CHENSIVE X14 Flagship Model

CHENSIVE Bone Conduction Headphones User Manual

Model: X14 Flagship Model

INTRODUCTION

Thank you for choosing CHENSIVE Bone Conduction Headphones. These open-ear headphones utilize bone conduction technology to deliver audio, allowing you to enjoy music and calls while remaining aware of your surroundings. Designed for comfort and durability, they are ideal for various activities including running, cycling, hiking, and driving.

WHAT'S IN THE BOX

This image displays the CHENSIVE Bone Conduction Headphones along with their included accessories: a Type-C charging cable, a pair of earplugs, and an adjustable strap. The headphones are black with an open-ear design.

- Bone Conduction Headphones
- Type-C Charge Cable
- User Manual (this document)
- Ear Plugs (2 pairs)
- Adjustable Strap

PRODUCT OVERVIEW

This diagram illustrates the key components and controls of the CHENSIVE Bone Conduction Headphones. It highlights the volume buttons (+/-), multi-function button, Type-C charge port, and microphone. Specific actions for each button are detailed, such as long press for power, single click for volume, double click for track control, and press and hold for calls.

The CHENSIVE Bone Conduction Headphones feature an ergonomic design with a titanium memory metal frame for a secure and comfortable fit. Key controls are located on the right side of the headset.

Controls:

Power Button / Multi-function Button: Located on the right ear piece.

Volume Up (+) Button: Located on the right ear piece.

Volume Down (-) Button: Located on the right ear piece.

Type-C Charge Port: For charging the device.

Microphone: For calls.

SETUP

1. Charging the Headphones

This image illustrates the battery life and charging capabilities of the headphones, indicating 2 hours for a full charge, 10 hours of music playback, and 120 hours of standby time. A battery icon with a Type-C charging cable is prominently displayed.

1. Connect the supplied Type-C charge cable to the charging port on the headphones.

2. Connect the other end of the cable to a USB power adapter (not included) or a computer's USB port.

3. The LED indicator will show charging status. A full charge takes approximately 2 hours.

4. Once fully charged, the headphones provide up to 10 hours of continuous music and call time, with a standby time of up to 240 hours.

2. Bluetooth Pairing

This image shows the CHENSIVE Bone Conduction Headphones with a Bluetooth 5.3 logo, indicating stable and fast transmission. Various compatible devices like Windows laptops, Apple iPhones, and Android tablets are shown, demonstrating multi-device compatibility.

1. Ensure the headphones are turned off.

2. Press and hold the Power/Multi-function button for 3-5 seconds until the LED indicator flashes blue and red, indicating pairing mode.

3. On your device (smartphone, tablet, computer), enable Bluetooth and search for available devices.

4. Select "CHENSIVE X14" (or similar name) from the list of devices.

5. Once connected, the LED indicator will turn solid blue or flash slowly.

6. The headphones will automatically reconnect to the last paired device when powered on, if within range.

OPERATING INSTRUCTIONS

Power On/Off

- **Power On:** Press and hold the Power/Multi-function button for 3-5 seconds.
- **Power Off:** Press and hold the Power/Multi-function button for 3-5 seconds.
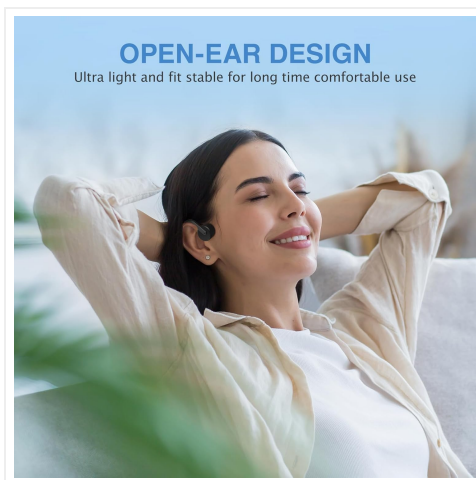
Music Playback

- **Play/Pause:** Single click the Power/Multi-function button.
- **Next Track:** Double click the Volume Up (+) button.
- **Previous Track:** Double click the Volume Down (-) button.
- **Volume Up:** Single click the Volume Up (+) button.
- **Volume Down:** Single click the Volume Down (-) button.

Call Management

- **Answer/End Call:** Single click the Power/Multi-function button.

- **Reject Call:** Press and hold the Power/Multi-function button for 2 seconds.
- **Voice Assistant:** Press and hold the Volume Down (-) button for 1 second.

Open-Ear Design Benefits

This image shows a woman comfortably wearing the open-ear headphones while relaxing, highlighting their lightweight and stable fit for long-term comfortable use.

This image depicts two individuals cycling outdoors while wearing the open-ear headphones, illustrating the benefit of hearing surrounding sounds for safety and comfort during activities.

The open-ear design of these headphones ensures that your ear canal remains open, allowing you to hear ambient sounds. This feature is crucial for safety during outdoor activities like cycling or running, as it enables awareness of traffic and other environmental noises. It also provides a comfortable listening experience without blocking your ears.

Maintenance

Cleaning

NEVER SHAKE OFF
Ergonomic design with memory mental back hang, never fall off.

This image shows a woman with wet hair wearing the headphones at a beach, emphasizing their IPX6 waterproof rating and ability to withstand sweat and rain.

- The headphones are IPX6 waterproof, making them resistant to sweat, dust, and moisture.
- After strenuous exercise or exposure to sweat/rain, use a damp cloth or wet wipes to gently clean the headphones.
- Ensure the charging port is dry before charging.
- Do not submerge the headphones in water.

Storage

- Store the headphones in a cool, dry place away from direct sunlight and extreme temperatures.
- Avoid placing heavy objects on top of the headphones.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Headphones do not power on.	Low battery.	Charge the headphones fully.
Cannot pair with device.	Headphones not in pairing mode; device Bluetooth off; too far from device.	Ensure headphones are in pairing mode (flashing blue/red). Turn on Bluetooth on your device. Move headphones closer to the device (within 33 feet).
No sound or low volume.	Volume too low on headphones or device; not properly connected.	Increase volume on both headphones and device. Reconnect Bluetooth.
Sound distortion.	Interference; device too far.	Move away from sources of interference. Move closer to the device.

SPECIFICATIONS

- **Model Name:** X14 Flagship Model
- **Connectivity:** Bluetooth 5.3
- **Battery Life:** Up to 10 hours (music/calls)

- **Charging Time:** Approximately 2 hours

- **Standby Time:** Up to 240 hours

- **Water Resistance:** IPX6 (Sweatproof & Rainproof)

- **Weight:** 1 Ounce (approx. 30 grams)

- **Control Type:** Button Control

- **Ear Placement:** On Ear / Open Ear

- **Compatible Devices:** Cellphones, Windows devices

- **Frequency Range:** 20 Hz - 20,000 Hz

- **Bluetooth Range:** 33 Feet

WARRANTY AND SUPPORT

For warranty information and customer support, please refer to the contact details provided on the product packaging or visit the official CHENSIVE website. Keep your purchase receipt for any warranty claims.