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> Digital Picture Frame, 10.1 Inch WiFi Digital Photo Frame, HD Touch Screen, IPS Display, Auto-Rotate, Easy Setup, Share Photos or Videos from Anywhere via App User Manual

LOVCUBE W20

LOVCUBE 10.1 Inch WiFi Digital Picture Frame User Manual

Model: W20

INTRODUCTION

This manual provides comprehensive instructions for setting up, operating, and maintaining your LOVCUBE 10.1 Inch WiFi Digital Picture Frame. Designed for ease of use, this frame allows you to instantly share and display cherished photos and videos with loved ones from anywhere in the world.

PRODUCT OVERVIEW

Key Features

- 10.1-inch HD IPS Touch Screen
- Auto-Rotate Functionality
- Built-in 32GB Storage
- Wi-Fi Connectivity for Instant Sharing
- Support for Micro SD Card (up to 32GB)
- Clock and Sleep Mode

Product Dimensions and Weight

Feature	Detail
Product Dimensions	10.5 x 7.22 x 0.99 inches
Item Weight	1.92 pounds



The LOVCUBE 10.1 Inch WiFi Digital Picture Frame, showcasing its sleek design and the accompanying mobile app for seamless photo sharing.

SETUP GUIDE

Initial Setup

1. **Power On:** Connect the power adapter to the frame and plug it into a power outlet. The frame will automatically power on.
2. **Wi-Fi Connection:** Follow the on-screen prompts to connect your frame to a stable Wi-Fi network. A strong Wi-Fi connection is essential for sharing and receiving content.
3. **Download the App:** Download the "Whale Photo" app from the App Store (for iOS devices) or Google Play (for Android devices).



Download the free "Whale Photo" app from your device's app store to begin sharing.

4. **Pair Your Frame:** Open the Whale Photo app and follow the instructions to pair your smartphone with the digital picture frame. This typically involves scanning a QR code displayed on the frame or entering a unique pairing code.



The frame displays a unique QR code and numerical code for easy pairing with the Whale Photo app.

OPERATING INSTRUCTIONS

Sending Photos and Videos

Once paired, you can easily send photos and videos to your frame using the Whale Photo app.

1. Open the Whale Photo app on your smartphone.
2. Select the photos or videos you wish to send. You can select up to 50 photos or videos (videos up to 15 seconds).
3. Choose the recipient frame(s) and add an optional caption.
4. Tap "Send" to instantly transfer the content to your digital picture frame.

Official Product Video: How to Send Photos

Your browser does not support the video tag.

This video demonstrates the process of sending photos from the Whale Photo app to your LOVCUBE digital picture frame.

Official Product Video: How to Send Videos

Your browser does not support the video tag.

This video illustrates how to send videos from the Whale Photo app to your LOVCUBE digital picture frame.

Adding Friends and Family

Multiple users can share photos and videos to the same frame.

1. On your digital frame, navigate to the "Add Friend" option.
2. A unique QR code and pairing code will be displayed.
3. Share this code with friends and family. They can then download the Whale Photo app and use the code to connect to your frame.

Official Product Video: How to Add Friends

Your browser does not support the video tag.

This video guides you through the process of adding friends and family to your LOVCUBE digital picture frame, enabling them to share memories.



The LOVCUBE frame supports multiple users sharing content, strengthening connections with family and friends.

Managing Content

The touch screen interface allows for easy navigation and management of your displayed content.

- **Swiping:** Swipe left or right on the screen to manually browse through photos and videos.
- **Reactions:** React to photos directly on the frame.
- **Settings:** Access settings to hide, delete, fit to frame, adjust, or rotate photos.



The 10.1-inch HD IPS touch screen provides an intuitive and easy-to-use interface for interacting with your photos.

Auto-Rotate Function

The frame automatically adjusts the orientation of photos and videos whether placed in landscape or portrait mode.



The auto-rotate function allows you to place the frame in either landscape or portrait orientation, and the display will adjust accordingly.

Built-in Storage

The frame comes with 32GB of built-in storage, capable of holding approximately 80,000 photos. You can also expand storage using a micro SD card (up to 32GB).



AUTO-ROTATE FUNCTION

Place in landscape or portrait

The frame features 32GB of built-in storage, allowing you to store a vast collection of memories.

MAINTENANCE

Cleaning

- Gently wipe the screen with a soft, lint-free cloth. Avoid using abrasive cleaners or solvents.
- For stubborn smudges, slightly dampen the cloth with water or a screen-safe cleaning solution.

Handling

- Handle the frame with care to prevent drops or impacts, which could damage the screen or internal components.
- Avoid placing the frame in direct sunlight or in areas with extreme temperatures or humidity.

TROUBLESHOOTING

Common Issues and Solutions

- **Frame Not Powering On:** Ensure the power adapter is securely connected to both the frame and a working power outlet.

- **Wi-Fi Connection Issues:** Check your Wi-Fi router and ensure the signal is strong. Re-enter the Wi-Fi password on the frame if necessary.
- **Photos/Videos Not Appearing:** Verify that the content has been successfully sent from the app. Check the app's history or the frame's gallery. Ensure the frame is connected to Wi-Fi.
- **App Not Available/Working:** Ensure you are using the correct "Whale Photo" app. Check for app updates in your device's app store. If the app is no longer supported, alternative sharing methods (like micro SD card) may be available.
- **Screen Damage/No Images:** If the screen is physically damaged or displays no images despite being powered on, contact customer support for assistance.
- **Video Function Not Working:** Ensure videos are within the supported length (e.g., 15 seconds). Check video file format compatibility.

SPECIFICATIONS

Detailed Product Specifications

Feature	Detail
Screen Size	10.1 Inches
Resolution	1080p (1280x800 HD)
Aspect Ratio	16:10
Viewing Angle	178°
Internal Storage	32GB
Expandable Storage	Micro SD card (up to 32GB)
Connectivity	Wi-Fi
Compatible Devices	Smartphone
Color	Black
Item Model Number	W20
Manufacturer	LOVCUBE

WARRANTY AND SUPPORT

Customer Assistance

For any product-related inquiries, technical support, or warranty claims, please refer to the contact information provided in your product packaging or visit the official LOVCUBE website.

LOVCUBE is committed to continuously improving and upgrading its digital photo frame functions based on customer feedback.