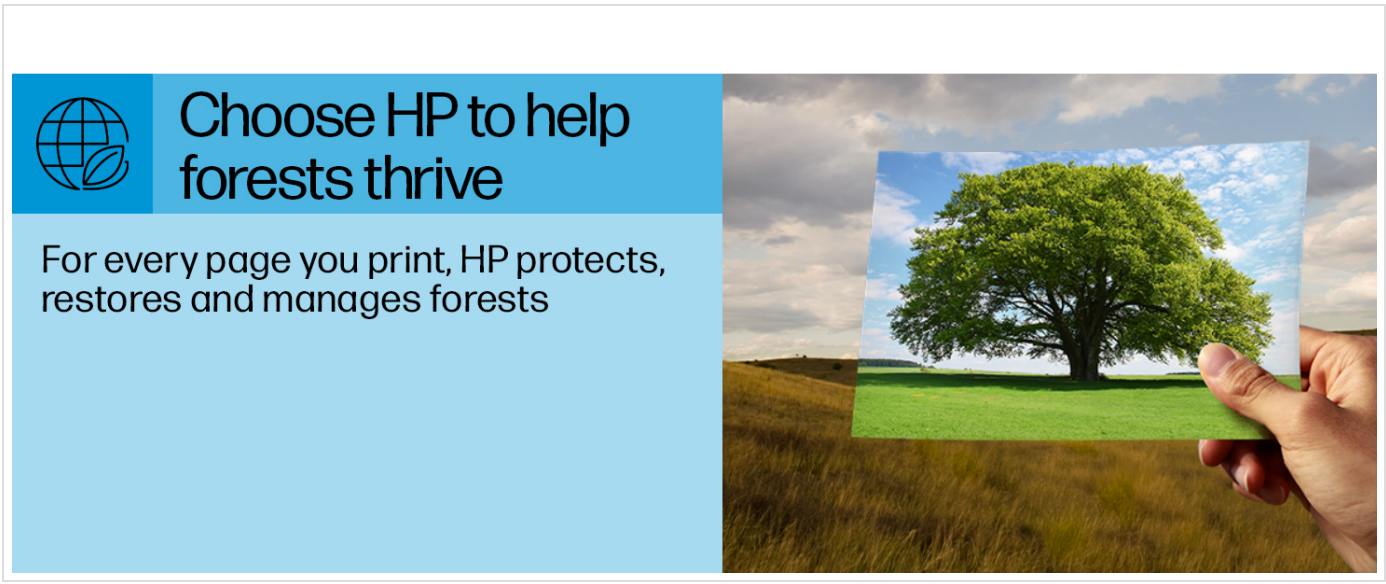


Image: Graphic promoting HP's commitment to forest sustainability, stating that for every page printed, HP protects, restores, and manages forests.

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This manual is for informational purposes only. Specifications are subject to change without notice.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Answered questions about this manual

How do I change the settings to enable back-to-back (duplex) printing on the HP OfficeJet Pro 9120e on the HP 403X0A#B1H?

The HP OfficeJet Pro 9120e series (including the 9125e) supports automatic two-sided (duplex) printing. To enable back-to-back printing from your computer, follow these steps:From your Application: Open the document you wish to print and...

Read full answer

How do I print envelopes on the HP OfficeJet Pro 9125e All-in-One Printer on the HP 403X0A#B1H?

To print envelopes on your HP OfficeJet Pro 9125e, follow these steps for loading and software configuration:1. Load the EnvelopesOpen the main input tray (Tray 1).Remove any plain paper currently in the tray.Insert the...

Read full answer