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UGREEN 50985B

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Model: CM219-50985B

1. INTRODUCTION

This manual provides detailed instructions for the UGREEN 4-Port USB 3.0 Hub, model CM219-50985B. Please read this manual thoroughly before using the device to ensure proper operation and to maximize its lifespan. Keep this manual for future reference.

2. PRODUCT OVERVIEW

The UGREEN 4-Port USB 3.0 Hub expands a single USB port into four USB 3.0 ports, allowing connection of multiple USB devices simultaneously. It features a compact, lightweight design for portability and includes a Micro USB port for optional external power when connecting power-hungry devices.

ONE HUB, MORE PORTS



Image: The UGREEN 4-Port USB 3.0 Hub connected to various peripherals like a hard drive, printer, mouse, keyboard, and flash drive, illustrating its multi-port functionality.

3. FEATURES

- **4-Port USB 3.0 Expansion:** Converts one USB port into four USB 3.0 ports, eliminating the issue of insufficient USB interfaces.
- **SuperSpeed Data Transfer:** Supports data transfer speeds up to 5 Gbps, which is 10 times faster than USB 2.0 (480 Mbps). This allows for rapid transfer of large files and high-definition media.
- **Backward Compatibility:** Fully compatible with USB 2.0 and USB 1.1 devices.
- **Micro USB Power Input:** Includes a Micro USB port for connecting an external power adapter (5V/2A recommended, not included) to provide additional power for high-power consumption devices like external hard drives and SSDs.
- **Plug and Play:** No driver installation required. Simply connect the hub to your device, and it's ready to use.
- **Wide Compatibility:** Works with Windows 10/8/8.1/7/Vista/XP, Mac OS X, Linux, and Chrome OS.

- **Safety Features:** Built-in over-voltage and over-current protection systems safeguard your connected devices and data. Multi-layer shielding prevents interference with Bluetooth and Wi-Fi signals.
- **Compact and Portable Design:** Slim and lightweight with a 16 cm integrated cable, making it easy to carry and ideal for travel.
- **LED Indicator:** A soft white LED indicates the hub's operational status.



Image: The UGREEN USB 3.0 Hub highlighting its 5 Gbps high-speed data transmission capability, compatible with USB 2.0 and 1.1.



Image: The UGREEN USB 3.0 Hub placed on a smartphone, illustrating its slim and compact dimensions for easy portability.

4. SETUP INSTRUCTIONS

1. **Connect to Host Device:** Plug the USB-A connector of the UGREEN 4-Port USB 3.0 Hub into an available USB port on your computer, laptop, PS4, or other compatible host device.
2. **Power Connection (Optional):** If you are connecting power-hungry devices (e.g., external hard drives, SSDs) that require more power than your host device can provide, connect a Micro USB power adapter (5V/2A recommended, not included) to the Micro USB port on the hub. This ensures stable performance for all connected devices.
3. **Connect Peripherals:** Plug your USB devices (e.g., flash drives, mouse, keyboard, printer, external hard drives) into the four available USB 3.0 ports on the hub.
4. **Verification:** The white LED indicator on the hub will illuminate when it is powered and connected correctly. Your operating system should automatically detect the hub and any connected devices.



Image: The UGREEN 4-Port USB 3.0 Hub connected to a laptop, demonstrating its use for expanding USB ports for devices like a flash drive.



Image: The UGREEN USB 3.0 Hub connected to a laptop and an external hard drive, with its Micro USB port connected to a power adapter for additional power supply.

5. OPERATING INSTRUCTIONS

The UGREEN 4-Port USB 3.0 Hub operates on a plug-and-play basis. Once connected, you can use your USB devices as you normally would. All four USB 3.0 ports can be used simultaneously.

- **Data Transfer:** Insert your USB storage devices (e.g., flash drives, external hard drives) into any of the USB 3.0 ports for high-speed data transfer.
- **Peripheral Connection:** Connect your mouse, keyboard, printer, or other USB peripherals to the hub. They will function immediately without additional setup.
- **Important Note:** This hub is designed for data transfer and connecting peripherals. It is **not intended for charging devices**. For optimal performance, avoid using it solely for charging.

6. MAINTENANCE

- **Cleaning:** Use a soft, dry cloth to clean the hub. Avoid liquid cleaners or abrasive materials.
- **Storage:** Store the hub in a cool, dry place away from direct sunlight and extreme temperatures.
- **Handling:** Avoid dropping the device or subjecting it to strong impacts. Do not attempt to disassemble or modify the hub, as this will void the warranty and may cause damage.
- **Cable Care:** Do not bend the integrated cable excessively or pull it forcefully.

7. TROUBLESHOOTING

Problem	Possible Cause	Solution
Hub not recognized by computer.	Loose connection, faulty USB port on host device, or incompatible operating system.	<ul style="list-style-type: none">◦ Ensure the hub's USB-A connector is fully inserted into the host device's USB port.◦ Try connecting the hub to a different USB port on your computer.◦ Verify your operating system is compatible (Windows, Mac OS, Linux, Chrome OS).◦ Restart your computer.
Connected devices are not working or disconnecting.	Insufficient power supply, faulty device, or excessive power draw.	<ul style="list-style-type: none">◦ If connecting power-hungry devices (e.g., external hard drives), ensure a Micro USB power adapter (5V/2A recommended) is connected to the hub's Micro USB port.◦ Try connecting the problematic device directly to your computer to rule out a device issue.◦ Disconnect and reconnect the device to the hub.◦ Reduce the number of power-hungry devices connected simultaneously.
Slow data transfer speeds.	Connected to a USB 2.0 port, or the connected device is USB 2.0.	<ul style="list-style-type: none">◦ Ensure the hub is connected to a USB 3.0 port on your computer (usually blue colored).◦ Verify that the connected device itself supports USB 3.0 speeds.

8. SPECIFICATIONS

Attribute	Detail
Brand	UGREEN
Model Number	CM219-50985B
Color	Gray
Total USB Ports	4 (USB 3.0)
Hardware Interface	USB 3.0, USB 2.0, USB 1.1
Data Transfer Rate	Up to 5 Gbps
Special Features	Plug and Play, Over-voltage Protection, Over-current Protection
Compatible Devices	Laptops, Desktops, PS4, External Hard Drives, SSDs, USB Flash Drives, Mouse, Keyboard, Printers, USB Headsets, Speakers, Card Readers, VR Devices
Operating Systems	Windows 10/8/8.1/7/Vista/XP, Mac OS X, Linux, Chrome OS
Material	Plastic
Cable Length	16 cm (integrated)
Dimensions (Product)	Approx. 10.4 cm (length) x 3 cm (width)
Package Dimensions	17.4 x 9.8 x 5 cm
Weight	170 grams (package weight)

9. WARRANTY AND SUPPORT

UGREEN products typically come with a standard manufacturer's warranty. For specific warranty details, registration, or technical support, please refer to the warranty card included with your product or visit the official UGREEN website. If you encounter any issues not covered in the troubleshooting section, please contact UGREEN customer support for assistance.

