UGREEN CD350

UGREEN 35W USB C Charger Instruction Manual

Model: CD350

1. Introduction

Thank you for choosing the UGREEN Nexode 35W USB C Charger. This compact and powerful wall charger is designed to provide efficient and safe charging for a wide range of devices, including smartphones, tablets, laptops, and smartwatches. Featuring GaN II technology and multiple fast charging protocols, it offers a versatile solution for your charging needs.

This manual provides detailed instructions on how to set up, operate, and maintain your charger, along with important safety information and troubleshooting tips.



Figure 1: UGREEN 35W USB C Charger (Model CD350) with foldable prongs.

2. Safety Information

- Do not expose the charger to liquids, extreme temperatures, or high humidity.

- Avoid dropping or subjecting the charger to strong impacts.
- Do not disassemble, modify, or attempt to repair the charger. This will void the warranty and may cause damage or injury.
- Ensure the charger is plugged into a power outlet with the correct voltage (100-240V~ 50/60Hz).
- Unplug the charger from the power outlet when not in use or during electrical storms.
- Keep out of reach of children.
- If the charger exhibits unusual behavior, emits smoke, or gets excessively hot, immediately unplug it and contact customer support.

3. Setup

The UGREEN 35W USB C Charger is designed for ease of use. Follow these simple steps to begin charging your devices:

1. **Unfold the Prongs:** Gently pull out the foldable AC prongs from the charger body until they lock into place.
2. **Connect to Power Outlet:** Insert the charger's prongs into a standard wall power outlet (100-240V~).
3. **Connect Your Device:** Use a compatible USB-C to USB-C cable or USB-A to device cable to connect your electronic device to the appropriate port on the charger.



Figure 2: The compact and foldable design makes the charger highly portable.

4. Operating Instructions

The UGREEN 35W USB C Charger features both a USB-C port and a USB-A port, allowing for flexible charging options.

4.1 Single Port Charging

When only one port is in use, the charger delivers its maximum power output to that port:

- **USB-C Port:** Provides up to 35W of charging power. Ideal for fast charging compatible devices like iPhone 16 Pro (0-57% in 30 minutes) or Galaxy S24 (0-57% in 30 minutes).
- **USB-A Port:** Provides up to 22.5W of charging power. Suitable for devices that utilize USB-A for charging.



Figure 3: Fast charging capabilities of the USB-C port.

4.2 Dual Port Charging

When both ports are used simultaneously, the power output is intelligently distributed:

- **USB-C Port:** Up to 25W (e.g., for iPhone 15 Pro Max/15 Pro/15 Plus/14/13, Galaxy S24/S23).

- **USB-A Port:** Up to 7.5W (e.g., for Apple Watch S8/Ultra, AirPods).



Figure 4: Charging two devices at once.

4.3 Universal Compatibility

The charger supports various fast charging protocols including PD 3.0, PPS, QC 4+ 3.0, and SCP, ensuring broad

compatibility with a wide range of devices. Compatible devices include, but are not limited to:

- **Smartphones:** iPhone 16/15/14/13/12 series, Samsung Galaxy S25/S24/S23 series, Google Pixel 8 Pro/8/7, Xperia, Moto Edge.
- **Tablets:** iPad Pro/Air/Mini series.
- **Laptops:** MacBook Air 13' (2018), MacBook 12', MacBook Pro 13'/15', Dell XPS 13, Chromebook.
- **Other Devices:** Apple Watch S8/Ultra, AirPods/Pro/Max, MagSafe Wireless Charger/Duo, Steam Deck, Nintendo Switch.

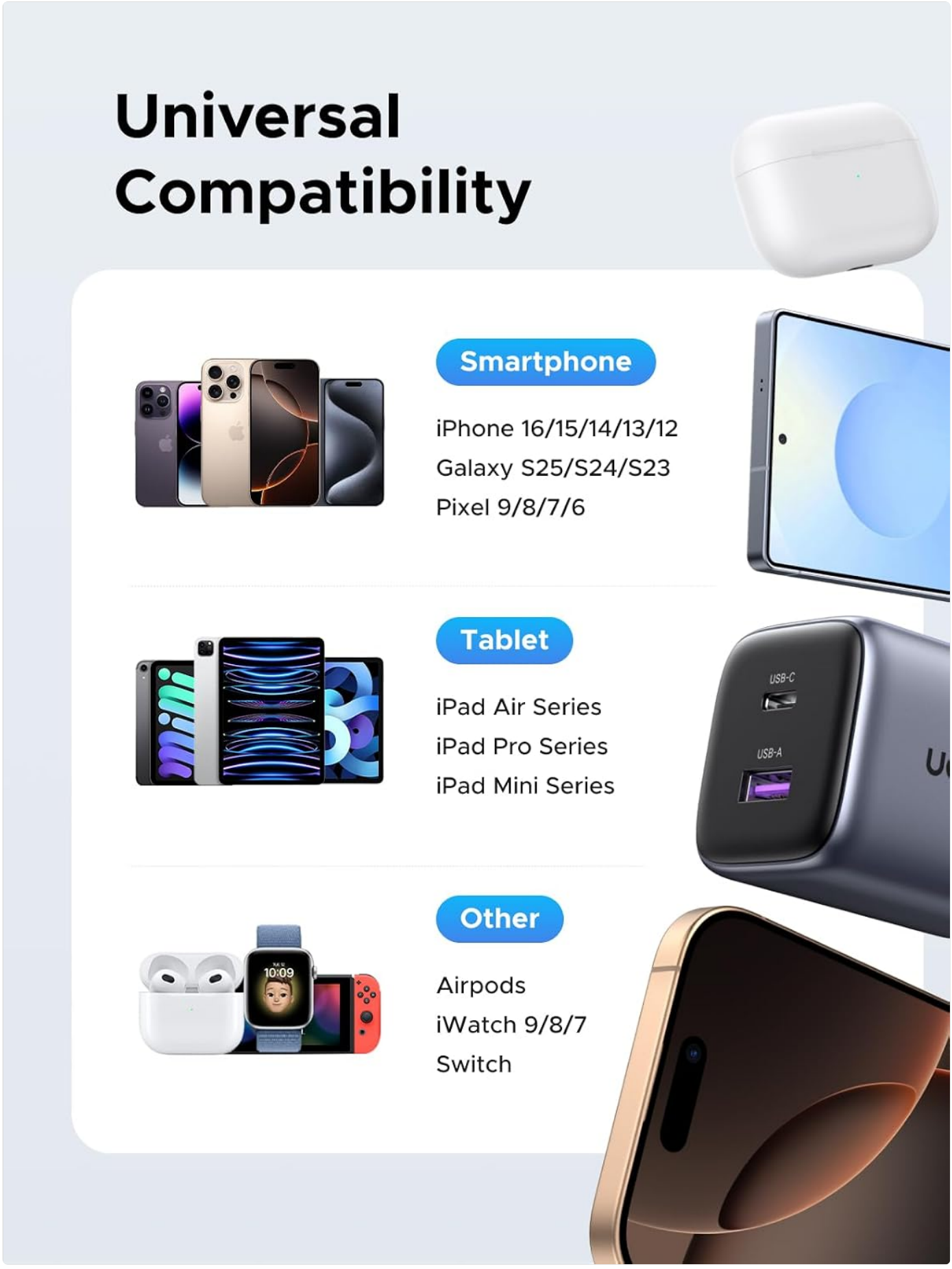


Figure 5: Universal compatibility with a wide range of electronic devices.

4.4 Product Video

Watch the official product video for a visual guide on the UGREEN 35W USB C Charger's features and usage scenarios.

Your browser does not support the video tag.

Video 1: UGREEN 35W USB C Charger, 35W Fast Charging, 2-IN-1. This video demonstrates the charger's compact size, dual-port charging capabilities, and fast charging performance for various devices.

5. Maintenance

To ensure the longevity and optimal performance of your UGREEN 35W USB C Charger, follow these maintenance guidelines:

- **Cleaning:** Disconnect the charger from the power outlet and all devices before cleaning. Use a soft, dry cloth to wipe the surface. Do not use liquid cleaners or aerosols.
- **Storage:** Store the charger in a cool, dry place away from direct sunlight and moisture. Ensure the foldable prongs are retracted for compact storage and to prevent damage.
- **Cable Care:** Always handle charging cables by the plug, not the cable itself, to prevent damage to the connectors and wiring.

6. Troubleshooting

If you encounter any issues with your UGREEN 35W USB C Charger, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Device not charging.	◦ Charger not properly plugged in. ◦ Faulty charging cable. ◦ Device incompatibility. ◦ Power outlet issue.	◦ Ensure the charger is securely plugged into a working power outlet. ◦ Try a different, known-good charging cable. ◦ Verify your device is compatible with USB-C or USB-A charging. ◦ Test the power outlet with another device.
Slow charging.	◦ Non-fast charging cable. ◦ Device not supporting fast charging protocols. ◦ Multiple devices connected (power distribution).	◦ Use a high-quality cable that supports fast charging. ◦ Check your device's specifications for fast charging compatibility. ◦ For maximum speed, charge one device at a time using the USB-C port.
Charger feels warm.	◦ Normal operation during high power output. ◦ Poor ventilation.	◦ A slight warmth is normal. The charger has built-in overheat protection. ◦ Ensure the charger is in a well-ventilated area. If it becomes excessively hot, unplug it immediately.



Figure 6: The charger includes comprehensive protection features against short circuit, overload, overheat, and overvoltage.

7. Specifications

Feature	Detail
Model Number	CD350
Product Dimensions	1.57 x 1.57 x 1.89 inches
Item Weight	3.84 ounces
Input	100-240V~ 50/60Hz 900mA Max
Connectivity Technology	USB
Connector Type	USB Type A, USB Type C
Special Features	Output overcurrent/overvoltage/overtemperature/short circuit protection, PC material/UL94-V0 shell, Supports 25W PPS Samsung Super Fast Charging 1.0
Included Components	Charger with foldable plug, 1 USB C port, and 1 USB A port



Figure 7: Advanced GaN II technology optimizes charging efficiency and allows for a compact design.

8. Warranty and Support

The UGREEN 35W USB C Charger is covered by the manufacturer's warranty. For specific warranty terms and

conditions, please refer to the documentation included with your purchase or visit the official UGREEN website.

For technical support, troubleshooting assistance, or any product-related inquiries, please contact UGREEN customer service. You can often find support contact information on the product packaging or through the official UGREEN store on Amazon: UGREEN Official Store.

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