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## TEEHO TE342

# TEEHO TE342 Smart Keyless Entry Door Lock User Manual

Model: TE342 | Brand: TEEHO

## INTRODUCTION

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This manual provides detailed instructions for the installation, operation, and maintenance of your TEEHO TE342 Fingerprint Smart Keyless Entry Door Lock. Please read this guide thoroughly before installation and use to ensure proper functionality and security. Keep this manual for future reference.

## WHAT'S IN THE BOX

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Verify that all components are present before beginning installation:

- Fingerprint Smart Door Lock
- Mounting Plate
- Screws (various sizes)
- Latch
- Strike
- 2 Backup Keys
- Instructions Manual
- User Manual

## SETUP AND INSTALLATION

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### 1. Check Door Compatibility

Before installation, ensure your door dimensions are compatible with the TE342 lock. Refer to the diagram below for required measurements.

# Check Compatibility Before Purchase



**Image:** Door compatibility measurements including door thickness (1-3/8" to 2"), backset (2-3/8" or 2-3/4"), door hole diameter (1-1/2" or 2-1/8"), and latch hole (1" deep).

- **Door Thickness:** 1-3/8" to 2" (35mm to 50mm)
- **Backset:** 2-3/8" or 2-3/4" (60mm or 70mm)
- **Door Hole Diameter:** 1-1/2" or 2-1/8" (38mm or 54mm)
- **Latch Hole Depth:** Minimum 1" (25mm)

## 2. Installation Video Guide

For a visual step-by-step guide, please watch the official installation video:

**Video:** TEEHO TE342 Bluetooth Smart Lock Installation Video. This video demonstrates the complete installation process for the smart lock.

## 3. Step-by-Step Installation Overview

1. **Install the Latch:** Insert the latch into the door edge. Adjust its length (60mm or 70mm backset) if necessary by rotating and pulling the mechanism. Secure it with the provided screws.
2. **Install the Exterior Assembly:** Pass the cable and spindle through the door hole. Ensure the tailpiece is horizontal. If your door hole is 38mm (1-1/2"), remove the spacer from the exterior assembly before

installation.

3. **Secure the Mounting Plate:** Position the mounting plate on the interior side of the door, aligning it with the exterior assembly. Secure it using the mounting plate screws.
4. **Connect Interior Assembly:** Connect the cable from the exterior assembly to the interior assembly. Ensure the thumb turn on the interior assembly is in a vertical position.
5. **Install Interior Assembly:** Attach the interior assembly to the mounting plate. Secure it with the interior assembly screws.
6. **Insert Batteries:** Load 4 AA alkaline batteries into the battery compartment. Ensure correct polarity.
7. **Reset the Lock:** Press and hold the reset button for 5 seconds until you hear a 'BEEP'. The latch will rotate and extend automatically.

## OPERATING INSTRUCTIONS

### 1. Unlocking Methods

The TEEHO TE342 offers multiple convenient ways to unlock your door:

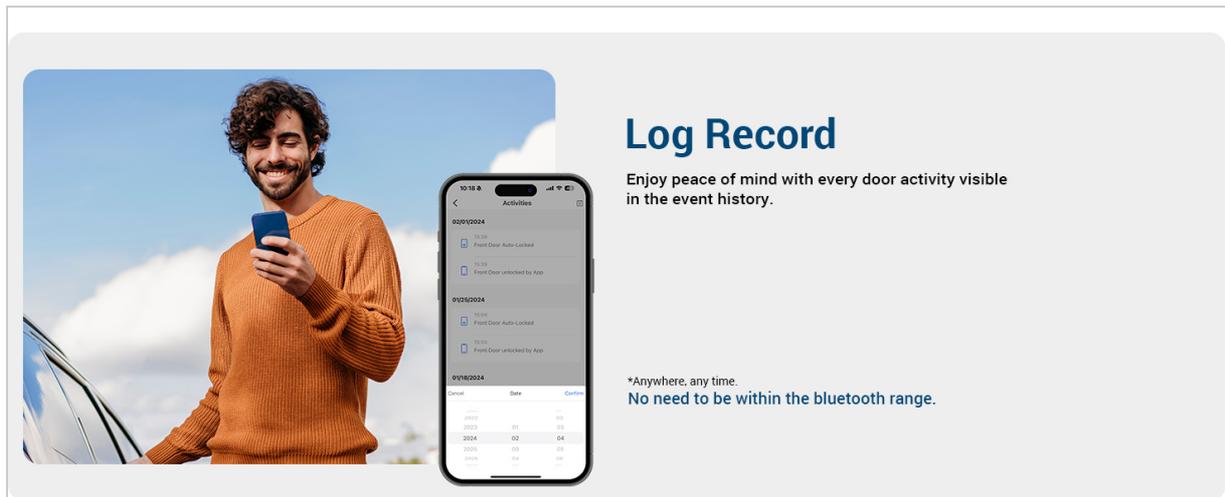


Image: Multiple ways to access the TEEHO TE342 smart lock.

- **APP Unlocking:** Use the KK Home app on your smartphone to unlock the door remotely via Bluetooth.
- **Fingerprint Unlock:** Register up to 20 fingerprints for quick access. The lock features 0.3-second recognition time with AI self-learning technology.
- **Password Entry:** Set up to 20 unique passwords for family members or regular visitors.
- **One-Time Passwords:** Generate temporary, single-use passwords for visitors, which are automatically deleted after use.
- **Mechanical Keys:** Two spare keys are provided for emergency manual unlocking.

## 2. App Control Features

Manage your lock conveniently through the KK Home app:



**Image:** App Control via Bluetooth for the TEEHO smart lock.

- **Remote Access:** Grant permanent or temporary unlocking access to family members or remotely generate one-time passwords for visitors.
- **Real-time Log Records:** Track all lock and unlock activities in real-time, providing better control over your home security.
- **Manage Users:** Differentiate between family (full permissions) and guest (limited permissions) access.
- **Offline Random Passcode:** Generate a random password (valid for 30 minutes) anytime, anywhere, even without an internet connection.
- **Anti-Peeping Password:** Enter random numbers before or after the correct password to protect your code from being exposed.

For a detailed guide on app operations, please watch the official app operation video:

**Video:** TEEHO TE342 Fingerprint Smart Door Lock App Operation Video. This video demonstrates how to use the KK Home app for various lock functions.

## 3. Auto-Lock and One-Touch Locking

Enhance your security with automatic locking features:

# Auto Lock & 2-Second Locking



Image: Auto Lock & 2-Second Locking features.

- **Auto Lock:** The door lock automatically engages after a customizable delay of 10-99 seconds. This feature can be configured via the app.
- **One-Touch Locking:** From the outside, simply press and hold any key on the keypad for 2 seconds to instantly lock the door.

## MAINTENANCE

### 1. Battery Replacement

The lock requires 4 AA alkaline batteries. Replace all batteries at once with new ones when the low battery reminder is activated (typically below 20%). Avoid mixing different types of batteries.

## Compatible with Different Lock Types

Creating a Cozy and Secure Home Ambiance.



**Image:** Long Battery Life illustration, showing the battery compartment and a USB-C port for emergency power. In case of complete battery drain, an emergency Type-C port is available on the exterior assembly for temporary power to unlock the door.

### 2. Environmental Conditions

The TEEHO TE342 is designed to withstand various weather conditions, with an IP54 rating for dust and water resistance. It operates effectively in temperatures ranging from -31°F to 151°F.

## Compatible with Different Lock Types

Creating a Cozy and Secure Home Ambiance.



**Image:** Works Well in All Weather, highlighting the lock's durability in extreme temperatures and its IP54 waterproof rating.

## TROUBLESHOOTING

### 1. Wi-Fi Connection Issues

If you encounter Wi-Fi connection issues during setup:

1. **Reset the Lock:** Hold the reset button for 5 seconds.
2. **Check Bluetooth & Wi-Fi:** Ensure Bluetooth is enabled on your phone, your home Wi-Fi (2.4GHz only) is active, the router is functioning, and the lock is within 10 meters of the router.
3. **Update App:** Ensure your KK Home app is updated to the latest version.
4. **Check Battery:** Confirm the lock's battery is over 20%.
5. **Verify Cables:** Ensure connection cables are properly inserted.

### 2. Battery Draining Quickly

If your smart lock's batteries are draining quickly:

1. **Check for Misalignment:** Ensure the lock is correctly aligned and the hole depth of the door frame exceeds

25mm.

2. **Inspect Connection Wires:** Ensure connection wires are correctly installed to prevent power supply issues.
3. **Verify Screw Installation:** Check if the lock is securely installed using the provided screws.
4. **Use Alkaline Batteries:** Confirm you are using recommended 4 alkaline batteries. Replace all at once with new ones when needed.

### 3. Lock Not Working

If your smart lock is unresponsive:

1. **Reset the Lock:** Hold the reset button for 5 seconds.
2. **Check Battery Power:** Ensure the lock's battery is over 20%.
3. **Update App and Firmware:** Make sure your smart lock's app and firmware are up to date.
4. **Inspect Connection Wires:** Ensure connection cables are properly inserted. Try to re-install the door lock.
5. **Replace Batteries:** Confirm you are using recommended 4 alkaline batteries.

If issues persist, kindly provide the following details via email or phone call for further assistance:

- ESN number
- User account name for the KK Home App
- A photo or video of the lock
- Phone model, system version
- KK Home App version

## SPECIFICATIONS

Feature	Detail
Brand	TEEHO
Model Name	TE342 Fingerprint Smart Door Lock
Lock Type	Biometric, Deadbolt, Combination Lock, Keypad, Smart
Material	Aluminum alloy assembly, Plastic, Acrylic
Color	Matte Black
Item Dimensions L x W x H	9 x 6 x 4 inches
Item Weight	3.01 pounds (1.37 Kilograms)
Connectivity Protocol	Bluetooth
Control Method	App
Controller Type	iOS, Android
Special Features	Fingerprint, App control, Real-time app notification, Remotely generate one-time code, Duress Anti-peep Wrong code alert, Away mode, Silent ANSI Grade 3

Batteries Required?	Yes (4 AA)
Smart Home Compatibility	Smart Home Compatible

## WARRANTY AND SUPPORT

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TEEHO offers a 30-day return and 1-year exchange service for this product. Additionally, lifetime after-sales service is provided to every customer.

- **Online Phone Support:** Available Monday to Friday, 9 AM to 5 PM EST.
- **24/7 After-Sales Email Service:** For any inquiries or assistance.

Please refer to your product packaging or the official TEEHO website for the most current contact information.